



Massachusetts Bay  
Transportation Authority



# New! Expanded Eligibility for Reduced MBTA Fares

**The MBTA is expanding access to reduced fares for income-eligible riders. Eligible riders will gain access to half-off regular fares on Commuter Rail, Subway, Bus, Ferry, and The RIDE.**

- Applying online is simple, fast, and easy on your phone, computer, or tablet.
- Checking eligibility is quick so getting approvals can happen in minutes.
- Apply online in English, Spanish, Portuguese, Simplified Chinese, Haitian, Traditional Chinese, or Vietnamese.

## Eligibility

People eligible for the new reduced fare program include those aged 18-64 who are participating in one of these accepted state or federal benefit programs and are not currently covered by existing MBTA reduced fare programs.

### Department of Transitional Assistance

- Emergency Aid to the Elderly, Disabled & Children (EAEDC)
- Supplemental Nutrition Assistance Program (SNAP)
- Transitional Aid to Families with Dependent Children (TAFDC)

### MassHealth

- Limited Plus Children's Medical Security Plan (CMSP)
- MassHealth CarePlus
- MassHealth Family Assistance
- MassHealth Limited
- MassHealth Standard

### MASSGrant

## How to Apply

To apply you will need to upload an image of the front of a government-issued photo ID, such as a driver's license, passport, or state ID. You can use an expired ID as long as the expiration date is within the last three years. The system can check your eligibility automatically. If approved, your reduced fare CharlieCard will be mailed to your home. For help with your application, call customer service at 617-222-4200 or visit our in-person help locations, listed on the website.

The MBTA is committed to providing reliable, accessible transportation to all and is implementing a new reduced-fare program that will make all MBTA transportation modes available and affordable to income-eligible individuals.

To learn more, visit: **[MBTA.com/income-eligible](https://www.mbta.com/income-eligible)**



Bus Routes



Commuter Rail



Silver Line



Subway Lines



Ferry Routes



The RIDE