



# City of Brockton

## Information Technology Board

ROBERT F. SULLIVAN  
MAYOR

EDWARD MEDEIROS JR.  
CHAIRMAN

*Members; Brian Creedon, Emmanuel Evora, Neal Fama, Christopher Hill,  
John P. O'Donnell, Aldo Petronio, Mark D'Agostino, Judy Sullivan*

## INFORMATION TECHNOLOGY BOARD MEETING

### Minutes June 8, 2023

*Present:* Edward Medeiros Jr., John O'Donnell, Robin Carbonara on behalf of Aldo Petronio, Neal Fama, Mark D'Agostino, Emmanuel Evora

*Excused:* Brian Creedon, Christopher Hill, Judy Sullivan

*Call to Order:* 1:10 p.m.

Minutes from April 13, 2023 – approved

#### Old business:

- a. The School Department is still working on the new servers and other new equipment that has been installed at the Crosby Building. They're hoping to get this project wrapped up this week. The Mayor and Chief of Police asked to do a study on the camera system. At this time, they are working with two vendors for proposals. The Chairman is looking for different ideas from these other companies. He has received one proposal back and is expecting to have the other within the week. The Chairman recommended they physically come in, analyze the storage set ups, and organize an overall evaluation which includes the telephone poles. He is not looking to start over but to improve upon what we currently have in place.
- b. The jobs are finally posted on the website and moving forward. The Chairman, the City, and the union were able to change the job descriptions to fit the positions. It was a big undertaking which resulted in a 15-page side letter agreement.
- c. The Multi-Factor Authentication project is still ongoing. The Chairman stated they have been having trouble getting the key fob devices to work with our systems. Also, the prices have

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CITY OF BROCKTON IT BOARD ■ 45 SCHOOL STREET ■ BROCKTON, MASSACHUSETTS 02301  
TEL: (508) 580-7628 FAX: (508) 580-7646

*itboard@cobma.us*



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increased significantly for the devices because everyone is moving in that direction. They plan on testing another product from another company called RSA.

- d. The Munis upgrade was carried through. There are still some lingering issues that need to be resolved as a result of the upgrade. John O' Donnell stated his office successfully completed a real estate billing in training.
- e. The MDR project has been implemented. It's technically a product from Tyler Technologies. They're monitoring our data logs and what is going in and out of the network. This is a way to monitor ransomware and cybersecurity. There are still a few things that need to be finished up in regard to the program Carbon Black. The Chairman stated the service is \$42,000 a year which was the cheapest option. So far, the Chairman is very happy with the service.
- f. Monday night is the budget meeting for the IT Department. There were no major increases. Personal services will reflect the contract changes. The Chairman heard we may receive some capital money for various projects but there is nothing official yet.

New business:

- a. A Wi-Fi study was done at City Hall and the Main Library and the Chairman is awaiting the results. As part of the project, they did buy enough brand-new access points to replace what they currently have. Then the study will provide where the dead spots are and recommend where extra access points would need to be installed. The results should be in by the end of the month. The reason the study was not done on other buildings is because they are smaller and do not require as many access points so they went with the two larger buildings.

Announcements: The Chairman shared and congratulated the IT Board's Secretary, Heather on receiving her Associate Degree and explained it is why she was not present for the meeting.

*Adjourned:* 1:36 p.m.

*Next Meeting:* Thursday, July 13, 2023 @ 1:00 p.m.

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