



City of Brockton

Law Department

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PROCESS TO FILE A CLAIM FOR VEHICLE DAMAGE FROM POTHOLES OR PROPERTY DAMAGE

- Claims can be sent via email, City of Brockton's website at <https://brockton.ma.us/city-departments/traffic-commission/damage-claim-form/> or U.S. Mail within thirty (30) days pursuant to M.G.L. c.84, §18.
Email: (mayor@cobma.us)
Mailing Address: Robert F. Sullivan, Mayor
City Hall, 45 School Street
Brockton, MA 02301
- All auto damage claim forms must include:
 - Year, make and model of vehicle
 - Location of pothole (provide house number/business number/closest pole number)
 - Details of damage
 - Estimate of damage or copy of paid bill receipt
 - Pictures of damages
- All property damage claim forms must include:
 - Location of property
 - Type of damage
 - Details of damage
 - Estimate of damage or copy of paid bill receipt
 - Pictures of damages

Please note that you should mitigate the damage(s) (fix the damage) to your vehicle and/or property as the City investigates its liability and follow up with the Law Department.