

Have your Account No. and Bill Number for any inquiries.

If you have QUESTIONS

About	Call	Telephone
USAGE or CHARGE Water	DPW Billing – Water	(508) 580-7143 option 7
24-Hour Water & Sewer Service	Utilities Division	(508) 580-7865
Water Meter Read or Reading Call In	DPW Water Meter Section	(508) 580-7865
Call In Reading Fax or Email	DPW@COBMA.US	FAX (508) 580-7169
USAGE or CHARGE SEWER	DPW Billing – Sewer	(508) 580-7137
Refuse or Curbside Pick-up	Allied Waste Services	(800) 425-0095
Recycling or Refuse CHARGE	Recycling Depot	(508) 580-7827
Highway Division	Operations Division	(508) 580-7810
General Information	DPW Commissioner	(508) 580-7135
Payment/INTEREST or PAST DUE	Tax Collector's Office	(508) 580-7130 Press 6

**Please note: New Water User Fee of \$15.00 quarterly
New Sewer User Fee of \$15.00 quarterly**

WATER & SEWER BLOCK RATES

USAGE in Cubic Feet	Water rate per 100 cubic feet	Sewer rate per 100 cubic feet
0 to 1,250	\$4.08	\$2.93
1,251 to 2,500	\$6.20	\$3.91
2,501 to 5,000	\$7.60	\$5.20
5,001 to 10,000	\$8.60	\$6.91
10,001 to 25,000	\$8.40	\$9.22
25,001 to 875,000	\$9.00	\$12.23
Greater than 875,000	\$9.00	\$16.26

REFUSE QUARTERLY BILLING

Number of Units	Charge
1	\$ 70.00
2	\$140.00
3	\$210.00
4	\$280.00
5	\$350.00

READ CODES

A = Actual Read
E = Estimate - Please Call DPW
P = Stopped/Frozen Meter – Manual Estimate - Please Call DPW
T = Minimum Read - Please Call DPW
C = Manual Estimate - Please Call DPW
O = Other / Call In Read

UNMETERED SERVICES: Refuse, Sewer (wells only) & Fire Services will all have a read code of “E”

MINIMUM WATER USAGE BILLED PER METER SIZE

Meter Size	Water Allowance (Cu Ft)
5/8" & 3/4"	750
1"	1,875
1 1/4 & 1 1/2"	3,750
2"	6,000
3"	12,000

Meter Size	Water Allowance (Cu Ft)
4"	18,750
6"	37,500
8"	86,250
10"	142,500
12"	217,500

CONSERVE WATER!!

PLEASE READ INSERTS!!

**REFUSE ABATEMENTS ARE NOW BEING PROCESSED AT THE
RECYCLING DEPOT LOCATED AT 301 OAKHILL WAY, BROCKTON, MA.
HOURS OF OPERATION: MONDAY-FRIDAY, 8:30AM-3:00PM.
REFUSE DIVISION TELEPHONE NO: 508-580-7827**

The REFUSE collection charge covers the following TIME PERIODS:

February billing covers November 1 thru January 31.

May billing covers February 1 thru April 30.

August billing covers May 1 thru July 31.

November billing covers August 1 thru Oct. 31.

*** IF REQUESTING A REFUSE ABATEMENT, PLEASE NOTE THE ABATEMENT MUST BE SUBMITTED AND PROCESSED WITHIN 45 DAYS FROM THE DATE OF ISSUE OF THE BILL. ***

*** **FOR MEDICAL WASTE** - PLEASE CONTACT YOUR PHYSICIAN OR VETERINARIAN FOR PROPER DISPOSAL PROCEDURES ***

*** **FOR POOL SUPPLIES-CHEMICALS** (i.e. CHLORINE) PLEASE CONTACT **REPUBLIC SERVICES** AT **1-800-425-0095** FOR PROPER DISPOSAL INFORMATION ***