

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

DRINKING WATER NOTICE

Total Coliform Bacteria/ Revised Total Coliform Rule (RTCR) Monitoring/Reporting/Notification Requirements Not Met for:

PWS ID#: 4044000

PWS Name: Brockton Water Commission

We violated monitoring and reporting requirements of the drinking water regulations. Even though this was not an emergency, as our customers, you have a right to know what happened and what we did to correct this situation.

For September 2022, we had two total coliform positive samples (collected on different days) for which we failed to collect repeat samples within the required timeframe due to lack of notification of the detects by the laboratory. The failures to collect repeat samples within the required timeframe constituted Revised Total Coliform Rule (RTCR) Treatment Technique Triggers (TTT's). We failed to notify the Massachusetts Department of Environmental Protection (MassDEP) of these TTT's; failure to do so were reporting violations. We were required to submit a RTCR Level 2 Assessment by October 12, 2022.

For November 2022, we had a total coliform positive sample for which we failed to collect repeat samples within the required timeframe due to lack of notification by the laboratory. The failure to collect repeat samples within the required timeframe constituted another RTCR TTT. We failed to notify MassDEP of this TTT; failure to do so was a reporting violation. We were required to submit a RTCR Level 2 Assessment by December 1, 2022.

MassDEP notified us of the September & November 2022 total coliform positive samples in February 2023.

As we were not aware of the Level 2 Assessment requirements until February 2023, we failed to complete the assessments within the required timeframe. Failure to submit the assessments within the required timeframes constituted Treatment Technique Violations (TTV's) and resulted in additional reporting violations. We completed and submitted the required Assessments on March 22, 2023, and returned to compliance with the RTCR.

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessment(s) to identify any problems that were found during these assessments.

During the past year, two Level 2 Assessment (one for September and one for November 2022) were required to be completed for our water system. Two Level 2 Assessments were completed. However, we failed to conduct the Assessments within the required timeframe.

We were not required to take specific corrective actions; no significant deficiencies were identified. We submitted a Plan to Prevent Future Non-Compliance on March 22, 2023, to MassDEP. We have a signed SOP with the laboratory detailing notification procedures, which includes direct verbal notification to the PWS of all total coliform results as soon as they are available. If no communication is received by the lab, the PWS will call the lab the following morning to obtain the results.

We Failed to Notify MassDEP of the above Treatment Technique Violations and Reporting Violations and we failed to provide Public Notice within the required timeframe.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

WHAT THIS MEANS:

There is nothing you need to do at this time. You do not need to boil your water or take other actions.

CONTACT INFORMATION:

For more information or questions regarding this notice, please contact: Michael D Sessine @ 781-858-1330

Responsible Party Name: Michael D Sessine at Phone #: 781-858-1330

Date Public Notice Distributed: