

Presentation Handout – December 2024

Personnel Action Form

Overview

Personnel Actions are used to initiate and process changes to an employee record, thus applying those changes to live data. Examples of personnel actions are new hires, salary/position/class changes, leave of absences, reinstatements, terminations, etc.

The Personnel Actions process allows you to distribute duties between different personnel and departments and provide detailed records of changes made. Personnel Actions also offers the convenience of being able to enter changes in advance and post them to the employee's records when the changes actually become effective or after appropriate review and approval.

Using Personnel Actions, you can start entering data weeks or months in advance without impacting actual employee records until the appropriate date.



Description: The Personnel Action Notice is to be filled out by the Manager for any action that will take place, such as:

* New Hire or Rehire

- * Salary Change
- * Transfer Status or Position Change
- * Leave of Absence
- * Separation of employment

*All Requests for Personnel Action must be signed and dated by the department head responsible for authorizing payroll changes.

IN MEMORANDUM

To: Karen Preval, Auditor

From: Karen A. Fisher, Sr. Assistant Solicitor

Date: September 21, 2022

Dease read Timely Payment of Wages Following Separation from Employment Re:

On April 15, 2022, I sent an email communication highlighting a recent decision that was issued by the Massachusetts Supreme Judicial Court indicating the need to pay all accrued wages immediately on the date an employee is terminated or laid off in order to avoid facing liability in accordance with the state's Wage Act. See, Reuter v. City of Methuen, 489 Mass. 465 (2022). An issue recently arose where the timeliness of a vacation payment to an employee who previously resigned was questioned and the City faced potential litigation over the issue. This memo is being provided to further clarify when payment of wages is owed to separating employees, what constitutes "wages" under the Act and what may be done to minimize potential liability to the City.

"Wages" Defined

The Act covers "wages earned" by employees through performance of the job. Though the term "wages" is not expressly defined by the Act, it has been construed to mean salary, including holiday and vacation pay, and certain commissions. Essentially, the Act has been held to apply to all wages which can be definitely determined and are due and payable when an employee separates, including contractual benefits that may exist under collective bargaining agreements and/or City Ordinances such as clerical incentives and sick leave buyouts. See also, e.g., Plourde v. Police Dep't of Lawrence, 85 Mass.App.Ct. 178 (2014) (paid leave earned by working overtime hours, denominated "compensatory time" by employer, held to constitute wages under the Wage Act); Pacheco v. H.N. Gorin, Inc., 28 Mass. L. Rep. 311 (Mass.Super.2011) (Leibensperger, J.) (monies deducted from weekly paycheck and diverted to employercoordinated retirement account constitute wages under the Wage Act).

Employees Separated by Termination/Discharge or Lay Off

Employees who are discharged from employment must be paid in full on the day the employee is discharged. M.G.L. c. 149, §148. This date for purposes of the Wage Act will be the day that the employee's pay and benefits end, rather than the date the employee was told to stop working. It is imperative that, prior to effectively terminating an employee, the final paycheck be prepared and the date of termination match the issuance of the check.

Employees Separated by Resignation/Quitting

Employees who quit or resign from employment must be paid in full on the following regular pay day. M.G.L. c. 149, §148. This means that if an employee is paid weekly every Thursday,

and they resign on a Monday, then all earned wages would be due and payable to the employee in a final paycheck that Thursday. In this scenario, payroll must be processed to ensure that all wages owed at the time of resignation are reflected in the paycheck that week. This has to be accomplished regardless of the typical payroll processes/deadlines for submission as failure to pay in the next regular payroll could subject the City to significant damages.

Steps to Minimize Potential Liability

There are steps that can be taken to minimize the potential for liability to the City in these situations. Payroll processes should be looked at to determine whether there are potential points of failure that can be corrected to avoid delays in processing final paychecks for those separating from employment either voluntarily or involuntarily. Eliminating elongated approval processes when it comes to payroll is advisable. Also, consistently updating accruals for vacation/sick time/bonuses and any other compensation that would be included in a final paycheck would be helpful. Minimizing reliance on paper slips or employees submitting their own payroll can also be useful as these practices tend to slow down payroll processing. There should also be clear communication processes for resigning employees so that resignations are communicated in time to ensure all payments are made in the next regular pay check. Employees and their supervisors/Department Heads should know who to relay information regarding resignations to so final calculations can occur timely. (For example, if an employee advises supervisor that they will be resigning on X date, ask employee to put it in writing, share with department head, human resources, auditing, immediately, etc.)

Of course, I defer to the Auditor to determine the best means and methods of assessing and improving payroll practices in this regard. I also suggest that a policy be prepared for those processing payroll that addresses these specific situations and how they must be handled to ensure timely payments.

Takeaways

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The City must adhere to the strict time deadlines regarding the payment of wages to departing employees, otherwise, we will be strictly liable for treble damages and attorney's fees regardless of the reason(s) for any delay. This means that when a decision is made to terminate an employee, the City must be prepared to pay the employee in full on the date of termination. In situations where the City wants to take immediate disciplinary action (e.g., in the event of an employee's illegal activity or serious misconduct), but is unable to pay the employee their owed wages that day, we should postpone the effective date of termination until final pay can be issued and put the employee on administrative leave until such date. We must also ensure that employees who have elected to resign, even abruptly, are paid all their final wages on the next regular payday. In such a case, the Reuter court noted that the date of discharge for purposes of the Wage Act will be the day that the employee's pay and benefits end, rather than the date the employee was told to stop working.

If you have any questions regarding the information set forth herein, please feel free to contact the Law Department.

Personnel Action

Personnel Actions Initiated by Requester Time from Initiation to Completion The purpose of the **Personnel Action Request (PAR)** process is to streamline the review and approval of hiring and personnel actions for appropriate classification, compensation, and funding requirements.

DEPARTMENT HEAD & LIASON

Each PAR must be approved by the appropriate Department Head and the signed PAR form should be submitted to HR Personnel Administration for review and approval. All required documents

should be submitted with the PAR form to expedite the review process.

Once the authorizing officials have completed their work and entered a new PAR status code, the request goes automatically to the next level in the process. Give ample time for routing of the PAR to H.R. and Payroll through all the approval channels and budget review.

HUMAN

RESOURCE

Payroll Administration reviews and finalizes personnel actions that have already been requested, authorized, approved, and are ready to become actual events.

PAYROLL

Your PAR is now completed.

DEPARTMENT

HEAD & LIASON

Approvals:

- Department Clerk Head
- H.R.
- Payroll Clerk
- Department Head management responsible for authorizing payroll changes.

Reminder! When you are out of the office. Please have an alternate added as second approver.

Personnel Action Backup Documents Required

BACKUP REQUIRED FOR PAs

- Step Increase Excel PA only
- Address Change Excel PA and written change from employee
- <u>Military Leave</u> Excel PA, Military Orders, and Military Pay Info (after 30 days paid differential)
- No Pay Status Excel PA and employee calendar
- <u>Retirement</u> Excel PA, Separation Costs, Retirement Letter from Employee, Attendance Calendar, Form 56 (if Police or Fire)
- <u>Resignation</u> Excel PA, Separation Costs, Resignation Letter from Employee, Attendance Calendar, Form 56 (if Police or Fire)
- <u>Termination</u> Excel PA, Separation Costs, Attendance Calendar, Form 56 for Police and Fire only (do not attach termination letter)
- <u>Suspension</u> Excel PA, Civil Service Suspension Form (do not attach suspension letter), Civil Service Reinstatement Form upon return)
- <u>Promotion</u> Excel PA, Promotion letter from DH, Interview letter, cover letter, resume, job posting, Civil Service Form 13 (Requisition) and Civil Service Form 15A (Provisional Promotion) <u>Difference clouble</u> clouble c
 - If Promotion is Police or Fire Backup is Form 14, Form 16, and signed certification list
- <u>Demotion</u> Excel PA, Demotion Letter from DH
- <u>New Hire</u> Excel PA, Permanent Offer letter, Conditional Offer letter, Interview letter, cover letter, resume, job posting, Civil Service Form 13 (Requisition), and Civil Service Form 15 (New Hire)
- If New Hire is Police Officer or Firefighter backup is Form 14, Form 16, and signed certification list
- <u>CDL License</u> Excel PA, Copy of CDI. License
- Injured on Duty/Remove IOD PA only (do not attach IOD application)
- Worker's Compensation (Add/Remove) Excel PA, Memo from Michelle Yaffe w/ effective date and amount
- Police Shift Change Excel PA, Roll Call Order
- Fire 40-42 or 42-40 Hours Excel PA only
- <u>Name Change</u> Excel PA, Document for Proof of Name Change (Marriage Cert of Divorce NiSi)
- Educational Incentive Excel PA, Transcript or Diploma Copy (Police and Fire Language says has to be official transcript)
- EMT Certification (Fire) Excel PA, EMT Card/letter
- <u>Transfer</u> Excel PA, Transfer letter from DH. Interview letter, cover letter, resume, job posting, Civil Service Form 13 (Requisition) and Civil Service Transfer Form
- <u>Settlement PAs</u> Excel PA, Settlement Agreement (do not attach copy of Settlement Agreement if disciplinary)
- <u>DPW Provisional to Permanent (after 6 months)</u> Excel PA, Civil Service Form 13, Civil Service Form 14, Civil Service Form 16, Certification Chart
- <u>Corona Virus Emergency Paid Sick Leave</u> -- Excci PA, Approval Letter from HR

- When processing a Personnel Action Entry, to the left is a list of possible PA's that would be entered into the system to reflect changes made to an Employee's Records.
- In order for your PA to be processed and approved by each department, all documents must be attached in the PA which will then get added to the employees master records after final approval.
- Once complete, the changes would reflect on the employees master records, thus changing their pay, an address change, workers compensation, etc.

BACKUP REQUIREMENT FOR PA's



BACKUP REQUIREMENT FOR PA's



BACKUP REQUIREMENT FOR PA's



Deceased

Excel PA (Estate Of), Separation Cost, Attendance calendar, form 56 (Police & Fire), M.G. L, c, 190B legal court appointed letter of authority for personal representative to the estate, (Letter of Authority from Personal Representative of the Estate &/or Letter of Authority from the Comm of MA Probate and Family Court

Transfer

Excel PA, transfer letter from DH, Interview letter, Cover letter, Resume, Job posting, Civil Service Transfer Form. Worker's Compensa tion (Add/Rem ove):

Excel PA, Memo from worker's comp agent (Law Department) with effective date and amount.

WARRANT – City Weekly Payroll schedule

Reminder, PA's should be submitted and completed two Friday's before the effective date of the Personnel Action Example: If you submit and have your PA completed by Friday 01/01/25 it will be reflected on the next payroll; 01/06/25 – 01/12/25

I Page

To make the workflow processes smoother for all departments, it is necessary to submit the PA two weeks prior to the payroll you wish for it to fall on. (Some PA's are much longer in processing time compared to others so please be considerate of other departments when submitting your PA's.)

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| From Date | To Date | Check Date | From Date | 10 Date | | August 25, 2025 | |
| December 23 2024 | December 29, 2024 | January 2 2025 | April 21, 2025 | April 27, 2025 | May 1, 2025 | September 1, 2025 | |
| December 30, 2024 | January 5, 2025 | January 9, 2025 | April 28, 2025 | May 4, 2025 | May 8, 2025 | September 8, 2025 | |
| January 6, 2025 | January 12, 2025 | January 16, 2025 | May 5, 2025 | May 11, 2025 | May 15, 2025 | September 15, 2025 | |
| January 13, 2025 | January 19, 2025 | January 23, 2025 | May 12, 2025 | May 18, 2025 | May 22, 2025 | September 22, 2025 | |
| January 20, 2025 | January 26, 2025 | January 30, 2025 | May 19, 2025 | May 25, 2025 | May 29, 2025 | September 29, 2025 | |
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| арш 7, 2025 | April 13, 2023 | April 17, 2025 | August 11, 2025 | August 17, 2025 | August 21, 2025 | December 15, 2025 | |

WARRANT – Bi-Weekly Payroll schedule

Reminder, PA's should be submitted and completed two Friday's before the effective date of the Personnel Action *Example: If you submit and have your PA completed by Friday 01/02/25 it will be reflected on the next payroll; 01/12/2025 – 01/25/2025.* To make the workflow processes smoother for all departments, it is necessary to submit the PA two weeks prior to the payroll you wish for it to fall on. (Some PA's are much longer in processing time compared to others so please be considerate of other departments when submitting your PA's.)

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| October 5, 2025 | October 18, 2025 | October 17, 2025 |
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| December 14, 2025 | December 27, 2025 | December 26, 2025 |
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Retrieve Personnel Action Form



1. Choose Human Capital Management

2. Click Human resources tab

3. Next choose personnel actions tab

4. Choose personnel action city excel form to retrieve the document

Filling Out Personnel Action Form

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| CITY: | STATE: | ZIP: | PHONE | NUMBER: |
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• Complete all *highlighted areas* on the form.

• Form needs to be approved by Department Head.

• Please keep in mind that the effective date on this form will supersede the effective date entered into the system.

Sample PA's

* Note that a PA with this effective date should be submitted two weeks prior (9/22/23) to give time for all departments to review and finalize approvals

For example, if this PA is submitted on the Friday (09/29/23) before the effective date, in doing so, it leaves little room for work to be done by the Human Resources and Auditing departments

| CITY OF BROCKTON | | MUNIS ID #: | | |
|--|-------------------------------------|---------------------|----------|------------|
| NOTIFICATION OF PER | SONNEL ACTION | | | 0 |
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| Doe, John, M | | | | |
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| | | | | 00/00/0000 |
| CITY: | STATE: | ZIP: | PHONE N | UMBER: |
| BROCKTON | MA | 2301 | | |
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| Aunim Assistant 2 | | | Step 1 | \$52,000 |
| NAME AND LOCATION OF EMPLOYING | G OFFICE: | | | |
| TO (Position Title): | | | STEP: | SALARY: |
| Admin Assistant 2 | | | Step 2 | \$55,000 |
| NAME AND LOCATION OF EMPLOYIN | G OFFICE: | | | |
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| REMARKS: | | | | |
| REMARKS: John Doe - Step increase fro | om 1 to 2 (Employe | ee Anniversary Date | is 10/2) | |
| REMARKS: John Doe - Step increase fr | om 1 to 2 (Employe | ee Anniversary Date | is 10/2) | |

Entering a Personnel Action

| Enterprise ERP Landing Page | PQ Search |
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| Employee Benefits History ☆ Actions History Reporting ☆ Miscellaneous Codes ☆ Actions Rapid Entry Fields ☆ Pay Change History Report ☆ Action Entry Templates ☆ Personnel Action City Excel Form ☆ | |

1. Click Human Capital Management

2. Choose Human Resources tab

3. Click PersonnelActions tab

4. Click PersonnelActions and it will takeyou to the next screen



Under the comment section you can further explain your PA nature of action for e.g. Step 1 to 2, Address Change, etc.

1. Press Add, then a new window will pop up.

2. Enter Employee # and click tab.

3. Enter Effective date.

4. Pick PA type under action code.

5. Click Accept and Save, then a new window will pop up

Entering a Personnel Action

| 🐝 Personnel Ac | tion Entry [LIVE DE | B CITY OF B | ROCKTON] | | | | | | | 20 | * 0 (|
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| Employee Identification | | | | | | | | | | | |
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| Main Other | | | | | | | | | | | |
| Action Information | | | | | | | | | | | |
| Effective Date * | 05/05/2023 | | | Authoriza | tion Date | | | | | | |
| Action Code * | S100 - SALARY CHA | NGE | | - | User | | | | | | |
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| Supporting Action | | | | - 2 | Entry Time | 12 13 43 | | | | 12 ottoch | |
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Entering a Personnel Action

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Attachments

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Attachments

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 Double click to choose from location you saved into

Attachment File Attributes



A description to be used for this file is required

Attachments

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| 🔆. Personnel Acti | ion Entry [LIVE DB CITY OF B | ROCKTON] | | | | ÷⇒ € | |
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| rersonnel Action Entry [LIVE I mployee Identification mployee * 5 Main Other | DB CITY OF BROCKTON] SSN Last Name | | First Name | Middle Name | M | | |
| Action Information Effective Date * | 05/08/2023 | | Authorization Date | | | | |
| Action Code * Reason/Auth Supporting Action | S100 - SALARY CHANGE | | User Entry Date Entry Time | 05/31/2023 12:13:43 | | • Click R | (release) |
| On/Off Boarcing Code | Deste antron History Record | | | Checklist Notes ESS Comments | | window | will open up |
| Action Category Action Number | Create Employ 44 Tata L ata S SALARY CHANGE 530 | | | | | | |
| Approval Date Status | N - NOT RELEASED | | | | | | |
| Comment | | | | | | | |
| Flectronic File Path | Guide me in entering a new | Action. | | ĸ | | | |

| ployee Identification | | | | |
|---|--|---------------------------------------|------------------------------|----|
| ployee * | SSN Last Name | First Name | Middle Name | MI |
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| ective Date * | 05/08/2023 | Authorization Date | CTITE . | |
| tion Code * | S100 - SALARY CHANGE | - | | |
| ason/Auth | | · · · · · · · · · · · · · · · · · · · | Release For Approval | |
| porting Action | | Releas | se this action for approval? | |
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| Off Boarding Code | the second s | | Yes No | |
| Off Boarding Code | Create Action History Record | (| Yes No | |
| Off Boarding Code | Create Action History Record | (| Yes No | |
| off Boarding Code | Create Action History Record | | Yes No | |
| off Boarding Code | Create Action History Record Employee Initiated Create Employee Task Lists S SALARY CHANGE | (| Yes No | |
| off Boarding Code on Category on Number | Create Action History Record Employee Initiated Create Employee Task Lists S SALARY CHANGE 530 | | Yes No | |

• Click Yes and a new window will open up

Service Contraction Contraction Personnel Action Entry [LIVE DB CITY OF BROCKTON] -0 ? 10 53 Q B Ů. ~ 0 5 ... X m ര FOF 51.4 ReadyForms Delivery Emp Schequie. Attach Bu calle Deta Output-Past Frasf-Eramae 28:43 Scheduled Create FAF E.6.4358 1.14-14 Learch Erewa+ 411 Locate. Datata 0.000 2 D 10 4/ Closen Columna Fost 2 Action Entry [LIVE DB CITY OF BROCKTON] Personnel Employee Identification MI Middle Name Employee * SSN Last Name First Name Main Other Action Information 05/08/2023 Authorization Date Effective Date * 1. PA is now released. Action Code * S100 - SALARY CHANGE User ahatsicpoules Entry Date 05/31/2023 Reason/Auth 12 13 43 Entry Time Supporting Action 2. An email is sent to Checklist On/Off Boarding Code Check to create action history records D Notes Dieate Act on History Record dept head for approval. ESS Comments Dreate Einblovee Tear List? Action Category SALARY CHANGE S 3. Close file 530 Action Number Approval Date X - IN PROGRESS Status

Comment

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Guide me in entering a new Action.

25

Personnel Action Entry Approval Screen

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| Close | Search | Browse | Add | Update | Delete | Output | Print | Display | PDF | Save | ReadyForms Del Definitions |
| ersonnel A | Action En | try [CITY (| OF BROCK | TON] | | | | | | | |
| Action Info | rmation | | | | | | | | | | |
| ffective Da | ite * | | 01/23/2023 Ca Authorization Date | | | | | | | | |
| ection Code | | | S100 - 5 | SALARY (| CHANGE | | | | - | | User |
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| upporting | Action | | | | | | | | - | | Entry Time |
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The Entry Date andEntry Time will auto-populate when theaction is completed.

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- When the PA is at your level the workflow buttons will be useable.
- Click Approvers to verify that it is on your level, then click approve, accept and close window.

Work Flow status

| e Q Back Search | | | |
|--------------------------------|----------------------------|---------------------------|------------|
| Personnel Action Entry [CITY (| DF BROCKTON] > Work Flow S | Status | |
| riginator | | | |
| lame | Comment | | |
| | | | / |
| Approvers' comments | | | |
| Name | Action taken date Ac | tion taker Action Comment | |
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| | Status | Activated Date Ac | tivated Ti |
| | Complete (Approved) | Department Head Level | |
| | In Progress | HR Level | |
| | Not started | Audit Department Level | |
| | | | |

🖉 Generate Chart 🛛 🕀 Expand All 📄 Collapse All 🗍 🕀 Expand In Progress

- **Reminder!** When you are out of the office, you may want to forward workflow notifications and approval requests to another Munis user.
- PA's must be approved at each level before being completed.
- Starting with department head level, then moving to HR level, followed by auditing department and then back to HR and the corresponding department.

Personnel Actions Approval Email

PERSONNEL ACTIONS APPROVAL Inbox ×

Munis_Administrator@cobma.us to me -

The following SALARY CHANGE has been released for approval: Employee. Employee #, Employee Name

This Personnel Action can be accessed for approval in the Personnel Action Entry program in MUNIS.

This is a Munis system generated message. Please do not reply to this unmonitored mailbox.

This email sent from Munis environment: LIVE DATABASE, database name: munprod

You will receive an email when the Personnel Action approval is on your level

• PA type, along with employee # and name will be included

ANY QUESTIONS AND CONERNS: Please feel free to get in touch via the phone and email:

HUMAN RESOURCES MAINLINE
Phone: 508-580-7820
Email: hr@cobma.us
* Marcy Varela – mvarela@cobma.us
* Jamie Taber – jtaber@cobma.us
* Colleen Hooke – chooke@cobma.us
* Eisha George – egeorge@cobma.us
* Dept. Head



BROCKTON CITY OF CHAMPIONS