



City of Brockton

Information Technology Board

ROBERT F. SULLIVAN
MAYOR

EDWARD MEDEIROS JR.
CHAIRMAN

*Members; Brian Creedon, Emmanuel Evora, Neal Fama, Christopher Hill,
John P. O'Donnell, Aldo Petronio, Mark D'Agostino, Judy Sullivan*

INFORMATION TECHNOLOGY BOARD MEETING

Minutes April 13, 2023

Present: Judy Sullivan, Edward Medeiros Jr., John O'Donnell, Robin Carbonara on behalf of Aldo Petronio, Neal Fama, Christopher Hill

Excused: Mark D'Agostino, Emmanuel Evora, Brian Creedon

Call to Order: 1:06 p.m.

Minutes from March 9, 2023 – approved

Old business:

- a. There is a number of problems with the cameras. Received 19 cameras yesterday. Although, the recorders are not in yet and they are required in order to fix the intersections. They are going to try another vendor for now. The Chairman stated he will be meeting with the city the last week in April to specifically discuss the purchasing of more cameras. This money will be strictly dedicated to intersections. Neal said the School Department will be cutting over their camera system next week.
- b. Fixing the job descriptions has finally reached the last step. The only hold up at the moment is Corey Quinlan, Business Agent for Local 1162 is on vacation until next week and his signature is needed on the revised job descriptions. The Chairman added he is hoping to get internal candidates for the camera position.
- c. The Multi-Factor Authentication project is still moving along. The cheapest quote they have found is less than \$20 apiece. The Chairman explained the key fobs are being tested at the moment. The devices are only for those that don't have a city cell phone. Neal suggested leaving an iPhone at every desk and the Chairman thought that would be too difficult. Christopher suggested the CAC

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card readers. The Chairman said he looked into it and it would be too expensive. Chris stated he was interested in a cost just for the Police Department.

- d. The Munis upgrade is still on track for April 27th and 28th. At the moment it is still unclear if the city will be able to take constituent payments while the system is down. John said the real estate bills are due then. The Chairman said the problem is the Tax Department will not be able to print receipts.
- e. Nothing has been brought to the Mayor yet as the Chairman has not had the opportunity. He said he will be meeting with the Mayor in two weeks and will mention it to him then.
- f. The Mayor was concerned because the IT Center has not spent a lot of money from their training budget. The Chairman was holding on to it in case they wound up responsible to pay for the cyber security training. He also mentioned Munis just invoiced for an unexpected \$18k for training and there is another \$12k in requests on his desk. That should deplete the budget. The Mayor had also asked about out of state travel because it has not been utilized yet. The Chairman explained this is because the conference is not until May. After the meeting with the Mayor the money was encumbered by the department in anticipation of the upcoming conference.

New business:

- a. Currently, the city is using Carbon Black for Managed Detection and Response. It only provides feedback for activity on computers. There is other software out there that provides feedback on servers too. The Chairman has received a few quotes and so far, the cheapest is from Tyler Technologies. He said this is because they bought a company named Sage. He was also impressed that included in the quote were actual human beings that would be dedicated to monitoring who is accessing the servers. The software will stop people from stealing our data. They did receive other quotes that were more money and did not include dedicated monitoring. The software can be purchased through a Federal contract.

Announcements: Robin said the School Department is purchasing a new building on Main Street for school buses. They need to connect to the fiber and Aldo is wondering is they could connect to the Park Department's fiber. The Chairman advised that is not a good permanent solution. He suggested going

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through Comcast temporarily. Once our fiber is finished he said they could disconnect their temporary connection. At this time, he is not sure when the fiber will be finished as they are asking for a grant extension. Neal said the problem with Comcast is they can't access Munis on it because it is not web based. The Chairman suggested Fios because it is being offered now in the city just for internet.

Adjourned: 2:02 p.m.

Next Meeting: Thursday, May 11, 2023 @ 1:00 p.m.

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