Appendix 2-9.1: Memo documenting the meetings

COMMITMENT & INTEGRITY
DRIVE RESULTS

35 New England Business Ctr.
Suite 180
Andover, Massachusetts 01810
www.woodardcurran.com

T 866.702.6371
T 978.557.8150
F 978.557.7948

MEMORANDUM

WOODARD &CURRAN

TO: **The Abrahams Group**
FROM: Toby Fedder, P.E.
DATE: 3/8/2011
RE: Customer Interview Attendance Summary

The following list details the customers who attended individual Account Audit meetings.
(listed in the order of their interviews)

02/28/2011

In GAR Room beginning shortly before 4:00 PM.

1. Ms. Ayanna Cato – 8 Corala Road (Acct 3-5888)
   Scheduled for the 4:30 to 5:30 time slot. Arrived at 5:10.
   Sponsored by Council Michelle DuBois.
   Accompanied to meeting by Marianne Sullivan.

2. Mr. Herbert Matta – 220 No. Main Street (Acct 3-1499)
   Scheduled for the 5:30 to6:30 time slot. On time.
   Sponsored by Councilor Thomas Monahan.

3. Mr. Robert Ford – 61 Bonney Street (Acct 3-7697)
   Scheduled for the 6:30 to 7:30 time slot. On time.
   Sponsored by Councilor Thomas Brophy.

4. Mr. Bill Costa – 106 Quincy Avenue (Acct 1-9156)
   Scheduled for the 7:30 to 8:30 time slot. On time.
   Sponsored by Councilor Dennis DiNapoli.

In GAR Room until shortly after 9:00PM - no other customers arrived.

03/07/2011

In GAR Room beginning shortly before 4:00 PM.

5. Mr. Eliot Miller – 104 Menlo Street (Acct 2-2247)
   Scheduled for the 6:00 to 7:00 time slot. On time – Arrived at 5:15.
   Sponsored by Council Dennis Eaniri.

Mr. Herbert Matta – dropped by to present supporting documentation he did not bring for the initial interview on 2/28.

6. Ms. Kathy Jewett – Fieldside Garden Condo Assn. (Acct 3-6873)
   Scheduled for the 7:00 to 8:00 time slot. On time.
   Sponsored by Councilor Christopher MacMillan
   Accompanied to meeting by Lisa Crowley.

In GAR Room until shortly after 9:00PM - no other customers arrived.

Appendix 2-9.2: Customer provided documentation

Account 3-5888

Ayanna Yancey Cato

①

Started "E" July 09, 2009
- prior to this date chg 1998 - 9/30/98
chop ranged 90 avg.

7/16/09 "A" chg 5,463.64 - adv that I was est. since 1993. I didn't purchase home 1997 w/my father Howell Q. Yancey. Called DPW and was told liab for chop.

8/17/09 "C" manual read was done chg 97.26.

1/20/10 "A" I received another bill that was 87,765.38 plus interest bill 87,568.51

I contact DPW because I believe that this was an issue / mistake, billing error etc.

March 23 Mr. Creedon send me a letter regarding his visiting to my home March 19, 2009. He implied I had a leak, or my large Oak tree was soaking up water.
At this meeting on March 19 I asked for 3 things:
1.) Statue of limitat
2.) policy procedure
3.) billing guidelines
- he stated Ø was avil to public only

avail internally.
Please see attached letter & consumption report, I also included their internal document - Account Master Maintenance

- I have attached several bills that will show how my water bill went from 5,463.64, 10,066.00, $1,765.38 bringing my balance over 100K.

6/7/10 my chg 10,066 was adjust w/no explanation to $261.93.

Yet my bill from 4/30 is showing estimate went from 10,066.00 - 261.93

Summer '10 I was told my meter was not working properly and need to be replaced. I took pictures and asked for a copy of work order. They would not. I still have not received it. I later went to the DPW to witness the meter get tested. To no surprise the said nothing was wrong & accurate but once again would not give the supporting document that meter was test & not broken, mis reading

- new meter 7/16/10 - 1st bill 333.63

Ayanna Yancey Coat

(3)

after a lot of media coverage &
other residence stating same issue
- conducted rally
- created org - Broc. United Voices.

Aug 3, 10 - I received letter advising my 100K bill
had been abated for 21,162.59 water
50,893.22 Sewer
7/30/10 81055,81

- see the attached. I never was able to
get a meeting w/ Mr Thoreson or the
Mayor to discuss the abatement that
I believe is still ~~[illegible]~~ incorrect.

* My recommendation from day one
go back 1-2 yrs ∅ 12, 15, 20 years
We should ∅ be responsible for this
miss billing errors.

Feb - they (city) lien water / refusal bills
on property taxes but still ∅ addressing
the issue. - They advise we hv 3 yrs to resolve / [illegible]
- Resident fear losing homes / leins pd by mtg co
- Open Meeting & Law Complaint
filed w/ AG - see attached

Ayanna Yancey Cato C.

1.) understand why some residents are getting full abatements while other are getting partial or none. No explaination given

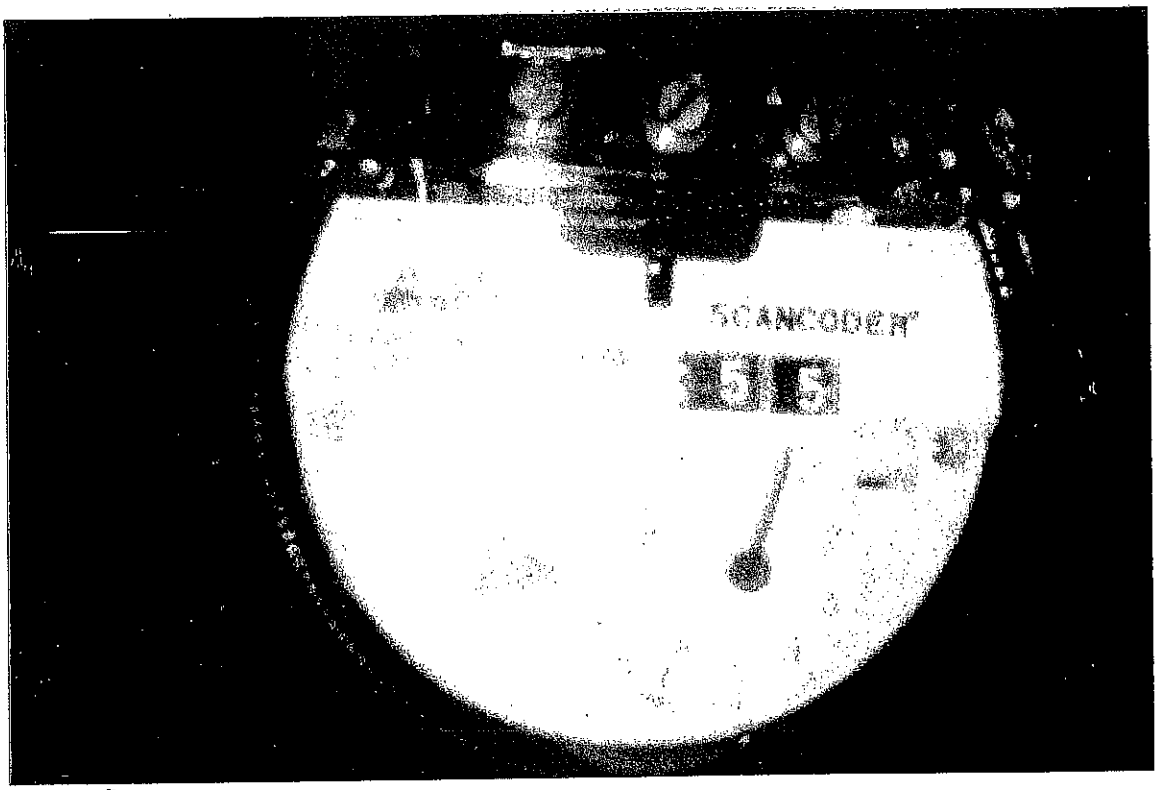
2) credits only given 1yr yet going back estimate bill over 12 plus years

3.) DPW admitted had software + never used it.

4.) Nepetism - Thoreson son meter reader for Ward 6 - (mainly the ward hit w/ the est bill / actual chgs)

5.) never rec'v request doc.
- statues of limitation (allows go 12 + yrs)
- policy & procedure
- billing guidelines

Attached documents
1.) letter from Brian Creador
2.) consumion report
3.) acct Master Maintenance
4) copy of bills
5) letter from Thoreson (abatement)
6) AG letter - re: open complaint
7) Block rate - report


SCANCODER

Brian Creeden

CITY OF BROCKTON
OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET
BROCKTON, MA 02301-4059
000033 0011359

508 - 782 6

JAMES F. MARTELLI, JR.
TREASURER / COLLECTOR

The Commonwealth of Massachusetts

Department of Public Works
WATER, SEWER, REFUSE UTILITY BILL

Hours: Monday - Friday, 8:30 AM - 4:30 PM

Phone: Collector's Office (508) 580-7130 Press 5 for payment questions

ACCOUNT NO.
3-5888

5-DIGIT 02302

CATO AYANNA
8 CORALA RD
BROCKTON, MA 02302-1119

DPW (508) 580-7143 for Water and Sewer billing questions and address changes.
(ACCOUNT NO. and BILL NUMBER required).

For Refuse/Recycling questions
(508) 580-7827

CUSTOMER PORTION

LOCATION	PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
8 CORALA RD	179313	3-5888	02/12/2010	119748

CODE	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE
1WTR58	A	08/17/2009	01/20/2010	49273	501621	452348	$27,486.72
2SWR58	A					452348	$54,208.66
3REF		11/01/2009	01/31/2010				$70.00

Current Charge	$81,765.38
Past Due	$5,463.64
Interest to Bill Date	$339.49
Amount Due	$87,568.51
Due & Payable	03/12/2010

Interest at a rate of 14% per annum will accrue on overdue payments from the due date until the payment is made.

NOTE: Your bill should have a "A" (Actual) under read code. If your bill shows any letter other than an "A", please contact our billing office @ 508-580-7143
Yard waste pick up to begin 03/29/2010. Leaves in plastic bags will **NOT** be picked up.
Keep Brockton Beautiful Day is on Saturday - April 24, 2010.
Sewer rate increase in effect on all bills mailed on or after 01/01/2010.

PAY ONLINE AT: www.brockton-ma.gov

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PAYMENT COUPON

THE COMMONWEALTH OF MASSACHUSETTS
CITY OF BROCKTON - OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET, BROCKTON, MA 02301-4059

LOCATION	PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
8 CORALA RD	179313	3-5888	02/12/2010	119748

DEPARTMENT OF PUBLIC WORKS
WATER, SEWER, REFUSE UTILITY BILL

Current Charge	$81,765.38
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Interest to Bill Date	$339.49
Amount Due	$87,568.51
Due & Payable	03/12/2010

CATO AYANNA
8 CORALA RD
BROCKTON, MA 02302-1119

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AMOUNT ENCLOSED	

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CITY OF BROCKTON
OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET
BROCKTON, MA 02301-4059
000047 0011427

JAMES F. MARTELLI, JR.
TREASURER / COLLECTOR

The Commonwealth of Massachusetts

Department of Public Works
WATER, SEWER, REFUSE UTILITY BILL

Hours: Monday - Friday, 8:30 AM - 4:30 PM

Phone: Collector's Office (508) 580-7130 Press 5 for payment questions

ACCOUNT NO.
3-5888

DPW (508) 580-7143 for Water and Sewer billing questions and address changes.
(ACCOUNT NO. and BILL NUMBER required).

For Refuse/Recycling questions
(508) 580-7827

5-DIGIT 02302
CATO AYANNA
8 CORALA RD
BROCKTON, MA 02302-1119

CUSTOMER PORTION

LOCATION				PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
8 CORALA RD				179313	3-5888	05/07/2010	143241
CODE	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE
1WTR58	E	01/20/2010	04/30/2010	501621	563028	61407	$3,600.22
2SWR58	E					61407	$6,396.58
3REF		02/01/2010	04/30/2010				$70.00

Current Charge	$10,066.80
Past Due	$87,229.02
Interest to Bill Date	$2,271.79
Amount Due	$99,567.61
Due & Payable	06/07/2010

Interest at a rate of 14% per annum will accrue on overdue payments from the due date until the payment is made.

NOTE: IF THE "READ CODE" COLUMN ABOVE SHOWS ANYTHING OTHER THAN AN "A" PLEASE CALL 508-580-7143

***** PLEASE READ INSERT ******

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LOCATION	PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
8 CORALA RD	179313	3-5888	05/07/2010	143241

Current Charge	$10,066.80
Past Due	$87,229.02
Interest to Bill Date	$2,271.79
Amount Due	$99,567.61
Due & Payable	06/07/2010

DEPARTMENT OF PUBLIC WORKS
WATER, SEWER, REFUSE UTILITY BILL

CATO AYANNA
8 CORALA RD
BROCKTON, MA 02302-1119

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CITY OF BROCKTON
OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET
BROCKTON, MA 02301-4059
000035 0014042

JAMES F. MARTELLI, JR.
TREASURER / COLLECTOR

The Commonwealth of Massachusetts

Department of Public Works
WATER, SEWER, REFUSE UTILITY BILL

ACCOUNT NO.
3-5888

Hours: Monday - Friday, 8:30 AM - 4:30 PM

Phone: Collector's Office (508) 580-7130 Press 5 for payment questions

DPW (508) 580-7143 for Water and Sewer billing questions and address changes. (ACCOUNT NO. and BILL NUMBER required).

For Refuse/Recycling questions (508) 580-7827

Interest at a rate of 14% per annum will accrue on overdue payments from the due date until the payment is made.

N

5-DIGIT 02302
CATO AYANNA
8 CORALA RD
BROCKTON, MA 02302-1119

LOCATION	PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
8 CORALA RD	179313	3-5888	08/09/2010	166821

CODE	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE
1WTR58	A	06/30/2010	07/16/2010	0	724	724	$131.43
2SWR58	A					3398	$132.20
3REF		05/01/2010	07/31/2010				$70.00

NOTE: Household Hazardous Waste Day Saturday, September 25, 2010, 9:00AM - 1:00PM, at Brockton Recycling Depot, 301 Oakhill Way. Proof of residency required - NO commerical/dealers. Please call our Recycling Depot @ (508) 580-7827 for addtional details and early drop off information.

Current Charge	$333.63
Past Due	$15,430.31
Interest to Bill Date	$1,277.36
Amount Due	$17,041.30
Due & Payable	09/09/2010

**** Your bill should have an "A" (Actual) next to the current water reading. If your bill shows anything other than an "A" you may incur further charges once an Actual reading is obtained. If your bill shows any letter other than an "A", please contact the Billing Office at (508) 580-7143. ****

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CITY OF BROCKTON - OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET, BROCKTON, MA 02301-4059

LOCATION	PARCEL ID	ACCOUNT NO	BILL DATE	BILL NUMBER
8 CORALA RD	179313	3-5888	08/09/2010	166821

Current Charge	$333.63
Past Due	$15,430.31
Interest to Bill Date	$1,277.36
Amount Due	$17,041.30
Due & Payable	09/09/2010

DEPARTMENT OF PUBLIC WORKS
WATER, SEWER, REFUSE UTILITY BILL

CATO AYANNA
8 CORALA RD
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CUSTOMER PORTION

PAYMENT COUPON

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45 SCHOOL STREET
BROCKTON, MA 02301-4059
000043 0011394

MARTIN S. BROPHY
TREASURER / COLLECTOR

5-DIGIT 02302
CATO AYANNA
8 CORALA RD
BROCKTON, MA 02302-1119

The Commonwealth of Massachusetts

Department of Public Works
WATER, SEWER, REFUSE UTILITY BILL

ACCOUNT NO.
3-5888

Hours: Monday - Friday, 8:30 AM - 4:30 PM

Phone: Collector's Office (508) 580-7130 Press 5 for payment questions

DPW (508) 580-7143 for Water and Sewer billing questions and address changes. (ACCOUNT NO. and BILL NUMBER required).

For Refuse/Recycling questions (508) 580-7827

Interest at a rate of 14% per annum will accrue on overdue payments from the due date until the payment is made.

LOCATION	PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
8 CORALA RD	179313	3-5888	11/08/2010	190333

CODE	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE
1WTR58	A	07/16/2010	10/21/2010	724	5428	4704	$198.95
2SWR58	A					4704	$200.11
3REF		08/01/2010	10/31/2010				$70.00

Current Charge	$469.06
Past Due	$15,763.94
Interest to Bill Date	$1,823.60
Amount Due	$18,056.60
Due & Payable	12/08/2010

NOTE: Winter parking ban in effect on 12/01/2010. Any questions call 508-580-7807.
Yard waste pick-up to END 12/10/2010, it will begin again on 03/28/2011. Holiday trees will be picked up at curbside on your regular trash day starting 12/27/2010 thru 01/07/2011.
Trees in plastic bags will NOT be picked up.

**** If your bill shows any letter other than an "A" or an "O" next to your current water reading, please contact the Billing Office at (508) 580-7143. If you have questions or complaints regarding this bill please contact the Department of Public Works at (508) 580-7143 or you may seek remedy with the Appellate Tax Board in accordance with Massachusetss General Law Chapter 59 Sections 64 to 65B, inclusive. ****

***** PLEASE READ INSERT ******

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CITY OF BROCKTON - OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET, BROCKTON, MA 02301-4059

LOCATION	PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
8 CORALA RD	179313	3-5888	11/08/2010	190333

Current Charge	$469.06
Past Due	$15,763.94
Interest to Bill Date	$1,823.60
Amount Due	$18,056.60
Due & Payable	12/08/2010

DEPARTMENT OF PUBLIC WORKS
WATER, SEWER, REFUSE UTILITY BILL

CATO AYANNA
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PAYMENT COUPON

044860420115001903335000180566O6

QTR	Bill Date	Prev Read	Current READ	Usage	WATER	Adj	Amt. Due	Usage	SEWER	Adj	Amt. Due	REFUSE
Actual	8/17/09 - 1/20/10	49273	501621	452,348	$27,486.72			452,348	$54,208.66			$70.00
Estimate	1/20/10 - 4/30/10	563028	501621	61407	$3,600.22			61407	$6,396.58			$70.00
MUNIS	143241: 5/7/2010	501621	504281	2660	$3,660.22	-$3,506.94	$93.28	2660	$6,396.58	-$6,302.76	$93.82	$70.00
Actual	6/30/10 - 7/16/10	0	724	724	$131.43			3398	$132.20			$70.00
Actual	7/16/10 - 10/21/10	724	5428	4704	$198.95			4704	$200.11			$70.00

Abatement Rec'd letter on 8/3/10 - re: $21,162.59 water abatement, $50,893.22 for sewer.

Total Bill Amount	LATE	INT	Total	NOTES
$81,765.38	$5,463.64	$339.49	$87,568.51	
$10,066.80	$87,229.02	$2,271.27	$99,567.61	
$257.10	$4.83		$261.93	
$333.63	$15,430.31	$1,277.36	$17,041.30	
$496.06	$15,763.94	$1,823.60	$18,056.60	

Utility Bills

Bill Detail

Bill Date	2/12/2010
Pay By	3/12/2010

Description of Charge	Current Reading	Previous Reading	Usage	Amount Billed	Payments/Adjustments	Amount Due
5/8 METER	501621	49273	452348.00	$27,486.72	$0.00	$27,486.72
5/8" SEWER	0	0	452348.00	$54,208.66	$0.00	$54,208.66
REFUSE FEE	0	0	0.00	$70.00	$0.00	$70.00
SUBTOTAL				$81,765.38	$0.00	$81,765.38
Late Payment Charges						$3,293.00
TOTAL DUE						$85,058.38

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Utility Bills

Bill Detail

119748

Bill Date	2/12/2010
Pay By	3/12/2010

Description of Charge	Current Reading	Previous Reading	Usage	Amount Billed	Payments/Adjustments	Amount Due
5/8 METER	501621	49273	452348.00	$27,486.72	$0.00	$27,486.72
5/8" SEWER	0	0	452348.00	$54,208.66	$0.00	$54,208.66
REFUSE FEE	0	0	0.00	$70.00	$0.00	$70.00
SUBTOTAL				$81,765.38	$0.00	$81,765.38
Late Payment Charges						$4,265.22
TOTAL DUE						$86,030.60

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Utility Bills

Bill Detail

143242

Bill Date	5/7/2010
Pay By	6/7/2010

Description of Charge	Current Reading	Previous Reading	Usage	Amount Billed	Payments/Adjustments	Amount Due
5/8 METER	563028	501621	61407.00	$3,600.22	$0.00	$3,600.22
5/8" SEWER	0	0	61407.00	$6,396.58	$0.00	$6,396.58
REFUSE FEE	0	0	0.00	$70.00	$0.00	$70.00
SUBTOTAL				$10,066.80	$0.00	$10,066.80
Late Payment Charges						$69.50
TOTAL DUE						$10,136.30

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Utility Bills

Bill Detail

143241

Bill Date	5/7/2010
Pay By	6/7/2010

Description of Charge	Current Reading	Previous Reading	Usage	Amount Billed	Payments/Adjustments	Amount Due
5/8 METER	504281	501621	2660.00	$3,600.22	($3,506.94)	$93.28
5/8" SEWER	0	0	2660.00	$6,396.58	($6,302.76)	$93.82
REFUSE FEE	0	0	0.00	$70.00	$0.00	$70.00
SUBTOTAL				$10,066.80	($9,809.70)	$257.10
Late Payment Charges						$4.83
TOTAL DUE						$261.93

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Utility Billing

Manage Bills

Service Address 8 CORALA RD

Account Number 35888

Outstanding Bills

	Bill	Pay By	Charges	Balance Due	
☑	984336	9/3/2009	$5,463.64	$6,146.82	Bill Details
☑	143241	6/7/2010	$10,066.80	$261.93	Bill Details
☑	119748	3/12/2010	$81,765.38	$86,030.60	Bill Details

Total Due: $92439.35

Pay

select bills you would like to pay now, then click "Pay"

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Account Number / Service			Customer Man	Name / Meter Number	Cd	Read Date Time	Parcel By	Bill #	Curr Read	Location / Usage	Repl Usage	Charge Amt	Status / Billed Amt
35888			322669	YANCEY, JR. HOWELL T			179313			8 CORALA RD			Active
1WTR58-	1 5/8	METER	K	2000522326	E	10/31/2007		796615	10,053	311	0	14.02	91.89
1WTR58-	1 5/8	METER	K	2000522326	E	07/31/2007		773164	9,742	311	0	14.02	91.89
1WTR58-	1 5/8	METER	K	2000522326	E	04/30/2007		749802	9,431	311	0	14.02	91.89
1WTR58-	1 5/8	METER	K	2000522326	E	01/31/2007		726508	9,120	311	0	14.02	91.89
1WTR58-	1 5/8	METER	K	2000522326	E	10/17/2006		703154	8,809	311	0	14.02	90.30
1WTR58-	1 5/8	METER	K	2000522326	E	07/13/2006		679863	8,498	310	0	14.02	90.28
1WTR58-	1 5/8	METER	K	2000522326	E	04/30/2006		656570	8,188	311	0	12.75	89.03
1WTR58-	1 5/8	METER	K	2000522326	E	01/31/2006		633324	7,877	311	0	12.75	89.03
1WTR58-	1 5/8	METER	K	2000522326	E	10/31/2005		610150	7,566	312	0	12.75	88.74
1WTR58-	1 5/8	METER	K	2000522326	E	07/31/2005		586977	7,254	311	0	12.75	88.72
1WTR58-	1 5/8	METER	K	2000522326	E	04/30/2005		563935	6,943	309	0	12.75	88.68
1WTR58-	1 5/8	METER	K	2000522326	E	01/31/2005		540813	6,634	309	0	12.75	88.68
1WTR58-	1 5/8	METER	K	2000522326	E	10/31/2004		517747	6,325	309	0	12.75	88.28
1WTR58-	1 5/8	METER	K	2000522326	E	07/30/2004		494941	6,016	305	0	12.75	88.21
1WTR58-	1 5/8	METER	K	2000522326	E	04/30/2004		472044	5,711	313	0	13.50	89.10
1WTR58-	1 5/8	METER	K	2000522326	E	01/31/2004		449098	5,398	316	0	13.50	89.16
1WTR58-	1 5/8	METER	K	2000522326	E	10/30/2003		426307	5,082	323	0	13.50	89.28
1WTR58-	1 5/8	METER	K	2000522326	E	07/31/2003		403486	4,759	308	0	13.50	89.01
1WTR58-	1 5/8	METER	K	2000522326	E	04/30/2003		380780	4,451	303	0	13.50	73.92
1WTR58-	1 5/8	METER	K	2000522326	E	01/31/2003		349937	4,148	296	0	13.50	73.80
1WTR58-	1 5/8	METER	K	2000522326	E	10/31/2002		335000	3,852	374	0	13.50	75.19
1WTR58-	1 5/8	METER	K	2000522326	E	07/31/2002		312190	3,478	338	0	13.50	68.50
1WTR58-	1 5/8	METER			E	04/30/2002		283484	3,140	306	0	13.50	46.48
1WTR58-	1 5/8	METER			E	01/31/2002		266749	2,834	277	0	13.50	45.96
1WTR58-	1 5/8	METER			E	10/31/2001		236194	2,557	267	0	13.50	45.78
1WTR58-	1 5/8	METER			C	07/20/2001		213636	2,290	237	0	13.50	45.24
1WTR58-	1 5/8	METER			C	04/30/2001		198760	2,053	383	0	13.50	34.24
1WTR58-	1 5/8	METER			E	01/31/2001		176182	1,670	185	0	13.50	37.50
1WTR58-	1 5/8	METER			E	10/31/2000		145044	1,485	185	0	13.50	6.69
1WTR58-	1 5/8	METER			C	07/31/2000		114688	1,300	1,000	0	18.00	56.59
1WTR58-	1 5/8	METER			E	05/01/2000		92384	300	50	0	13.50	13.50
1WTR58-	1 5/8	METER			E	02/25/2000		63287	250	50	0	13.50	35.09
1WTR58-	1 5/8	METER			E	12/31/1999		40990	200	50	0	13.50	48.59
1WTR58-	1 5/8	METER			E	07/15/1999		13790	150	50	0	13.50	6.69
1WTR58-	1 5/8	METER				02/22/1999		35888902	100	0	0	27.00	27.00
1WTR58-	1 5/8	METER				08/13/1998		35888808	100	100	0	27.00	27.00

** END OF REPORT - Generated by Brian Creedon **

Account Number: 35888 — Customer Name: CATO AYANNA — Parcel: 179313 — Location: 8 CORALA RD — Status: Active

Service	Man	Meter Number	Cd	Read Date Time	Bill #	Curr Read	Usage	Repl Usage	Charge Amt	Billed Amt
1WTR58- 1 5/8 METER	K	2000522326	A	01/20/2010	119748	501,621	452,348	0	27,486.72	81,765.38
1WTR58- 1 5/8 METER	K	2000522326	C	08/17/2009	1007929	49,273	165	0	22.43	97.26
1WTR58- 1 5/8 METER	K	2000522326	A	07/16/2009	984336	49,108	37,189	0	2,120.50	5,463.64
1WTR58- 1 5/8 METER	K	2000522326	E	04/30/2009	960827	11,919	311	0	22.43	101.54
1WTR58- 1 5/8 METER	K	2000522326	E	01/31/2009	937214	11,608	311	0	22.43	101.54
1WTR58- 1 5/8 METER	K	2000522326	E	10/31/2008	913722	11,297	311	0	22.43	100.70
1WTR58- 1 5/8 METER	K	2000522326	E	07/31/2008	890276	10,986	311	0	22.43	100.70
1WTR58- 1 5/8 METER	K	2000522326	E	04/30/2008	843545	10,675	311	0	14.02	92.29
1WTR58- 1 5/8 METER	K	2000522326	E	01/31/2008	819900	10,364	311	0	14.02	92.29

** END OF REPORT - Generated by Brian Creedon **

Account Master Maintenance

Account: 3-5888

9/29/93 FINAL READING 222726 (EC) FEE PAID
10/01/93 QF W69.70 S67.65 T137.35 + 11/93 PAPAGNO
06/26/97 FINAL FEE PD. 06/27/97 239150 FNL. (EC)
06/30/97 QF W27.00 S25.80 T52.80 OWNER RB
01/30/98 242089 X OUT CHG ST AT "0" NO TP OR MIU
02/18/98 W27.00 W50.30 50.30 ABATE AUG/NOV 96
S 1.72 S59.34 59.34 OVER AVE. LL
02/18/98 W27.00 W50.30 50.30 ABATE FEB/MAY 97
S 1.72 S59.34 59.34 OVER AVE. LL
02/18/98 W27.00 W54.75 43.50 ABATE AUG/NOV 97
S 1.72 S56.33 60.20 OVER AVE. LL
4/26/09 - SEWER PLUG UP - ROOTS - 78 FEET
7-16-09 491080 verify (ET)
7/20/09 IF OWNER CALLS REGARDING HIGH BILL- BILL HAS BEEN EST SINCE 1999 - NO TP - NO ENTRY IN 2006 - NEVER CALLED AFTER THAT - WE SHOULD SEE IF MTR CAN BE CHANGED (GRN)
8-17-09 492730 verify (FC)
8/19/09 - AFTER RESEARCHING THIS ACCOUNT, THIS IS WHAT WAS FOUND. THIS ACCOUNT HAS BEEN ESTIMATED SINCE 1998 (SEE ABOVE ABATEMENTS FROM LOUISE). THEN ACCORDING TO TAX RECORDS, THE OWNERSHIP CHANGED ON 7/20/05 WITH NO RECORDED FINAL. WENT THROUGH METER READER BOOKS AND FOUND NOTHING SINCE THE ORIGINAL METER CHANGE IN 1998. BASED ON THE TWO VERIFY READINGS OF 30 DAYS - CURRENT HOMEOWNER IS USING 1650 CUBIC FEET A MONTH., BUT ONLY BEING BILLED 311 CUBIC FEET A QUARTER. - REFER TO WATER COMMISSION IF HOMEOWNER CALLS. - RENE'
01-21-2010 501621 w/o (PT) inside

AGREEMENT TO REAPPORTION TAXES

WATER, SEWER AND OTHER MUNICIPAL CHARGES

Location of Property: 8 Corala Road, Brockton, MA

Seller: Christopher Concheri

Buyer: Ayanna A. Cato and Howell T. Yancey, Jr.

Bank:

Date: June 30, 1997

WHEREAS the amount of the real estate taxes, water, sewer and other municipal charges on the above property may not be known at this date and have been estimated for apportionment with precision according to the best judgment of the parties.

NOW, THEREFORE, the parties hereto agree to reapportion said items when the amounts due are actually known. If the amount is in excess of the amount as apportioned this day, the SELLER agrees to pay to the BUYER such portion of the same as the apportionment would show to be due to him. The BUYER agrees to pay to the SELLER the excess amount the SELLER has paid and the BUYER authorizes any bank which is holding funds in escrow to pay taxes to the SELLER that portion of any tax which has been paid by the SELLER in excess of the amount he should have paid.

The above reapportionment shall be handled by the respective parties and not by the offices of Sims & Sims, P.C., nor the above said bank.

Neither the BUYER nor the SELLER shall be under any obligation to institute or pursue proceedings for an abatement of any real estate or other municipal charges unless specifically agreed to the contrary in writing by both parties.

Howell T. Yancey
BUYER

Christopher Concheri
SELLER

BUYER

SELLER

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
WATER COMMISSION
39 MONTAUK ROAD, BROCKTON, MASSACHUSETTS 02301
Tel: (508) 580-7825 Fax: (508) 580-7836

Water Systems Manager
Brian M. Creedon
bcreedon@ci.brockton.ma.us

March 23, 2010

Ayanna Cato
8 Corala Road
Brockton, MA 02301

RE: Water and Sewer bill numbered 984336, 1007929, and 119748

Dear Ms. Cato;

The Utilities Division and I as the Water Systems Manager have reviewed your bills reference above. In my analysis the usage is extremely high and the reason is possibly connected to your heating system. As I showed you on my visit on Friday, March 19th, the meter is moving indicating a slow leak. On that day the temperature was 70 degrees and your heating system was not on.

This office is required to insure that water is not being wasted and as a result will not abate or adjust these bills until the situation causing this leaking is resolved. I have spoken to both the Superintendent of Utilities and the DPW Commissioner on this matter and they both agree that the Sewer Charge will not be changed without proof that the leak has been corrected.

Beginning in the year 2000, every bill has included an insert that requests that you as the property owner call our department if you received anything other than an actual bill and before July of 2009 we had 42 quarters dating back to before 1998 with non actual reads. It is important that you contact this office to discuss what resolution you will be taking to repair the leak in your system and to make arrangements to have your water meter repaired and/or changed out.

Respectfully yours,

Brian M. Creedon

"City of Champions"

DEPARTMENT OF PUBLIC WORKS
OFFICE OF THE COMMISSIONER

Michael L. Thoreson
COMMISSIONER

REGULAR MAIL &
CERTIFIED MAIL
7002 2410 0001 8493 7882

August 3, 2010

Ms. Ayanna Cato
8 Corala Road
Brockton, MA 02302

RE: Utility Account # 3-5888 – 8 Corala Road

Dear Ms. Cato:

Please be advised that my department processed abatements for the above-referenced utility account on July 30, 2010 for utility bill #119748 in the amount of $ 21,162.59 for water and $50,893.22 for sewer. In order to receive all amounts due for this location contact the Tax Collector's Office @ 508-580-7130 press # 5.

The abatement was based on this location's last actual reading January 30, 1998 when meter was installed to the meter reading on January 20, 2010. The calculations are based on the Water Abatement Procedure developed by the Mayor's office and members of my staff. This procedure was reviewed and approved by the Water Commission; a copy of the procedure is attached for your review.

If you have any additional questions or would like an appointment to discuss this issue further, please call my office at 508-580-7135 for an appointment. Be advised that I will chair the meeting, Utilities Superintendent, City Solicitor, and Treasurer/Collector may also attend.

Sincerely,

Michael L. Thoreson
DPW Commissioner

MLT/ec
Attachment
xc: Linda M. Balzotti, Mayor
Larry Rowley, Superintendent of Utilities
Water Commission
Philip Nessralla, City Solicitor
Martin Brophy, Assistant Treasure/Collector
File

Utility Billing

Manage Bills

Service Address 8 CORALA RD

Account Number 35888

Outstanding Bills

	Bill	Pay By	Charges	Balance Due	
☑	984336	9/3/2009	$5,463.64	$6,081.85	Bill Details
☑	143241	6/7/2010	$10,066.80	$10,136.30	Bill Details
☑	119748	3/12/2010	$81,765.38	$85,058.38	Bill Details

Total Due: $101276.53

Pay

select bills you would like to pay now, then click "Pay"

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CERTIFICATE OF MUNICIPAL LIENS

General Laws, Chapter 60, Section 23, as amended by the Acts of 1987, Chapter 250

The Commonwealth of Massachusetts
City of Brockton
Office of the Collector of Taxes

SIMS & SIMS, P.C. 508-588-6900
1115 WEST CHESTNUT STREET
P.O.BOX 4230
BROCKTON, MA 02403

AUGUST 7, 1997

It is hereby certified from available information that hereinafter listed are all taxes, assessments, water rates and charges, which on the above date constitutes liens on the parcel of real estate specified in your application dated AUGUST 6, 1997 the amounts now payable on account of such real estate so far as they are fixed and ascertained are itemized below. Any amount not ascertainable is so stated

Description of Real Estate

A PARCEL OF LAND WITH BUILDINGS THEREON, CONTAINING ABOUT 14,392 SQUARE FEET, BEING PLOT # 1 CORALA RD , MAP AND ROUTE 179 313 ON FILE IN THE OFFICE OF THE ASSESSORS OF THE CITY OF BROCKTON

Persons Assessed: CONCHERI CHRISTOPHER

Property Location: 0008 CORALA RD

Description	Amount	Status	Issued	Due	Interest Amt. Due	Interest Per Day
R.E. FISCAL 1997 # 5660	2414.02					
BETTERMENTS/LIEN	149.46					
TOTAL PAID	2563.48	PAID				
R.E. FISCAL 1998 # 5590						
FIRST QUARTER	603.50	PAID				
SECOND QUARTER	603.50	NOT PD				
WATER/SEWER/REFUSE# 3 - 5888						
FEBRUARY 97	151.50	PAID				
MAY 97	151.50	NOT PD	05/23/97	06/23/97	2.61	.060

THE NEXT WATER/SEWER/REFUSE BILL WILL BE ISSUED 8/97.
AMOUNT NOT ASCERTAINABLE.

I have no knowledge of any other liens outstanding.

James Martelli, Jr. Treasurer/Collector of Taxes for City of Brockton

There is a **14.0 %** interest charge on unpaid Real Estate Bills from the ***Due Date*** of the bill.
There is a **14.0 %** interest charge on unpaid Water/Sewer/Refuse Bills from the ***Due Date*** of the bill.
Please notify the Water Department, at **508-580-7143**, of any change of ownership, to request a final reading, and check on any Construction Bills to be issued.

DPC93606-4

Fiscal Year 2011 - Third Quarter

The Commonwealth of Massachusetts

000032 0013013
CITY OF BROCKTON
OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET
BROCKTON, MA 02301-4059

FISCAL YEAR 2011
ACTUAL REAL ESTATE TAX BILL
MARTIN S. BROPHY
TREASURER / COLLECTOR

Assessed Owner(s) as of 01/01/2010: CATO AYANNA A

Hours: Monday - Friday, 8:30 AM - 4:30 PM

Phone: Collector's Office (508) 580-7130
for payment questions

Assessor's Office (508) 580-7194
for valuation and exemption questions

5-DIGIT 02302
CATO AYANNA A
8 CORALA RD
BROCKTON, MA 02302-1119

Tax rate per $1000	
Residential	$15.29
Open Space	$15.29
Commercial	$29.55
Industrial	$29.55

THIS FORM APPROVED BY THE DEPARTMENT OF REVENUE

TAXPAYER PORTION

Your Actual Real Estate Tax for fiscal year beginning July 1, 2010 and ending June 30, 2011on the parcel of real estate described below is as follows:

Property Description		
Location: 8 CORALA RD		
Parcel ID: 179-313		
State Class: 101	Area: 0.33 Acres	
Taxable Value:		$272,200
TAXRES		$4,161.94

Special Assessments Betterments & Liens	
REFUSELIEN	$210.00
SEWER LIEN	$6,682.40
WATER LIEN	$8,537.91
COMM INT	$2,129.63
Total Spec. Assessments	$17,559.94
Real Estate Tax	$4,161.94
Total Tax & Spec. Assessment	$21,721.88
Less Exemptions	$0.00
Less Preliminary Tax	$1,894.75
Net 2nd Half Tax	$19,827.13

BILL DATE	BILL NUMBER
01/01/2011	4297
3rd Quarter Tax Due 02/01/2011	$18,693.54
4th Quarter Tax Due 05/02/2011	$1,133.59
Preliminary Tax	$1,894.75
Payments Made	$0.00
Tax Balance	$1,894.75
Interest to Bill Date	$77.40
3rd Quarter Tax	$18,693.54
AMOUNT DUE	$20,665.69
Due & Payable	**02/01/2011**

Interest at a rate of 14% per annum will accrue on overdue payments from the due date until the payment is made.

MAKE CHECKS PAYABLE TO:
CITY OF BROCKTON
or PAY ONLINE AT
www.brockton-ma.gov

*****ABATEMENT APPLICATIONS TO ASSESSORS DUE: 02/01/2011*****

PRIOR YEAR BILLS ARE PAST DUE. PLEASE CONTACT THE TAX COLLECTOR'S OFFICE.

PLEASE SEE REVERSE SIDE FOR IMPORTANT TAXPAYER INFORMATION

YOUR CANCELLED CHECK IS YOUR RECEIPT

PLEASE USE ENCLOSED ENVELOPE FOR PAYMENT

Detach Here

Please return this portion of the bill with your payment

Detach Here

PAYMENT COUPON

THE COMMONWEALTH OF MASSACHUSETTS
CITY OF BROCKTON - OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET, BROCKTON, MA 02301-4059

Fiscal Year 2011
Actual Real Estate Tax Bill
Third Quarter

Assessed Owner(s) as of 01/01/2010: CATO AYANNA A

CATO AYANNA A
8 CORALA RD
BROCKTON, MA 02302-1119

BILL DATE	BILL NUMBER
01/01/2011	4297

Property Description and Location	
Location: 8 CORALA RD	
Parcel ID: 179-313	State Class: 101
AMOUNT DUE →	**$20,665.69**
Due & Payable →	**02/01/2011**

"Please write BILL NUMBER on your check"

AMOUNT ENCLOSED	

MAKE CHECKS PAYABLE TO: CITY OF BROCKTON
or PAY ONLINE AT: www.brockton-ma.gov

044820820115000042978000020665691

State Tax Form 128
Revised 7/2009

The Commonwealth of Massachusetts
BROCKTON
Name of City or Town

Assessors' Use only
Date Received
Application No.

APPLICATION FOR ABATEMENT OF ☑ REAL PROPERTY TAX ☐ PERSONAL PROPERTY TAX

2011 JAN 32 AM 8:29
CITY OF BROCKTON
D.P.W. - OPERATIONS

FISCAL YEAR 2010
General Laws Chapter 59, § 59
THIS APPLICATION IS NOT OPEN TO PUBLIC INSPECTION (See General Laws Chapter 59, § 60)

Return to: Board of Assessors
Must be filed with assessors not later than due date of first actual (**not** preliminary) tax payment for fiscal year.

INSTRUCTIONS: Complete BOTH sides of application. Please print or type.

A. TAXPAYER INFORMATION.

Name(s) of assessed owner: AYANNA A CATO

Name(s) and status of applicant (if other than assessed owner) _____

☐ Subsequent owner (aquired title after January 1) on ____/____

☐ Administrator/executor. ☐ Mortgagee.

☐ Lessee. ☐ Other. Specify.

Mailing address 8 CORALA ROAD BROCKTON 02302
No. Street City/Town Zip Code

Telephone No. (781) 405-5660

Amounts and dates of tax payments 1/1/2011 $17,559.94

B. PROPERTY IDENTIFICATION. Complete using information as it appears on tax bill.

Tax bill no. 4297 Assessed valuation $ 272,200.

Location 8 CORALA ROAD BROCKTON MA 02302
No. Street

Description residential one family

Real: ✓ Parcel identification no. (map-block-lot) 179-313 Land area 0.33 Class 101

Personal: _____ Property type(s) _____

C. REASON(S) ABATEMENT SOUGHT. Check reason(s) an abatement is warranted and briefly explain why it applies. Continue explanation on attachment if necessary.

☐ Overvaluation ☐ Incorrect usage ~~classification~~ WATER/SEWER

☐ Disproportionate assessment ☐ Other. Specify.

Applicant's opinion of: Value $ _____ Class _____

Explanation Recd $100,000.00 water bill that was abated to $17,000.00 with no explanation of 12 years of estimates; how abatement process works; no clear understanding of billing practices or policy; I would appreciate the opportunity to learn/know this has gone on so long without any proper notification from DPW. Practices unacceptable.

FILING THIS FORM DOES NOT STAY THE COLLECTION OF YOUR TAXES. TO AVOID LOSS OF APPEAL RIGHTS OR ADDITION OF INTEREST AND OTHER COLLECTION CHARGES, THE TAX SHOULD BE PAID AS ASSESSED.

THIS FORM APPROVED BY THE COMMISSIONER OF REVENUE

* NOT ASSESSMENT — ONLY WATER BILL + SEWER

D. SIGNATURES.

Subscribed this 28th day of January, 2011 Under penalties of perjury.

Signature of applicant Ayanna A Cato

If not an individual, signature of authorized officer _____ Title

Ayanna A. Cato 8 Corala Rd Brockton MA (781) 405-5660

(print or type) Name Address Telephone

If signed by agent, attach copy of written authorization to sign on behalf of taxpayer.

TAXPAYER INFORMATION ABOUT ABATEMENT PROCEDURE

REASONS FOR AN ABATEMENT. An abatement is a reduction in the tax assessed on your property for the fiscal year. To dispute your valuation or assessment or to correct any other billing problem or error that caused your tax bill to be higher than it should be, you must apply for an abatement.

You may apply for an abatement if your property is: 1) overvalued (assessed value is more than fair cash value on January 1 for any reason, including clerical and data processing errors or assessment of property that is non-existent or not taxable to you), 2) disproportionately assessed in comparison with other properties, 3) classified incorrectly as residential, open space, commercial or industrial real property, or 4) partially or fully exempt.

WHO MAY FILE AN APPLICATION. You may file an application if you are:

- the assessed or subsequent (acquiring title after January 1) owner of the property,
- the owner's administrator or executor,
- a tenant paying rent who is obligated to pay more than one-half of the tax,
- a person owning or having an interest or possession of the property, or
- a mortgagee if the assessed owner has not applied.

In some cases, you must pay all or a portion of the tax before you can file.

WHEN AND WHERE APPLICATION MUST BE FILED. Your application must be filed with the board of assessors on or before the date the first installment payment of the actual tax bill mailed for the fiscal year is due, unless you are a mortgagee. If so, your application must be filed between September 20 and October 1. Actual tax bills are those issued after the tax rate is set. Applications filed for omitted, revised or reassessed taxes must be filed within 3 months of the date the bill for those taxes was mailed. THESE DEADLINES CANNOT BE EXTENDED OR WAIVED BY THE ASSESSORS FOR ANY REASON. IF YOUR APPLICATION IS NOT TIMELY FILED, YOU LOSE ALL RIGHTS TO AN ABATEMENT AND THE ASSESSORS CANNOT BY LAW GRANT YOU ONE. TO BE TIMELY FILED, YOUR APPLICATION MUST BE (1) RECEIVED BY THE ASSESSORS ON OR BEFORE THE FILING DEADLINE OR (2) MAILED BY UNITED STATES MAIL, FIRST CLASS POSTAGE PREPAID, TO THE PROPER ADDRESS OF THE ASSESSORS ON OR BEFORE THE FILING DEADLINE AS SHOWN BY A POSTMARK MADE BY THE UNITED STATES POSTAL SERVICE.

PAYMENT OF TAX. Filing an application does not stay the collection of your taxes. In some cases, you must pay the tax when due to appeal the assessors' disposition of your application. Failure to pay the tax assessed when due may also subject you to interest charges and collection action. To avoid any loss of rights or additional charges, you should pay the tax as assessed. If an abatement is granted and you have already paid the entire year's tax as abated, you will receive a refund of any overpayment.

ASSESSORS DISPOSITION. Upon applying for an abatement, you may be asked to provide the assessors with written information about the property and permit them to inspect it. Failure to provide the information or permit an inspection within 30 days of the request may result in the loss of your appeal rights.

The assessors have 3 months from the date your application is filed to act on it unless you agree in writing before that period expires to extend it for a specific time. If the assessors do not act on your application within the original or extended period, it is deemed denied. You will be notified in writing whether an abatement has been granted or denied.

APPEAL. You may appeal the disposition of your application to the Appellate Tax Board, or if applicable, the County Commissioners. The appeal must be filed within 3 months of the date the assessors acted on your application, or the date your application was deemed denied, whichever is applicable. The disposition notice will provide you with further information about the appeal procedure and deadline.

DISPOSITION OF APPLICATION (ASSESSORS' USE ONLY)

Ch 59, § 61A return

Date sent _____

Date returned _____

On-site inspection

Date _____

By _____

Data changed _____

Valuation _____

GRANTED ☐

DENIED ☐

DEEMED DENIED ☐

Date voted/Deemed denied _____

Certificate No. _____

Date Cert./Notice sent _____

Appeal _____

Date filed _____

Decision _____

Settlement _____

Assessed value _____

Abated value _____

Adjusted value _____

Assessed tax _____

Abated tax _____

Adjusted tax _____

Board of Assessors

_____

_____

_____

Date: _____

MATTA

Kenneth J. Elias
Attorney At Law
1063 North Main Street
Brockton, MA 02301
508 580 0009

January 23, 2010

Brian Creedon
Water Comissioner
Montauk Road
Brockton, MA 02301

RE: Herbert Matta, 9 Leo's Lane, Avon, MA
Service at: 220 North Main Street, Brockton, MA

Dear Brian:

I have been consulted by Herbie Matta to see if he can get some answers to why his water bill, attached hereto, is so high. He has had his meters monitored within the last three months and the average for the three month period has been about $500.00 which is substantially less than is showing on the attached bill.

I know in the past you have told him that he must have a leaky faucet or some such in the facility. He has had his plumber there at least twice to check on that to make sure that nothing was leaking and he came back and told him that the property was secure. I would like the opportunity to sit down and talk with you to see if we can get to the bottom of what is causing the high bill and what we might be able to do to remit it. I will do it at your convenience, please call me and we will make an appointment. If you feel you cannot, please advise me of that and I will take appropriate legal action.

Yours truly,

Kenneth J. Elias

KJE/rmp

CC: Herbie Matta

12/31 0020 00 JAN - 2011

1. 0021.12 .89
2 0022.01 1.11
3 0023.12 1.41
4 0024.53 - 0.62
5 0025.15 0.86
6 0026.01 0.81
7 0026.82 0.19
8 0027.01 89
9 0027.90 95
10 0028.85 89
11 0029.74 91
12 0030 65 66
13 0031.31 112
14 0032.43 90
15 0033.33 88
16 0034.21 1.06
17 0035.27 1.11
18 0036.38 1.09
19 0037-47 1.23
20 0038.70 78
21 0039.48 73
22 0040.21 1.17
0041 38

24 0042.01 63
25 0043.00 99
26 0043.95 95
27 0044.91 96
28 0046.00 1.09
29 0046.98 98
30 0048.01 1.03
31 0049.12 1.71

LOGICON RDG. MATCHED METER

1/31 0049.12 .88 FEB - 2011

1. 0050-10 .94
2 0051-04 97
3. 0052.01 1.30
4 0053.31 .87
5 0054.18 1.03
6 0055.21 91
7 0056.12 1.42
8 0057-54 112
9 0058 66 1.02
10 0059.68 1.02
11 0060 70 114
12 0061 86 85
13 0062.71 1.10
14 0063.81 .97
15 0064.78 1.60
16 0065.60 .82
17 0066.52 92
18 0067.61 1.09
19 0068.72 1.11
20 0069.01 29
0070.30 1.29
71 21 91

23 0072.10 89
24 0073 12 1.02
25 0073.24 1.01
26 0074.73 1.21
27 0075.94 1.07
28 0077 01.82

3/1 0077.83

NOV. 2010

1.	1113.02	.90		
2.	1114.23	1.21		
3	1115.15	.91		
4	1116.06	.96	26 1138.41	1.22
5	1117.02	1.01	27 1139.67	.81
6	1118.03	1.08	28 1140.48	.89
7	1119.11	.84	29 1141.37	1.09
8	1119.95	.78	30 1142.46	
9	1120.73	9.3		
10	1121.68	2.32		
11	1124.00	.82		
12	1124.82	1.11		
13	1125.93	.92		
14	1126.91	.67		
15	1127.58	.86		
16	1128.44	.91		
17	1129.35	.82		
18	1130.17	1.08		
19	1131.25	1.06		
20	1132.31	1.10		
21	1133.41	1.28		
22	1134.69	1.12		
	71	.71		
	42	.97		
	30			

DEC. 2010

NEW METER 12-09-2010 9:00 AM

NOV	30	1142.46	1.01	
1	1143.47	.75	23 0012.27	1.20
2	1144.42	.65	24 0013.53	1.01
3	1145.07	.95	25 0014.54	1.05
4	1146.02	1.31	26 0015.63	.87
5	1147.33	.99	27 0016.50	.51
6	1148.32	.87	28 0017.01	1.42
7	1149.19	.92	29 0018.43	.95
8	1150.11	.91	30 0019.38	.62
9	1151.02	.28	31 0020.00	
10	0000.74	.91	- NEW METER	
11	0001.65	.68		
12	0002.33	1.03		
13	0003.36	.94		
14	0004.30	.76		
15	0005.06	1.18		
16	0006.24	1.02		
17	0007.36	.64		
18	0008.00	.82		
19	0008.82	1.06		
20	0009.88	.49		
21	0010.37	1.25		
	0011.62	.75		

SEPT. 2010

Sept 1	1060.21	.67	24	1079.31	.
2	1061.32	1.11	25	1080.29	98
3	1061.60	.28	26	1081.30	1.09
4	1062.14	54	27	1082.26	96
5	1063.91	1.77	28	1083.15	99
6	1064.76	85	29	1083.89	74
7	1065.65	89	30	1084.98	1.09
8	1066.39	74			
9	1067.05	66			
10	1068.01	96			
11					
12					
13	1069.47	1.46			
14	1070.23	76			
15	1070.85	62			
16	1071.77	92			
17	1072.59	82			
18	1073.44	85			
19	1074.28	84			
20	1075.63	1.35			
21	1076.62	99			
22	1077.41	86			

OCT 2010

1	1086.14	1.20			
2	1087.34	.56			
3	1087.90	.64			
4	1088.54	1.03			
5	1089.57	.57			
6	1090.07	.78	27	1108.22	1.32
7	1090.85	.64	28	1109.22	1.00
8	1091.49	.73	29	1110.48	1.26
9	1092.22	.60	30	1111.23	.75
10	1092.88	.95	31	1112.12	.89
11	1093.53	.71			
12	1094.48	.95			
13	1095.25	.77			
14	1096.15	.90			
15	1097.02	.87			
16	1098.92	.90			
17	1098.62	.70			
18	1099.27	.65			
19	1100.08	.81			
20	1100.82	.74			
21	1101.77	.85	1106.79		
22	1102.84	1.07			
23	1103.75	.91			
24	1104.83	1.08			
25	1105.64	.81			

781-682-7456

July

1	100516
2	100600
3	100685
4	100774
5	100853
6	100959
7	101062
8	101156
9	101226
10	101320
11	101408
12	101501
13	101612
14	101721
15	101813
16	101905
17	101991
18	102097
19	102202
20	102311
21	102398
	102465
23	102543
24	102650
25	102752
26	102790
27	102878
28	102972
29	103071
30	103 [illegible]
31	103220

Meter Read Twice
7/23 7/29

Aug

1	103320	23	105285
2	103387	24	105382
3	103474	25	105463
4	103564	26	105582
5	103665	27	105648
6	103760	28	105739
7	103841	29	105811
8	103963	30	105890
9	104053	31	105954
10	104157		
11	104277		
12	104379		
13	104458		
14	104543		
15	104618		
16	104709		
17	104815		
18	104909		
19	104999		
20	105071		
21	105162		
	105223		

Kenneth J. Elias
Attorney At Law
1063 North Main Street
Brockton, MA 02301
508 580 0009

August 27, 2009

Brian Creedon
Water Commissioner
City of Brockton
Brockton, MA 02301

RE: Herbert Matta
Water Bill Location at 220 North Main Street

Dear Mr. Creedon:

I represent Mr. Matta who questions the accuracy of the enclosed bill. He has indicated to me that his past bills have been extremely less expensive. I wonder if you would take the time to look into this and see if the water meter is malfunctioning and advise.

Yours truly,

Kenneth J. Elias

KJE/rmp
Enc.

Account Number / Service	Customer Man	Name / Meter Number	Cd	Read Date Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Status Billed Amt
31499	231561	MATTA HERBERT			094015			220 N MAIN ST			Active
1WTR58- 1 5/8 METER		NEPT90033425B	A	12/09/2010		194388	1	1	12,547	644.82	1,440.75
1WTR58- 1 5/8 METER			I	12/09/2010		0	115,102	12,547	0	.00	.00
1WTR58- 1 5/8 METER	I	22388804	A	07/23/2010		163185	102,555	17,517	0	887.30	2,190.57
1WTR58- 1 5/8 METER	I	22388804	A	04/09/2010		139610	85,038	1,435	0	44.43	88.29
1WTR58- 1 5/8 METER	I	22388804	A	01/05/2010		116114	83,603	6,609	0	304.68	631.36
1WTR58- 1 5/8 METER	I	22388804	A	10/13/2009		1004296	76,994	6,154	0	279.11	562.17
1WTR58- 1 5/8 METER	I	22388804	A	07/09/2009		980714	70,840	20,562	0	1,115.24	2,578.71
1WTR58- 1 5/8 METER	I	22388804	A	04/07/2009		957204	50,278	24,811	0	1,364.66	3,201.19
1WTR58- 1 5/8 METER	I	22388804	A	01/20/2009		933591	25,467	8,078	0	387.24	796.90
1WTR58- 1 5/8 METER	I	2238804	A	10/08/2008		910103	17,389	6,313	0	288.05	504.76
1WTR58- 1 5/8 METER			I	10/08/2008		0	17,389	0	0	.00	.00
1WTR58- 1 5/8 METER	I	2238804	A	07/11/2008		886659	11,076	7,431	0	350.88	620.14
1WTR58- 1 5/8 METER	I	2238804	A	04/11/2008		839934	3,645	6	8,762	266.13	598.23
1WTR58- 1 5/8 METER			I	04/11/2008		0	742,866	8,762	0	.00	.00
1WTR58- 1 5/8 METER	K	2000204862	A	01/24/2008		816328	734,104	7,004	0	204.21	453.40
1WTR58- 1 5/8 METER	K	2000204862	A	10/18/2007		793048	727,100	44,134	0	1,590.79	4,373.20
1WTR58- 1 5/8 METER	K	2000204862	A	07/24/2007		769616	682,966	16,005	0	529.75	1,259.75
1WTR58- 1 5/8 METER	K	2000204862	E	04/30/2007		746270	666,961	9,045	0	275.85	604.57
1WTR58- 1 5/8 METER	K	2000204862	A	01/12/2007		722985	657,916	10,607	0	331.65	739.39
1WTR58- 1 5/8 METER	K	2000204862	A	10/18/2006		699635	647,309	7,778	0	231.38	426.83
1WTR58- 1 5/8 METER	K	2000204862	A	08/01/2006		676365	639,531	9,261	0	283.43	522.63
1WTR58- 1 5/8 METER	K	2000204862	A	04/18/2006		653070	630,270	8,990	0	243.84	475.05
1WTR58- 1 5/8 METER	K	2000204862	E	01/31/2006		629820	621,280	8,401	0	225.82	439.65
1WTR58- 1 5/8 METER	K	2000204862	A	10/11/2005		606653	612,879	8,299	0	222.70	423.40
1WTR58- 1 5/8 METER	K	2000204862	A	07/13/2005		583480	604,580	10,959	0	305.34	585.30
1WTR58- 1 5/8 METER	K	2000204862	E	04/30/2005		560436	593,621	9,035	0	245.22	466.60
1WTR58- 1 5/8 METER	K	2000204862	A	01/13/2005		537314	584,586	9,988	0	274.38	522.54
1WTR58- 1 5/8 METER	K	2000204862	A	10/12/2004		514244	574,598	7,829	0	208.32	383.47
1WTR58- 1 5/8 METER	K	2000204862	A	07/16/2004		491437	566,769	6,139	0	156.60	287.31
1WTR58- 1 5/8 METER	K	2000204862	A	04/21/2004		468543	560,630	7,172	0	156.96	314.83
1WTR58- 1 5/8 METER	K	2000204862	A	01/22/2004		445597	553,458	7,784	0	171.96	345.93
1WTR58- 1 5/8 METER	K	2000204862	A	10/10/2003		422808	545,674	8,984	0	201.36	406.89
1WTR58- 1 5/8 METER	K	2000204862	E	07/31/2003		399988	536,690	11,803	0	272.23	558.75
1WTR58- 1 5/8 METER	K	2000204862	E	04/30/2003		377280	524,887	11,939	0	275.69	566.30
1WTR58- 1 5/8 METER	K	2000204862	E	01/31/2003		346437	512,948	12,442	0	288.52	594.27
1WTR58- 1 5/8 METER	K	2000204862	E	10/31/2002		331499	500,506	13,470	0	314.74	651.44
1WTR58- 1 5/8 METER	K	2000204862	P	07/31/2002		308715	487,036	13,220	0	308.36	631.30
1WTR58- 1 5/8 METER			P	04/30/2002		280008	487,036	13,473	0	314.81	651.60
1WTR58- 1 5/8 METER			A	01/31/2002		263273	487,036	4,532	0	92.75	551.86

THIS IS CONSUMPTION ONLY. FOR INTEREST AND ALL PAST DUE AMOUNTS, PLEASE CONTACT THE TAX COLLECTORS OFFICE @ 508-580-7130 OPTION # 5.

Account Number 31499 — Customer Name: MATTA HERBERT — Parcel By: 094015 — Location: 220 N MAIN ST — Status: Active

Service	Man	Meter Number	Cd	Read Date Time	Bill #	Curr Read	Usage	Repl Usage	Charge Amt	Billed Amt
1WTR58- 1 5/8 METER	I	22388804	A	04/09/2010	139610	85,038	1,435	0	44.43	88.29
1WTR58- 1 5/8 METER	I	22388804	A	01/05/2010	116114	83,603	6,609	0	304.68	631.36
1WTR58- 1 5/8 METER	I	22388804	A	10/13/2009	1004296	76,994	6,154	0	279.11	562.17
1WTR58- 1 5/8 METER	I	22388804	A	07/09/2009	980714	70,840	20,562	0	1,115.24	2,578.71
1WTR58- 1 5/8 METER	I	22388804	A	04/07/2009	957204	50,278	24,811	0	1,364.66	3,201.19
1WTR58- 1 5/8 METER	I	2238804	A	01/20/2009	933591	25,467	8,078	0	387.24	796.90
1WTR58- 1 5/8 METER			A	10/08/2008	910103	17,389	6,313	0	288.05	504.76
1WTR58- 1 5/8 METER	I	2238804	I	10/08/2008	0	17,389	0	0	.00	.00
1WTR58- 1 5/8 METER			A	07/11/2008	886659	11,076	7,431	0	350.88	620.14
1WTR58- 1 5/8 METER	I	2238804	I	04/11/2008	0	742,866	8,762	0	.00	.00
1WTR58- 1 5/8 METER	K	2000204862	A	04/11/2008	839934	3,645	6	8,762	266.13	598.23
1WTR58- 1 5/8 METER	K	2000204862	A	01/24/2008	816328	734,104	7,004	0	204.21	453.40
1WTR58- 1 5/8 METER	K	2000204862	A	10/18/2007	793048	727,100	44,134	0	1,590.79	4,373.20
1WTR58- 1 5/8 METER	K	2000204862	A	07/24/2007	769616	682,966	16,005	0	529.75	1,259.75
1WTR58- 1 5/8 METER	K	2000204862	E	04/30/2007	746270	666,961	9,045	0	275.85	604.57
1WTR58- 1 5/8 METER	K	2000204862	A	01/12/2007	722985	657,916	10,607	0	331.65	739.39
1WTR58- 1 5/8 METER	K	2000204862	A	10/18/2006	699635	647,309	7,778	0	231.38	426.83
1WTR58- 1 5/8 METER	K	2000204862	A	08/01/2006	676365	639,531	9,261	0	283.43	522.63
1WTR58- 1 5/8 METER	K	2000204862	A	04/18/2006	653070	630,270	8,990	0	243.84	475.05
1WTR58- 1 5/8 METER	K	2000204862	E	01/31/2006	629820	621,280	8,401	0	225.82	439.65
1WTR58- 1 5/8 METER	K	2000204862	A	10/11/2005	606653	612,879	8,299	0	222.70	423.40
1WTR58- 1 5/8 METER	K	2000204862	A	07/13/2005	583480	604,580	10,959	0	305.34	585.30
1WTR58- 1 5/8 METER	K	2000204862	E	04/30/2005	560436	593,621	9,035	0	245.22	466.60
1WTR58- 1 5/8 METER	K	2000204862	A	01/13/2005	537314	584,586	9,988	0	274.38	522.54
1WTR58- 1 5/8 METER	K	2000204862	A	10/12/2004	514244	574,598	7,829	0	208.32	383.47
1WTR58- 1 5/8 METER	K	2000204862	A	07/16/2004	491437	566,769	6,139	0	156.60	287.31
1WTR58- 1 5/8 METER	K	2000204862	A	04/21/2004	468543	560,630	7,172	0	156.96	314.83
1WTR58- 1 5/8 METER	K	2000204862	A	01/22/2004	445597	553,458	7,784	0	171.96	345.93
1WTR58- 1 5/8 METER	K	2000204862	A	10/10/2003	422808	545,674	8,984	0	201.36	406.89
1WTR58- 1 5/8 METER	K	2000204862	E	07/31/2003	399988	536,690	11,803	0	272.23	558.75
1WTR58- 1 5/8 METER	K	2000204862	E	04/30/2003	377280	524,887	11,939	0	275.69	566.30
1WTR58- 1 5/8 METER	K	2000204862	E	01/31/2003	346437	512,948	12,442	0	288.52	594.27
1WTR58- 1 5/8 METER	K	2000204862	E	10/31/2002	331499	500,506	13,470	0	314.74	651.44
1WTR58- 1 5/8 METER			P	07/31/2002	308715	487,036	13,220	0	308.36	631.30
1WTR58- 1 5/8 METER			P	04/30/2002	280008	487,036	13,473	0	314.81	651.60
			A	01/31/2002	263273	487,036	4,532	0	92.75	551.86

** END OF REPORT - Generated by Brian Creedon **

Account Number / Service	Customer Man	Meter Number	Name	Cd	Read Date Time	Parcel By	Bill #	Curr Read	Location / Usage	Repl Usage	Charge Amt	Status / Billed Amt
31499	318371		MATTA HERBERT			094015			220 N MAIN ST			Active
1WTR58- 1 5/8 METER				A	10/25/2001		232717	482,504	13,025	0	303.39	626.69
1WTR58- 1 5/8 METER				A	07/17/2001		210160	469,479	16,465	0	391.11	817.96
1WTR58- 1 5/8 METER				A	04/29/2001		195280	453,014	7,321	0	160.61	308.78
1WTR58- 1 5/8 METER				A	02/19/2001		172703	445,693	18,030	0	431.02	904.97
1WTR58- 1 5/8 METER				A	10/28/2000		141559	427,663	21,295	0	514.27	514.27
1WTR58- 1 5/8 METER				A	07/26/2000		111204	406,368	21,692	0	524.40	1,108.58
1WTR58- 1 5/8 METER				A	04/29/2000		88900	384,676	15,492	0	366.30	366.30
1WTR58- 1 5/8 METER				A	02/21/2000		59802	369,184	11,223	0	257.44	526.50
1WTR58- 1 5/8 METER				A	01/01/2000		37502	357,961	37,055	0	887.40	1,865.26
1WTR58- 1 5/8 METER				A	06/25/1999		8493	320,906	27,308	0	668.76	668.76
1WTR58- 1 5/8 METER				A	02/17/1999		31499902	293,598	46,700	0	1,133.35	1,133.35
1WTR58- 1 5/8 METER				A	07/29/1998		31499808	246,880	90,700	0	2,275.70	2,275.70

** END OF REPORT - Generated by Brian Creedon **

Account Master Maintenance

Account: 3-1499

1-5-96 22372 X OUT CHG SET TO 'O' N/R MIU
1/29/96 W191.05 ABATE FEB/MAY95 W208.50 W208.00
OVERAVE S170.65 " " S211.05 S211.05 LM
W193.40 ABATE AUG/NOV95 W204.78 W204.77 OVER AVE.
S172.70 " " S207.28 S207.27 LM
10/27/98 269010 XOUT TEST OK DS
11/03/98 RET. SAME METER 269017
02-02-00 365524 ver.(EC) water was running
02-09-00 366909 ver.(EC)
2/10/00 X OUT TEST OK RET. START AT 366986 ON 2/11/00
12/10/01 487036 X OUT FOR TEST - TESTED GOOD.
2-4-02 REMOVED JUMPER INSTALLED SAME METER 487036
NO LIVE PHONE, TOUCHPAD ONLY
**COMPLETED CUST MEETING FOLDER DATED 2/8/00 IN BOX IN SUPPLY CLOSET*
2-28-02 (#263273) S 90.27 ABATE 368.84 TO MATCH WATER CONSUMPTION HM
10-23-2007 728234 w/o ver(ET)
10/29/07 NO ADJ - VERI HIGHER THAN BILL OF 11/1/07
11/27/07 METER TEST FEE PD AT
12/03/07 PER PETER R CALLED 2 TIMES NO RESPONSE AT
2/26/2008 OWNER CALLED FOR RESULTS OF METER TEST-I TOLD HIM TO CONTACT PETER REDDAN & PROVIDED # AS MR. REDDAN HAS BEEN TRYING TO REACH OWNER SINCE DEC 3, 2007 NO REPSPONSE
2/27/08 742866 X OUT FOR METER TEST
2-28-08 METER TEST FOR 220 N-MAIN ST
L 101 M 100 H100.8 (PR) PASSED
4/11/08 REMOVED JUMPER INSTALLED RADIO READ METER @ 003639
12-4-08 MR. MATTA (1781-962-1155) aTTY KEN ELIAS 508-580-0009 NEEDS TO BE PAID OR ABATED TO GET LICENSE - SENT PRINTOUTS TO BRIAN. HM
12/17/08 actual readings, meter passed test, no adjustments - bill must be paid - per BMC (AH)
8/21/09- OWNER CAME INTO CITY HALL WANTED COPIES OF BILLS WE SENT HIM TO THE TAX OFFICE HE CAME BACK AND WANTED CONSUMPTION HISTORY HE WAS VERY RUDE AND SHORT WE GAVE HIM THE CONSUMPTION SCREEN AND HE TOLD GAYLE THAT WE WILL NEVER PROVE A LEAK TO HIM- AT
9/25/2009- PER DPW COMMISSIONER- SENT OUT TO GET VERIFY READING. AT & SS- NOTE: LOCATION IS A LEGLA BAORDING HOUSR WITH 18 ROOMS & AN ACCEPTABLE OCCUPANCY NUMBER OF 23 PEOPLE - PER BLDG. DEPT. SS
9/25/2009 - 075697 VERIFY- (ED C.) PER PHONE CALL TO ME. SS- NOTE: HIGHER THAN BILL #980714. SS
9/29/2009-LTTR-2-D DALEY-RE-LOCATION'S USAGE- PROPERTY IS A ROOMING/BOARDING HOUSE WITH AN OCCUPANCY OF UP TO 23 PEOPLE & HAS 18 UNITS INSIDE. BASED ON THIS INFO & PRIOR METER TEST, USAGE AMOUNT IS NOT EXUBERANT FOR NUMBER OF PEOPLE RESIDING IN LOCATION, READS ARE ACTUALS & NO ADJUSTMENTS ARE WARRANTED, PER MLT. SS
9/28/09 MR MATTA CAME IN TO DISPUTE HIS BILL AGAIN . I ASKED WHAT SIZE HOUSE IT WAS HE SAID A SINGLE FAMILY HOMES BUT ITS A ROOMING HOUSE W/18 ROOMS AND APPROX 23 PEOPLE HE PROCEEDED TO SAY THAT THEY DONT TAKE SHOWERS THEY PEE IN JARS AND DONT HAVE TEETH TO BRUSH HE LEFT SAYING HE WILL BE GETTING A LAWYER . I CALLED BB AND SAID ACCORDING TO THE COMMISSIONER WE ARE TO TAKE READINGS EVERY COUPLE OF WEEKS TO KEEP TABS ON IT.... GMN
09-29-2009 075962 inside (EC)
10-5-09 076374 verify (BB)
10-16-09 077210 verify (BB)
10-29-09 078272 verify (BB)
12-14-09 081932 verify (BB)
12-29-09 083087 verify (BB)

ACCOUNT: 31499
LOCATION: 220 N MAIN ST
ACCT OWNER: MATTA HERBERT
ACCT CUST: MATTA HERBERT

EFF DATE: 12/08/2010

YEAR	CAT	BILL	NSC	ORIG BILLED	ACTIVITY	UNPAID BAL	DUE NOW
1998-09	UB-R	31499808	Y	1437.48	-1437.48	0.00	0.00
1998-12	UB-R	31499811	Y	2435.12	-2435.12	0.00	0.00
1999-04	UB-R	31499902	Y	1197.53	-1197.53	0.00	0.00
1999-05	UB-R	31499905	Y	1197.51	-1197.51	0.00	0.00
1999-11	UB-U	8493	Y	1428.21	-1428.21	0.00	0.00
2000-02	UB-U	37502	Y	1865.26	-1865.26	0.00	0.00
2000-03	UB-U	59802	Y	526.50	-526.50	0.00	0.00
2000-06	UB-U	88900	Y	763.86	-763.86	0.00	0.00
2000-08	UB-U	111204	Y	1108.58	-1108.58	0.00	0.00
2000-12	UB-U	141559	Y	1086.50	-1086.50	0.00	0.00
2001-03	UB-U	172703	Y	904.97	-904.97	0.00	0.00
2001-05	UB-U	195280	Y	322.40	-322.40	0.00	0.00
2001-08	UB-U	210160	Y	817.96	-817.96	0.00	0.00
2001-11	UB-U	232717	Y	626.69	-626.69	0.00	0.00
2002-02	UB-U	263273	N	551.86	-551.86	0.00	0.00
2002-05	UB-U	280008	N	651.60	-651.60	0.00	0.00
2002-09	UB-U	308715	N	637.53	-637.53	0.00	0.00
2002-12	UB-U	331499	N	651.44	-651.44	0.00	0.00
2003-02	UB-U	346437	N	594.27	-594.27	0.00	0.00
2003-05	UB-U	377280	N	566.30	-566.30	0.00	0.00
2003-08	UB-U	399988	N	558.75	-558.75	0.00	0.00
2003-11	UB-U	422808	N	406.89	-406.89	0.00	0.00
2004-03	UB-U	445597	N	345.93	-345.93	0.00	0.00
2004-05	UB-U	468543	N	314.83	-314.83	0.00	0.00
2004-08	UB-U	491437	N	287.31	-287.31	0.00	0.00
2004-11	UB-U	514244	N	383.47	-383.47	0.00	0.00
2005-02	UB-U	537314	N	522.54	-522.54	0.00	0.00
2005-05	UB-U	560436	N	466.60	-466.60	0.00	0.00
2005-08	UB-U	583480	N	585.30	-585.30	0.00	0.00
2005-11	UB-U	606653	N	423.40	-423.40	0.00	0.00
2006-02	UB-U	629820	N	439.65	-439.65	0.00	0.00
2006-05	UB-U	653070	N	475.05	-475.05	0.00	0.00
2006-08	UB-U	676365	N	522.63	-522.63	0.00	0.00
2006-11	UB-U	699635	N	426.83	-426.83	0.00	0.00
2007-02	UB-U	722985	N	739.39	-739.39	0.00	0.00
2007-05	UB-U	746270	N	604.57	-604.57	0.00	0.00
2007-08	UB-U	769616	N	1259.75	-1259.75	0.00	0.00
2007-11	UB-L	793048	N	4373.20	-4373.20	0.00	0.00
2008-02	UB-L	816328	N	453.40	-453.40	0.00	0.00
2008-05	UB-L	839934	N	598.23	-598.23	0.00	0.00
2008-08	UB-U	886659	N	620.14	-620.14	0.00	0.00
2008-11	UB-U	910103	N	504.76	-504.76	0.00	0.00
2009-02	UB-U	933591	N	796.90	-796.90	0.00	0.00
2009-05	UB-L	957204	N	3201.19	-3201.19	0.00	0.00
2010-02	UB-U	116114	N	631.36	-631.36	0.00	0.00
2010-05	UB-U	139610	N	88.29	-88.29	0.00	0.00
2009-08	UB-U	980714	N	2578.71	0.00	3034.68	3034.68
2009-11	UB-U	1004296	N	562.17	0.00	641.73	641.73
2010-08	UB-U	163185	N	2190.57	-734.83	1458.53	1458.53

CITY OF BROCKTON
OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET
BROCKTON, MA 02301-4059
000079 0020388

MARTIN S. BROPHY
TREASURER / COLLECTOR

The Commonwealth of Massachusetts

Department of Public Works
WATER, SEWER, REFUSE UTILITY BILL

Hours: Monday - Friday, 8:30 AM - 4:30 PM

Phone: Collector's Office (508) 580-7130 Press 5 for payment questions

DPW (508) 580-7143 for Water and Sewer billing questions and address changes. (ACCOUNT NO. and BILL NUMBER required).

For Refuse/Recycling questions (508) 580-7827

Interest at a rate of 14% per annum will accrue on overdue payments from the due date until the payment is made.

ACCOUNT NO.
3-1499

SCH 3-DIGIT 023
MATTA HERBERT
9 LEOS LN
AVON, MA 02322-1734

LOCATION	PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
220 N MAIN ST	094015	3-1499	02/11/2011	210323

CODE	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE
1WTR58	A	12/09/2010	01/31/2011	1	4925	4924	$458.56
2SWR58	A					9347	$515.88

↑ WHY ?

Current Charge	$974.44
Past Due	$27.97
Interest to Bill Date	$0.60
Amount Due	$1,003.01
Due & Payable	03/11/2011

**** NOTE: Your bill should have an "A" (Actual) or an "O" (Owner call in read) under read code. If your bill shows any letter other than an "A" or "O", please contact our Billing Office @ (508) 580-7143. Yard waste pick up will be on 03/28/2011. Leaves in plastic bags will NOT be picked up. If you have any questions or concerns regarding your account please contact Department of Public Works at (508) 580-7143.**
Reminder "Keep Brockton Beautiful Day" is on Saturday - April 23, 2011.

***** PLEASE READ INSERT *****

PAY ONLINE AT: www.brockton-ma.gov

PLEASE SEE REVERSE SIDE FOR IMPORTANT INFORMATION

YOUR CANCELLED CHECK IS YOUR RECEIPT

PLEASE USE ENCLOSED ENVELOPE FOR PAYMENT

CUSTOMER PORTION

Mass Installation Work Order for Brockton D.P.W.

Name: Herbert Matta Account No. 31499

Address: 220 N. Main ST Phone No. 583 6628

Appointment Time: 3:00 Start Time: 305 Finish Time: 400

Installation Date: 1-5-96 Installed By: FM

METER REMOVED:
Make: Rock Size: 5/8 x 1/2

Serial Number: 3153 1314

Reading: Inside: 22372

Outside: —

METER INSTALLED:
Make: [X] Kent [ ] ECR/Sensus Size: 5/8 x 3/4

Serial Number: 95554272

Reading Number: 0000001

Touch Pad ID #: 2000204862

MIU Installed: YES [X] NO [ ]

PLUMBING CONDITIONS:
Size of Service: ____ 1/2" ____ 3/4" X 1" ____ 1.5" ____ 2" ____ Other ____"

RECEPTACLE INFORMATION: Location: ____ L/S X R/S ____ F ____ R

Next To: Electric Meter ____ Walkway X Driveway ____

PLUMBING CONDITIONS:
Bad Plumbing: X Before Meter ____ After Meter

Electrical Ground: X Yes ____ No

Sump Pump? Y ____ N X LOCATION: L ____ R ____

Type of Service: ____ Copper X Iron ____ Lead ____ Brass ____ Plastic

BAD PIPING: (Describe) ____

INSTALLATION TYPE: X Standard / Non-Standard ____ Finished Basement

Comments: 25 WIRE

Reschedule Appointment, Reason: ____

Resident Signature: ____

Installer Signature: [signature]

WORK ORDER

CITY OF BROCKTON

DEPARTMENT OF PUBLIC WORKS

UTILITIES DIVISION

Name: _____ Account No. 31499

Address: 220 N. MAIN ST Phone No. _____

Appointment Time: _____ Start Time: _____ Finish Time: _____

Installation Date: 11-27-98 Installed By; _____

METER REMOVED:
Make: KENT Size: 5/8 x 1/2

Serial Number: 95554272

Reading: Inside: 269010 [illegible]

Outside: _____

METER INSTALLED:
Make: ☐ Kent ☐ ECR/Sensus _____ Size: _____

Serial Number: _____

Reading Number: _____

Touch Pad ID #: _____

MIU Installed: YES ☐ NO ☐

PLUMBING CONDITIONS:
Size of Service: _____ 1/2" _____ 3/4" _____ 1" _____ 1.5" _____ 2" _____ Other _____ "

RECEPTACLE INFORMATION: Location: _____ L/S _____ R/S _____ F _____ R

Next To: Electric Meter _____ Walkway _____ Driveway _____

PLUMBING CONDITIONS:
Bad Plumbing: _____ Before Meter
_____ After Meter

Electrical Ground: _____ Yes _____ No

Sump Pump? Y _____ N _____ LOCATION: L _____ R _____

Type of Service: _____ Copper _____ Iron _____ Lead _____ Brass _____ Plastic

BAD PIPING: (Describe) _____

INSTALLATION TYPE: _____ Standard _____ Non-Standard _____ Finished Basement

Comments:
X CUT TEST OK
RETURNED 11-3-98 ST AT 269017

Reschedule Appointment, Reason: _____

Resident Signature: _____

Installer Signature: _____

WORK ORDER

CITY OF BROCKTON

DEPARTMENT OF PUBLIC WORKS

UTILITIES DIVISION

Name: _____ Account No. 31499

Address: 220 N. MAIN ST Phone No. _____

Appointment Time: _____ Start Time: _____ Finish Time: _____

Installation Date: 2-10-00 Installed By: _____

METER REMOVED:
Make: KENT Size: 5/8

Serial Number: 95554272

Reading: Inside: 366951

Outside: _____

METER INSTALLED:
Make: ☐ Kent ☐ ECR/Sensus _____ Size: _____

Serial Number: _____

Reading Number: _____

Touch Pad ID #: _____

MIU Installed: YES ☐ NO ☐

PLUMBING CONDITIONS:
Size of Service: _____ 1/2" _____ 3/4" _____ 1" _____ 1.5" _____ 2" _____ Other _____ "

RECEPTACLE INFORMATION: Location: _____ L/S _____ R/S _____ F _____ R

Next To: Electric Meter _____ Walkway _____ Driveway _____

PLUMBING CONDITIONS:
Bad Plumbing: _____ Before Meter
_____ After Meter

Electrical Ground: _____ Yes _____ No

Sump Pump? Y _____ N _____ LOCATION: L _____ R _____

Type of Service: _____ Copper _____ Iron _____ Lead _____ Brass _____ Plastic

BAD PIPING: (Describe) _____

INSTALLATION TYPE: _____ Standard _____ Non-Standard _____ Finished Basement

Comments:
X OUT TEST OK,
RETURNED START AT 366986 2-11-00

Reschedule Appointment, Reason: _____

Resident Signature: _____

Installer Signature: _____

WORK ORDER

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
UTILITIES DIVISION

TEL____ TAG____
MS____ MU____
TX____ BD____
AM____

Name: MATTA Account No. 31499

Address: 250 N. MAIN ST Phone No. N/A

Appointment Time: ____ Start Time: ____ Finish Time: ____

Installation Date: 12-10-01 Installed By: Asad Chuck

METER REMOVED:
Make: KENT Size: 5/8"
Serial Number: 95554272
Reading: Inside: 487036
Outside: 2000204862

METER INSTALLED:
Make: ☒ Kent ☐ ECR/Sensus Size: ____
Serial Number: ____
Reading Number: JUMPER
Touch Pad ID #: ____
MIU Installed: YES ☒ NO ☐

PLUMBING CONDITIONS:
Size of Service: ____ 1/2" ____ 3/4" ✓ 1" ____ 1.5" ____ 2" ____ Other ____ "

RECEPTACLE INFORMATION: Location: ____ L/S ____ R/S ____ F ✓ R

Next To: Electric Meter ____ Walkway ____ Driveway ____

PLUMBING CONDITIONS:
Bad Plumbing: ____ Before Meter ____ After Meter
Electrical Ground: ✓ Yes ____ No

Sump Pump? Y ____ N ____ LOCATION: L ____ R ____

Type of Service: ____ Copper ✓ Iron ____ Lead ____ Brass ____ Plastic

BAD PIPING: (Describe) ____

INSTALLATION TYPE: ✓ Standard ____ Non-Standard ____ Finished Basement

Comments: PULL METER OUT FOR TEST

C. CUTTING TEST METER MON. 12-10-01

Reschedule Appointment, Reason: GOOD TEST (PASSED)

Resident Signature:

Installer Signature: Asad & Chuck

WORK ORDER

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
UTILITIES DIVISION

TEL ____ TAG ____
MS ____ MU ____
TX ____ BD ____
AM ____

Name: MATTA
Account No. 31499
Address: 229 N. MAIN ST
Phone No. N/A
Appointment Time: ____ Start Time: ____ Finish Time: ____
Installation Date: 2-4-02
Installed By; VAN # 10

METER REMOVED:
Make: ____ Size: ____
Serial Number: Jumper
Reading: Inside: ____
Outside: ____

METER INSTALLED:
Make: ☑ Kent ☐ ECR/Sensus ____ Size: 5/8"
Serial Number: 95554272
Reading Number: 487036
Touch Pad ID #: 2000 204862
MIU Installed: YES ☑ NO ☐

PLUMBING CONDITIONS:
Size of Service: ____ 1/2" ____ 3/4" ✓ 1" ____ 1.5" ____ 2" ____ Other ____ "

RECEPTACLE INFORMATION: Location: ____ L/S ____ R/S ____ F ____ R

Next To: Electric Meter ____ Walkway ____ Driveway ____

PLUMBING CONDITIONS:
Bad Plumbing: ____ Before Meter ____ After Meter
Electrical Ground: ✓ Yes ____ No

Sump Pump? Y ____ N ____ LOCATION: L ____ R ____

Type of Service: ____ Copper ✓ Iron ____ Lead ____ Brass ____ Plastic

BAD PIPING: (Describe) ____

INSTALLATION TYPE: ✓ Standard ____ Non-Standard ____ Finished Basement

Comments: ____

INSTALL TESTED METER
NO LIVE PHONE
TP ONLY
OK

Reschedule Appointment, Reason: ____

Resident Signature: ____

Installer Signature: [signature]

WORK ORDER

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
UTILITIES DIVISION

TEL____ TAG____
MS____ MU____
TX____ BD____
AM____

Name: _____ Account No. 31499

Address: 220 N. MAIN ST Phone No. _____

Appointment Time: _____ Start Time: _____ Finish Time: _____

Installation Date: 2/27/08 Installed By: IV-10

METER REMOVED:
Make: KENT Size: 5/8
Serial Number: 95554272
Reading: Inside: 742866
Outside: 20002048662

METER INSTALLED:
Make: ☐ Kent ☐ ECR/Sensus _____ Size: _____
Serial Number: _____
Reading Number: _____
Touch Pad ID #: _____
MIU Installed: YES ☐ NO ☐

PLUMBING CONDITIONS:
Size of Service: ____ 1/2" ____ 3/4" ✓ 1" ____ 1.5" ____ 2" ____ Other ____ "

RECEPTACLE INFORMATION: Location: ____ L/S ____ R/S ____ F ____ R

Next To: Electric Meter ____ Walkway ____ Driveway ____

PLUMBING CONDITIONS:
Bad Plumbing: ____ Before Meter ____ After Meter
Electrical Ground: ____ Yes ____ No

Sump Pump? Y ____ N ____ LOCATION: L ____ R ____

Type of Service: ____ Copper ✓ Iron ____ Lead ____ Brass ____ Plastic

BAD PIPING: (Describe) _____

INSTALLATION TYPE: ____ Standard ____ Non-Standard ____ Finished Basement

Comments: PULLED METER FOR TESTING

Reschedule Appointment, Reason: _____

Resident Signature: _____

Installer Signature: GM, SC

WORK ORDER

CITY OF BROCKTON

DEPARTMENT OF PUBLIC WORKS

UTILITIES DIVISION

TEL ____ TAG ____
MS ____ MU ____
TX ____ BD ____
AM ____

Name: H MATTA

Account No. 31499

Address: 220 N. MAIN ST

Phone No. ____

Appointment Time: ____ Start Time: ____ Finish Time: ____

Installation Date: 4/11/08

Installed By: V-10

METER REMOVED:
Make: ____ Size: ____

Serial Number: ____

Reading: Inside: ____

Outside: ____

METER INSTALLED: I.M.
Make: ☐ Kent ☐ ECR/Sensus ____ Size: 5/8
Serial Number: 16788259
Reading Number: 003639
Touch Pad ID #: 22388804
MIU Installed: YES ☐ NO ☐

PLUMBING CONDITIONS:
Size of Service: ____ 1/2" ____ 3/4" ✓ 1" ____ 1.5" ____ 2" ____ Other ____ "

RECEPTACLE INFORMATION: Location: ____ L/S ____ R/S ____ F ____ R

Next To: Electric Meter ____ Walkway ____ Driveway ____

PLUMBING CONDITIONS:
Bad Plumbing: ____ Before Meter ____ After Meter

Electrical Ground: ____ Yes ____ No

Sump Pump? Y ____ N ____ LOCATION: L ____ R ____

Type of Service: ____ Copper ✓ Iron ____ Lead ____ Brass ____ Plastic

BAD PIPING: (Describe) ____

INSTALLATION TYPE: ____ Standard ____ Non-Standard ____ Finished Basement

Comments: REMOVED A JUMPER, INSTALLED A RADIO READ

Reschedule Appointment, Reason: ____

Resident Signature: ____

Installer Signature: GM, JM

WORK ORDER

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
UTILITIES DIVISION

TEL_____ TAG_____
MS_____ MU_____
TX_____ BD_____
AM_____

Name: N/A Account No. 31499

Address 220 N MAIN ST Phone No. N/A

Appointment Time: _____ Start Time: _____ Finish Time: _____

Installation Date: 12/9/10 Installed By: V-2

METER REMOVED:
Make: AMCO IM Size: 5/8
Serial Number: 16788258
Reading: Inside: 115102
Outside: 22388804

METER INSTALLED: NEPTUNE
Make: ☐ Kent ☐ ECR/Sensus _____ Size: 5/8
Serial Number: 90033425
Reading Number: 000001
Touch Pad ID #: _____
MIU Installed: YES ☐ NO ☐

PLUMBING CONDITIONS:
Size of Service: _____ 1/2" _____ 3/4" ✓ 1" _____ 1.5" _____ 2" _____ Other _____"

RECEPTACLE INFORMATION: Location: _____ L/S _____ R/S _____ F _____ R

Next To: Electric Meter _____ Walkway _____ Driveway _____

PLUMBING CONDITIONS:
Bad Plumbing: _____ Before Meter _____ After Meter
Electrical Ground: ✓ Yes _____ No

Sump Pump? Y _____ N ✓ LOCATION: L _____ R _____

Type of Service: _____ Copper ✓ Iron _____ Lead _____ Brass _____ Plastic

BAD PIPING: (Describe) _____

INSTALLATION TYPE: ✓ Standard _____ Non-Standard _____ Finished Basement

Comments: Removed Amco Meter Installed Neptune Meter

Reschedule Appointment, Reason: _____

Resident Signature: N/A

Installer Signature: GM, PB

WORK ORDER

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
UTILITIES DIVISION

TEL _____ TAG _____
MS _____ MU _____
TX _____ BD _____
AM _____

Name: _____ Account No. 31499

Address: 220 N. MAIN ST Phone No. _____

Appointment Time: _____ Start Time: _____ Finish Time: _____

Installation Date: 12/14/10 Installed By: V-2

METER REMOVED:
Make: _____ Size: _____

Serial Number: _____

Reading: Inside: _____

Outside: _____

METER INSTALLED: NEPTUNE
Make: ☐ Kent ☐ ECR/Sensus _____ Size: 5/8
Serial Number: 90033425
Reading Number: 000465
Touch Pad ID #: 90033425
MIU Installed: YES ☐ NO ☐

PLUMBING CONDITIONS:
Size of Service: _____ 1/2" _____ 3/4" _____ 1" _____ 1.5" _____ 2" _____ Other _____ "

RECEPTACLE INFORMATION: Location: _____ L/S _____ R/S _____ F _____ R

Next To: Electric Meter _____ Walkway _____ Driveway _____

PLUMBING CONDITIONS:
Bad Plumbing: _____ Before Meter
_____ After Meter

Electrical Ground: _____ Yes _____ No

Sump Pump? Y _____ N _____ LOCATION: L _____ R _____

Type of Service: _____ Copper _____ Iron _____ Lead _____ Brass _____ Plastic

BAD PIPING: (Describe) _____

INSTALLATION TYPE: _____ Standard _____ Non-Standard _____ Finished Basement

Comments: VERIFIED READING

Reschedule Appointment, Reason: _____

Resident Signature: N/A

Installer Signature: GM, WT

WORK ORDER

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
UTILITIES DIVISION

TEL _____ TAG ✓
MS _____ MU _____
TX _____ BD _____
AM _____

Name: _____ Account No. 31499

Address: 220 N. MAIN ST Phone No. _____

Appointment Time: _____ Start Time: _____ Finish Time: _____

Installation Date: 12/22/10 Installed By: V-Z

METER REMOVED:
Make: _____ Size: _____

Serial Number: _____

Reading: Inside: _____
Outside: _____

METER INSTALLED: NEPTUNE
Make: ☐ Kent ☐ ECR/Sensus _____ Size: 5/8
Serial Number: 90033425
Reading Number: 001175
Touch Pad ID #: 90033425
MIU Installed: YES ☐ NO ☐

PLUMBING CONDITIONS:
Size of Service: _____ 1/2" _____ 3/4" _____ 1" _____ 1.5" _____ 2" _____ Other _____"

RECEPTACLE INFORMATION: Location: _____ L/S _____ R/S _____ F _____ R

Next To: Electric Meter _____ Walkway _____ Driveway _____

PLUMBING CONDITIONS:
Bad Plumbing: _____ Before Meter
_____ After Meter
Electrical Ground: _____ Yes _____ No

Sump Pump? Y _____ N _____ LOCATION: L _____ R _____

Type of Service: _____ Copper _____ Iron _____ Lead _____ Brass _____ Plastic

BAD PIPING: (Describe) _____

INSTALLATION TYPE: _____ Standard _____ Non-Standard _____ Finished Basement

Comments: VERIFIED READING

Reschedule Appointment, Reason: _____

Resident Signature: N/A

Installer Signature: GM, WT

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
WATER COMMISSION
39 MONTAUK ROAD, BROCKTON, MASSACHUSETTS 02301
Tel: (508) 580-7825 Fax: (508) 580-7836

Water Commission
Stephen T. Pike
Dobbin O. Bookman
Roben D. Smith
William Work III
Craig O. Pena

Water Systems Manager
Brian M. Creedon
bcreedon@ci.brockton.ma us

METER TEST RESULTS

PROPERTY ADDRESS: #220 N. MAIN ST

METER NUMBER: 95584272

ENCODER NUMBER: 2000204862

1 CUBIC FOOT AT ½ GPM 101 % (low flow)

1 CUBIC FOOT AT 2 GPM 100 % (medium flow)

10 CUBIC FEET AT 15 GPM 100.8 % (high flow)

(GPM = Gallons per minute)

GUIDELINES: 95% low 101.5% high

METER TESTED: ✓ GOOD _____ BAD

TESTED BY: Pat Reddan

DATE: 2-28-08

COMFORT-TEMP OIL

P.O. Box 459
Brockton, MA 02303
(508)588-3016 (508)378-2622

October 14, 2009

Re: 220 North Main Street
Brockton, MA 02302

To Whom It May Concern,

This letter is to notify you that the heating and hot water systems at the above mentioned property has no significant water loss. Water usage in these systems appears to be of normal usage.

There are no visible leaks or no indications of any water leaks in these systems.

If you have any questions or need any further information I can be reached at the above captioned number.

Sincerely,

James F. DiRenzo

COMFORT-TEMP OIL
HIGHEST QUALITY SERVICE - AT THE LOWEST POSSIBLE PRICE !!!

CONTRACTORS INVOICE

A-Affordable Plumbing & Drains
53 Morse Ave
Brockton, MA 02301
Richard Albanese - Lic# 26202
508-728-0979

WORK PERFORMED AT:

TO:	

DATE	YOUR WORK ORDER NO.	OUR BID NO.

DESCRIPTION OF WORK PERFORMED

All Material is guaranteed to be as specified, and the above work was performed in accordance with the drawings and specifications provided for the above work, and was completed in a substantial workmanlike manner for the agreed sum of _____

_____ Dollars ($ _____).

This is a ☐ Partial ☐ Full invoice due and payable by: _____ (Month) _____ (Day) _____ (Year)

In accordance with our ☐ Agreement ☐ Proposal No. _____ Dated _____ (Month) _____ (Day) _____ (Year)

CONTRACTORS INVOICE

CONTRACTORS INVOICE

A-Affordable Plumbing & Drains
53 Morse Ave
Brockton, MA 02301
Richard Albanese - Lic# 26202
508-728-0979

WORK PERFORMED AT:

TO:	

DATE	YOUR WORK ORDER NO.	OUR BID NO.

DESCRIPTION OF WORK PERFORMED

All Material is guaranteed to be as specified, and the above work was performed in accordance with the drawings and specifications provided for the above work, and was completed in a substantial workmanlike manner for the agreed sum of _____

Dollars ($)

State Tax Form 290

Certificate No. **12153990**
Issuance Date: **12/03/2010**

For Registry of Deeds Use Only

Office of the Collector of Taxes

Municipal Lien Certificate
City of Brockton
Commonwealth of Massachusetts

Requested By
SILVERSTEIN & CREEDON

I hereby certify from available information that all taxes, assessments and charges now payable that constitute liens as of the date of this certificate on the parcel of real estate specified in your application received on **12/02/2010** are listed below.

Description of Property

Location: **220 N MAIN ST**
Parcel ID: **094-015**

Owner: **MATTA HERBERT P**
& DIANE F MATTA
9 LEO S LANE
AVON MA 02322

Deed Date: **04/11/1985**
Book/Page: **06048/00276**

Land Area:	0.58 AC	Land Use:	0
Land Value:	340,000	Exemptions:	0
Impr Value:	76,900	Taxable Value:	416,900

Fiscal Year	2011	2010	2009
DESCRIPTION			
REAL ESTATE RESIDENTIAL TAX	$2,870.36	$5,740.71	$5,480.07
SEWER LIEN INTEREST TO TAX	$.00	$19.02	$205.52
SEWER LIEN TO TAXES	$.00	$1,836.53	$3,363.70
WATER LIEN TO TAX BILL	$.00	$600.04	$771.97
COMM INT FOR WATER LIEN ON	$.00	$6.21	$60.92
TOTAL BILLED:	$2,870.36	$8,202.51	$9,882.18
Charges/Fees	$.00	$.00	$.00
Abatements/Exemptions	$.00	$.00	$.00
Payments/Credits	-$2,870.36	-$8,202.51	-$9,882.18
Interest to 12/03/2010	$.00	$.00	$.00
TOTAL BALANCE DUE:	$.00	$.00	$.00

NOTE: Actual 2011 taxes not yet issued.

OTHER UNPAID BALANCES:

2010 UTILITY BILLING	$3,670.40
2011 UTILITY BILLING	$1,955.74

UTILITY BILLING PER DIEM 1.94

THIS FORM APPROVED BY THE COMMISSIONER OF REVENUE

There is a 14.0% interest charge on all unpaid bills from the ***Due Date*** of the bill.
Please notify the Water Department, at 508-580-7143, of any change of ownership, to request a final reading, and check on any Construction Bills to be issued.

Martin S. Brophy
Treasurer/Collector

Print at: Tuesday, December 14, 2010 4:13:48 PM
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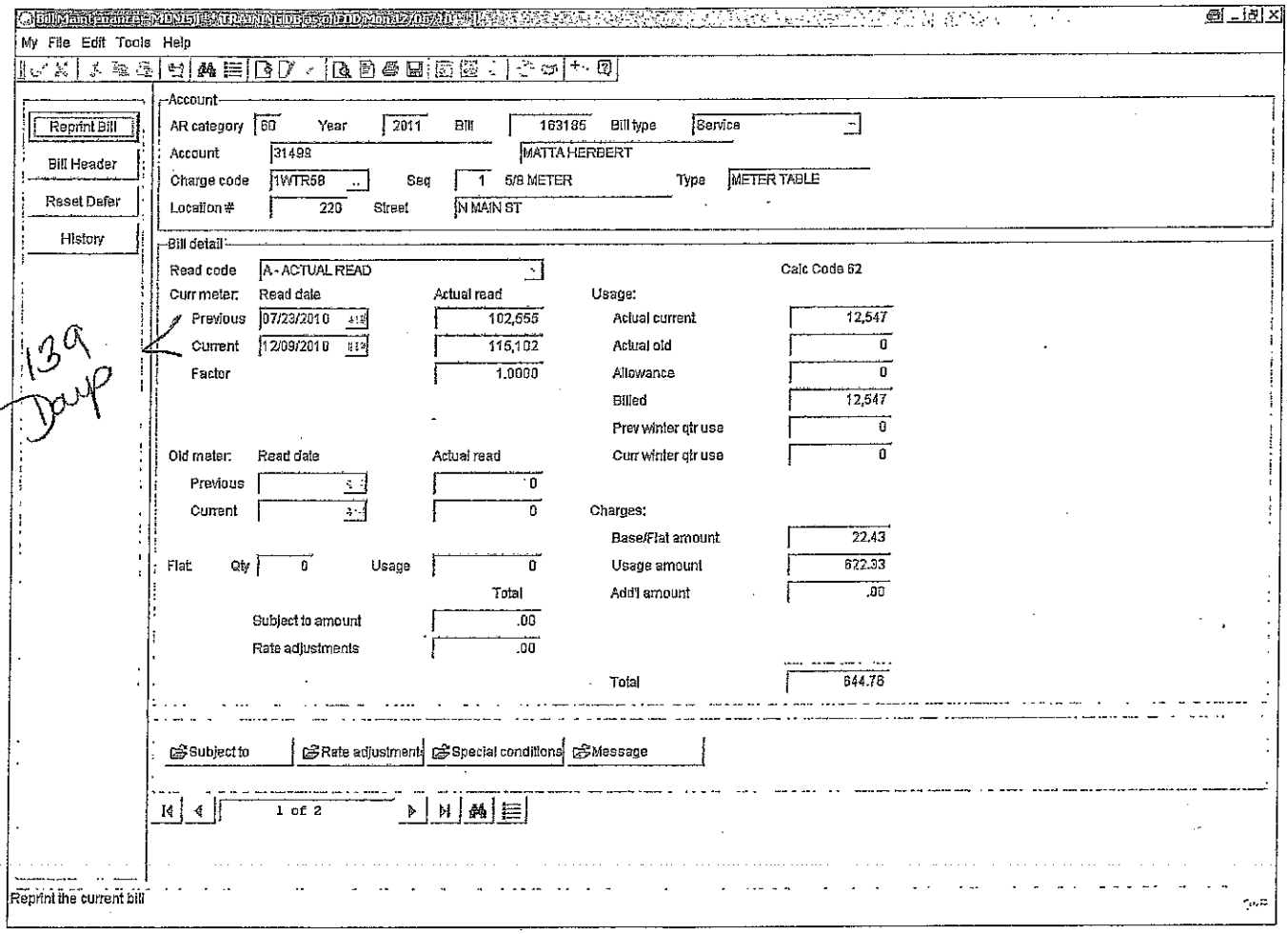
User: cwaamf



139 Dup

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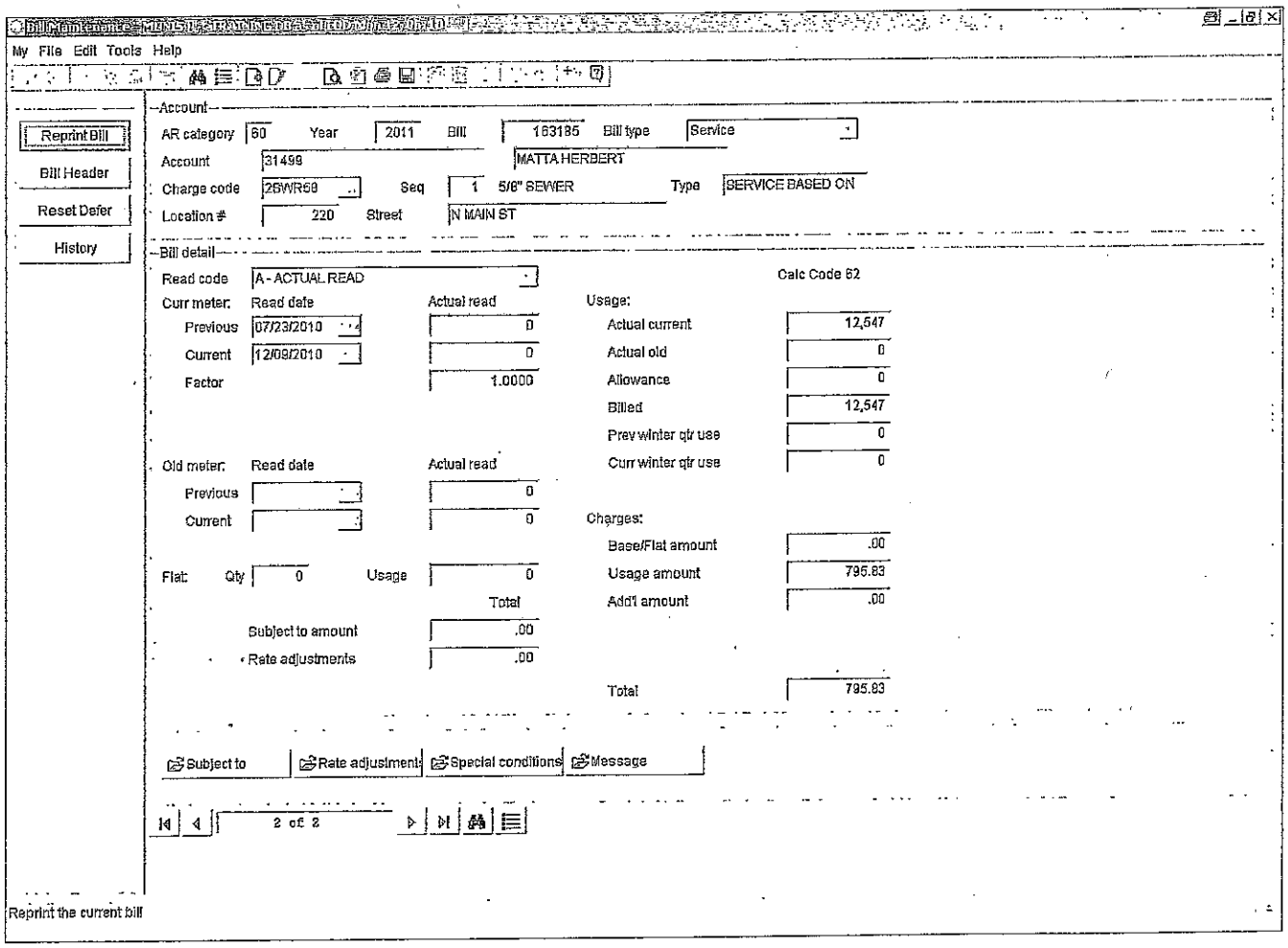

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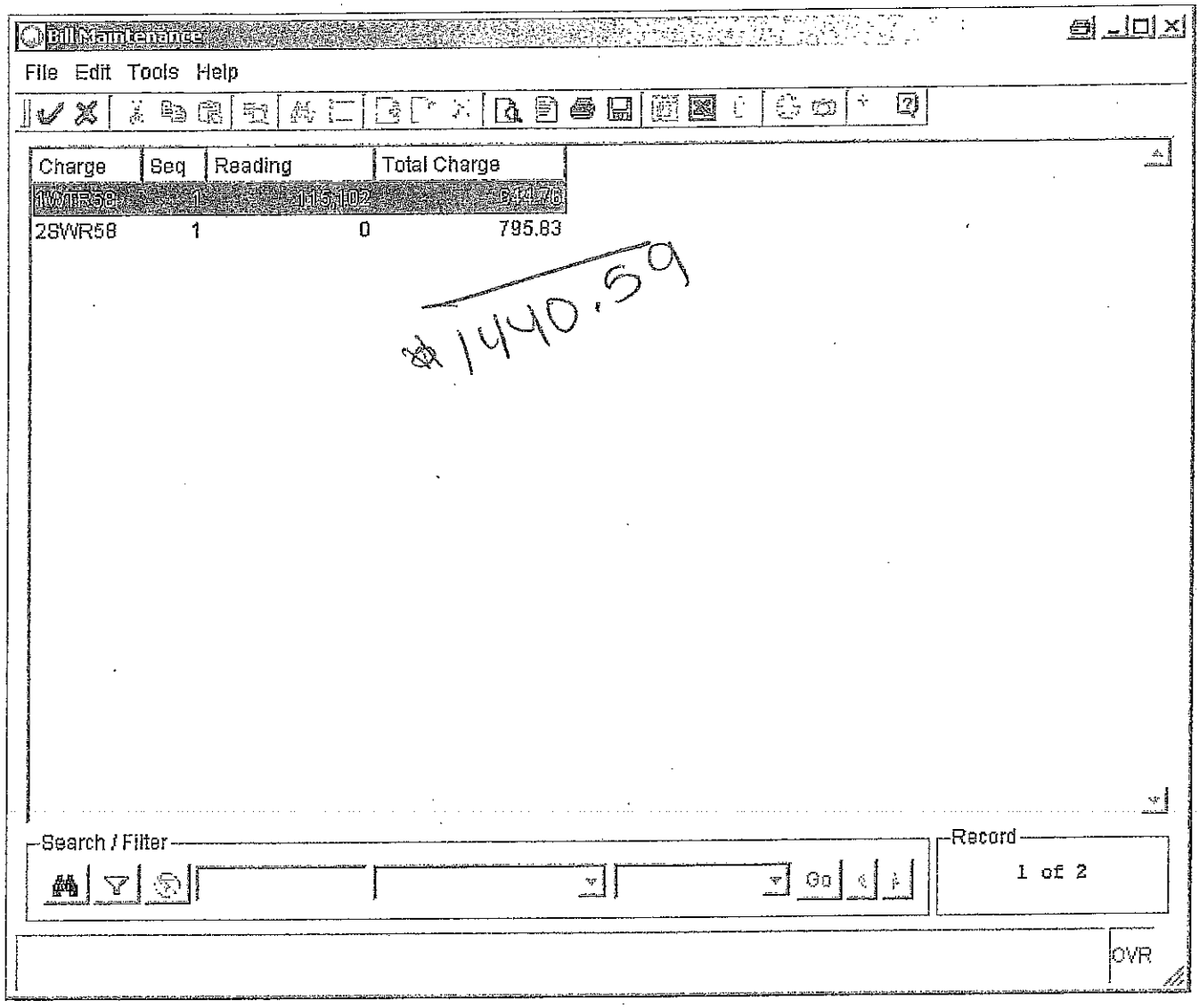


$1440.59

139 days

Print at: Tuesday, December 14, 2010 4:16:14 PM
Host: CWA535014
User: cwaamf

Bill Maintenance - MUNIST - TRAINING Data as of FEB 2010 - 10 AM

My File Edit Tools Help

Reprint Bill
Bill Header
Reset Defer
History

Account

AR category 60 Year 2011 Bill 163185 Bill type Service

Account 31499 MATTA HERBERT

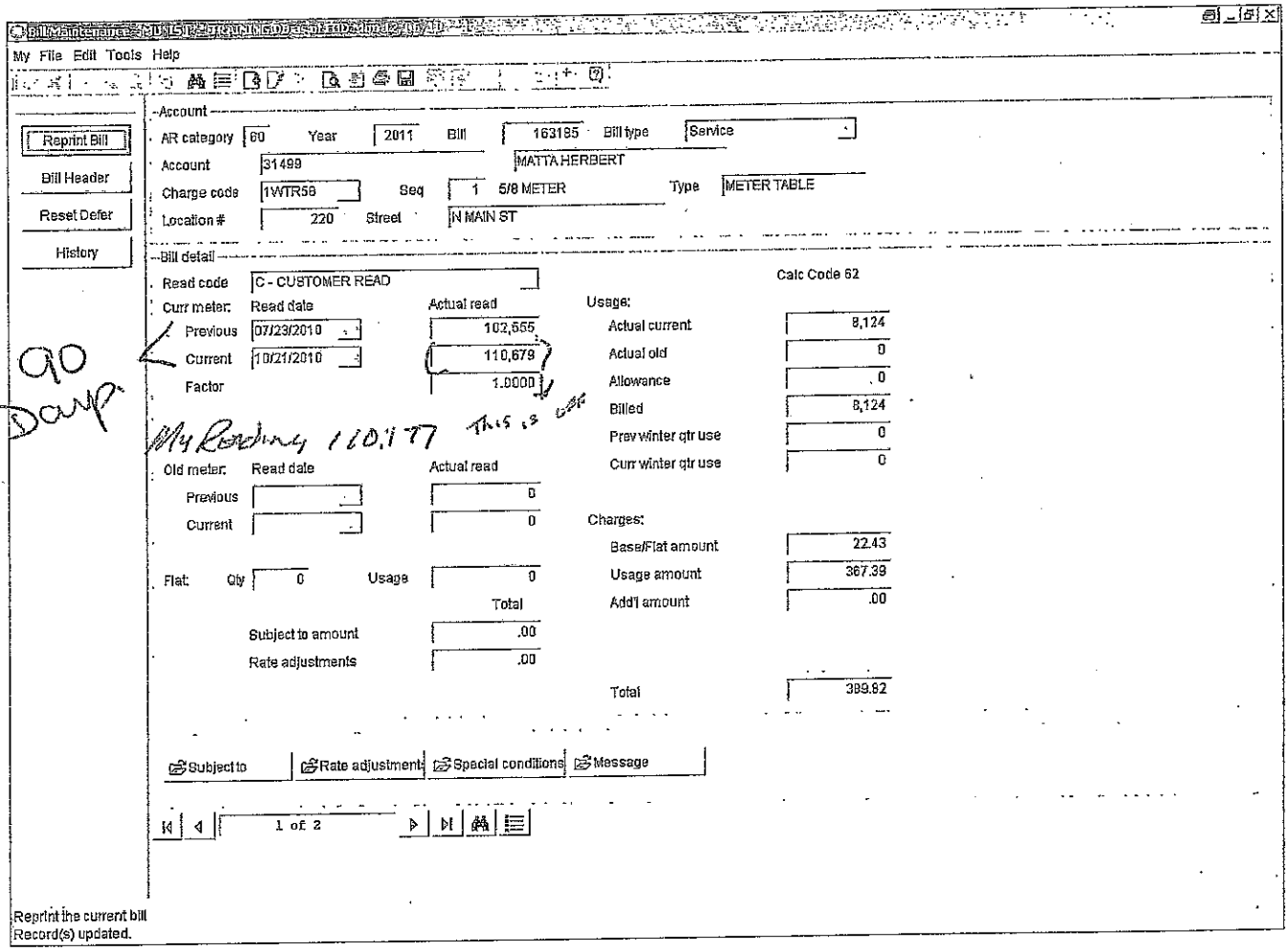
Charge code 1WTR58 Seq 1 5/8 METER Type METER TABLE

Location # 220 Street N MAIN ST

Bill detail

Read code C - CUSTOMER READ Calc Code 62

Curr meter:	Read date	Actual read
Previous	07/23/2010	102,555
Current	10/21/2010	110,679
Factor		1.0000



90 Days

My Reading 110,177 This is off

Usage:	
Actual current	8,124
Actual old	0
Allowance	0
Billed	8,124
Prev winter qtr use	0
Curr winter qtr use	0

Old meter:	Read date	Actual read
Previous		0
Current		0

Flat: Qty 0 Usage 0

	Total
Subject to amount	.00
Rate adjustments	.00

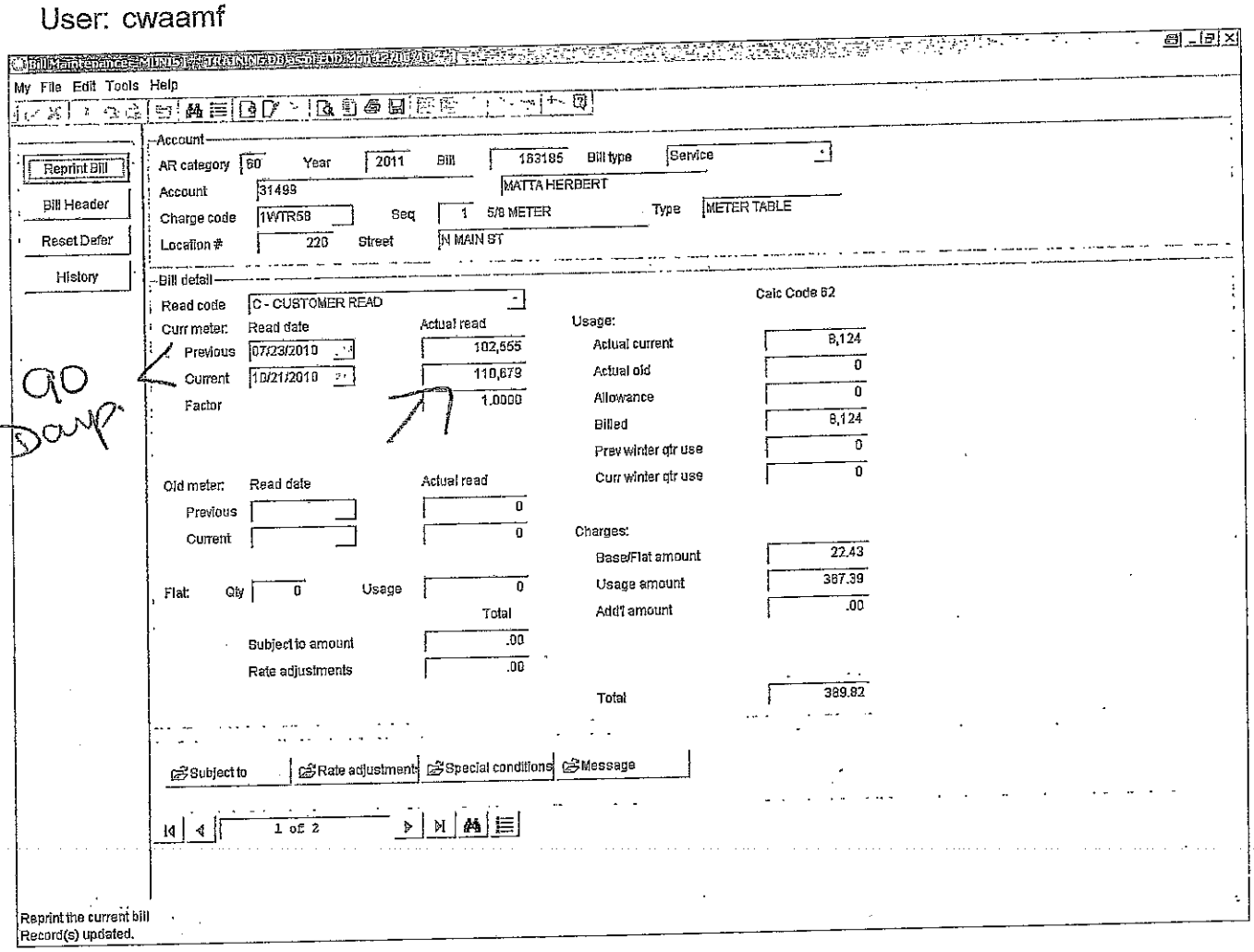
Charges:	
Base/Flat amount	22.43
Usage amount	367.39
Add'l amount	.00
Total	389.82

Subject to | Rate adjustments | Special conditions | Message

1 of 2

Reprint the current bill
Record(s) updated.

Print at: Tuesday, December 14, 2010 4:16:14 PM
Host: CWA535014
User: cwaamf



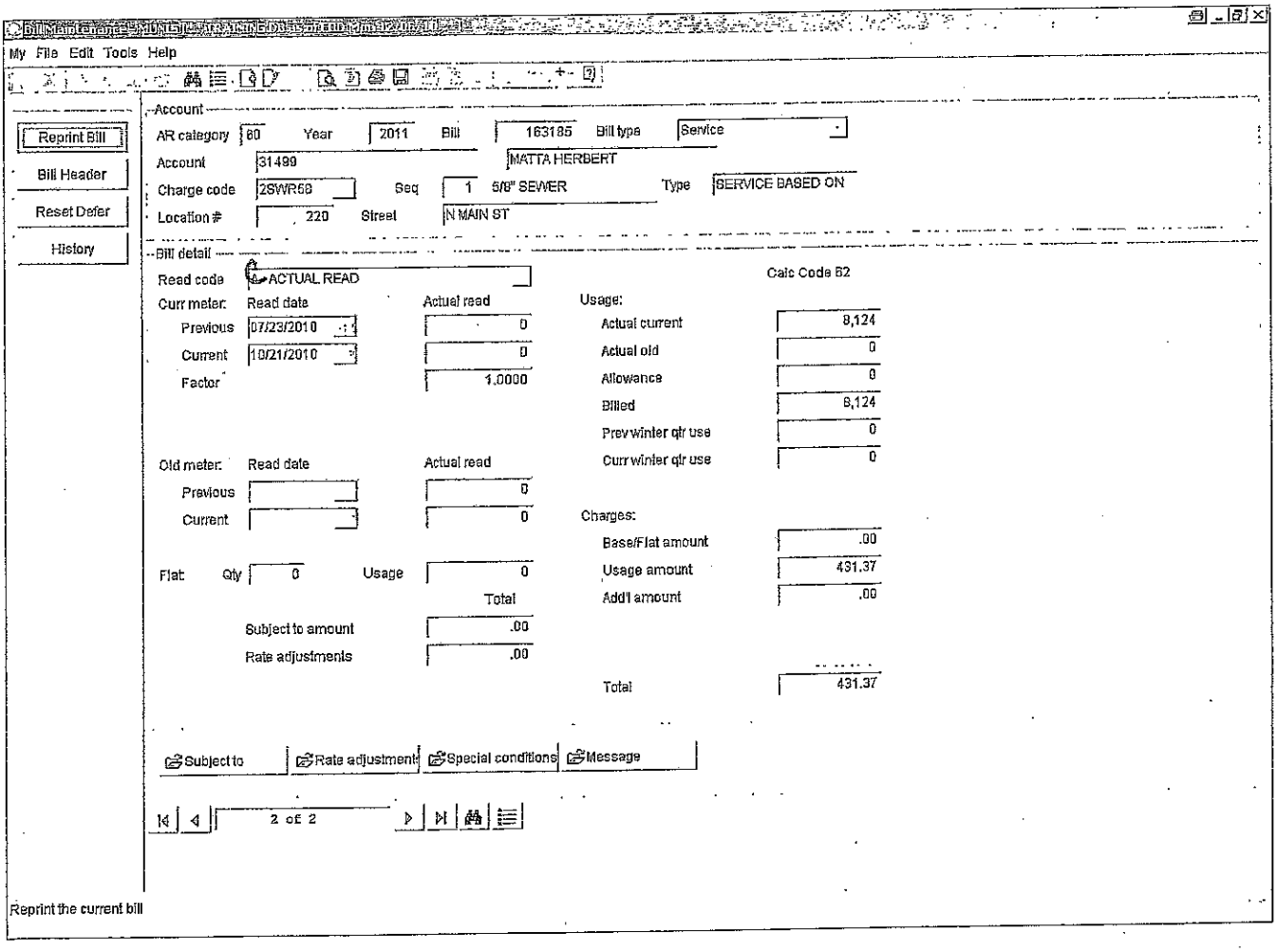
90 Days

Alisa (501) 580-7865
Larry

Prorated @ 90 days billed to read
of - 10/21/10 @ - 110,679.

Okay 12-29-10 per Larry to bill 90 days
Proration:

Print at: Tuesday, December 14, 2010 4:16:26 PM
Host: CWA535014
User: cwaamf



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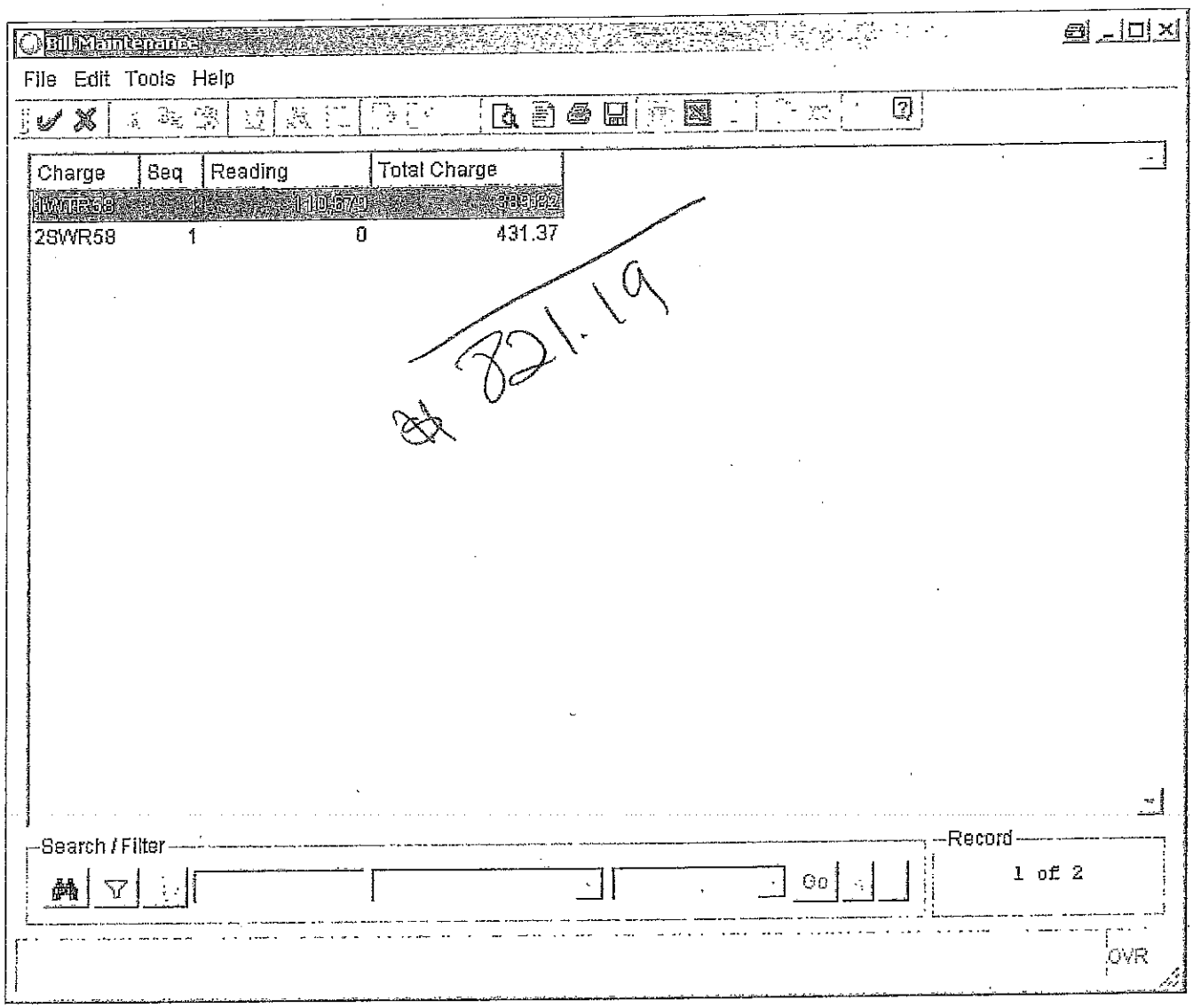
User: cwaamf



Account 3-7697

CITY OF BROCKTON
OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET
BROCKTON, MA 02301-4059
000033 0011046

JAMES F. MARTELLI, JR.
TREASURER / COLLECTOR

The Commonwealth of Massachusetts

Department of Public Works
WATER, SEWER, REFUSE UTILITY BILL

Hours: Monday - Friday, 8:30 AM - 4:30 PM

Phone: Collector's Office (508) 580-7130 Press 5 for payment questions

ACCOUNT NO.
3-7697

5-DIGIT 02302
FORD ROBERT G
61 BONNEY ST
BROCKTON, MA 02302-1001

DPW (508) 580-7143 for Water and Sewer billing questions and address changes.
(ACCOUNT NO. and BILL NUMBER required).

For Refuse/Recycling questions
(508) 580-7827

METER IN CELLAR NO ONE CAME TO HOUSE

LOCATION	PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
61 BONNEY ST	181209	3-7697	02/12/2010	121477

CODE	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE
1WTR58	A	10/31/2009	01/19/2010	82938	153550	70612	$4,162.65
2SWR58	A		FRADULENT READ			70612	$7,522.35
3REF		11/01/2009	01/31/2010				$70.00

Current Charge	$11,755.00
Past Due	$0.00
Interest to Bill Date	$0.00
Amount Due	$11,755.00
Due & Payable	03/12/2010

Interest at a rate of 14% per annum will accrue on overdue payments from the due date until the payment is made.

NOTE: Your bill should have a "A" (Actual) under read code. If your bill shows any letter other than an "A", please contact our billing office @ 508-580-7143
Yard waste pick up to begin 03/29/2010. Leaves in plastic bags will **NOT** be picked up.
Keep Brockton Beautiful Day is on Saturday - April 24, 2010.
Sewer rate increase in effect on all bills mailed on or after 01/01/2010.

PAY ONLINE AT: www.brockton-ma.gov

PLEASE SEE REVERSE SIDE FOR IMPORTANT INFORMATION

YOUR CANCELLED CHECK IS YOUR RECEIPT

PLEASE USE ENCLOSED ENVELOPE FOR PAYMENT

CUSTOMER PORTION

Detach Here

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THE COMMONWEALTH OF MASSACHUSETTS
CITY OF BROCKTON - OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET, BROCKTON, MA 02301-4059

LOCATION	PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
61 BONNEY ST	181209	3-7697	02/12/2010	121477

Current Charge	$11,755.00
Past Due	$0.00
Interest to Bill Date	$0.00
Amount Due	$11,755.00
Due & Payable	03/12/2010

DEPARTMENT OF PUBLIC WORKS
WATER, SEWER, REFUSE UTILITY BILL

FORD ROBERT G
61 BONNEY ST
BROCKTON, MA 02302-1001

"Please write **ACCOUNT NO.** on your check"

AMOUNT ENCLOSED	

MAKE CHECKS PAYABLE TO: CITY OF BROCKTON
or PAY ONLINE AT: www.brockton-ma.gov

PAYMENT COUPON

044860420107001214774000011755006

CITY OF BROCKTON
OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET
BROCKTON, MA 02301-4059
000046 0011116

JAMES F. MARTELLI, JR.
TREASURER / COLLECTOR

5-DIGIT 02302

FORD ROBERT G
61 BONNEY ST
BROCKTON, MA 02302-1001

The Commonwealth of Massachusetts

Department of Public Works
WATER, SEWER, REFUSE UTILITY BILL

ACCOUNT NO.
3-7697

Hours: Monday - Friday, 8:30 AM - 4:30 PM

Phone: Collector's Office (508) 580-7130 Press 5 for payment questions

DPW (508) 580-7143 for Water and Sewer billing questions and address changes. (ACCOUNT NO. and BILL NUMBER required).

For Refuse/Recycling questions (508) 580-7827

LOCATION	PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
61 BONNEY ST	181209	3-7697	05/07/2010	144968

CODE	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE
1WTR58	A	02/19/2010	04/15/2010	0	900	900	$4,346.50
2SWR58	A					73621	$7,890.35
3REF		02/01/2010	04/30/2010				$70.00

Interest at a rate of 14% per annum will accrue on overdue payments from the due date until the payment is made.

Current Charge	$12,306.85
Past Due	$4,515.77
Interest to Bill Date	$96.99
Amount Due	$16,919.61
Due & Payable	06/07/2010

NOTE: IF THE "READ CODE" COLUMN ABOVE SHOWS ANYTHING OTHER THAN AN "A" PLEASE CALL 508-580-7143

***** PLEASE READ INSERT *****

PAY ONLINE AT: www.brockton-ma.gov

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THE COMMONWEALTH OF MASSACHUSETTS
CITY OF BROCKTON - OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET, BROCKTON, MA 02301-4059

LOCATION	PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
61 BONNEY ST	181209	3-7697	05/07/2010	144968

DEPARTMENT OF PUBLIC WORKS
WATER, SEWER, REFUSE UTILITY BILL

Current Charge	$12,306.85
Past Due	$4,515.77
Interest to Bill Date	$96.99
Amount Due	$16,919.61
Due & Payable	06/07/2010

FORD ROBERT G
61 BONNEY ST
BROCKTON, MA 02302-1001

"Please write **ACCOUNT NO.** on your check"

AMOUNT ENCLOSED	

MAKE CHECKS PAYABLE TO: CITY OF BROCKTON
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044860420107001449685000169196 15

PAYMENT COUPON

CITY OF BROCKTON
OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET
BROCKTON, MA 02301-4059
000031 0012606

JAMES F. MARTELLI, JR.
TREASURER / COLLECTOR

The Commonwealth of Massachusetts

Department of Public Works
WATER, SEWER, REFUSE UTILITY BILL

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Interest at a rate of 14% per annum will accrue on overdue payments from the due date until the payment is made.

ACCOUNT NO.
3-7697

5-DIGIT 02302

FORD ROBERT G
61 BONNEY ST
BROCKTON, MA 02302-1001

LOCATION	PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
61 BONNEY ST	181209	3-7697	08/09/2010	168550

CODE	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE
1WTR58	A	04/15/2010	07/15/2010	900	2798	1898	$62.07
2SWR58	A					1898	$61.96
						EXTRA WATER W/ POOL.	
3REF		05/01/2010	07/31/2010				$70.00

NOTE: Household Hazardous Waste Day Saturday, September 25, 2010, 9:00AM - 1:00PM, at Brockton Recycling Depot, 301 Oakhill Way. Proof of residency required - NO commerical/dealers. Please call our Recycling Depot @ (508) 580-7827 for addtional details and early drop off information.

Current Charge	**$194.03**
Past Due	**$10,274.66**
Interest to Bill Date	**$398.96**
Amount Due	$10,867.65
Due & Payable	08/09/2010

**** Your bill should have an "A" (Actual) next to the current water reading. If your bill shows anything other than an "A" you may incur further charges once an Actual reading is obtained. If your bill shows any letter other than an "A", please contact the Billing Office at (508) 580-7143. ****

PAY ONLINE AT: www.brockton-ma.gov

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CUSTOMER PORTION

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PAYMENT COUPON

THE COMMONWEALTH OF MASSACHUSETTS
CITY OF BROCKTON - OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET, BROCKTON, MA 02301-4059

LOCATION	PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
61 BONNEY ST	181209	3-7697	08/09/2010	168550

DEPARTMENT OF PUBLIC WORKS
WATER, SEWER, REFUSE UTILITY BILL

Current Charge	**$194.03**
Past Due	**$10,274.66**
Interest to Bill Date	**$398.96**
Amount Due	$10,867.65
Due & Payable	08/09/2010

FORD ROBERT G
61 BONNEY ST
BROCKTON, MA 02302-1001

"Please write **ACCOUNT NO.** on your check"

AMOUNT ENCLOSED	

MAKE CHECKS PAYABLE TO: CITY OF BROCKTON
or PAY ONLINE AT: www.brockton-ma.gov

044860420115001685502000108677653

CITY OF BROCKTON
OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET
BROCKTON, MA 02301-4059
000042 0011082

MARTIN S. BROPHY
TREASURER / COLLECTOR

The Commonwealth of Massachusetts

Department of Public Works
WATER, SEWER, REFUSE UTILITY BILL

Hours: Monday - Friday, 8:30 AM - 4:30 PM

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Interest at a rate of 14% per annum will accrue on overdue payments from the due date until the payment is made.

ACCOUNT NO.
3-7697

5-DIGIT 02302

FORD ROBERT G
61 BONNEY ST
BROCKTON, MA 02302-1001

LOCATION	PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
61 BONNEY ST	181209	3-7697	11/08/2010	192062

CODE	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE
1WTR58	A	07/15/2010	10/21/2010	2798	4307	1509	$47.25
2SWR58	A					1509	$46.75
3REF		08/01/2010	10/31/2010				$70.00

Current Charge	$164.00
Past Due	$10,274.66
Interest to Bill Date	$757.58
Amount Due	$11,196.24
Due & Payable	12/08/2010

NOTE: Winter parking ban in effect on 12/01/2010. Any questions call 508-580-7807.
Yard waste pick-up to END 12/10/2010, it will begin again on 03/28/2011. Holiday trees will be picked up at curbside on your regular trash day starting 12/27/2010 thru 01/07/2011.
Trees in plastic bags will NOT be picked up.

**** If your bill shows any letter other than an "A" or an "O" next to your current water reading, please contact the Billing Office at (508) 580-7143. If you have questions or complaints regarding this bill please contact the Department of Public Works at (508) 580-7143 or you may seek remedy with the Appellate Tax Board in accordance with Massachusetss General Law Chapter 59 Sections 64 to 65B, inclusive. ****

***** PLEASE READ INSERT ******

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CUSTOMER PORTION

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THE COMMONWEALTH OF MASSACHUSETTS
CITY OF BROCKTON - OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET, BROCKTON, MA 02301-4059

LOCATION	PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
61 BONNEY ST	181209	3-7697	11/08/2010	192062

DEPARTMENT OF PUBLIC WORKS
WATER, SEWER, REFUSE UTILITY BILL

Current Charge	$164.00
Past Due	$10,274.66
Interest to Bill Date	$757.58
Amount Due	$11,196.24
Due & Payable	12/08/2010

FORD ROBERT G
61 BONNEY ST
BROCKTON, MA 02302-1001

"Please write **ACCOUNT NO.** on your check"

AMOUNT ENCLOSED	

MAKE CHECKS PAYABLE TO: CITY OF BROCKTON
or PAY ONLINE AT: www.brockton-ma.gov

044860420115001920628000111196243

PAYMENT COUPON

CITY OF BROCKTON
OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET
BROCKTON, MA 02301-4059
000042 0011046

MARTIN S. BROPHY
TREASURER / COLLECTOR

The Commonwealth of Massachusetts

Department of Public Works
WATER, SEWER, REFUSE UTILITY BILL

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ACCOUNT NO.
3-7697

5-DIGIT 02302
FORD ROBERT G
61 BONNEY ST
BROCKTON, MA 02302-1001

LOCATION	PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
61 BONNEY ST	181209	3-7697	02/11/2011	215694

CODE	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE
1WTR58	A	10/21/2010	01/24/2011	4307	5663	1356	$41.42
2SWR58	A					1356	$40.77
3REF		11/01/2010	01/31/2011				$70.00

Current Charge	**$152.19**
Past Due	**$0.00**
Interest to Bill Date	**$0.00**
Amount Due	$152.19
Due & Payable	03/11/2011

**** NOTE: Your bill should have an "A" (Actual) or an "O" (Owner call in read) under read code. If your bill shows any letter other than an "A" or "O", please contact our Billing Office @ (508) 580-7143. Yard waste pick up will be on 03/28/2011. Leaves in plastic bags will NOT be picked up. If you have any questions or concerns regarding your account please contact Department of Public Works at (508) 580-7143.**
Reminder "Keep Brockton Beautiful Day" is on Saturday - April 23, 2011.

***** PLEASE READ INSERT *****

PAY ONLINE AT: www.brockton-ma.gov

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YOUR CANCELLED CHECK IS YOUR RECEIPT | PLEASE USE ENCLOSED ENVELOPE FOR PAYMENT

CUSTOMER PORTION

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THE COMMONWEALTH OF MASSACHUSETTS
CITY OF BROCKTON - OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET, BROCKTON, MA 02301-4059

LOCATION	PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
61 BONNEY ST	181209	3-7697	02/11/2011	215694

Current Charge	**$152.19**
Past Due	**$0.00**
Interest to Bill Date	**$0.00**
Amount Due	$152.19
Due & Payable	03/11/2011

DEPARTMENT OF PUBLIC WORKS
WATER, SEWER, REFUSE UTILITY BILL

FORD ROBERT G
61 BONNEY ST
BROCKTON, MA 02302-1001

"Please write **ACCOUNT NO.** on your check"

AMOUNT ENCLOSED	

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or PAY ONLINE AT: www.brockton-ma.gov

PAYMENT COUPON

044860420115002156941000000152199

PRESUMPTION OF CONSUMPTION

6,000 CCFT QTR +

07/08/2010 09:23 | LIVE DB CITY OF BROCKTON | PG 1
cwaamf | UB Consumption History Report | ubcnsinq

~~4~~ 1,000 PER QTR OVER THE 2100 PAID FOR

Account Number / Service	Customer Name / Man Meter Number	Cd	Read Date Time	Parcel By	Bill #	Curr Read	Location / Usage	Repl Usage	Charge Amt	Billed Amt	Status
37697	324572 FORD ROBERT G			181209			61 BONNEY ST				Active
1WTR58- 1 5/8 METER	I 19903982	A	04/15/2010			144968	900 (2 Mo.)	72,721	2,971.93	12,306.85	
1WTR58- 1 5/8 METER		I	02/19/2010			0	226,271	72,721	0 .00	.00	
1WTR58- 1 5/8 METER	K 2000502826	A	01/19/2010			121477	153,550	70,612	0 2,434.74	11,755.00	
1WTR58- 1 5/8 METER	K 2000502826	E	10/31/2009			1009658	82,938	2,071	0 68.66	205.83	
1WTR58- 1 5/8 METER	K 2000502826	E	07/31/2009			986065	80,867	2,071	0 68.66	205.83	
1WTR58- 1 5/8 METER	K 2000502826	E	04/30/2009			962557	78,796	2,073	0 68.74	205.98	
1WTR58- 1 5/8 METER	K 2000502826	E	01/31/2009			938946	76,723	2,075	0 68.81	206.13	
1WTR58- 1 5/8 METER	K 2000502826	E	10/31/2008			915456	74,648	2,070	0 68.62	193.68	
1WTR58- 1 5/8 METER	K 2000502826	E	07/31/2008			892012	72,578	2,069	0 68.58	193.62	
1WTR58- 1 5/8 METER	K 2000502826	E	04/30/2008			845283	70,509	2,066	0 42.79	167.75	
1WTR58- 1 5/8 METER	K 2000502826	E	01/31/2008			821635	68,443	2,062	0 42.70	167.55	
1WTR58- 1 5/8 METER	K 2000502826	E	10/10/2007			798352	66,381	2,068	0 42.84	165.16	
1WTR58- 1 5/8 METER	K 2000502826	E	07/31/2007			774901	64,313	2,085	0 43.24	165.99	
1WTR58- 1 5/8 METER	K 2000502826	E	04/30/2007			751539	62,228	2,085	0 43.24	165.99	
1WTR58- 1 5/8 METER	K 2000502826	E	01/31/2007			728246	60,143	2,094	0 43.46	166.44	
1WTR58- 1 5/8 METER	K 2000502826	E	10/17/2006			704891	58,049	2,060	0 42.65	154.26	
1WTR58- 1 5/8 METER	K 2000502826	E	07/31/2006			681600	55,989	2,031	0 41.96	152.99	
1WTR58- 1 5/8 METER	K 2000502826	E	04/30/2006			658307	53,958	2,040	0 38.31	149.52	
1WTR58- 1 5/8 METER	K 2000502826	E	01/31/2006			635062	51,918	2,029	0 38.08	149.07	
1WTR58- 1 5/8 METER	K 2000502826	E	10/31/2005			611889	49,889	2,219	0 42.18	154.78	
1WTR58- 1 5/8 METER	K 2000502826	E	07/31/2005			588717	47,670	2,170	0 41.12	152.78	
1WTR58- 1 5/8 METER	K 2000502826	E	04/30/2005			565676	45,500	2,121	0 40.06	150.78	
1WTR58- 1 5/8 METER	K 2000502826	E	01/25/2005			542554	43,379	2,085	0 39.29	149.32	
1WTR58- 1 5/8 METER	K 2000502826	E	10/31/2004			519487	41,294	1,940	0 36.15	140.88	
1WTR58- 1 5/8 METER	K 2000502826	E	07/30/2004			496682	39,354	1,799	0 33.11	135.31	
1WTR58- 1 5/8 METER	K 2000502826	E	04/30/2004			473785	37,555	1,788	0 32.18	134.19	
1WTR58- 1 5/8 METER	K 2000502826	E	01/31/2004			450840	35,767	2,109	0 37.96	145.71	
1WTR58- 1 5/8 METER	K 2000502826	A	10/17/2003			428048	33,658	3,739	0 74.12	216.62	
1WTR58- 1 5/8 METER	K 2000502826	E	07/31/2003			405225	29,919	1,792	0 32.26	134.34	
1WTR58- 1 5/8 METER	K 2000502826	A	04/29/2003			382519	28,127	1,780	0 32.04	118.90	
1WTR58- 1 5/8 METER	K 2000502826	E	01/31/2003			351677	26,347	1,729	0 31.12	117.07	
1WTR58- 1 5/8 METER	K 2000502826	E	10/31/2002			336739	24,618	1,703	0 30.65	116.13	
1WTR58- 1 5/8 METER	K 2000502826	A	07/19/2002			313929	22,915	4,672	0 96.04	238.21	
1WTR58- 1 5/8 METER		A	04/22/2002			285223	18,243	785	0 14.13	55.68	
1WTR58- 1 5/8 METER		A	01/31/2002			268489	17,458	669	0 13.50	52.98	
1WTR58- 1 5/8 METER		E	10/31/2001			237934	16,789	1,500	0 27.00	390.54	
1WTR58- 1 5/8 METER		E	07/31/2001			215375	15,289	1,500	0 27.00	399.99	
1WTR58- 1 5/8 METER		E	04/30/2001			200498	13,789	1,500	0 27.00	395.12	
1WTR58- 1 5/8 METER		E	01/31/2001			177922	12,289	1,500	0 27.00	416.76	
1WTR58- 1 5/8 METER		E	10/31/2000			146789	10,789	1,500	0 27.00	27.00	
1WTR58- 1 5/8 METER		C	07/31/2000			116436	9,289	1,500	0 27.00	282.80	
1WTR58- 1 5/8 METER		C	05/01/2000			94132	7,789	1,500	0 27.00	27.00	
1WTR58- 1 5/8 METER		E	02/25/2000			65035	6,289	1,500	0 27.00	478.39	
1WTR58- 1 5/8 METER		E	12/31/1999			42741	4,789	1,500	0 27.00	429.62	
1WTR58- 1 5/8 METER		E	07/15/1999			11077	3,289	1,500	0 27.00	27.00	
1WTR58- 1 5/8 METER			02/22/1999			37697902	446,653	9,800	0 202.80	202.80	
1WTR58- 1 5/8 METER			08/03/1998			37697808	436,853	9,900	0 205.15	205.15	

** END **

"A" READ 4/15/10 900 CCFT 2 MONTH

"A" READ 7/15/10 1890 CCFT 3 MONTH READ
EVEN BELOW THE ALMOST 2100 CCFT ESTIMATE.

** AMOUNTS ABOVE ARE NOT WHAT IS DUE ONLY AMOUNTS BILLED PLEASE CONTACT THE TAX OFFICE @ 508-580-7130 PRESS # 5 FOR ALL AMOUNTS DUE **

$3924 TOTAL PAID - 218 QTR.
BASED ON RATES THAT TIME, SHOULD BE
APAX $1951 QTR. $83 OVERPAYMENT QTR

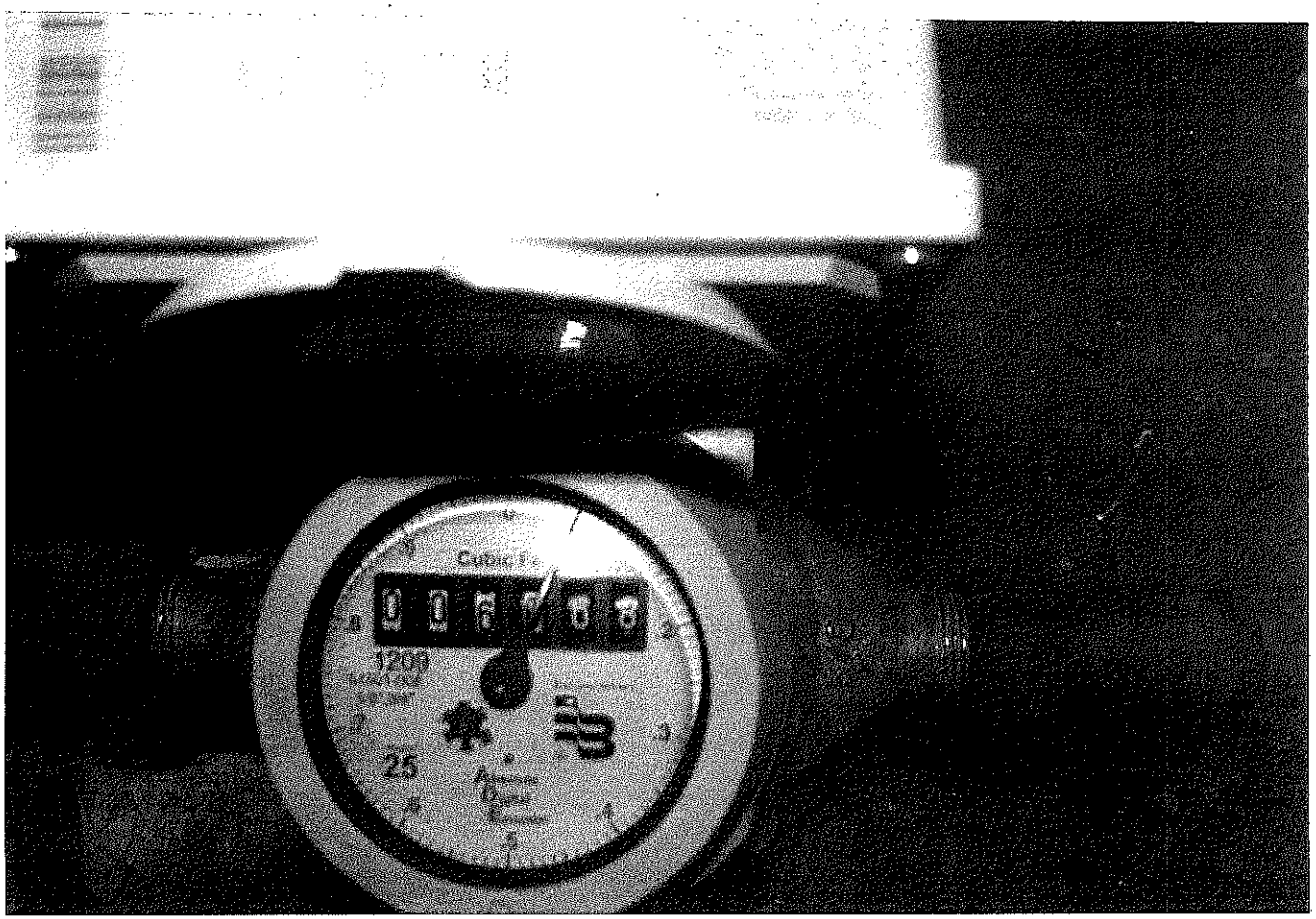
METER INSTALLED 2/19/2010 - 63 WEEKS

READING 6088 CU FT. 2/26/2011

AVERAGE USAGE 1490 PER QTR

PAYING THE CITY ON ESTIMATE FOR 2061 PER QTR 6 YEARS

CITY MAINTAINS I WAS "UNDER BILLED" BECAUSE OF AN EXTRA 1.1 MILLION GALLONS ON METER. THERE ARE NO "LEAKS" NOR HAVE THERE BEEN ANY LEAKS IN ALMOST 23 YEARS IN THIS HOME.



BRAND NEW METER INSTALLED AT 9:30 A.M.
THIS IS 1ST TIME THAT THIS WAS ON MY DOOR.

HOW MUCH WATER COULD HAVE BEEN USED IN 2½ HOURS?

ON MY DOOR AT 12:00 NOON

TOTAL LACK OF COMMUNICATION.

The Water Meter Reader was here today and was unable to get in to read the meter.

Please read your meter and call, fax or email the reading in so it will appear on your next bill.

Phone #: 508-580-7143 or 508-895-8771
Fax #: 508-580-7888 or 508-580-7169
Email: DPW@ci.brockton.ma.us

Note you can also return this card to one of the DPW Offices located at either: 45 School Street, 3rd Floor or 39 Montauk Road.

Reading must be received within five working days.

Thank you.
Larry Rowley,
Superintendent of Utilities

Include the following information:

Address: 61 Bonney St

Meter Reading: _____

Date: 2-19-10

CITY OF BROCKTON
DPW WATER DIVISION

SUPERINTENDENT LARRY ROWLEY STATED THAT WHEN A METER READER FINDS NO ONE HOME, HE PLACES THIS ON THE DOOR.

IN MY 38 YEARS IN BROCKTON, THIS IS THE 1ST TIME I HAVE SEEN ONE. AS HAVE MANY OTHER RESIDENTS

THIS PROCEDURE IS CALLED CYA

Robert Ford
61 Bonney Street
Brockton, MA 02302
bgf1944@hotmail.com

INVOICE

Invoice Date:
October 27, 2010

Invoice #:
2010-1

City of Brockton
c/o Mayor Linda Balzotti
45 School Street
Brockton, MA 02301

7/15/99 – 10/17/03 (4.5 years or 18 quarters)

*Total water consumed: 31,869 cu. Feet
1,771 cu. Feet per quarter average

$3,924.00 Total amount paid to City of Brockton - $218.00 average per quarter**

Based on water rates during 1999 – 2003 period = $130.00 average per quarter

$218.00 less $130.00 = $88.00 overpayment per quarter x 4.5 year at 14%

$1,584.00 (over-payment)
998.00 (interest)

$2,582.00 AMOUNT DUE

* Based on attached "Presumption of Consumption" report dated 7/8/2010
** amount includes trash

Please remit payment to:

Robert Ford
61 Bonney Street
Brockton, MA 02302

Fiscal Year 2011 - Third Quarter

000032 0012686
CITY OF BROCKTON
OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET
BROCKTON, MA 02301-4059

The Commonwealth of Massachusetts

FISCAL YEAR 2011
ACTUAL REAL ESTATE TAX BILL
MARTIN S. BROPHY
TREASURER / COLLECTOR

Assessed Owner(s) as of 01/01/2010: FORD ROBERT G
& CHRISTINE M FORD

Hours: Monday - Friday, 8:30 AM - 4:30 PM

Phone: Collector's Office (508) 580-7130
for payment questions

Assessor's Office (508) 580-7194
for valuation and exemption questions

5-DIGIT 02302

FORD ROBERT G
& CHRISTINE M FORD
61 BONNEY ST
BROCKTON, MA 02302-1001

Tax rate per $1000	
Residential	$15.29
Open Space	$15.29
Commercial	$29.55
Industrial	$29.55

I HAVE ALWAYS PAID MY WATER BILL IN FULL.

NOTE THE $140. REFUSE LEIN (2 QUARTERS)

THIS FORM APPROVED BY THE DEPARTMENT OF REVENUE

Your Actual Real Estate Tax for fiscal year beginning July 1, 2010 and ending June 30, 2011on the parcel of real estate described below is as follows:

Property Description		Special Assessments Betterments & Liens	
Location: 61 BONNEY ST		REFUSELIEN	$140.00
Parcel ID: 181-209		SEWER LIEN	$5,125.79
State Class: 101	Area: 0.20 Acres	WATER LIEN	$5,008.87
		COMM INT	$966.46
Taxable Value:	$188,800	Total Spec. Assessments	$11,241.12
TAXRES	$2,886.75	Real Estate Tax	$2,886.75
		Total Tax & Spec. Assessment	$14,127.87
		Less Exemptions	$0.00
		Less Preliminary Tax	$1,284.06
		Net 2nd Half Tax	$12,843.81

BILL DATE	BILL NUMBER
01/01/2011	9457
3rd Quarter Tax Due 02/01/2011	$12,042.47
4th Quarter Tax Due 05/02/2011	$801.34
Preliminary Tax	$1,284.06
Payments Made	$1,284.06
Tax Balance	$0.00
Interest to Bill Date	$0.00
3rd Quarter Tax	$12,042.47
AMOUNT DUE	$12,042.47
Due & Payable	**02/01/2011**

Interest at a rate of 14% per annum will accrue on overdue payments from the due date until the payment is made.

MAKE CHECKS PAYABLE TO:
CITY OF BROCKTON
or PAY ONLINE AT
www.brockton-ma.gov

*****ABATEMENT APPLICATIONS TO ASSESSORS DUE: 02/01/2011***** LEINED ON TO MY TAXES.

PLEASE SEE REVERSE SIDE FOR IMPORTANT TAXPAYER INFORMATION

YOUR CANCELLED CHECK IS YOUR RECEIPT — PLEASE USE ENCLOSED ENVELOPE FOR PAYMENT

TAXPAYER PORTION

Detach Here

Please return this portion of the bill with your payment

Detach Here

THE COMMONWEALTH OF MASSACHUSETTS
CITY OF BROCKTON - OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET, BROCKTON, MA 02301-4059

Fiscal Year 2011
Actual Real Estate Tax Bill
Third Quarter

BILL DATE	BILL NUMBER
01/01/2011	9457

Property Description and Location	
Location: 61 BONNEY ST	
Parcel ID: 181-209	State Class: 101

AMOUNT DUE →	**$12,042.47**
Due & Payable →	**02/01/2011**

"Please write BILL NUMBER on your check"

AMOUNT ENCLOSED	

Assessed Owner(s) as of 01/01/2010: FORD ROBERT G
& CHRISTINE M FORD

FORD ROBERT G
& CHRISTINE M FORD
61 BONNEY ST
BROCKTON, MA 02302-1001

MAKE CHECKS PAYABLE TO: CITY OF BROCKTON
or PAY ONLINE AT: www.brockton-ma.gov

044820820115000094573000120424 79

PAYMENT COUPON

2061 / 4 / K

E	07/31/2007	774901	64,313	2,085	0	43.24	165.99
E	04/30/2007	751539	62,228	2,085	0	43.24	165.99
E	01/31/2007	728246	60,143	2,094	0	43.46	166.44
E	10/17/2006	704891	58,049	2,060	0	42.65	154.26
E	07/31/2006	681600	55,989	2,031	0	41.96	152.99
E	04/30/2006	658307	53,958	2,040	0	38.31	149.52
E	01/31/2006	635062	51,918	2,029	0	38.08	149.07
E	10/31/2005	611889	49,889	2,219	0	42.18	154.78
E	07/31/2005	588717	47,670	2,170	0	41.12	152.78
E	04/30/2005	565676	45,500	2,121	0	40.06	150.78
E	01/25/2005	542554	43,379	2,085	0	39.29	149.32
E	10/31/2004	519487	41,294	1,940	0	36.15	140.88
E	07/30/2004	496682	39,354	1,799	0	33.11	135.31
E	04/30/2004	473785	37,555	1,788	0	32.18	134.19
E	01/31/2004	450840	35,767	2,109	0	37.96	145.71
A	10/17/2003	428048	33,658	3,739	0	74.12	216.62
E	07/31/2003	405225	29,919	1,792	0	32.26	134.34
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E	01/31/2003	351677	26,347	1,729	0	31.12	117.07
E	10/31/2002	336739	24,618	1,703	0	30.65	116.13
A	07/19/2002	313929	22,915	4,672	0	96.04	238.21
A	04/22/2002	285223	18,243	785	0	14.13	55.68
A	01/31/2002	268489	17,458	669	0	13.50	52.98
E	10/31/2001	237934	16,789	1,500	0	27.00	390.54
E	07/31/2001	215375	15,289	1,500	0	27.00	399.99
E	04/30/2001	200498	13,789	1,500	0	27.00	395.12
E	01/31/2001	177922	12,289	1,500	0	27.00	416.76
E	10/31/2000	146789	10,789	1,500	0	27.00	27.00
C	07/31/2000	116436	9,289	1,500	0	27.00	282.80
C	05/01/2000	94132	7,789	1,500	0	27.00	27.00
E	02/25/2000	65035	6,289	1,500	0	27.00	478.39
E	12/31/1999	42741	4,789	1,500	0	27.00	429.62
E	07/15/1999	11077	3,289	1,500	0	27.00	27.00
	02/22/1999	37697902	446,653	9,800	METER CHANGE? 0	202.80	202.80
	08/03/1998	37697808	436,853	9,900	0	205.15	205.15

PART A NOTE THE ERRATIC BILLING. AVG 1771 QTR

Part A consists of 4.5 years- 18 quarters. It culminated with an A read on Oct 17, 2003 for an average of 1771 cu ft/qtr. I paid the city a total of $3924 or an average of $218 per qtr. Back in that period the bill for that amount should have averaged $130 per qtr. I overpaid the city by about $88 per quarter which I sent them a bill. There has been no response. The remaning 6 years (24 qtrs), the city charged me for 2100 cu ft/qtr which I had paid for on time. They were all estimated bills. Over 5.5 years ago a meter reader reported the touch pad out of service. The city did absolutley nothing to correct the issue. We were a family of four until the end of 2005. My daughter married and purchased her own home. That meant a 25% reduction in water usage. Somewhere along the line the meter clocked another 1.1 million gallons which I did not use. The city refuses to accept the idea that something went wrong with that. With the average home family of four using 2000 to 2500 on the high side, that represents about another 15 to 17 years use over and above the 2100 per qtr I had paid for. My new meter which is supposed to be state-of-the-art is telling the city we are using about 1500 qtr. Our life style hasn't changed. One reading, dated Jan 19, 2010 which the city said was an A read. The problem with that is no city worker came into my house. My meter is in the cellar. They gave no explaination of how they got that reading. The meter had an extra 500,000 gallons on it. The meter was pulled on Feb 19, 2010 and had registered another 500,000 plus gallons on it, for a grand total of about 1.1 million extra gallons on it. The city accepted this as fact.

Almost 6 years ago, my son who is a brockton firefighter was coming home from an overnight shift. He encountered a meter reader on the front lawn. The meter reader introduced himself and mentioned he had two sons on Brockton Fire. He told my son the touch pad wasn't working and he would report it, which he did. For whatever reason, the city did absolutely nothing to correct the situation. In early March I had a meeting with Brian Creedon and his secretary. The initial amount was for $11,700. He said if I paid up, he would knock it down to $4700. That was based on a Jan 19 reading for 153,000 cu ft or about 500,000 gallons over and above the 2100 I had paid for each qtr. The main problem with that "A" read is that nobody came into my house to get that. I confronted Mr. Creedon about this and all I got was silence. He moved on to something else. The strange thing is on Feb 19,2010 exactly one month later the meter was reading over 226,000 cu ft or another 500,000 plus gallons. There was only three of living in the house and this was in the dead of winter. It was suggested that "oh you must have a leak". To go that much water the "LEAK" would have been catastrophic proportions. As we speak I'd still be bailing out. They took that additional 500,000 gallons as fact and added that to my May bill. The bill was now up to $17,000.Mr Creedon told me they would monitor my usage for a couple of quarters to see how much I was using. That sounded fair enough. Of course just like everything else, that never happened. This is an organization in total dissaray that needs to be restructured from top to bottom. I also asked Mr. Creedon why the Water Dept did nothing to fix the broken touchpad, and the answer I got was "It's the homeowner's responsibility". Vince Lombardi once said, "The best defense is a good offence". In true beauracratic fashion they try to shift the blame onto someone else. In plain english it's called CYA.

RESIDENT WITH POOL CORROBERATING MY CONTENTION ABOUT WATER USED WITH POOL.

I will say what i said after Mr Ford's article - I have never had an ACTUAL water bill of over $300 in a quarter with a family of 5 and a swimming pool. The ones saying the METER was working it was just the touch pad/transmitter/battery problem are the ones we should all have a problem with. I do not believe the meters are working and how do we as a homeowner prove otherwise if it happens to us? I believe that those who did receive the 'E' and did nothing about having it read, are now seen as the golden ticket to the city's financial problems. If the water dept people are admitting problems with their equipment, I believe it is with all of their equipment and no one can use twelve to sixteen THOUSAND dollars worth of water in addition to the $800 - $1000 they are already paying for without leaving their faucets wide open all day! But Mr Lopes, you lost my support when you blamed the language barrier - learn English - you live in USA now and obviously have for at least 10 yrs.
redsox1
3 hours ago
Report Abuse
You must be logged in to report abuse.

I am writing this letter out of anger and frustration concerning the nightmare that has been going on in my life since last Feb. It all started on Feb 13, when I received a water bill for $11,700. It was President's Day weekend. I called city hall on Tues, and the girl I spoke with told me that the bill was correct because of an "A" read. The 153,550 was the result of a Jan 19 meter read. The only problem with that is nobody ever came to my house to get that reading. She told me to get a reading and call back. I did and the figure I got was over 226,000. She said, "Oh my God, you owe a lot more than that". At that time I had no idea what all those figures meant. Wed of that week, a city truck showed up to read the meter, he was very polite and told this was happening all over. Thursday morning, another city employee came by. I told him the meter had been read the day before. Later on we got a phone call from yet another potential meter reader. We told him it had been read twice. He seemed rather surprised. Early evening another call came in wanting to pull the meter out. Two city employees came by about 9:30. Later on I went out to do a few errands. I got back about 12:30, and to my surprise there was one of the infamous door hangers. In my 37 years living in Brockton, this was the first time I had seen this little blue piece of paper. It almost seems that they were now in damage control. In early March I had a meeting with Brian Creedon at Montauk Rd. He told me that he was going to reduce the bill from $11,700 down to $4,700. Almost to say under that ice cold exterior, there beats a heart of pure gold. During our conversation, he told me that the touch pad was out of service, but he didn't know how long.He seemed rather startled when I told him I could give him a time-line. About 5 3/4 years ago my son who is a Brockton firefighter, was coming home from an overnight shift met a meter reader on our lawn. When he saw the fire uniform, he introduced himself and mentioned he had two sons on the dept. His name was Mr. Czaja who is married to the administrative assistant at the water dept. He said he would put in a work order which he did. The city did absolutley nothing about it. It just goes to show you the complete breakdown in communication. At that time I declined the offer. One thing he told me that they were going to monitor my usage for the next few quarters. That seemed fair enough. I have always paid my bills on time and I mentioned about making a $200 payment. Alicia told me to go ahead. I never would have given them the money if I knew almost the whole thing was going to be eaten up in interest. My next bill was in May. It now read $16,900. What they did was take that 226,000 reading as gospel and tacked on another $5,000. Even if that 153,00 read was legit, don,t you think that whomever made up that bill would wonder how a household in the dead of winter would use 500,000 gallons in less that 30 days. Perhaps this unfortunate person was on leave from The Mass Home for the Bewildered. One re-occurring statement that was made was, "HOMEOWNER'S RESPONSIBILITY" thus absolving themselves of any guilt. I ask you how an average homeowner could detect an out-of-service touch pad without proper training and equipment? You sometimes hear about dealing with beauracratic regimes in government. Let me tell you I have first hand experience in that matter. I have made several visits to city hall especially after what I found out about my particular sitaution looking at what I lovingly call my "PRESUMPTION of CONSUMPTION". One trip I made started with the Tax Collector, The Water Dept, each one telling me it was out of their hands. The admin. asst. at the water dept was very patronizing and rude throwing all kinds of possible scenearios of how I could have used almost 1.1 million gallons of water over and above the almost 2100 I had paid for each quarter. I was told to go to the mayor's office which I did on several occassions only to be told a variety of excuses. The assured me that they would contact me. They never did. I had a breif telephone conversation with Mr. Thoreson. He told me not to think I was going to get away with $27.00 payments and was upset about the not too kind things I had to say about the Water Dept on local radio. I had just gotten the consumption report and didn't fully understand it. That statement aroused my curiousity and upon looking at that in depth, realized how totally wrong the whole situation was. Mr. Thoreson was right, I didn,t get away with low payments. On the contrary, I paid dearly . Look at the outrageous amounts that I paid the city back in that time period. The billing ranges from the sublime to the ridiculous. Could that have been the BC (before computer) period in the billing dept. Perhaps they were using an abbucus or the finger and toe method. Shame on the supervisor for letting statements like that to go out.We were a family of 4 until the end of 2005. My daughter married and moved into her own home. That meant from that point on, we were using less water than the estimates from 2004 to the end of 2009. MR. Creedon and company are basing their allegations on the meters testing fine. I can't speak for the entire city, but in my case I DID NOT USE THAT WATER. There had to have been something go wrong within the system to make these meters jump. Maybe once they are free, all is well. Mr Creedon stated that once he got that "A" read,that everything below that would fall into place. He is standing by the Mighty Meters of Montauk Road as being infallable just as the Pope in Rome is when he issues an edict concerning faith or doctrine. I have had several city councilors visit my home. They were astonished when they saw my documentation. As far as meter readers not getting access, speaking for myself I have not had one meter reader come to my door in nearly two years since I retired. I had a heart attack in June 2009, resulting in quad bypass. I was in the house that whole summer. Guess what, nobody came to my door. We

have learned recently that for a time, the son of a senior mgmt. member was reading meters in Ward 6. That's where most of the problems have been occurring. Coincidence? One can only speculate. One thing I didn't mention was the use of my pool. I was up front when asked about it. One of Mr. Creedon's favorite allegations is that I had used all that water to fill my pool each year.You can go to any pool company, Namco,Pool Place, etc. They will tell you never to drain a vynil liner pool. If you do, not only will the liner shrink, but the walls will start to cave in. My water level never drops to under 95% full. In early summer I do use some water to get the pool operational. You can see the bump in use on the last bill for about 1800 cu ft. Right now I'm on track to use in the mid 1500's. Many times Mother Nature steps in with abundant rainfall, thus eliminating the need for most of Brockton water. My pool was here when I bought the house 22 years ago. We have used every summer. This includes the time period from 1999 to 10/17/2003, last "A" read. As you can see with the A read, I was using about 1771 cu ft/qtr with the pool in operation.Also with the all-important "A" read it constitutes the truth and nothing but the whole truth, so help me Brockton Water Dept. Sort of blows Mr. Creedon's theory (pardon the pun) out of the water Robert G Ford.

(No Subject)

From: **PQ** (pquinn@me.com)
Sent: Mon 12/13/10 3:19 PM
To: Bob Ford (bgf1944@hotmail.com)

Hi Bob,

Yes – it appears that the city was not billing you properly and still no one seems to want to figure out the solution ; and that is because in my opinion, the solution will expose the ineptitude of those individuals running the show.

It's almost as if those in charge want to maintain all of these mistakes in order to look the other way for a solution - which in my opinion would be to replace management with individuals that would have the foresight to hedge against such problems in the future. - obviously we did not gave the management looking out fit such a problem in the past.... Talk soon

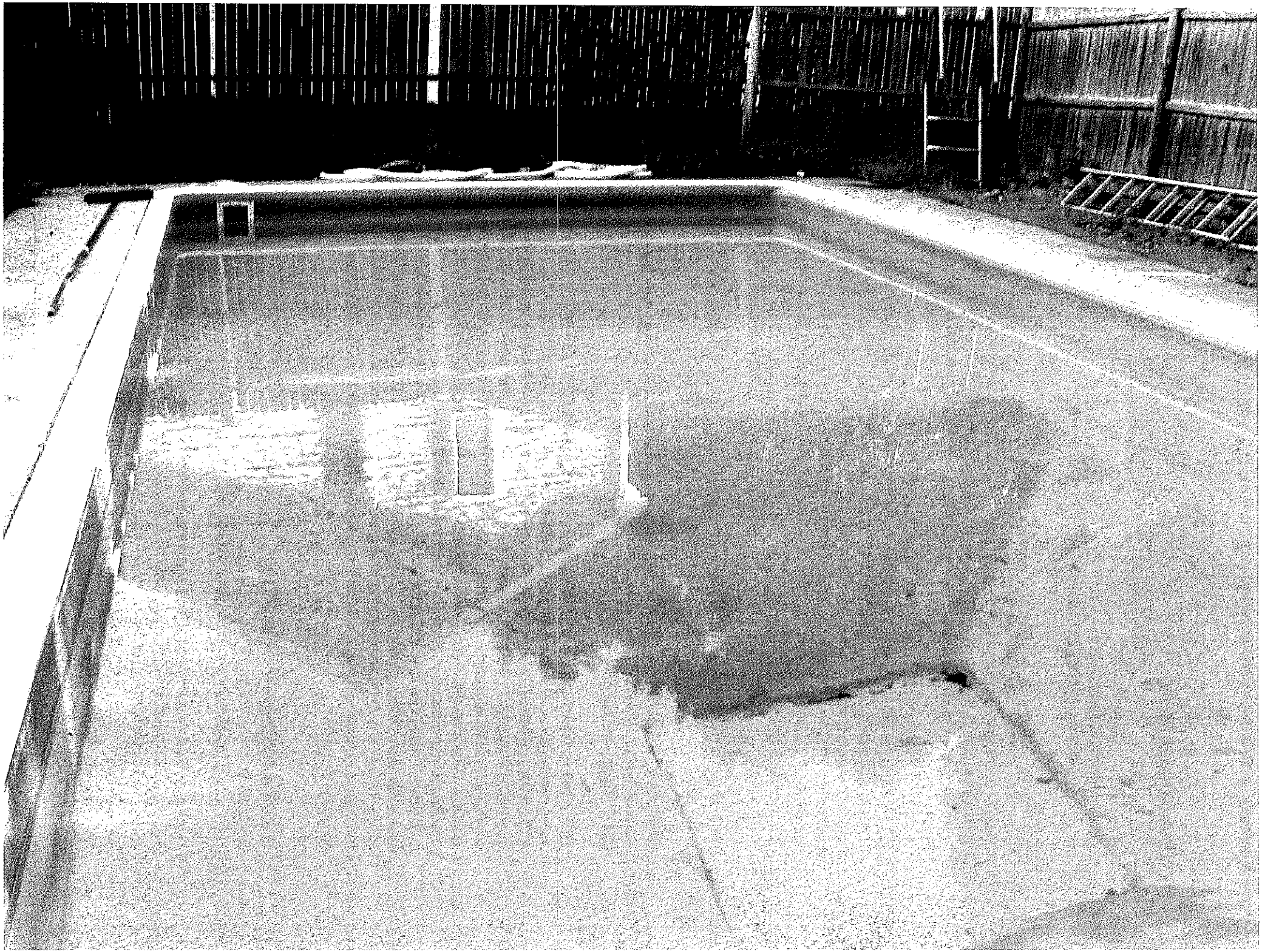
Patrick Quinn
917-558-1224

From: **Bob Ford** (bgf1944@hotmail.com)
Sent: Mon 12/13/10 12:24 PM
To: PQ (pquinn@me.com)

Hi Pat, did you get a chance to go through that consumption report. I'm sure that you will agree that it sort of reminds you of a script from Rod Serling's Twilight Zone. Even if that Jan "A" read was legit for 153,000 cu ft, don't you think that when the meter was pulled on Feb 19 and it read over 226,000 cu ft or about 500,000 gallons of water should have at least sent up some sort of "red flag", that something was very wrong here? Whomever accepted that as factual, must have a couple of loose bolts in his or her cranium. Off the record, if you think I have enough evidence to end this nightmare, let me know. Creedon and company are basing all their allegations on the meters being perfect. It seems more than a coincidence that every one of those meters are working fine. My new meter has been in for 10 months and it has just clocked 5,000 cu ft. That's 500 a month or about 1500 per quarter. During the period in dispute, I paid the city for about 2100 per quarter when prior to that up to that last A read I averaged 1771 per quarter. The assertion is that I was under-estimated or under-billed. I think the evidence speaks for itself. Bob Ford

From: **Bob Ford** (bgf1944@hotmail.com)
Sent: Mon 12/13/10 12:05 PM
To: Amy Littlefield (alittlef@enterprisenews.com)

Hi Amy, got an e-mail from Jeff Smith who worked for the enterprise. He got hit with one of those infamous bills. I'm planning to meet with him. Are you planning to go to the council meeting tonight? Also I'm going to call the attorney back and tell him to go forward with the meeting on Wed eve. Right now it looks like about five of us will attend. Rob will be there from Brockton Beat. He's located at Williamsburg Sq. 1324 Belmont St. He sounds very promising. Hope to see you Bob Ford



Mr Creedon, the operations mgr has conjured up this notion of massive use of water to fill pool, thus justifying the 1.1 million gallons of water. My pool holds appx. 20,000 gallons. It is in use only 3 months of the year. In the six years of estimates, it means the pool was only open 25% of the time. When it comes time to close it down, I take the water level down a couple of inches below the skimmer which is at the top of the pool. The pool never goes below 90% full. If you drain it like Mr. Creedon is suggesting the walls would start to cave in. The displacement of the water holds everything in place. If we have a rainy spring, Mother Nature usually fills the pool back up. I do use some water when I backwash it and some water does evaporate. I was up front when asked if I had a pool. I did use extra water as you can see in the July bill, which I have no problem paying for. Keep in mind the pool is only in use 3 mo out of the year. In the six years in question if the operations mgr's theory is true, it would mean emptying and filling the pool about 53 times. Sound absurd, you bet it does. I was also told "Oh you must have a leak". This is one of their stock in trade answers. There are no "LEAKS", or have there been any in our 22 plus years in this home! Their allegations are based on the meter readings. One of which in my case is false, Jan 19,2010. They maintain an actual read. My meter is in the cellar, nobody came to my house. Unless the meter is skilled at breaking and entering, it's an out and out fabrication. I received this bill on Feb 13, 2010, President's day weekend. At first I thought it was a typo but the girl in the water dept said "oh no it's an actual". On Tues after the holiday, a meter reader came in a city truck, and he assured me that I was not alone that it's a city-wide issue. On wed another reader showed up and I told him it had been rtead on Tues. He seemed surprised but read it again. Thurs morning we got yet another call from our fabulous water dept wanting to read the meter once again. When I told him it had already been read twice, he declined my offer to join the party. Later that day yet another call this time to change the meter. On Fri about 9:30 a new meter went in, and I went out to do a few errands. I got back about noon and lo and behold the blue door hanger was on my door, wanting to read my meter. This was the first one I've seen in my 37 plus yrs in Brockton. They must have been in defcon 4, in full blown panic mode. Talk about lack of communication! If behaviour like this happened in the so-called private sector, you know a few corporate heads would be rolling down main st.

Account 1-9156

(508) 580-7130 #5 c094

MARTY BROPHY → 7159

① MARCH LAST YEAR
LARRY ROWLEY - SAID READING - 2 TRUCKS 4-MEN CHANGED METER
② TOLD BY LARRY'S SEC. METER HELD FOR 3-DAYS DISCARDED

③ CONSUMPTION REPORT - CONSISTANT WITH ALL READINGS
2-ACTUAL READINGS SINCE NEW METER

④ GAIL NASH TOLD WIFE WE WERE IRRESPONSIBLE HOMEOWNERS
& SHE TOLD MY WIFE THAT THE 2 ACTUAL READINGS WERE "COINSIDENTAL"
⑤ FIRE HYDRANT

⑥ SHARON SET UP MEETING

PROVISION
$2,065

90 DAYS
+ 90 "
180 DAYS

ABATEMENT FORM

ALISA -
FEBR BILL - ~~CALL~~ ALISA WILL CALL US WITH ADJ. AMOUNT

IF BILL IS AROUND 1,200 - 1,500 RANGE WE SHOULDN'T OWE ANYTHING

Detach Here

Please return this portion of the bill with your payment

Detach Here

PAYMENT COUPON

THE COMMONWEALTH OF MASSACHUSETTS
CITY OF BROCKTON - OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET, BROCKTON, MA 02301-4059

LOCATION	PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
106 QUINCY AV	155064	1-9156	05/07/2010	129837

DEPARTMENT OF PUBLIC WORKS
WATER, SEWER, REFUSE UTILITY BILL

Current Charge	$6,355.89
Past Due	$0.00
Interest to Bill Date	$0.00
Amount Due	$6,355.89
Due & Payable	05/07/2010

COSTA WILLIAM
106 QUINCY AVE
BROCKTON, MA 02302-2838

"Please write **ACCOUNT NO.** on your check"

AMOUNT ENCLOSED	

MAKE CHECKS PAYABLE TO: CITY OF BROCKTON
or PAY ONLINE AT: www.brockton-ma.gov

044860420107001298371000063558 95

TAXPAYE

Your Actual Real Estate Tax for fiscal year beginning July 1, 2010 and ending June 30, 2011on the parcel of real estate described below is as follows:

Property Description	
Location: 106 QUINCY AV	
Parcel ID: 155-064	
State Class: 101	Area: 0.16 Acres
Taxable Value:	$219,800
TAXRES	$3,360.74

Interest at a rate of 14% per annum will accrue on overdue payments from the due date until the payment is made.

Special Assessments Betterments & Liens	
REFUSELIEN	$70.00
SEWER LIEN	$1,953.39
WATER LIEN	$1,953.08
COMM INT	$315.72
Total Spec. Assessments	$4,292.19
Real Estate Tax	$3,360.74
Total Tax & Spec. Assessment	$7,652.93
Less Exemptions	$0.00
Less Preliminary Tax	$1,578.04
Net 2nd Half Tax	$6,074.89

BILL DATE	BILL NUMBER
01/01/2011	6094
3rd Quarter Tax Due 02/01/2011	$5,183.54
4th Quarter Tax Due 05/02/2011	$891.35
Preliminary Tax	$1,578.04
Payments Made	$1,578.04
Tax Balance	$0.00
Interest to Bill Date	$0.00
3rd Quarter Tax	$5,183.54
AMOUNT DUE Due & Payable	$5,183.54 02/01/2011

MAKE CHECKS PAYABLE TO:
CITY OF BROCKTON
or PAY ONLINE AT
www.brockton-ma.gov

ABATEMENT APPLICATIONS TO ASSESSORS DUE: 02/01/2011

PLEASE SEE REVERSE SIDE FOR IMPORTANT TAXPAYER INFORMATION

YOUR CANCELLED CHECK IS YOUR RECEIPT

PLEASE USE ENCLOSED ENVELOPE FOR PAYMENT

Account Number / Service	Man	Meter Number	Cd	Read Date Time	Parcel By	Bill #	Curr Read	Usage	Repl Usage	Charge Amt	Billed Amt
19156	165799	COSTA WILLIAM			155064			106 QUINCY AV			Active
1WTR58- 1 5/8 METER	BADG27615490		A	09/28/2010		176899	1,951	1,412	0	43.55	156.51
1WTR58- 1 5/8 METER	BADG27615490		A	06/21/2010		153401	539	539	933	45.84	161.15
1WTR58- 1 5/8 METER			I	05/12/2010		0	95,576	933	0	.00	.00
1WTR58- 1 5/8 METER	K	2000634670	O	03/04/2010		129837	94,643	41,173	0	1,953.08	6,355.89
1WTR58- 1 5/8 METER	K	2000634670	E	01/31/2010		106346	53,470	1,359	0	41.53	152.42
1WTR58- 1 5/8 METER	K	2000634670	E	10/31/2009		994526	52,111	1,358	0	41.49	152.13
1WTR58- 1 5/8 METER	K	2000634670	E	07/31/2009		970952	50,753	1,358	0	41.49	152.13
1WTR58- 1 5/8 METER	K	2000634670	E	04/30/2009		947441	49,395	1,356	0	41.42	151.99
1WTR58- 1 5/8 METER	K	2000634670	E	01/31/2009		923830	48,039	1,357	0	41.46	152.07
1WTR58- 1 5/8 METER	K	2000634670	E	10/31/2008		900351	46,682	1,359	0	41.53	147.68
1WTR58- 1 5/8 METER	K	2000634670	E	07/31/2008		876910	45,323	1,361	0	41.61	147.81
1WTR58- 1 5/8 METER	K	2000634670	E	04/30/2008		830202	43,962	1,361	0	26.01	132.21
1WTR58- 1 5/8 METER	K	2000634670	E	01/31/2008		806629	42,601	1,362	0	26.04	132.27
1WTR58- 1 5/8 METER	K	2000634670	E	10/31/2007		783350	41,239	1,353	0	25.82	130.05
1WTR58- 1 5/8 METER	K	2000634670	E	07/31/2007		759934	39,886	1,347	0	25.68	129.76
1WTR58- 1 5/8 METER	K	2000634670	E	04/30/2007		736613	38,539	1,351	0	25.77	129.95
1WTR58- 1 5/8 METER	K	2000634670	E	01/31/2007		713339	37,188	1,359	0	25.96	130.34
1WTR58- 1 5/8 METER	K	2000634670	E	10/31/2006		690013	35,829	1,360	0	25.99	123.46
1WTR58- 1 5/8 METER	K	2000634670	E	07/31/2006		666770	34,469	1,370	0	26.23	123.90
1WTR58- 1 5/8 METER	K	2000634670	E	04/30/2006		643506	33,099	1,381	0	24.08	121.98
1WTR58- 1 5/8 METER	K	2000634670	E	01/31/2006		620298	31,718	1,376	0	23.97	121.77
1WTR58- 1 5/8 METER	K	2000634670	E	10/31/2005		597158	30,342	1,387	0	24.21	120.84
1WTR58- 1 5/8 METER	K	2000634670	E	07/31/2005		574039	28,955	1,425	0	25.03	122.39
1WTR58- 1 5/8 METER	K	2000634670	E	04/30/2005		551043	27,530	1,277	0	21.83	116.35
1WTR58- 1 5/8 METER	K	2000634670	E	01/31/2005		527929	26,253	1,298	0	22.29	117.21
1WTR58- 1 5/8 METER	K	2000634670	E	10/31/2004		504882	24,955	1,337	0	23.13	117.06
1WTR58- 1 5/8 METER	K	2000634670	E	07/30/2004		489980	23,618	1,445	0	25.46	121.33
1WTR58- 1 5/8 METER	K	2000634670	E	04/30/2004		459230	22,173	1,368	0	24.62	119.11
1WTR58- 1 5/8 METER	K	2000634670	E	01/31/2004		436290	20,805	1,474	0	26.53	122.91
1WTR58- 1 5/8 METER	K	2000634670	C	09/20/2003		413512	19,331	100	0	13.50	85.29
1WTR58- 1 5/8 METER	K	2000634670	E	07/31/2003		390699	19,231	1,466	0	26.39	122.63
1WTR58- 1 5/8 METER	K	2000634670	E	04/30/2003		367995	17,765	1,470	0	26.46	107.77
1WTR58- 1 5/8 METER	K	2000634670	E	01/31/2003		345025	16,295	1,727	0	31.09	117.00
1WTR58- 1 5/8 METER	K	2000634670	T	10/01/2002		322228	14,568	750	0	13.50	81.93
1WTR58- 1 5/8 METER	K	2000634670	A	07/01/2002		307316	13,818	2,323	0	41.81	132.16
1WTR58- 1 5/8 METER			E	04/30/2002		293199	11,495	1,642	0	29.56	86.45
1WTR58- 1 5/8 METER			A	01/03/2002		254049	9,853	2,313	0	41.63	110.53
1WTR58- 1 5/8 METER			E	10/31/2001		231325	7,540	1,508	0	27.14	81.63
1WTR58- 1 5/8 METER			A	07/02/2001		208773	6,032	3,782	0	75.13	176.10
1WTR58- 1 5/8 METER			E	04/30/2001		186128	2,250	750	0	13.50	40.81
1WTR58- 1 5/8 METER			E	01/31/2001		155073	1,500	750	0	13.50	54.43
1WTR58- 1 5/8 METER			T	10/31/2000		132410	750	750	0	13.50	13.50

** END OF REPORT - Generated by Gail Nash **

6991
116

WORK ORDER

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
UTILITIES DIVISION

TEL ____ TAG ____
MS ____ MU ✓
TX ✓ BO ____
AM ____

Name: ____ Account No. 19156

Address: 106 QUINCY AVE Phone No. ____

Appointment Time: ____ Start Time: ____ Finish Time: ____

Installation Date: 5/12/10 Installed By: V-2

METER REMOVED:
Make: KENT Size: 5/8

Serial Number: 98173056

Reading: Inside: 095576

Outside: 20006346 70

METER INSTALLED: I. M. BADGER
Make: ☐ Kent ☐ ECR/Sensus ____ Size: 5/8

Serial Number: 40398253

Reading Number: 000000

Touch Pad ID #: 27615490

MIU Installed: YES ☐ NO ☐

PLUMBING CONDITIONS:
Size of Service: ____ 1/2" ____ 3/4" ____ 1" ____ 1.5" ____ 2" ____ Other ____ "

RECEPTACLE INFORMATION: Location: ____ L/S ____ R/S ____ F ____ R

Next To: Electric Meter ____ Walkway ____ Driveway ____

PLUMBING CONDITIONS:
Bad Plumbing: ____ Before Meter ____ After Meter

Electrical Ground: ____ Yes ____ No

Sump Pump? Y ____ N ____ LOCATION: L ____ R ____

Type of Service: ____ Copper ____ Iron ____ Lead ____ Brass ____ Plastic

BAD PIPING: (Describe) ____

INSTALLATION TYPE: ____ Standard ____ Non-Standard ____ Finished Basement

Comments: REPLACED THE METER

Reschedule Appointment, Reason: ____

Resident Signature: ____

Installer Signature: GM, PB

CITY OF BROCKTON

DEPARTMENT OF PUBLIC WORKS
UTILITIES DIVISION
39 MONTAUK ROAD, BROCKTON, MASSACHUSETTS 02301

LARRY ROWLEY
SUPERINTENDENT

TELEPHONES
Water Section
(508) 580-7865
(508) 580-7866
Sewer Section
(508) 580-7880
(508) 580-7881
FAX
(508) 580-7888

METER TEST RESULTS

PROPERTY ADDRESS: #106 Quincy AVE

METER NUMBER: 98173056

ENCODER NUMBER: 20006346 70

READING PRIOR TO TEST: 095575

READING AFTER TEST: _____

1 CUBIC FOOT AT ½ GPM 100 % (low flow)

1 CUBIC FOOT AT 2 GPM 100.175 % (medium flow)

10 CUBIC FEET AT 15 GPM: 100.35 % (high flow)

(GPM = Gallons per Minute)

GUIDELINES: 95% LOW 101.5% HIGH

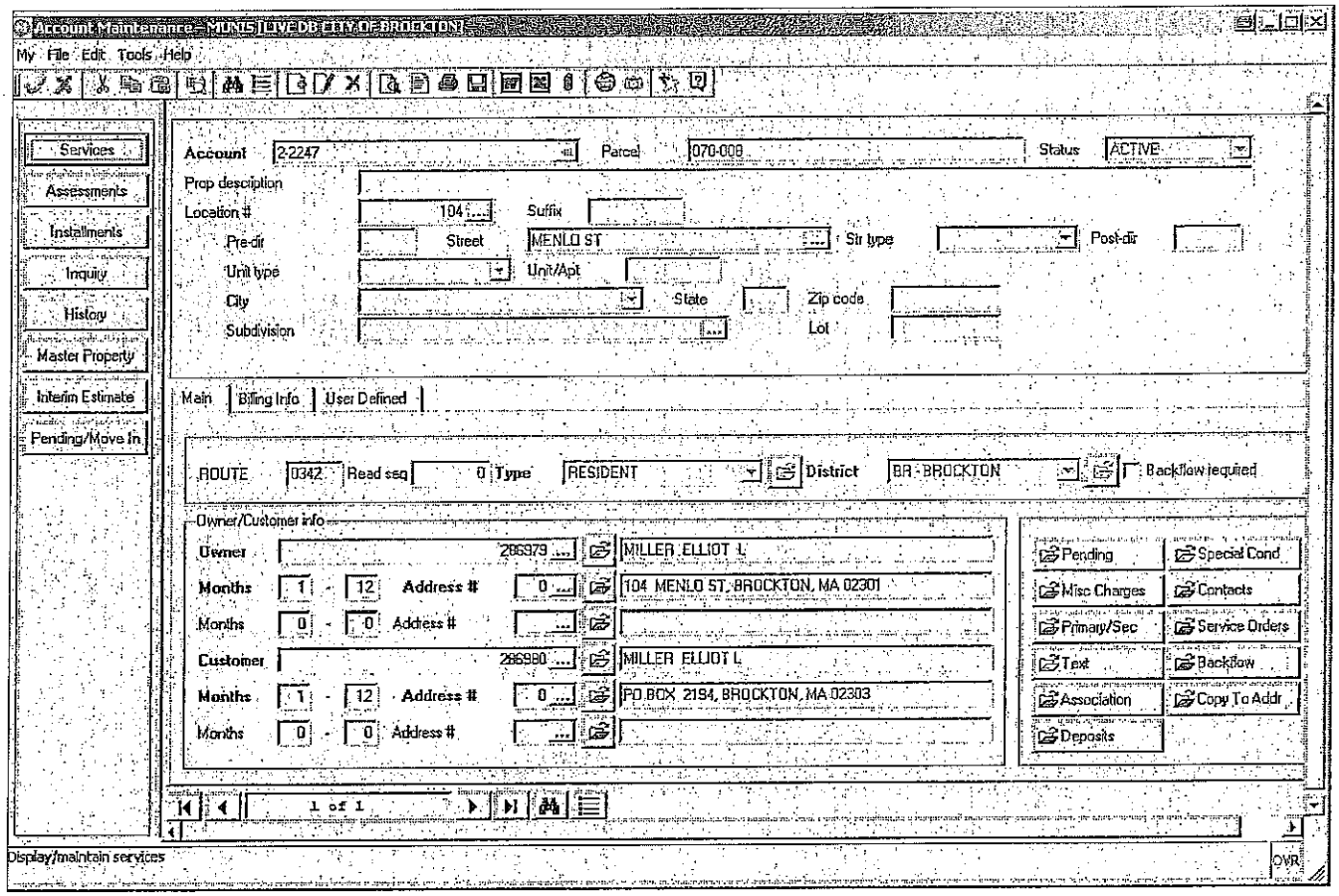
METER TESTED: ✓ GOOD _____ BAD

TESTED BY: PETER REDDA

DATE: 1-13-11

MILLER
Peter Reddan
5-580-7865

Print at: Tuesday, November 30, 2010 1:09:23 PM
Host: CPW535018
User: cpwsas



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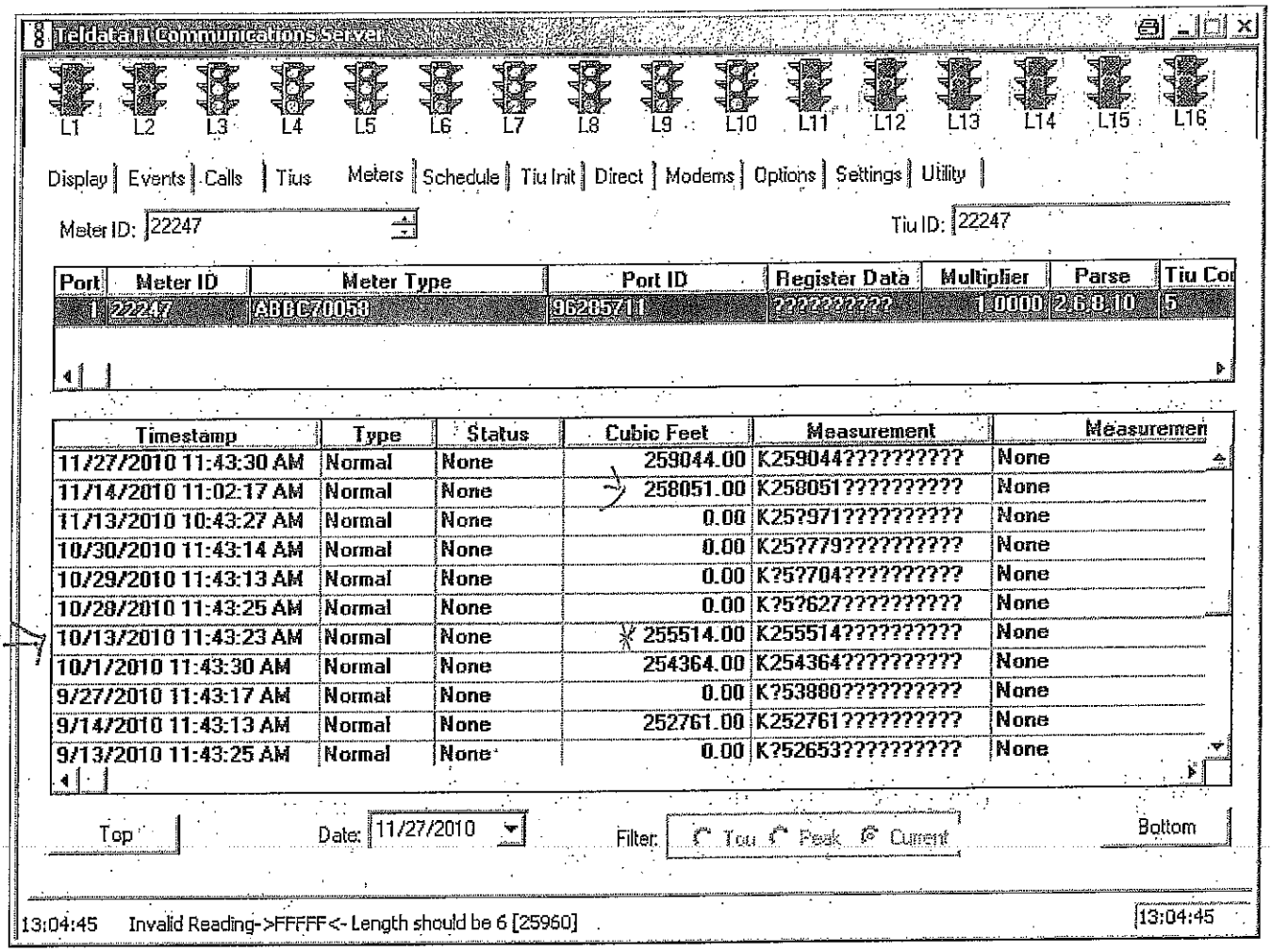
User: TelData



has Teldata & calls in to system several times a month - Reading up in July 2010 the read had ? marks - so unable to confirm actual reading usage. ☹

CustomerID: 22247 at 104 MENLO ST,BROCKTON
Company: NONE
Name: NERSESSIAN
AccountID: 22247 billed to 104 MENLO ST,BROCKTON
Meter: 22247 at 104 MENLO ST
Meter Type: ABB 5/8 INCH Cubic Feet

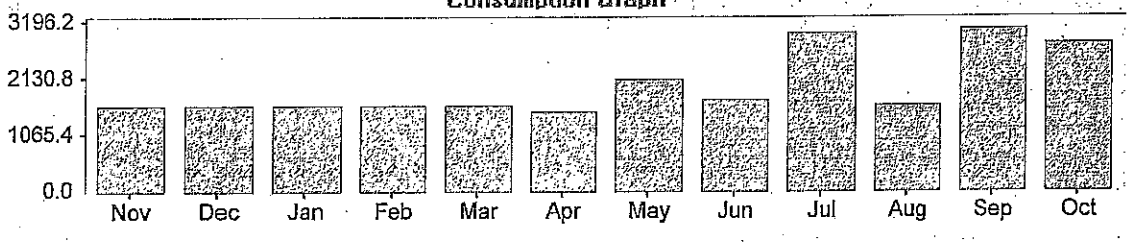
Estimated Monthly Readings

255514 on 10/13/2010 11:43:23 AM
252761 on 9/14/2010 11:43:13 AM
249717 on 8/15/2010 11:43:12 AM
248118 on 7/27/2010 11:43:35 AM
245155 on 6/18/2010 11:44:15 AM
243453 on 5/28/2010 11:43:12 AM
241379 on 4/27/2010 11:43:26 AM
239879 on 3/30/2010 11:44:14 AM
81665 on 1/1/2002 9:59:23 AM
81420 on 12/27/2001 11:45:03 AM
80143 on 11/27/2001 11:44:31 AM
78469 on 10/27/2001 11:43:28 AM

Estimated Monthly Consumption

2753 in Oct 2010
3044 in Sep 2010
1599 in Aug 2010
2963 in Jul 2010
1702 in Jun 2010
2074 in May 2010
1500 in Apr 2010
1614 in Mar 2010
1614 in Feb 2010
1614 in Jan 2010
1614 in Dec 2009
1614 in Nov 2009

Consumption Graph



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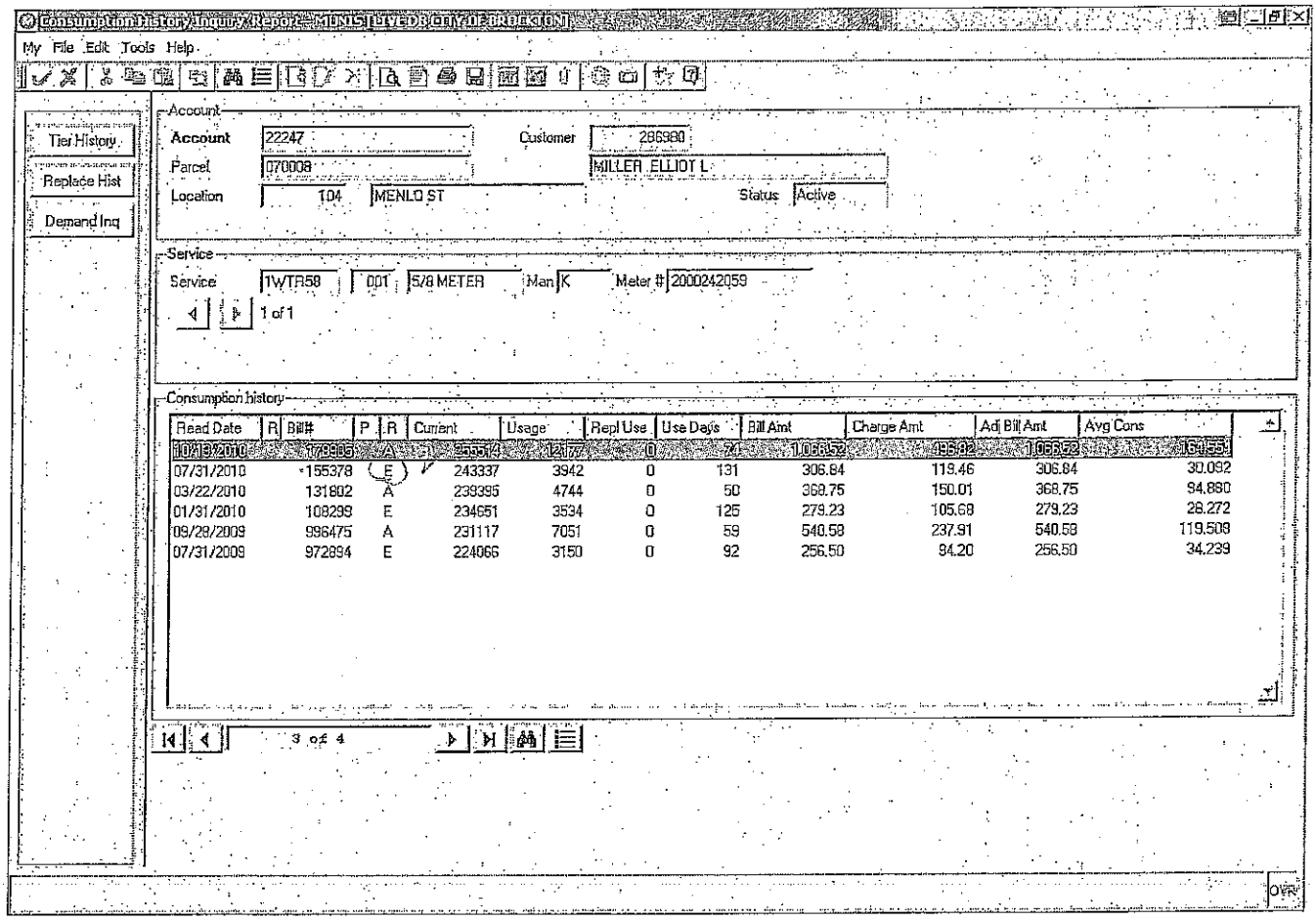
User: cpwsas



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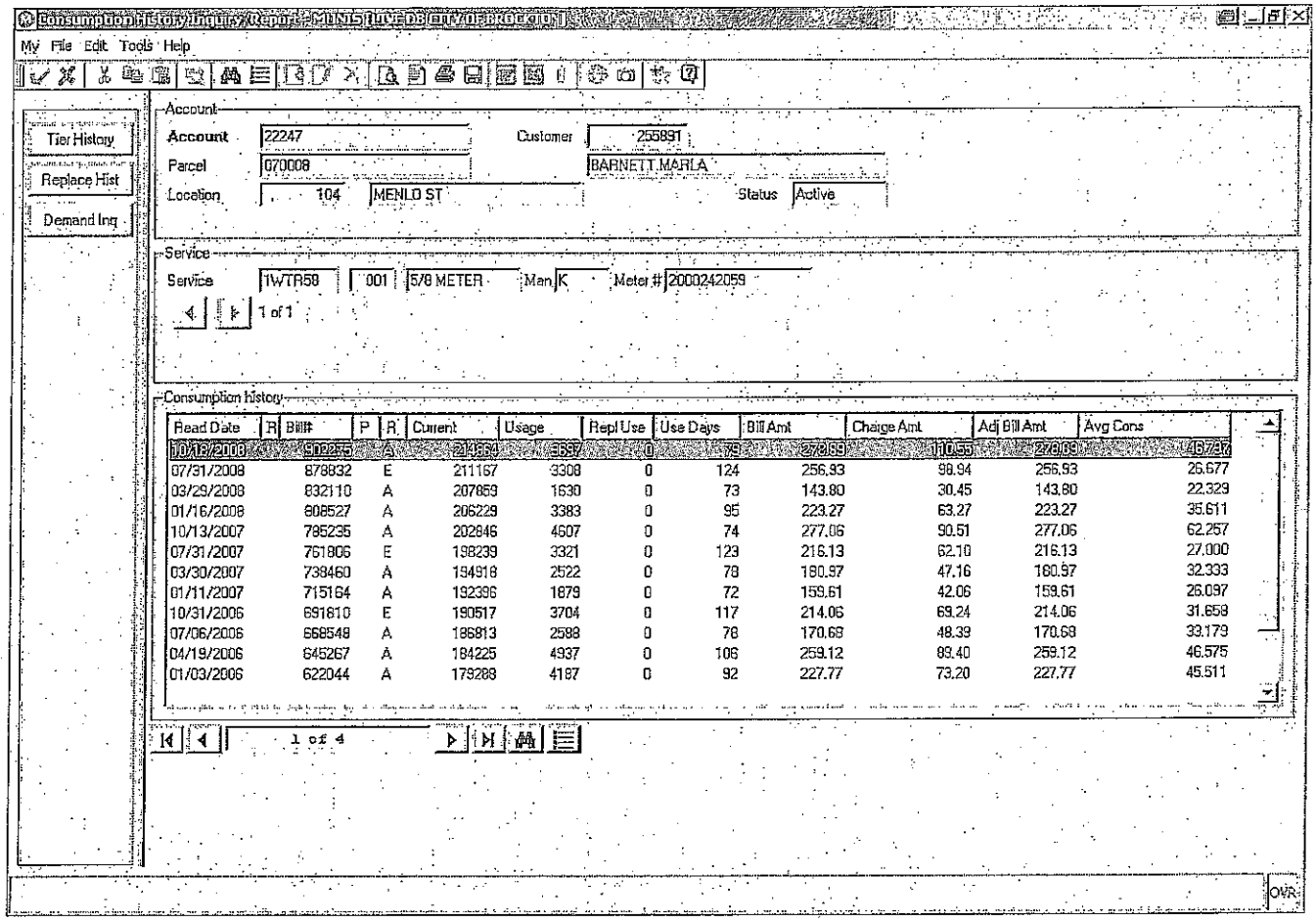


Account 3-6873

KATHY JEWETT

"City of Champions"

DEPARTMENT OF PUBLIC WORKS
OFFICE OF THE COMMISSIONER

Michael L. Thoreson
COMMISSIONER

January 5, 2011

Mr. Mark D. Abrahams, CPA
The Abrahams Group
52 Flanagan Drive
Framingham, MA 01701

RE: Formal Request for an Audit from
Fieldside Gardens Condominium

Dear Mr. Abrahams:

Attached please find a copy of the above-referenced letter dated December 13, 2010 sent to the Office of the Collector of Taxes, and received in my office December 22, 2010, requesting an Audit on their water meters dating back to the beginning of FY2007.

If I may be of further assistance, please do not hesitate to contact me.

Sincerely,

Michael L. Thoreson
DPW Commissioner

MLT/ec
Enclosure
xc: Heidi Chuckran, Auditor w/enc.
✓ Ann Stefanelli, President, PO Box 320542, West Roxbury, MA 02132 wo/enc

CITY HALL, 45 SCHOOL STREET, BROCKTON, MASSACHUSETTS 02301
TEL: (508) 580-7135 FAX: (508) 580-7169 Email: mthoreson@ci.brockton.ma.us

SC
Stefanelli Company

December 13, 2010

City of Brockton
Office of the Collector of Taxes
45 School Street
Brockton, MA 02301-4059

RE: Fieldside Gardens Condominium

Dear City of Brockton,

Please allow this letter to serve as a formal request for an Audit on the above referenced property for all water meters at Fieldside Gardens dating back to the beginning of FY 2007.

As you are aware Fieldside Gardens Condominiums has discovered discrepancies in this past years water bills. A full audit is requested for all invoices for all water meters on the property. For your convenience, a listing of all account numbers for the meters are included with this mailing.

Please contact me at (508) 384-0575 to verify receipt of this request and to let me know if you need anything further from my office for the audit. We are willing to assist you with this audit should you need our assistance.

Sincerely,

Ann Stefanelli, President
The Stefanelli Company, Inc.
As Agent for Fieldside Gardens Condominium Trust

SC
Stefanelli Company

March 4, 2011

FAX: 508-580-7169

City of Brockton, DPW
45 School St # 3
Brockton, MA 02301-4049
ATTN: GAIL

RE: Fieldside Gardens Condominium Trust
Actual Water Meter Reads

Dear Gail:

Per our conversation regarding the aforementioned property, I'd like to request actual meter reads on the following meters which have recently been billed as "Estimated" reads:

Acct #	**Location:**
37733	*179 Colonel Bell Drive*
37521	*215 Colonel Bell Drive*
37193	*240-252 Colonel Bell Drive*
37734	*272 Belair*
37413	*110-122 Coventry Circle*

The following accounts have registered as "Actual" reads, however the bills are abnormally high. I'd like to also request that the following meters be re-read for an Actual Read:

Acct #	**Location:**
37044	*25-39 Trudy Terrace*
36873	*26-40 Trudy Terrace*
37226	*214-228 Colonel Bell Drive*
37193	*240-252 Colonel Bell Drive*
27564	*105-119 Coventry Circle*
37413	*110-122 Coventry Circle*
37415	*121-133 Coventry Circle*
37317	*126-140 Coventry Circle*

Please forward any new invoices to: The Stefanelli Company, Inc. PO Box 320542, West Roxbury, MA 02132. Please feel free to contact me at (508) 384-0575 if you have any questions.

Very sincerely yours,

Ann D. Stefanelli, President
The Stefanelli Company, Inc.

P.O. Box 320542
West Roxbury, MA 02132
(617) 327-2222 (Boston Office)
(617) 327-2223 (Boston Fax)
(508) 384-0575 (Greater Boston Office)

THE STEFANELLI COMPANY, INC.

Fax

To: Gail | **From:** Ann D, Stefanelli, President

Fax: 508-580-7169 | **Pages:** 2

Phone: | **Date:** 3-4-11

Re: Fieldstone Gardens | **CC:**

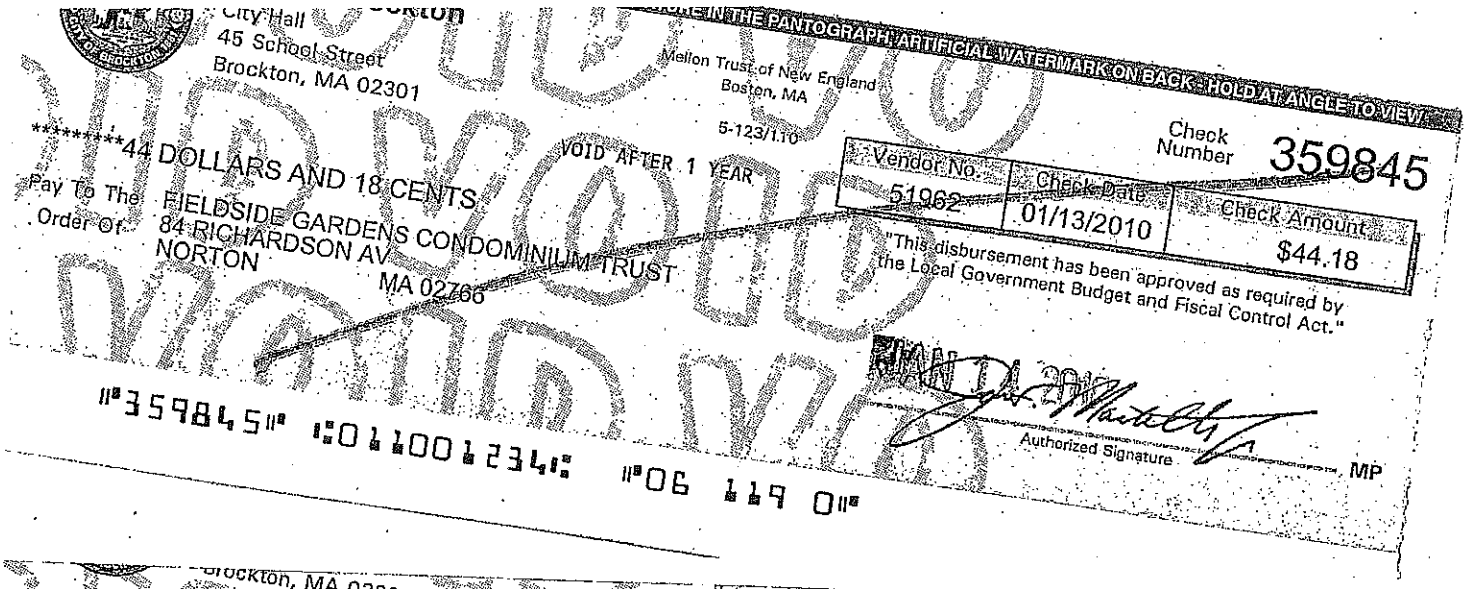
☐ **Urgent** ☐ **For Review** ☐ **Please Comment** ☐ **Please Reply** ☐ **Please Recycle**

Gail,

Per our Conversation, please see attached. Please contact me @ (508) 384-0575 if you have any questions.

Best,
Ann

Premiere Property Management



City of Brockton
City Hall
45 School Street
Brockton, MA 02301

Mellon Trust of New England
Boston, MA
5-123/110

VOID AFTER 1 YEAR

Check Number 359845

Vendor No.	Check Date	Check Amount
51962	01/13/2010	$44.18

*********44 DOLLARS AND 18 CENTS

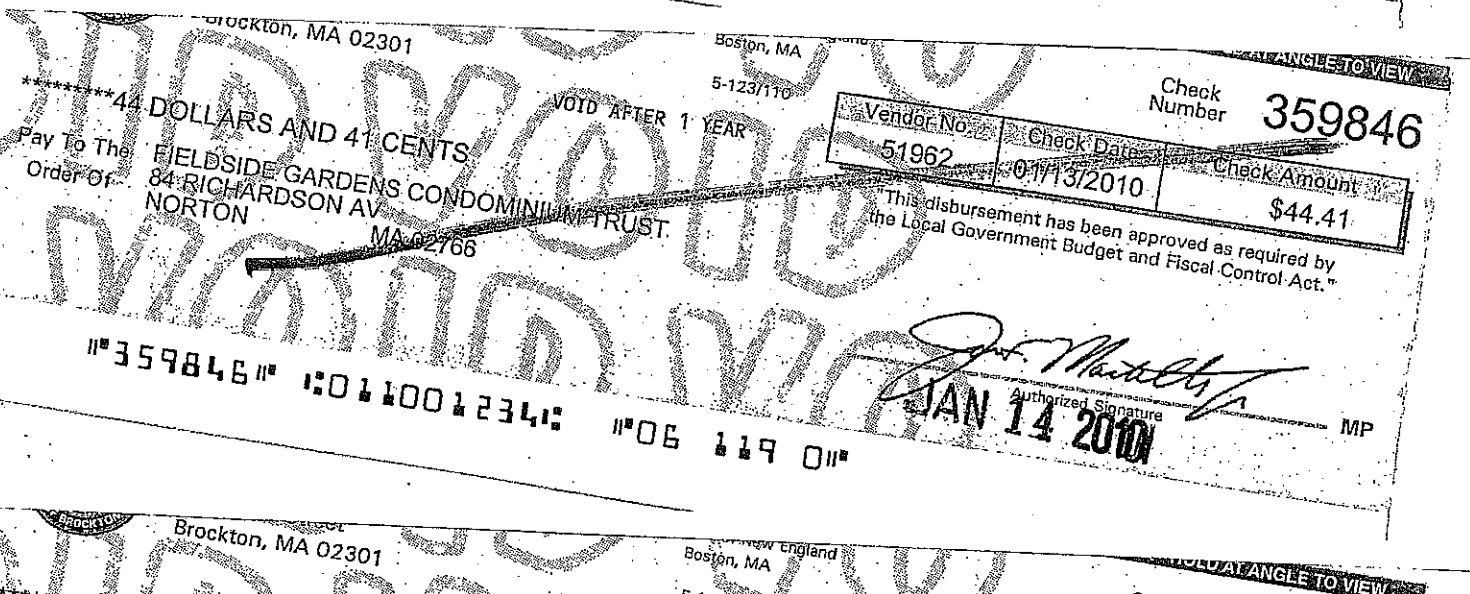
Pay To The Order Of FIELDSIDE GARDENS CONDOMINIUM TRUST
84 RICHARDSON AV
NORTON
MA 02766

"This disbursement has been approved as required by the Local Government Budget and Fiscal Control Act."

Authorized Signature

MP

"359845" :011001234: "06 119 0"



Brockton, MA 02301

Boston, MA
5-123/110

VOID AFTER 1 YEAR

Check Number 359846

Vendor No.	Check Date	Check Amount
51962	01/13/2010	$44.41

*********44 DOLLARS AND 41 CENTS

Pay To The Order Of FIELDSIDE GARDENS CONDOMINIUM TRUST
84 RICHARDSON AV
NORTON
MA 02766

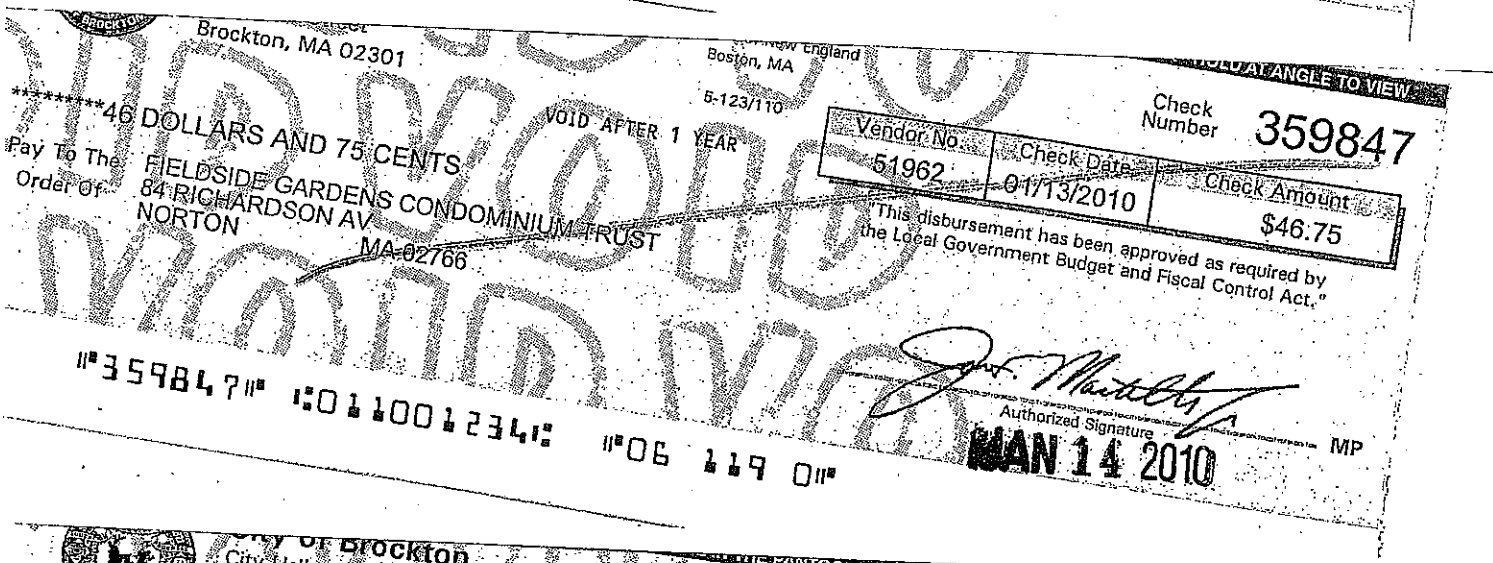
"This disbursement has been approved as required by the Local Government Budget and Fiscal Control Act."

Authorized Signature

JAN 14 2010

MP

"359846" :011001234: "06 119 0"



Brockton, MA 02301

Boston, MA
5-123/110

VOID AFTER 1 YEAR

Check Number 359847

Vendor No.	Check Date	Check Amount
51962	01/13/2010	$46.75

*********46 DOLLARS AND 75 CENTS

Pay To The Order Of FIELDSIDE GARDENS CONDOMINIUM TRUST
84 RICHARDSON AV
NORTON
MA 02766

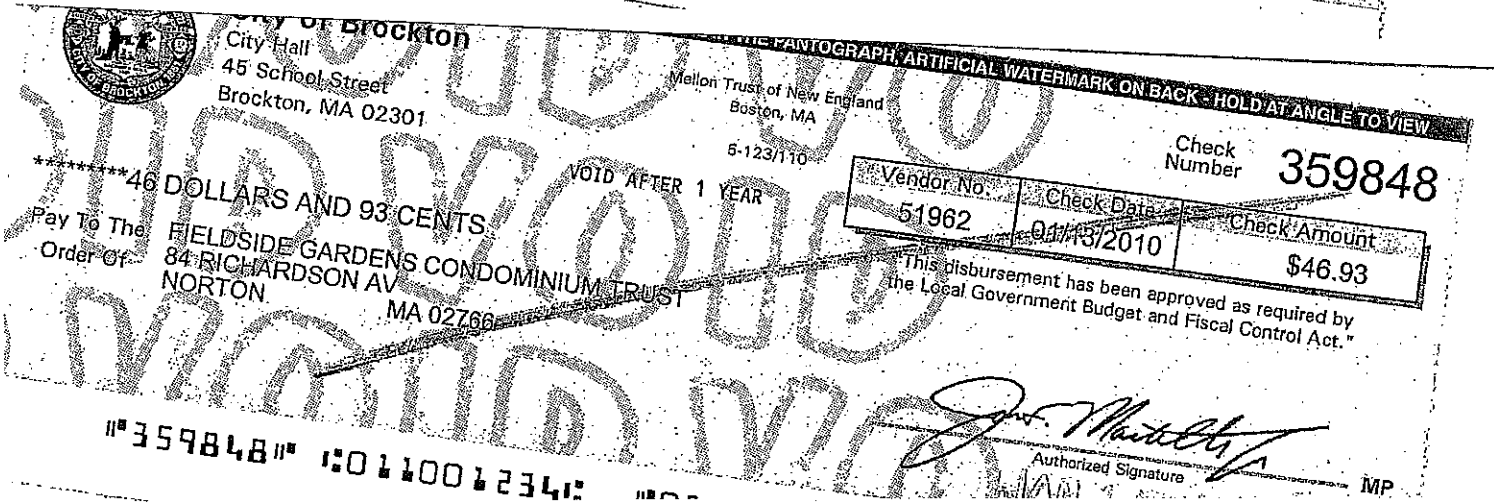
"This disbursement has been approved as required by the Local Government Budget and Fiscal Control Act."

Authorized Signature

MAN 14 2010

MP

"359847" :011001234: "06 119 0"



City of Brockton
City Hall
45 School Street
Brockton, MA 02301

Mellon Trust of New England
Boston, MA
5-123/110

VOID AFTER 1 YEAR

Check Number 359848

Vendor No.	Check Date	Check Amount
51962	01/13/2010	$46.93

*********46 DOLLARS AND 93 CENTS

Pay To The Order Of FIELDSIDE GARDENS CONDOMINIUM TRUST
84 RICHARDSON AV
NORTON
MA 02766

"This disbursement has been approved as required by the Local Government Budget and Fiscal Control Act."

Authorized Signature

MP

"359848" :011001234:

City of Brockton
City Hall
45 School Street
Brockton, MA 02301

AND A VOID FEATURE IN THE PANTOGRAPH. ARTIFICIAL WATERMARK ON BACK - HOLD AT ANGLE TO VIEW

Mellon Trust of New England
Boston, MA

5-123/110

Check Number 359849

*********47 DOLLARS AND 10 CENTS

VOID AFTER 1 YEAR

Vendor No.	Check Date	Check Amount
51962	01/13/2010	$47.10

Pay To The Order Of FIELDSIDE GARDENS CONDOMINIUM TRUST
84 RICHARDSON AV
NORTON MA 02766

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Authorized Signature

MP

⑈359849⑈ ⑆011001234⑆ ⑈06 119 0⑈ JAN 14 2010

City of Brockton
City Hall
45 School Street
Brockton, MA 02301

AND A VOID FEATURE IN THE PANTOGRAPH. ARTIFICIAL WATERMARK ON BACK - HOLD AT ANGLE TO VIEW

Mellon Trust of New England
Boston, MA

5-123/110

Check Number 359850

******1,165 DOLLARS AND 41 CENTS

VOID AFTER 1 YEAR

Vendor No.	Check Date	Check Amount
51962	01/13/2010	$1,165.41

Pay To The Order Of FIELDSIDE GARDENS CONDOMINIUM TRUST
84 RICHARDSON AV
NORTON MA 02766

"This disbursement has been approved as required by the Local Government Budget and Fiscal Control Act."

JAN 14 2010

Authorized Signature

MP

⑈359850⑈ ⑆011001234⑆ ⑈06 119 0⑈

City of Brockton
City Hall
45 School Street
Brockton, MA 02301

A VOID FEATURE IN THE PANTOGRAPH. ARTIFICIAL WATERMARK ON BACK - HOLD AT ANGLE TO VIEW

Mellon Trust of New England
Boston, MA

5-123/110

Check Number 359851

*****11,836 DOLLARS AND 38 CENTS

VOID AFTER 1 YEAR

Vendor No.	Check Date	Check Amount
51962	01/13/2010	$11,836.38

Pay To The Order Of FIELDSIDE GARDENS CONDOMINIUM TRUST
84 RICHARDSON AV
NORTON MA 02766

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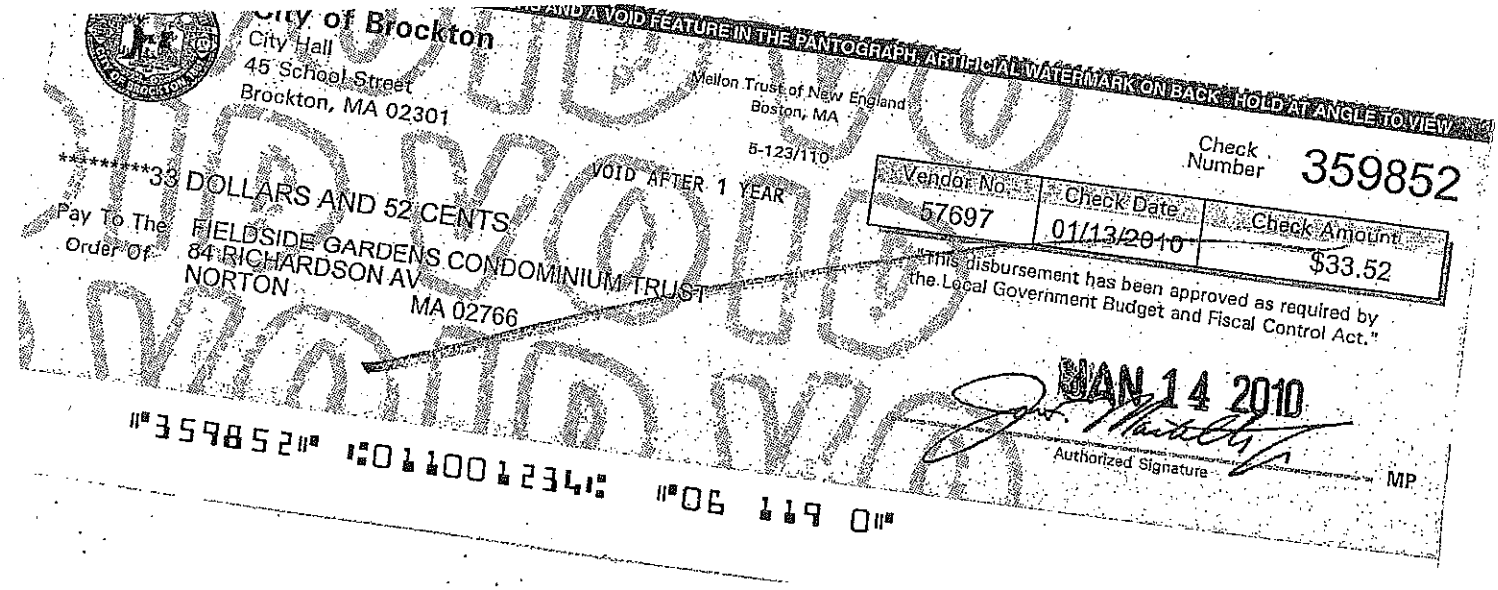
JAN 14 2010

Authorized Signature

MP

⑈359851⑈ ⑆011001234⑆ ⑈06 119 0⑈



City of Brockton
City Hall
45 School Street
Brockton, MA 02301

Mellon Trust of New England
Boston, MA
5-123/110

VOID AFTER 1 YEAR

Check Number 359852

Vendor No	Check Date	Check Amount
57697	01/13/2010	$33.52

*********33 DOLLARS AND 52 CENTS

Pay To The Order Of FIELDSIDE GARDENS CONDOMINIUM TRUST
84 RICHARDSON AV
NORTON MA 02766

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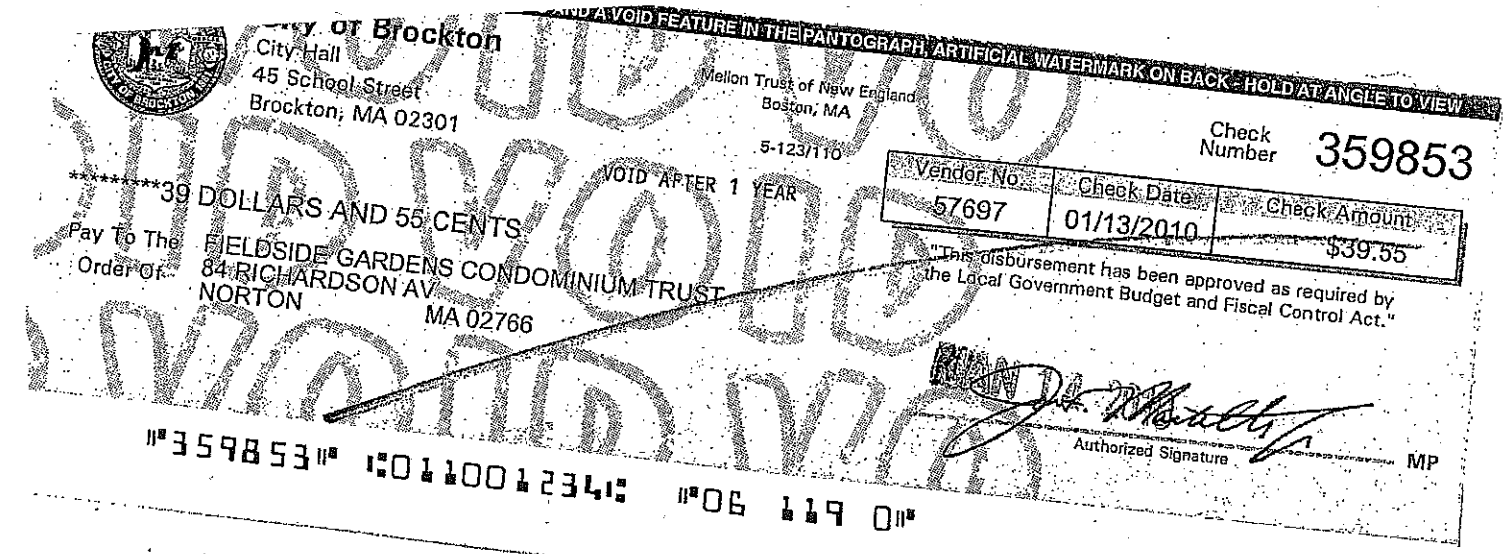
JAN 14 2010

Authorized Signature MP

"359852" :011001234: "06 119 0"



City of Brockton
City Hall
45 School Street
Brockton, MA 02301

Mellon Trust of New England
Boston, MA
5-123/110

VOID AFTER 1 YEAR

Check Number 359853

Vendor No	Check Date	Check Amount
57697	01/13/2010	$39.55

*********39 DOLLARS AND 55 CENTS

Pay To The Order Of FIELDSIDE GARDENS CONDOMINIUM TRUST
84 RICHARDSON AV
NORTON MA 02766

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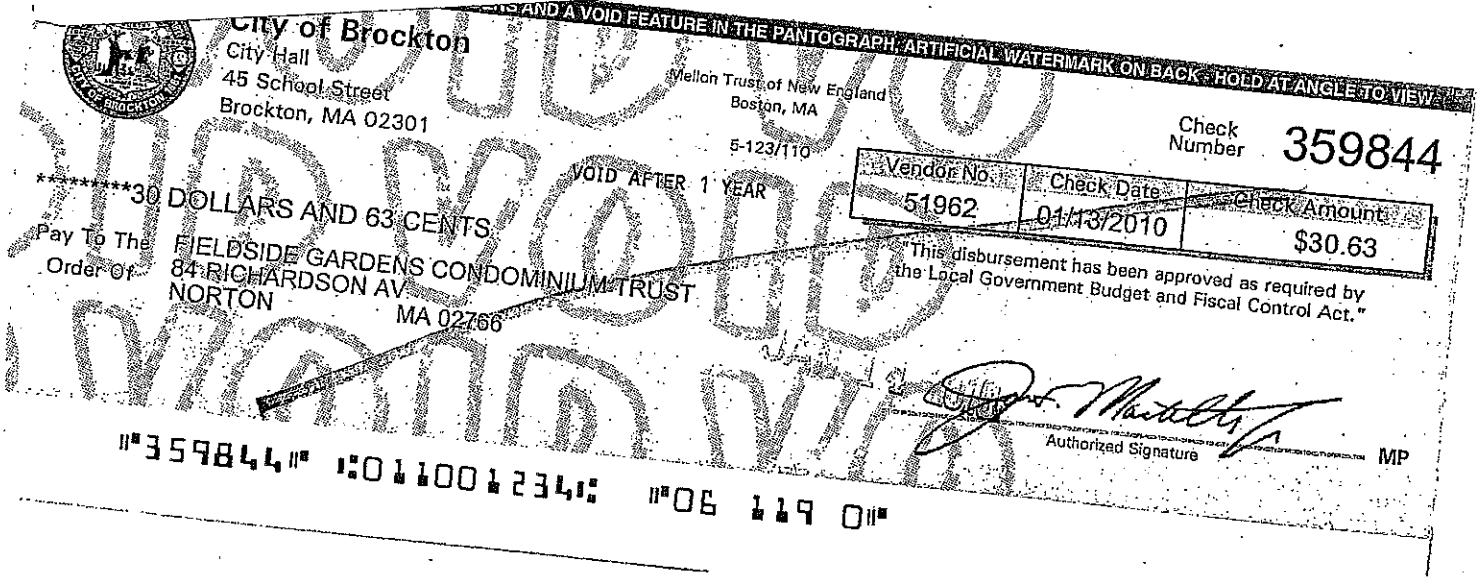
Authorized Signature MP

"359853" :011001234: "06 119 0"



City of Brockton
City Hall
45 School Street
Brockton, MA 02301

Mellon Trust of New England
Boston, MA
5-123/110

VOID AFTER 1 YEAR

Check Number 359844

Vendor No	Check Date	Check Amount
51962	01/13/2010	$30.63

*********30 DOLLARS AND 63 CENTS

Pay To The Order Of FIELDSIDE GARDENS CONDOMINIUM TRUST
84 RICHARDSON AV
NORTON MA 02766

This disbursement has been approved as required by the Local Government Budget and Fiscal Control Act."

Authorized Signature MP

"359844" :011001234: "06 119 0"

City of Brockton Water Bill Refunds to FGC				
Vendor #	Check Date	Check #	Check Amount	Acct # for refund
51962	01/13/10	359845	$45.18	?
		359846	$44.41	?
		359847	$46.75	?
		359848	$46.93	?
		359852	$33.52	?
		359853	$39.55	?
		359844	$30.63	?
		359849	$47.10	?
		359850	$1,165.41	?
		359851	$11,863.38	?
		total	$13,362.86	

WATER BILL ACCOUNT NUMBERS FOR FIELDSIDE GARDENS CONDOMINIUM TRUST

FIELDSIDE GARDENS CONDOMINIUM TRUST
C/O THE STEFANELLI COMPANY, INC
PO BOX 320542
WEST ROXBURY, MA 02132

ACCT #	LOCATION	# OF UNITS	ACCT #	LOCATION	# OF UNITS
37043	7-21 Trudy	8	37728	225 Col Bell	1
36840	10-24 Trudy	8	37727	227 Col Bell	1
37044	25-39 Trudy	8	37726	231 Col Bell	1
36873	26-40 Trudy	8	37725	233 Col Bell	1
36841	31-45 Tucker	8	37724	241 Col Bell	1
37225	32-46 Tucker	8	37723	243 Col Bell	1
37740	177 Col Bell	1	37193	240-252 Col Bell	10
37733	179 Col Bell	1	37734	272 Belair	1
37732	185 Col Bell	1	37735	274 Belair	1
37743	187 Col Bell	1	37736	280 Belair	1
37741	193 Col Bell	1	37737	282 Belair	1
37731	195 Col Bell	1	37738	288 Belair	1
37730	205 Col Bell	1	37742	290 Belair	1
37729	207 Col Bell	1	37414	94-108 Cov Cir	8
37521	215 Col Bell	1	37564	105-119 Cov Cir	8
37522	217 Col Bell	1	37413	110-122 Cov Cir	8
37226	214-228 Col Bell	8	37415	121-133 Cov Cir	10
			37317	126 -140 Cov Cir	8

Fieldside Gardens Water Bill Analysis: 2011-2010 - 2009 - 2008

Last Printed Date: 03/03/11

Look up Utility bill on cityofbrockton.com using Acct#. Note that the townhouses bill in a block. List total water and sewer charge. The "e" is for estimate billing, and should be adjusted to an actual reading or manual estimate. Track adjustments to closure, noting

	BUILDING	Unit#	Acct #	Leaks Y/N Ltr Dt	Leaks Fix Dt	BLDG	UTS	bill typ	Bill #	Feb Bill Amt	Bill From	Bill To	Bill dts	avg p/day	Bill #	Nov Bill Amt	Bill From	Bill To	Bill dts	avg p/day	Bill #	Aug Bill Amount	Bill From	Bill To	Bill dts	avg p/day
										2011						2010										
	227 Col Bell	V126	37727			V	1	A	215724	64.60	10/14	01/06	84	0.77	192092	105.66	07/06	10/14	100	1.06	168580	97.78	03/27	07/06	101	0.97
	231 Col Bell	W127	37726			W	1	A	215723	69.92	10/14	01/21	99	0.71	192091	79.41	07/16	10/14	90	0.88	168579	85.90	04/13	07/16	94	0.91
	233 Col Bell	W128	37725	UNOCCUPIED		W	1	A	215722	29.14	10/13	01/11	90	0.32	192090	32.63	07/11	10/13	94	0.35	168578	33.10	04/11	07/11	91	0.36
	241 Col Bell	X129	37724			X	1	A	215721	58.20	10/14	01/21	99	0.59	192089	101.48	07/16	10/14	90	1.13	168577	80.26	04/13	07/16	94	0.85
need true actual	243 Col Bell	X130	37723	NOT A TRUE ACTUAL		X	1	A	215720	77.95	10/14	01/06	84	0.93	192088	98.02	07/06	10/14	100	0.98	168576	87.05	03/27	07/06	101	0.86
HIGH	240 - 252 Col Bell		37193	need ACTUAL		G	10	E	215231	1,518.36	10/14	01/24	102	14.89	191598	1,283.00	07/06	10/14	100	12.83	168086	1,140.64	03/27	07/06	101	11.29
BELAIR	272 Belair		37734	WAS UNOCCUPIED!		P	1	E	215731	96.16	10/12	01/31	111	0.87	192099	38.37	07/06	10/12	98	0.39	168587	46.78	04/30	07/06	67	0.70
	274 Belair		37735	Y	Feb-11	P	1	A	215732	70.87	10/12	01/04	84	0.84	192100	76.09	07/06	10/12	98	0.78	168588	147.42	03/29	07/06	99	1.49
	280 Belair		37736	Y	Sep-10	O	1	A	215733	135.69	10/13	01/11	90	1.51	192101	186.68	07/11	10/13	94	1.99	168589	207.42	04/11	07/11	91	2.28
	282 Belair		37737			O	1	A	215734	36.05	10/12	01/14	94	0.38	192102	82.88	07/06	10/12	98	0.85	168590	39.60	05/17	07/06	50	0.79
	288 Belair		37738	Y	Sep-10	Oct-10	N	1	A	215735	54.41	10/29	01/21	84	0.65	192103	530.12	07/06	10/29	115	4.61	168591	165.10	04/13	07/06	84	1.97
	290 Belair		37742			N	1	A	215739	34.09	10/12	01/04	84	0.41	192106	36.70	07/06	10/12	98	0.37	168595	37.43	03/29	07/06	99	0.38
COVENTRY	94-108 Cov		37414			D	8	A	215423	311.12	10/14	11/25	42	7.41	191790	842.20	07/11	10/14	95	8.87	168278	674.32	04/11	07/11	91	7.41
HIGH	105-119 Cov Cir		37564	NOT A TRUE ACTUAL		A	8	A	215568	1,304.10	10/13	01/11	90	14.49	191936	1,419.87	07/12	10/13	93	15.27	168424	1,624.34	04/12	07/12	91	17.85
Error	110-122 Cov Cir		37413	need ACTUAL		E	8	E	215422	1,910.84	10/31	01/31	92	20.77	191789	2,049.38	08/20	10/31	72	28.46	168277	55,070.66	05/17	05/25	8	6,883.83
HIGH	121-133 Cov Cir		37415			B	10	A	215424	1,291.94	10/14	01/12	90	14.35	191791	1,336.87	07/11	10/14	95	14.07	168279	1,347.44	04/11	07/11	91	14.81
HIGH	126 -140 Cov Cir		37317			F	8	A	215350	1,217.63	10/25	01/11	78	15.61	191717	2,566.49	07/11	10/25	106	24.21	168205	1,171.21	04/11	07/11	91	12.87
	POOL HOUSE																									
Totals										17,434.17	12/27	08/22	3160	192.30		24,034.14	09/24	12/13	3367	254.65		72,247.23	10/07	06/28	3187	7,061.87

Filename: FGC_WaterBills_v15.xls created and maintained by Kathleen S Jewett 508-586-3669

Fieldside Gardens Water Bill Analysis: 2011-2010 - 2009 - 2008

Last Printed Date: 03/03/11

Look up Utility bill on cityofbrockton.com using Acct#. Note that the townhouses bill in a block. List total water and sewer charge. The "e" is for estimate billing, and should be adjusted to an actual reading or manual estimate. Track adjustments to closure, noting

	BUILDING	Unit#	Acct #	Leaks Y/N Ltr Dt	Leaks Fix Dt	BLDG	May Bill Amount	Feb Bill Amount	2009 Bill #	2009 Nov	2009 Bill #	2009 Aug	2009 Bill #	2009 May	2009 Bill #	2009 Feb	2008 Bill #	2008 Nov	2008 Bill #	2008 Aug	2008 Bill #	2008 May	Hinted cells/ explanation
TRUDY	7-21 Trudy		37043			M	590.50	669.97	1009053	800.09	985459	725.21	961951	530.95	938339	757.65	914848	566.56	891402	283.36	844673	894.00	
	10-24 Trudy		36840			B	943.39	1068.96	1008863	908.28	985269	2223.43	961761	575.44	938148	686.45	914657	574.56	891211	1501.28	844480	677.84	
HIGH	25-39 Trudy		37044			L	2,039.21	1667.96	1009054	1,051.80	985460	1052.26	961952	27680.55	938340	896.21	914849	827.04	891403	826.40	844674	659.52	
VERY HIGH	26-40 Trudy		36873			K	1,615.28	1545.24	1008894	976.24	985300	801.54	961792	3082.44	938179	2901.02	914688	804.88	891242	765.20	844511	1191.36	
TUCKER	31-45Tucker		36841			I	432.29		1008864	745.95	985270	762.97	961762	777.39	938149	116.13	914658	819.20	891212	829.44	844481	662.16	
	32-46Tucker		37225			H	1,057.23	1031.13	1009226	908.41	985632	1120.33	962124	978.76	938513	784.87	915022	811.04	891576	522.56	844847	556.08	
COL BELL	177 Col Bell		37740			Q	46.24	117.00	1009701	205.41	986108	253.02	962600	57.96	938989	428.45	915499	42.38	892055	642.85	845326	496.83	was $500 for 5 bills prior to
need actual	179 Col Bell		37733			Q	65.95	35.26	1009694	101.87	986101	221.51	962593	359.99	938982	260.72	915492	114.88	892048	52.27	845319	202.75	
	185 Col Bell	R117	37732			R	42.85		1009693	35.94	986100	38.46	962592	35.64	938981	40.30	915491	35.73	892047	37.25	845318	23.38	
need true actual	187 Col Bell	R118	37743			R	136.23		1009704	1,190.77	986111	72.46	962603	72.29	938992	72.11	915502	69.5	892058	69.27	845329	56.16	unoccupied from 1/1/09-
new meter, needNew reader	193 Col Bell	S119	37741	N	Feb-11	NoLeaks 2010 S	531.75		1009702	1,128.95	986109	9659.96	962601	263.56	938990	264.67	915500	232.60	892056	232.16	845327	185.08	NoLeaks 2009
	195 Col Bell	S120	37731			S	698.74		1009692	139.66	986099	139.14	962591	240.36	938980	126.12	915490	114.69	892046	115.60	845317	89.93	
	205 Col Bell	T121	37730			T	36.70	312.16	1009691	216.45	986089	51.39	962590	43.67	938979	64.95	915489	45.37	892045	67.81	845316	27.43	
	207 Col Bell	T122	37729			T	50.15		1009690	291.11	986097	287.36	962589	209.56	938978	44.41	915488	453.88	892044	541.81	845315	429.84	
need actual	215 Col Bell	U123	37521			U	145.88		1009490	118.43	985897	122.88	962389	160.75	938778	160.90	915288	145.23	891483	145.04	845114	114.28	
	217 Col Bell	U124	37522			U	58.85	62.34	1009491	56.13	985898	75.06	962390	72.05	938779	96.89	915289	71.6	891484	93.66	845115	62.57	
HIGH	214-228 Col Bell		37226			C	327.24		1009227	725.69	985633	838.17	962125	1446.01	938514	856.40	915023	984.51	891577	748.98	844848	643.05	
	225 Col Bell	V125	37728			V	87.44	105.66	1009689	50.80	986096	92.15	962588	59.44	938977	125.21	915487	41.98	892043	85.19	845314	56.30	

Fieldside Gardens Water Bill Analysis: 2011-2010 - 2009 - 2008

Last Printed Date: 03/03/11

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											2011											2010					
TRUDY	7-21 Trudy		37043				M	8	A	215090	658.07	10/14	01/21	99	6.65	191457	693.52	07/16	10/14	90	7.71	167945	714.89	04/13	07/16	94	7.61
	10-24 Trudy		36840				B	8	A	214900	563.66	10/14	01/06	84	6.71	191267	915.28	07/06	10/14	100	9.15	167755	1,203.47	03/27	07/06	101	11.92
HIGH	25-39 Trudy		37044				L	8	A	215091	1,339.47	10/14	01/06	84	15.95	191458	5,940.25	07/06	10/14	100	59.40	167946	2,748.83	03/27	07/06	101	27.22
VERY HIGH	26-40 Trudy		36873				K	8	A	214931	2,396.96	10/14	01/21	99	24.21	191298	2,547.19	07/16	10/14	90	28.30	167786	2,060.96	03/29	07/16	109	18.91
TUCKER	31-45Tucker		36841				I	8	A	214901	589.58	10/14	01/21	99	5.96	191268	582.20	07/16	10/14	90	6.47	167756	653.84	04/13	07/16	94	6.96
	32-46Tucker		37225				H	8	A	215263	786.42	10/14	01/21	99	7.94	191630	1,023.32	07/16	10/14	90	11.37	168118	919.27	04/13	07/16	94	9.78
COL BELL	177 Col Bell		37740				Q	1	A	215737	48.19	10/26	01/20	86	0.56	192105	66.96	07/15	10/26	103	0.65	168593	50.21	04/13	07/15	93	0.54
need actual	179 Col Bell		37733				Q	1	E	215730	146.04	10/14	01/31	109	1.34	192098	55.47	07/16	10/14	90	0.62	168586	67.91	04/13	07/16	94	0.72
	185 Col Bell	R117	37732				R	1	A	215729	38.05	10/26	01/20	86	0.44	192097	39.48	07/13	10/26	105	0.38	168585	36.79	04/14	07/13	90	0.41
need true actual	187 Col Bell	R118	37743				R	1	A	215740	158.77	10/26	01/20	86	1.85	192107	333.73	07/15	10/26	103	3.24	168596	264.67	04/13	07/15	93	2.85
new meter, needNew reader	193 Col Bell	S119	37741	N	Feb-11	NoLeaks 2010	S	1	A	215738	94.85	11/09	01/18	70	1.36	194395	110.77	07/16	10/26	102	1.09	168594	224.11	04/13	07/15	93	2.41
	195 Col Bell	S120	37731				S	1	A	215728	124.42	10/25	01/20	87	1.43	192096	142.63	07/15	10/25	102	1.40	168584	125.81	04/05	07/15	101	1.25
	205 Col Bell	T121	37730				T	1	A	215727	35.03	10/25	01/20	87	0.40	192095	36.32	07/13	10/25	104	0.35	168583	35.23	04/14	07/13	90	0.39
	207 Col Bell	T122	37729				T	1	A	215726	118.40	10/14	01/21	99	1.20	192094	185.23	07/16	10/14	90	2.06	168582	108.82	04/13	07/16	94	1.16
need actual	215 Col Bell	U123	37521				U	1	E	215526	90.22	10/31	01/31	92	0.98	191894	98.32	07/21	10/31	102	0.96	168382	105.50	03/23	07/21	120	0.88
	217 Col Bell	U124	37522				U	1	A	215527	62.46	10/14	01/21	99	0.63	191895	59.56	07/16	10/14	90	0.66	168383	72.52	04/13	07/16	94	0.77
HIGH	214-228 Col Bell		37226				C	8	A	215264	1,762.27	10/14	01/21	99	17.80	191631	265.95	07/16	10/14	90	2.96	168119	722.94	04/13	07/16	94	7.69
	225 Col Bell	V125	37728				V	1	A	215725	140.24	10/14	01/21	99	1.42	192093	72.11	07/16	10/14	90	0.80	168581	75.01	04/13	07/16	94	0.80

Filename: FGC_WaterBills_v15.xls created and maintained by Kathleen S Jewett 508-586-3669

Fieldside Gardens Water Bill Analysis: 2011-2010 - 2009 - 2008

Last Printed Date: 03/03/11

Look up Utility bill on cityofbrockton.com using Acct#. Note that the townhouses bill in a block. List total water and sewer charge. The "e" is for estimate billing, and should be adjusted to an actual reading or manual estimate. Track adjustments to closure, noting

	BUILDING	Unit#	Acct #	Leaks Y/N	Ltr Dt	Leaks Fix Dt	BLDG	May Bill Amount	Feb Bill Amount	Bill #	Nov	Bill #	Aug	Bill #	May	Bill #	Feb	Bill #	Nov	Bill #	Aug	Bill #	May	Hilited cells/ explanation
										2009						2009				2008				
	227 Col Bell	V126	37727				V	78.95	103.96	1009688	83.95	986095	93.65	962587	74.08	938976	119.64	915486	78.33	892042	111.26	845313	184.20	
	231 Col Bell	W127	37726				W	69.51		1009687	72.88	986094	86.65	962586	62.17	938975	96.22	915485	79.49	892041	64.02	845312	67.15	
	233 Col Bell	W128	37725	UNOCCUPIED			W	32.89		1009686	35.03	986093	33.94	962585	31.22	938974	37.37	915484	31.50	892040	36.10	845311	23.86	
	241 Col Bell	X129	37724				X	62.82	88.67	1009685	83.42	986092	64.54	962584	65.3	938973	92.9	915483	73.09	892039	73.09	892039	65.26	
need true actual	243 Col Bell	X130	37723	NOT A TRUE ACTUAL			X	80.02	92.07	1009684	82.21	986091	100.74	962583	81.16	938972	111.28	915482	59.78	892038	113.46	845309	525.40	estimate: bills prior to
HIGH	240 - 252 Col Bell		37193	need ACTUAL			G	1,014.89	1464.32	1009194	1,341.31	985600	1563.81	962092	1987.19	938481	2546.33	914990	2892.8	891544	3404.80	844815	1274.10	
BELAIR	272 Belair		37734	WAS UNOCCUPIED!			P	113.22		1009695	105.93	986102	106.24	962594	286.45	938983	92.68	915493	55.72	892049	70.01	845320	75.82	
	274 Belair		37735	Y	Feb-11		P			1009696	225.87	986103	91.24	962595	95.01	938984	89.36	915494	36.79	892050	38.20	845321	67.66	paid for this unit was 5/08
	280 Belair		37736	Y	Sep-10		O	329.89	118.93	1009697	183.33	986104	155.41	962596	93.81	938985	232.96	915495	109.64	892051	180.69	845322	67.40	
	282 Belair		37737				O		114.23	1009698	112.11	986105	81.83	962597	104.13	938986	108.71	915496	89.65	892052	88.49	845323	55.89	
	288 Belair		37738	Y	Sep-10	Oct-10	N	103.73	157.08	1009699	115.43	986106	122.42	962598	72.05	938987	132.89	915497	104.73	892053	65.94	845324	83.68	
	290 Belair		37742				N	30.96		1009703	167.83	984110	109.09	962602	28.96	938991	44.41	915501	53.85	892057	866.58	845328	28.06	
COVENTRY	94-108 Cov		37414				D	573.12		1009386	921.06	985793	740.94	962285	718.27	938674	1130.03	915183	754.16	891738	835.76	845009	382.64	
HIGH	105-119 Cov Cir		37564	NOT A TRUE ACTUAL			A	1,274.39		1009532	1,231.83	985939	1141.04	962431	1019.95	938820	2793.28	915330	348.16	891885	1192.80	845156	838.48	
Error	110-122 Cov Cir		37413	need ACTUAL			E	38,000.00		1009385	1,289.05	985792	1358.50	962284	1558.94	938671	3172.40	915182	2718.8	891737	3531.92	845008	1796.48	
HIGH	121-133 Cov Cir		37415				B	1,740.08		1009387	1,903.39	985794	1903.97	962286	1302.35	938675	2336.81	915184	1011.6	891739	1541.10	845010	804.80	
HIGH	126 -140 Cov Cir		37317				F	939.39		1009313	870.50	985719	742.68	962211	384.93	938600	735.28	915109	713.68	891663	917.28	844934	685.12	
	POOL HOUSE																							
Totals								53,349.78	8754.94		18,477.11		27,033.99										########	

Appendix 2-9.3: MUNIS derived documentation

Account 3-5888

Account Number / Service	Customer Man	Meter Number	Name	Cd	Read Date Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Status Billed Amt
35888	275331		CATO AYANNA			179313			8 CORALA RD			Active
1WTR58- 1 5/8 METER		BADG27615362		A	01/18/2011		213967	7,569	2,141	0	71.33	212.79
1WTR58- 1 5/8 METER		BADG27615362		A	10/21/2010		190333	5,428	4,704	0	198.95	469.06
1WTR58- 1 5/8 METER		BADG27615362		A	07/16/2010		166821	724	724	2,674	131.43	333.63
1WTR58- 1 5/8 METER				I	06/30/2010		0	506,955	2,674	0	.00	.00
1WTR58- 1 5/8 METER	K	2000522326		C	04/30/2010		143241	504,281	2,660	0	93.28	10,066.80
1WTR58- 1 5/8 METER	K	2000522326		A	01/20/2010		119748	501,621	452,348	0	6,324.13	81,765.38
1WTR58- 1 5/8 METER	K	2000522326		C	08/17/2009		1007929	49,273	165	0	22.43	97.26
1WTR58- 1 5/8 METER	K	2000522326		A	07/16/2009		984336	49,108	37,189	0	2,120.50	5,463.64
1WTR58- 1 5/8 METER	K	2000522326		E	04/30/2009		960827	11,919	311	0	22.43	101.54
1WTR58- 1 5/8 METER	K	2000522326		E	01/31/2009		937214	11,608	311	0	22.43	101.54
1WTR58- 1 5/8 METER	K	2000522326		E	10/31/2008		913722	11,297	311	0	22.43	100.70
1WTR58- 1 5/8 METER	K	2000522326		E	07/31/2008		890276	10,986	311	0	22.43	100.70
1WTR58- 1 5/8 METER	K	2000522326		E	04/30/2008		843545	10,675	311	0	14.02	92.29
1WTR58- 1 5/8 METER	K	2000522326		E	01/31/2008		819900	10,364	311	0	14.02	92.29

** END OF REPORT - Generated by William Burke **

Account Number / Service	Customer Man	Name / Meter Number	Cd	Read Date Time	Parcel By	Bill #	Curr Read	Location / Usage	Repl Usage	Charge Amt	Status / Billed Amt
35888	322669	YANCEY, JR. HOWELL T			179313			8 CORALA RD			Active
1WTR58- 1 5/8 METER	K	2000522326	E	10/31/2007		796615	10,053	311	0	14.02	91.89
1WTR58- 1 5/8 METER	K	2000522326	E	07/31/2007		773164	9,742	311	0	14.02	91.89
1WTR58- 1 5/8 METER	K	2000522326	E	04/30/2007		749802	9,431	311	0	14.02	91.89
1WTR58- 1 5/8 METER	K	2000522326	E	01/31/2007		726508	9,120	311	0	14.02	91.89
1WTR58- 1 5/8 METER	K	2000522326	E	10/17/2006		703154	8,809	311	0	14.02	90.30
1WTR58- 1 5/8 METER	K	2000522326	E	07/13/2006		679863	8,498	310	0	14.02	90.28
1WTR58- 1 5/8 METER	K	2000522326	E	04/30/2006		656570	8,188	311	0	12.75	89.03
1WTR58- 1 5/8 METER	K	2000522326	E	01/31/2006		633324	7,877	311	0	12.75	89.03
1WTR58- 1 5/8 METER	K	2000522326	E	10/31/2005		610150	7,566	312	0	12.75	88.74
1WTR58- 1 5/8 METER	K	2000522326	E	07/31/2005		586977	7,254	311	0	12.75	88.72
1WTR58- 1 5/8 METER	K	2000522326	E	04/30/2005		563935	6,943	309	0	12.75	88.68
1WTR58- 1 5/8 METER	K	2000522326	E	01/31/2005		540813	6,634	309	0	12.75	88.68
1WTR58- 1 5/8 METER	K	2000522326	E	10/31/2004		517747	6,325	309	0	12.75	88.28
1WTR58- 1 5/8 METER	K	2000522326	E	07/30/2004		494941	6,016	305	0	12.75	88.21
1WTR58- 1 5/8 METER	K	2000522326	E	04/30/2004		472044	5,711	313	0	13.50	89.10
1WTR58- 1 5/8 METER	K	2000522326	E	01/31/2004		449098	5,398	316	0	13.50	89.16
1WTR58- 1 5/8 METER	K	2000522326	E	10/30/2003		426307	5,082	323	0	13.50	89.28
1WTR58- 1 5/8 METER	K	2000522326	E	07/31/2003		403486	4,759	308	0	13.50	89.01
1WTR58- 1 5/8 METER	K	2000522326	E	04/30/2003		380780	4,451	303	0	13.50	73.92
1WTR58- 1 5/8 METER	K	2000522326	E	01/31/2003		349937	4,148	296	0	13.50	73.80
1WTR58- 1 5/8 METER	K	2000522326	E	10/31/2002		335000	3,852	374	0	13.50	75.19
1WTR58- 1 5/8 METER	K	2000522326	E	07/31/2002		312190	3,478	338	0	13.50	68.50
1WTR58- 1 5/8 METER			E	04/30/2002		283484	3,140	306	0	13.50	46.48
1WTR58- 1 5/8 METER			E	01/31/2002		266749	2,834	277	0	13.50	45.96
1WTR58- 1 5/8 METER			E	10/31/2001		236194	2,557	267	0	13.50	45.78
1WTR58- 1 5/8 METER			C	07/20/2001		213636	2,290	237	0	13.50	45.24
1WTR58- 1 5/8 METER			C	04/30/2001		198760	2,053	383	0	13.50	34.24
1WTR58- 1 5/8 METER			E	01/31/2001		176182	1,670	185	0	13.50	44.31
1WTR58- 1 5/8 METER			E	10/31/2000		145044	1,485	185	0	13.50	13.50
1WTR58- 1 5/8 METER			C	07/31/2000		114688	1,300	1,000	0	18.00	63.40
1WTR58- 1 5/8 METER			E	05/01/2000		92384	300	50	0	13.50	13.50
1WTR58- 1 5/8 METER			E	02/25/2000		63287	250	50	0	13.50	41.90
1WTR58- 1 5/8 METER			E	12/31/1999		40990	200	50	0	13.50	55.40
1WTR58- 1 5/8 METER			E	07/15/1999		13790	150	50	0	13.50	13.50
1WTR58- 1 5/8 METER				02/22/1999		35888902	100	0	0	27.00	27.00
1WTR58- 1 5/8 METER				08/13/1998		35888808	100	100	0	27.00	27.00

** END OF REPORT - Generated by William Burke **

Account Master Maintenance

Account: 3-5888

9/29/93 FINAL READING 222726 (EC) FEE PAID
10/01/93 QF W69.70 S67.65 T137.35 + 11/93 PAPAGNO
06/26/97 FINAL FEE PD. 06/27/97 239150 FNL. (EC)
06/30/97 QF W27.00 S25.80 T52.80 OWNER RB
01/30/98 242089 X OUT CHG ST AT "0" NO TP OR MIU
02/18/98 W27.00 W50.30 50.30 ABATE AUG/NOV 96
S 1.72 S59.34 59.34 OVER AVE. LL
02/18/98 W27.00 W50.30 50.30 ABATE FEB/MAY 97
S 1.72 S59.34 59.34 OVER AVE. LL
02/18/98 W27.00 W54.75 43.50 ABATE AUG/NOV 97
S 1.72 S56.33 60.20 OVER AVE. LL
4/26/09 - SEWER PLUG UP - ROOTS - 78 FEET
7-16-09 491080 verify (ET)
7/20/09 IF OWNER CALLS REGARDING HIGH BILL- BILL HAS BEEN EST SINCE 1999 - NO TP - NO ENTRY IN 2006 - NEVER CALLED AFTER THAT - WE SHOULD SEE IF MTR CAN BE CHANGED (GRN)
8-17-09 492730 verify (FC)
8/19/09 - AFTER RESEARCHING THIS ACCOUNT, THIS IS WHAT WAS FOUND. THIS ACCOUNT HAS BEEN ESTIMATED SINCE 1998 (SEE ABOVE ABATEMENTS FROM LOUISE). THEN ACCORDING TO TAX RECORDS, THE OWNERSHIP CHANGED ON 7/20/05 WITH NO RECORDED FINAL. WENT THROUGH METER READER BOOKS AND FOUND NOTHING SINCE THE ORIGINAL METER CHANGE IN 1998. BASED ON THE TWO VERIFY READINGS OF 30 DAYS - CURRENT HOMEOWNER IS USING 1650 CUBIC FEET A MONTH., BUT ONLY BEING BILLED 311 CUBIC FEET A QUARTER. - REFER TO WATER COMMISSION IF HOMEOWNER CALLS. - RENE'
01-21-2010 501621 w/o (PT) inside
2/18/10 OWNER CALLED IN REGARDS TO BILL. SHE HAD LET BMC A MESSAGE THAN CALLED CITY HALL LOOKING TO SPEAK WITH SOMEONE. I TOOK HER NAME ACCOUNT NUMBER AND PHONE NUMBER AND TOLD HER I WOULD CALL BMC TO VERITY THAT HE RECEIVED HER MESSAGE AND PASS HER INFORMAITON ON SO HE COULD GET BACK TO HER. SHE SAID SHE WOULD LIKE A PHONE CALL BACK OR SHE IS GOING TO CHANNEL 5 NEWS. LJ
3/23/2010- LTTR MAILD-2-OWNER FROM L. ROWLEY & B. CREEDON RE- NO FURTHER ADJUSTMENTS TO ANY PAST/PRESENT BILLS UNTIL THE LEAK 2 LOCATION IS RESOLVED. OWNER IS TO CONTACT WATER COMMISSION TO RESOLVE ISSUES @ PROPERTY PER LETTER. COPY OF LETTER ON FILE IN ADMIN OFFICE. SS
6/28/10 - 4:35 PM - LR spoke w/ Mrs. Cato regarding removing meter, testing it and installing a new radio meter - AH
6/30/10 X OUT 506955 CHG SET TO 000000 RADIO GMN NO TOUCHPAD WIRES ON METER) - holding meter for testing (10AM appt)
7-2-10 CHANGED LAST READ TO 504281 TO DO METER CHANGE (DID NOT ADJUST BILL #143241 PER ABOVE NOTES) HM
7/7/10 METER TEST LF100.5 MF101 HF100.6 GOOD TEST REGAN SUPPLY AND TESTING [PR] - present LR, PR, MF Joe Sullivan
7/15/10 - 7:21 AM LR called to schedule appointment for meeting - no return call - AH
7-16-10 #143241 W 93.28 ABATE 3506.94 S 93.82 BATE 6302.76 O/A HM
7/30/10 # 119748 W 6324.13 A 21162.59 S 3315.44 A 50893.22 BLOCK ADJ W/ NEW POLICY - PER MLT & LR- APRIL
8/3/10 LR spoke w/ Mrs. Cato informed her that she would be receiving a letter regarding her abatement, explained that abatement was processed using actual to actual; said she wasn't happy she had to read information in paper...still not happy with amount...explained meeting process - she said she is not goint to meet w/ BMC or MLT; informed her that MLT is chair of meeting, said she is only going to meet w/ the Mayor, told her that MLT is the Mayors designee on these situations. AH
8-3-10 001380 verify outside radio read (BB)
12/28/10 - SWR PLUG UP - ROOTS -42'
2-11-11 REVIEWED APPLICATION FOR ABATEMENT OF REAL PROPERTY - COULD NOT FIND REASON FOR FURTHER ADJUSTMENTS - SENT TO COMMISSIONER HM

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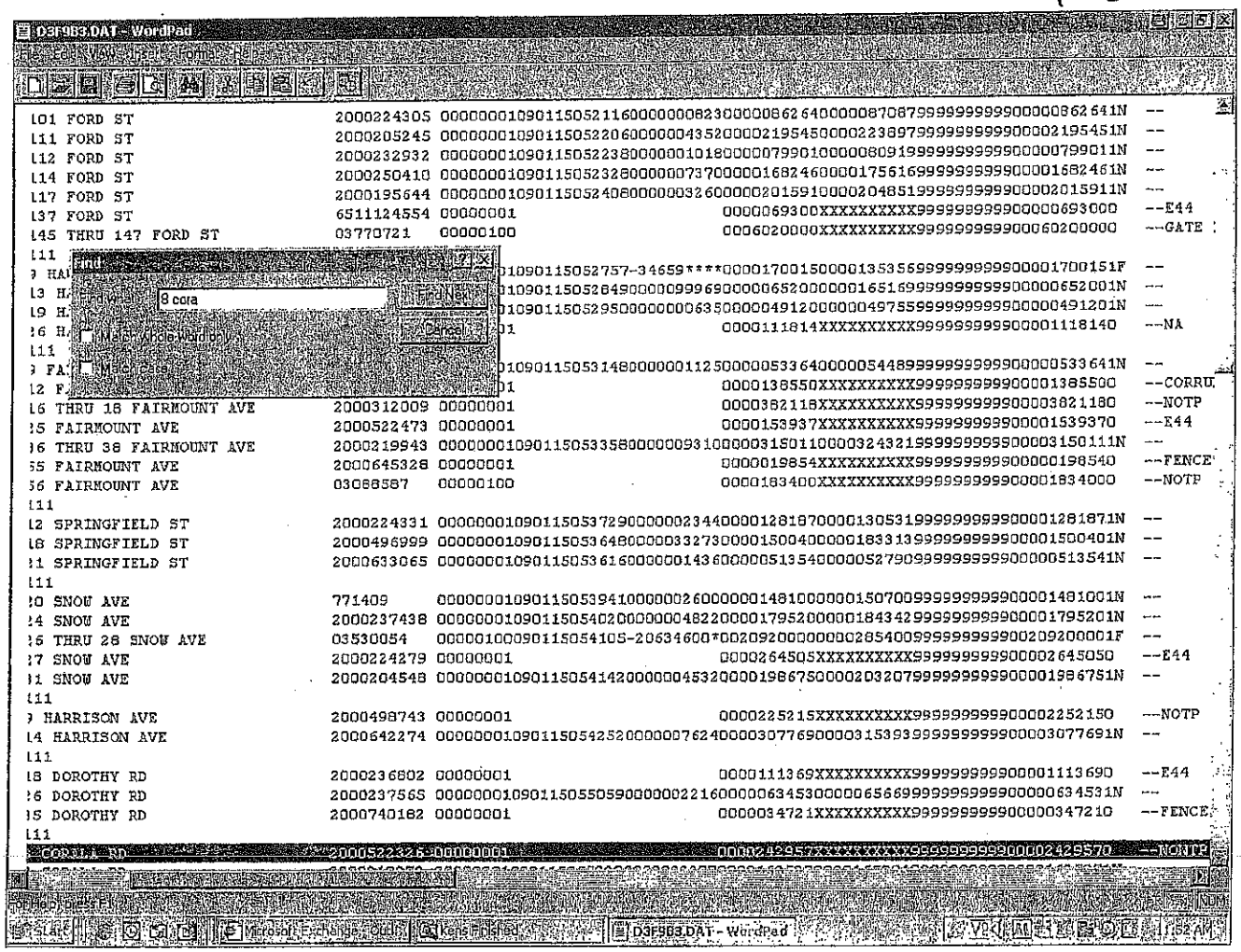
User: cwaweb

1-22-09



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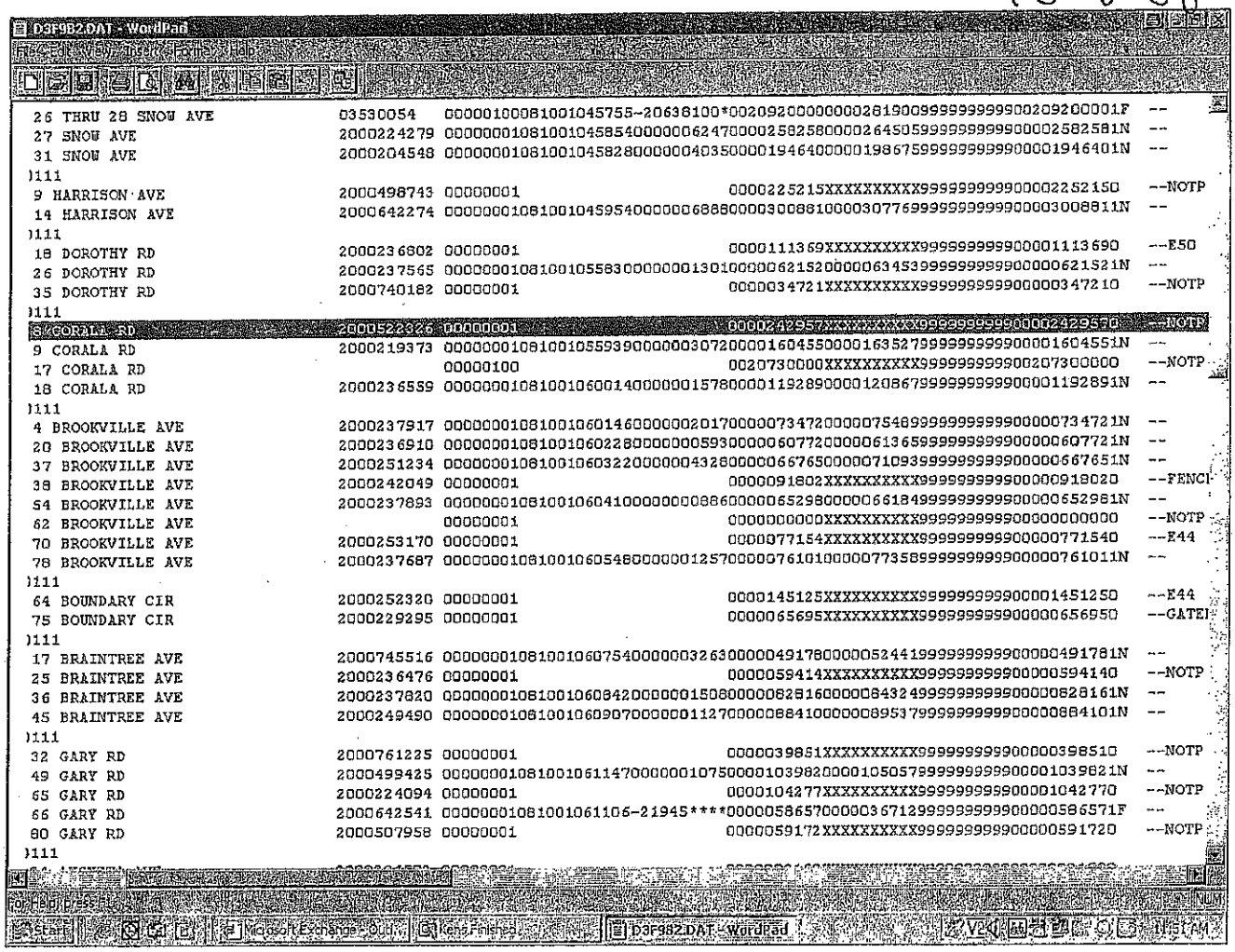
10-8-08



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 9 HARRISON AVE               2000498743 00000001                    0000225215XXXXXXXXXX99999999999000002252150   --NOTP
 14 HARRISON AVE              2000642274 00000001081001045954000000688800003008810000307769999999999900003008811N  --
)111
 18 DOROTHY RD                2000236802 00000001                    0000111369XXXXXXXXXX99999999999000001113690   --E50
 26 DOROTHY RD                2000237565 00000001081001055830000000130100000621520000063453999999999900000621521N  --
 35 DOROTHY RD                2000740182 00000001                    0000034721XXXXXXXXXX99999999999000003472 10   --NOTP
)111
 8 CORALA RD                  2000522326 00000001                    0000242957XXXXXXXXXX99999999999000002429570   --NOTP
 9 CORALA RD                  2000219373 00000001081001055939000000307200001604550000163527999999999900001604551N  --
 17 CORALA RD                            00000100                    0020730000XXXXXXXXXX99999999999002073000 00   --NOTP
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For Help, press F1 NUM

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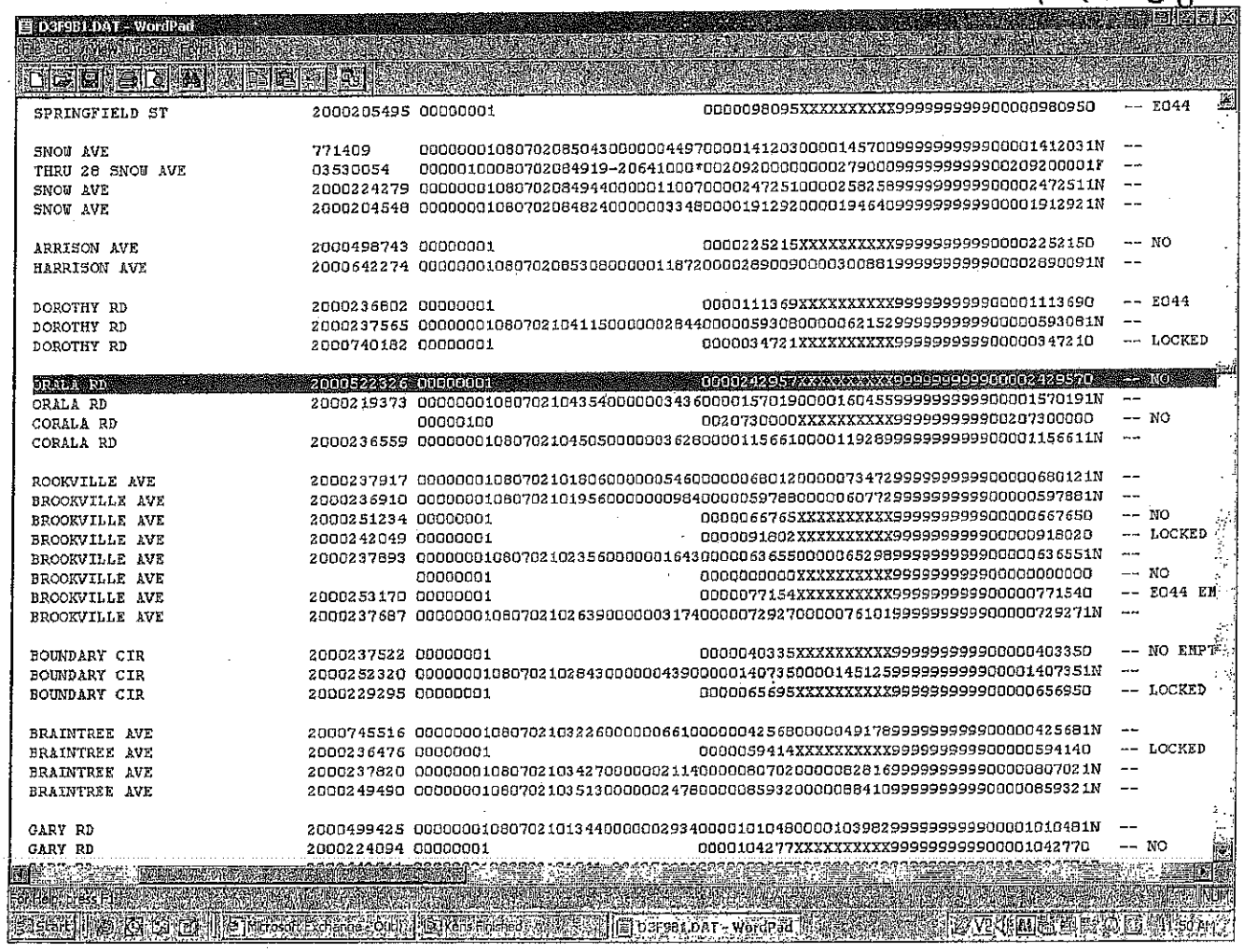

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SNOW AVE                2000224279 00000001080702084944000001100700002472510000258258999999999990000247251 1N  --
SNOW AVE                2000204548 00000001080702084824000000334800001912920000194640999999999990000191292 1N  --

ARRISON AVE             2000498743 00000001                    0000225215XXXXXXXXXX99999999999000002252150   -- NO
HARRISON AVE            2000642274 00000001080702085308000001187200002890090000300881999999999990000289009 1N  --

DOROTHY RD              2000236802 00000001                    0000111369XXXXXXXXXX99999999999000001113690   -- E044
DOROTHY RD              2000237565 00000001080702104115000000284400000593080000062152999999999990000059308 1N  --
DOROTHY RD              2000740182 00000001                    0000034721XXXXXXXXXX99999999999000000347210   -- LOCKED

ORALA RD                2000522326 00000001                    0000242957XXXXXXXXXX99999999999000002429570   -- NO
ORALA RD                2000219373 00000001080702104354000000343600001570190000160455999999999990000157019 1N  --
CORALA RD                          00000100                    0020730000XXXXXXXXXX99999999999002073000000   -- NO
CORALA RD               2000236559 00000001080702104505000000362800001156610000119289999999999990000115661 1N  --

ROOKVILLE AVE           2000237917 00000001080702101806000000546000000680120000073472999999999990000068012 1N  --
BROOKVILLE AVE          2000236910 00000001080702101956000000098400000597880000060772999999999990000059788 1N  --
BROOKVILLE AVE          2000251234 00000001                    0000066765XXXXXXXXXX99999999999000000667650   -- NO
BROOKVILLE AVE          2000242049 00000001                    0000091802XXXXXXXXXX99999999999000000918020   -- LOCKED
BROOKVILLE AVE          2000237893 00000001080702102356000000164300000636550000065298999999999990000063655 1N  --
BROOKVILLE AVE                     00000001                    0000000000XXXXXXXXXX99999999999000000000000   -- NO
BROOKVILLE AVE          2000253170 00000001                    0000077154XXXXXXXXXX99999999999000000771540   -- E044 EM
BROOKVILLE AVE          2000237687 00000001080702102639000000317400000729270000076101999999999990000072927 1N  --

BOUNDARY CIR            2000237522 00000001                    0000040335XXXXXXXXXX99999999999000000403350   -- NO EMPT
BOUNDARY CIR            2000252320 00000001080702102843000000439000001407350000145125999999999990000140735 1N  --
BOUNDARY CIR            2000229295 00000001                    0000065695XXXXXXXXXX99999999999000000656950   -- LOCKED

BRAINTREE AVE           2000745516 00000001080702103226000000661000000425680000049178999999999990000042568 1N  --
BRAINTREE AVE           2000236476 00000001                    0000059414XXXXXXXXXX99999999999000000594140   -- LOCKED
BRAINTREE AVE           2000237820 00000001080702103427000000211400000807020000082816999999999990000080702 1N  --
BRAINTREE AVE           2000249490 00000001080702103513000000247800000859320000088410999999999990000085932 1N  --

GARY RD                 2000499425 00000001080702101344000000293400001010480000103982999999999990000101048 1N  --
GARY RD                 2000224094 00000001                    0000104277XXXXXXXXXX99999999999000001042770   -- NO
```

For Help, press F1

Start | Microsoft Exchange - Out | Kens Finished | D3F981.DAT - WordPad | 11:50 AM

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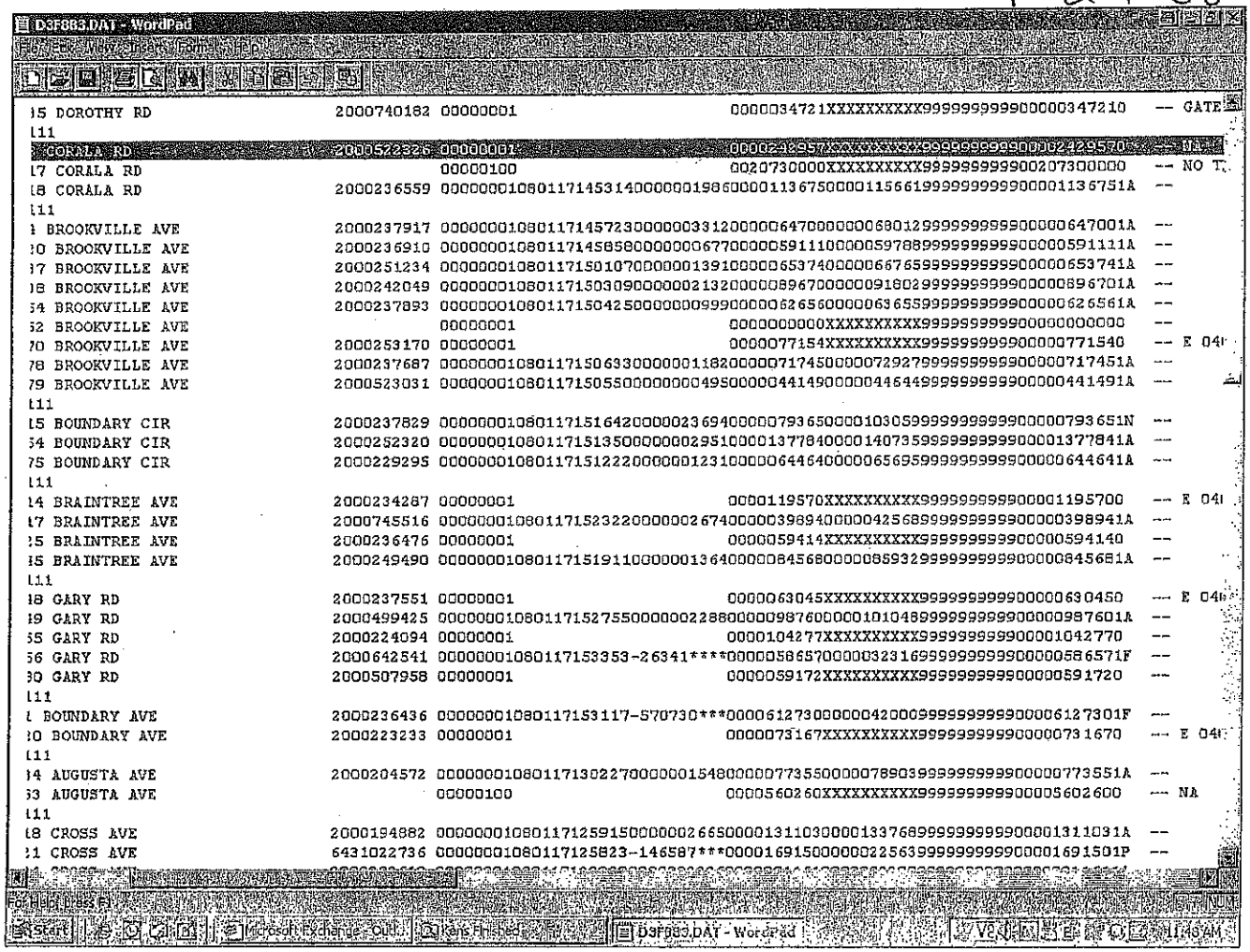
1-24-08



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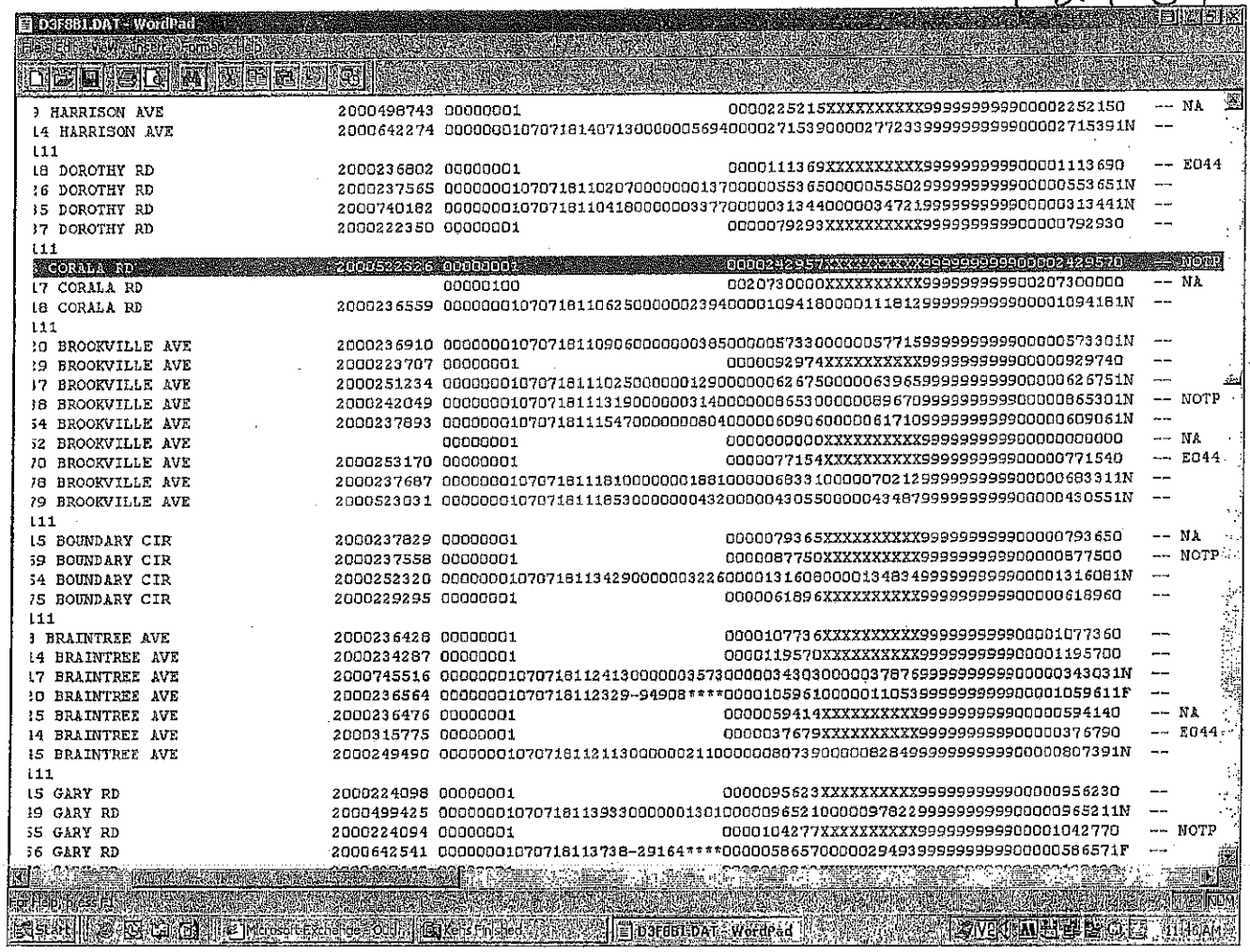
7-24-07



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```
9 HARRISON AVE          2000498743 00000001                    0000225215XXXXXXXXXX99999999990000225215 0   -- NA
14 HARRISON AVE         2000642274 00000001070718140713000000569400002715390000277233999999999900002715391N  --
111
18 DOROTHY RD           2000236802 00000001                    0000111369XXXXXXXXXX99999999990000111369 0   -- E044
26 DOROTHY RD           2000237565 00000001070718110207000000013700000553650000055502999999999900000553651N  --
35 DOROTHY RD           2000740182 00000001070718110418000000337700000313440000034721999999999900000313441N  --
37 DOROTHY RD           2000222350 00000001                    0000079293XXXXXXXXXX99999999990000079293 0   --
111
6 CORALA RD             2000522326 00000001                    0000242957XXXXXXXXXX99999999990000242957 0   -- NOTP
17 CORALA RD                       00000100                    0020730000XXXXXXXXXX99999999990020730000 0   -- NA
18 CORALA RD            2000236559 00000001070718110625000000239400001094180000111812999999999900001094181N  --
111
20 BROOKVILLE AVE       2000236910 00000001070718110906000000038500000573300000057715999999999900000573301N  --
29 BROOKVILLE AVE       2000223707 00000001                    0000092974XXXXXXXXXX99999999990000092974 0   --
37 BROOKVILLE AVE       2000251234 00000001070718111025000000129000000626750000063965999999999900000626751N  --
38 BROOKVILLE AVE       2000242049 00000001070718111319000000314000000865300000089670999999999900000865301N  -- NOTP
54 BROOKVILLE AVE       2000237893 00000001070718111547000000080400000609060000061710999999999900000609061N  --
52 BROOKVILLE AVE                  00000001                    0000000000XXXXXXXXXX99999999990000000000 0   -- NA
70 BROOKVILLE AVE       2000253170 00000001                    0000077154XXXXXXXXXX99999999990000077154 0   -- E044
78 BROOKVILLE AVE       2000237687 00000001070718111810000000188100000683310000070212999999999900000683311N  --
79 BROOKVILLE AVE       2000523031 00000001070718111853000000043200000430550000043487999999999900000430551N  --
111
15 BOUNDARY CIR         2000237829 00000001                    0000079365XXXXXXXXXX99999999990000079365 0   -- NA
59 BOUNDARY CIR         2000237558 00000001                    0000087750XXXXXXXXXX99999999990000087750 0   -- NOTP
54 BOUNDARY CIR         2000252320 00000001070718113429000000322600001316080000134834999999999900001316081N  --
75 BOUNDARY CIR         2000229295 00000001                    0000061896XXXXXXXXXX99999999990000061896 0   --
111
3 BRAINTREE AVE         2000236428 00000001                    0000107736XXXXXXXXXX99999999990000107736 0   --
14 BRAINTREE AVE        2000234287 00000001                    0000119570XXXXXXXXXX99999999990000119570 0   --
17 BRAINTREE AVE        2000745516 00000001070718112413000000357300000343030000037876999999999900000343031N  --
20 BRAINTREE AVE        2000236564 00000001070718112329-94908****000010596100000110539999999999900001059611F  --
25 BRAINTREE AVE        2000236476 00000001                    0000059414XXXXXXXXXX99999999990000059414 0   -- NA
14 BRAINTREE AVE        2000315775 00000001                    0000037679XXXXXXXXXX99999999990000037679 0   -- E044
15 BRAINTREE AVE        2000249490 00000001070718112113000000211000000807390000082849999999999900000807391N  --
111
15 GARY RD              2000224098 00000001                    0000095623XXXXXXXXXX99999999990000095623 0   --
19 GARY RD              2000499425 00000001070718113933000000130100000965210000097822999999999900000965211N  --
55 GARY RD              2000224094 00000001                    0000104277XXXXXXXXXX99999999990000104277 0   -- NOTP
56 GARY RD              2000642541 00000001070718113738-29164****000005865700000294939999999999900000586571F  --
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For Help, press F1

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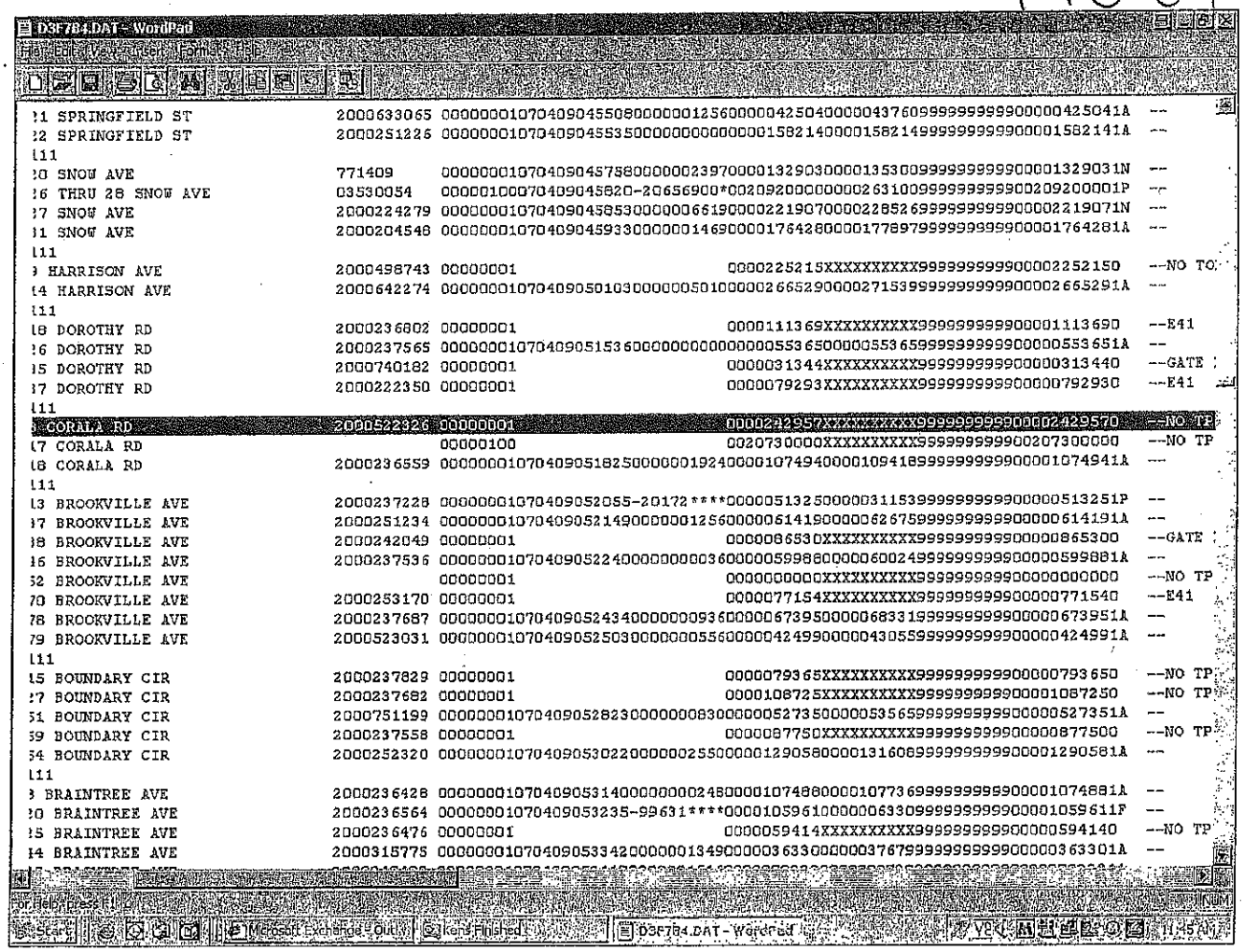
4-13-07



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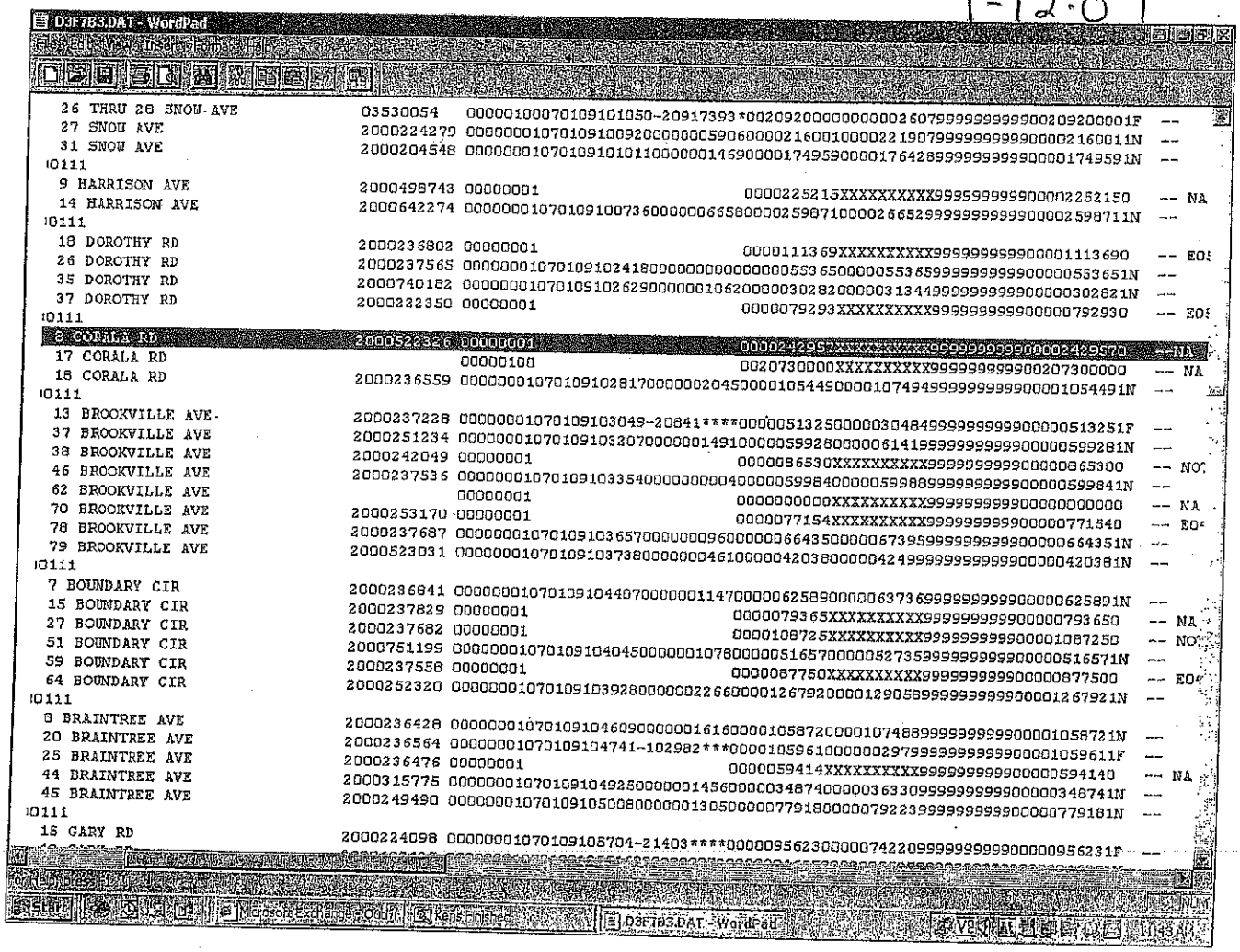
1-12-07



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```
  26 THRU 28 SNOW AVE          03530054   00000100070109101050-20917393*00209200000000002607999999999900209200001F  --
  27 SNOW AVE                  2000224279 00000001070109100920000000590600002160010000221907999999999900002160011N  --
  31 SNOW AVE                  2000204548 00000001070109101011000000146900001749590000176428999999999900001749591N  --
10111
  9 HARRISON AVE               2000498743 00000001                        0000225215XXXXXXXXXX99999999990000225215O   -- NA
  14 HARRISON AVE              2000642274 00000001070109100736000000665800002598710000266529999999999900002598711N  --
10111
  18 DOROTHY RD                2000236802 00000001                        0000111369XXXXXXXXXX99999999990000111369O   -- EO
  26 DOROTHY RD                2000237565 00000001070109102418000000000000000553650000055365999999999900000553651N  --
  35 DOROTHY RD                2000740182 00000001070109102629000000106200000302820000031344999999999900000302821N  --
  37 DOROTHY RD                2000222350 00000001                        0000079293XXXXXXXXXX99999999990000079293O   -- EO
10111
  8 CORALA RD                  2000522326 00000001                        0000242957XXXXXXXXXX99999999990000242957O   -- NA
  17 CORALA RD                            00000100                        0020730000XXXXXXXXXX99999999990020730000O   -- NA
  18 CORALA RD                 2000236559 00000001070109102817000000204500001054490000107494999999999900001054491N  --
10111
  13 BROOKVILLE AVE            2000237228 00000001070109103049-20841****00000513250000030484999999999900000513251F  --
  37 BROOKVILLE AVE            2000251234 00000001070109103207000000149100000599280000061419999999999900000599281N  --
  38 BROOKVILLE AVE            2000242049 00000001                        0000086530XXXXXXXXXX99999999990000086530O   -- NO
  46 BROOKVILLE AVE            2000237536 00000001070109103354000000000400000599840000059988999999999900000599841N  --
  62 BROOKVILLE AVE                       00000001                        0000000000XXXXXXXXXX99999999990000000000O   -- NA
  70 BROOKVILLE AVE            2000253170 00000001                        0000077154XXXXXXXXXX99999999990000077154O   -- EO
  78 BROOKVILLE AVE            2000237687 00000001070109103657000000096000000664350000067395999999999900000664351N  --
  79 BROOKVILLE AVE            2000523031 00000001070109103738000000046100000420380000042499999999999900000420381N  --
10111
  7 BOUNDARY CIR               2000236841 00000001070109104407000000114700000625890000063736999999999900000625891N  --
  15 BOUNDARY CIR              2000237829 00000001                        0000079365XXXXXXXXXX99999999990000079365O   -- NA
  27 BOUNDARY CIR              2000237682 00000001                        0000108725XXXXXXXXXX99999999990000108725O   -- NO
  51 BOUNDARY CIR              2000751199 00000001070109104045000000107800000516570000052735999999999900000516571N  --
  59 BOUNDARY CIR              2000237558 00000001                        0000087750XXXXXXXXXX99999999990000087750O   -- EO
  64 BOUNDARY CIR              2000252320 00000001070109103928000000226600001267920000129058999999999900001267921N  --
10111
  8 BRAINTREE AVE              2000236428 00000001070109104609000000161600001058720000107488999999999900001058721N  --
  20 BRAINTREE AVE             2000236564 00000001070109104741-102982***00001059610000002979999999999900001059611F  --
  25 BRAINTREE AVE             2000236476 00000001                        0000059414XXXXXXXXXX99999999990000059414O   -- NA
  44 BRAINTREE AVE             2000315775 00000001070109104925000000145600000348740000036330999999999900000348741N  --
  45 BRAINTREE AVE             2000249490 00000001070109105008000000130500000779180000079223999999999900000779181N  --
10111
  15 GARY RD                   2000224098 00000001070109105704-21403****00000956230000074220999999999900000956231F  --
```

Start | Microsoft Exchange - Outlook | Kens Finished | D3F7B3.DAT - WordPad | 11:43 AM

WORK ORDER

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
UTILITIES DIVISION

TEL ____ TAG ____
MS ____ MU ____
TX ____ BD ____
AM ____

lame: N/A
Account No. 35888
ddress: 8 CORALA Rd
Phone No. ____
ppointment Time: ____ Start Time: ____ Finish Time: ____
nstallation Date: 6-30-10 4-10
Installed By: VAN-10

IETER REMOVED:
lake: KENT Size: 5/8
erial Number: 97667648
eading: Inside: 506955
Outside: 2000522326

METER INSTALLED: BADGER IN
~~Make: ☐ Kent ☐ ECR/Sensus~~ ____ Size: 5/8
Serial Number: 40398181
Reading Number: 000000
Touch Pad ID #: 27615362
MIU Installed: YES ☐ NO ☐

LUMBING CONDITIONS:
ize of Service: ____ 1/2" ✓ 3/4" ____ 1" ____ 1.5" ____ 2" ____ Other ____ "

ECEPTACLE INFORMATION: Location: ____ L/S ____ R/S ____ F ____ R

ext To: Electric Meter ____ Walkway ____ Driveway ____

LUMBING CONDITIONS:
ad Plumbing: ____ Before Meter ____ After Meter
Electrical Ground: ____ Yes ____ No

ump Pump? Y ✓ N ____ LOCATION: L ____ R ____

ype of Service: ✓ Copper ____ Iron ____ Lead ____ Brass ____ Plastic

AD PIPING: (Describe) ____

STALLATION TYPE: ✓ Standard ____ Non-Standard ____ Finished Basement

omments: Removed Kent Meter Installed RADIO Read Meter
)O TOUCH PAD WIRES ON METER)

schedule Appointment, Reason: ____

sident Signature: ____

Installer Signature: PB-CS

Mass Installation Work Order for Brockton D.P.W.

Name: _____ Account No. 35888

Address: 8 Coral a RD Phone No. _____

Appointment Time: 200 Start Time: 2n Finish Time: 230

Installation Date: 1-30-98 Installed By: DANNY

METER REMOVED:
Make: GAMON Size: 578x2

Serial Number: 7360 943

Reading: Inside: 24200 89

Outside: _____

METER INSTALLED:
Make: ☑ Kent ☐ ECR/Sensus _____ Size: 578x2

Serial Number: 9766 7648

Reading Number: 000001

Touch Pad ID #: 3000 522326

MIU Installed: YES ☐ NO ☐

PLUMBING CONDITIONS:
Size of Service: _____ 1/2" ✓ 3/4" _____ 1" _____ 1.5" _____ 2" _____ Other _____ "

RECEPTACLE INFORMATION: Location: _____ L/S _____ R/S _____ F _____ R

Next To: Electric Meter _____ Walkway _____ Driveway _____

PLUMBING CONDITIONS:
Lead Plumbing: _____ Before Meter _____ After Meter

Electrical Ground: _____ Yes _____ No

Sump Pump? Y _____ N _____ LOCATION: L _____ R _____

Type of Service: ✓ Copper _____ Iron _____ Lead _____ Brass _____ Plastic

LEAD PIPING: (Describe) _____

INSTALLATION TYPE: _____ Standard ✓ Non-Standard _____ Finished Basement

Comments: meter only - Campanelli w/ 2ND Floor ADDition - No way to run wires w/ out exposing - possible to run behind closet where meter is located (For touch pad) No phone Lines are accessable. Would need Home owners permission For touch pad. Site WAS not Home @ time of installation (mother in Law @ Home)

Reschedule Appointment, Reason: _____

Resident Signature: _____

Installer Signature: Dan Rhine

Mass Installation Work Order for Brockton D.P.W.

Name: Conchej Account No. 35888

Address: 8 Corula Rd. Phone No. 559-2608

Appointment Time: 10:30 Start Time: _____ Finish Time: _____

Installation Date: 5-11.96 Installed By: BZ

METER REMOVED:
Make: _____ Size: _____

Serial Number: _____

Reading: Inside: _____

Outside: _____

METER INSTALLED:
Make: ☑ Kent ☐ ECR/Sensus _____ Size: 5/8 x 1/2

Serial Number: _____

Reading Number: 000001

Touch Pad ID #: _____

MIU Installed: YES ☑ NO ☐

PLUMBING CONDITIONS:
Size of Service: _____ 1/2" __X__ 3/4" _____ 1" _____ 1.5" _____ 2" _____ Other _____ "

RECEPTACLE INFORMATION: Location: _____ L/S _____ R/S _____ F _____ R

Next To: Electric Meter _____ Walkway _____ Driveway _____

PLUMBING CONDITIONS:
Bad Plumbing: _____ Before Meter
_____ After Meter

Electrical Ground: _____ Yes _____ No

Sump Pump? Y _____ N _____ LOCATION: L _____ R _____

Type of Service: _____ Copper _____ Iron _____ Lead _____ Brass _____ Plastic

BAD PIPING: (Describe) _____

INSTALLATION TYPE: __X__ Standard _____ Non-Standard _____ Finished Basement

Comments: No Show

Reschedule Appointment, Reason: N/Re

Resident Signature: _____

Installer Signature: BZ

Date Entered: 01/13/2010
Entered By: cwaamf
Reference: 27898

Account #: 35888
ROUTE: 8991
Read Seq: 291

District: BR Type: RS

CATO AYANNA

8 CORALA RD

BROCKTON, MA 02302

Location: 8 CORALA RD

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel: 179313

Meter Info. Manuf/Serial
Read Meter BADG 27615362
Installed Date 06/30/2010
# of Dials 6

Other Meter Manuf/Serial BADG 40398181

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2011/ 2	A	7,569	2,141	2009/11	C	49,273	165
2010/11	A	5,428	4,704	2009/ 8	A	49,108	37,189
2010/ 8	A	724	724	2009/ 5	E	11,919	311
2010/	I	506,955	2,674	2009/ 2	E	11,608	311
2010/ 5	C	504,281	2,660	2008/11	E	11,297	311
2010/ 2	A	501,621	452,348	2008/ 8	E	10,986	311

Reason Code: VERI VERIFY READING
Serv Order Type: READ REREAD/CHECK HIGH-LOW READ
Assigned To:
Date Scheduled: 01/13/2010 Time Scheduled:

Comments: HIGH Read date: 01/31/2010 Current reading: 444000

VERI I/S 501621

Service Comment:

Add'l Info:

Work Completed By: PT Date Completed: 01/20/2010
Completed Reason:

Date Entered: 10/21/2009
Entered By: cwahmm
Reference: 26714

Account #: 35888
ROUTE: 8991
Read Seq: 291

District: BR Type: RS

CATO AYANNA

8 CORALA RD

BROCKTON, MA 02302

Location: 8 CORALA RD

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel: 179313

Meter Info. Manuf/Serial
Read Meter BADG 27615362
Installed Date 06/30/2010
# of Dials 6

Other Meter Manuf/Serial BADG 40398181

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2011/ 2	A	7,569	2,141	2009/11	C	49,273	165
2010/11	A	5,428	4,704	2009/ 8	A	49,108	37,189
2010/ 8	A	724	724	2009/ 5	E	11,919	311
2010/	I	506,955	2,674	2009/ 2	E	11,608	311
2010/ 5	C	504,281	2,660	2008/11	E	11,297	311
2010/ 2	A	501,621	452,348	2008/ 8	E	10,986	311

Reason Code: VERI VERIFY READING
Serv Order Type: READ REREAD/CHECK HIGH-LOW READ
Assigned To:
Date Scheduled: 10/21/2009 Time Scheduled:

Comments: HIGH Read date: 08/17/2009 Current reading: 492730

10/27/09 NOT RETURNED FOR NOV BILLING GMN

Service Comment:

Add'l Info:

Work Completed By: _____ Date Completed: 10/27/2009
Completed Reason:

Date Entered: 08/12/2009
Entered By: cswgmn
Reference: 25927

Account #: 35888
ROUTE: 8991
Read Seq: 291

District: BR Type: RS

CATO AYANNA

8 CORALA RD

BROCKTON, MA 02302

Location: 8 CORALA RD

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel: 179313

Meter Info. Manuf/Serial
Read Meter BADG 27615362
Installed Date 06/30/2010
# of Dials 6

Other Meter Manuf/Serial BADG 40398181

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2011/ 2	A	7,569	2,141	2009/11	C	49,273	165
2010/11	A	5,428	4,704	2009/ 8	A	49,108	37,189
2010/ 8	A	724	724	2009/ 5	E	11,919	311
2010/	I	506,955	2,674	2009/ 2	E	11,608	311
2010/ 5	C	504,281	2,660	2008/11	E	11,297	311
2010/ 2	A	501,621	452,348	2008/ 8	E	10,986	311

Reason Code: VERI VERIFY READING
Serv Order Type: MISC MISCELLANEOUS SERVICE
Assigned To:
Date Scheduled: 08/12/2009 Time Scheduled:

Comments: PLEASE VERIFY AYANNA 781-405-5660 CELL THANKS GRACE

Service Comment:

Add'l Info:

Work Completed By: _____ Date Completed: _____
Completed Reason:

Date Entered: 07/15/2009
Entered By: cwaamf
Reference: 25402

Account #: 35888
ROUTE: 8991
Read Seq: 291

District: BR Type: RS

CATO AYANNA

8 CORALA RD

BROCKTON, MA 02302

Location: 8 CORALA RD

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel: 179313

Meter Info. Manuf/Serial
Read Meter BADG 27615362
Installed Date 06/30/2010
# of Dials 6

Other Meter Manuf/Serial BADG 40398181

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2011/ 2	A	7,569	2,141	2009/11	C	49,273	165
2010/11	A	5,428	4,704	2009/ 8	A	49,108	37,189
2010/ 8	A	724	724	2009/ 5	E	11,919	311
2010/	I	506,955	2,674	2009/ 2	E	11,608	311
2010/ 5	C	504,281	2,660	2008/11	E	11,297	311
2010/ 2	A	501,621	452,348	2008/ 8	E	10,986	311

Reason Code: VERI VERIFY READING
Serv Order Type: READ REREAD/CHECK HIGH-LOW READ
Assigned To:
Date Scheduled: 07/15/2009 Time Scheduled:

Comments: HIGH Read date: 07/31/2009 Current reading: 25919

7-16-09 491080

Service Comment:

Add'l Info:

Work Completed By: _____ Date Completed: 07/23/2009
Completed Reason:

Date Entered: 07/14/2009
Entered By: cwaamf
Reference: 25363

Account #: 35888
ROUTE: 8991
Read Seq: 291

District: BR Type: RS

CATO AYANNA

8 CORALA RD

BROCKTON, MA 02302

Location: 8 CORALA RD

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel: 179313

Meter Info. Manuf/Serial
Read Meter BADG 27615362
Installed Date 06/30/2010
# of Dials 6

Other Meter Manuf/Serial BADG 40398181

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2011/ 2	A	7,569	2,141	2009/11	C	49,273	165
2010/11	A	5,428	4,704	2009/ 8	A	49,108	37,189
2010/ 8	A	724	724	2009/ 5	E	11,919	311
2010/	I	506,955	2,674	2009/ 2	E	11,608	311
2010/ 5	C	504,281	2,660	2008/11	E	11,297	311
2010/ 2	A	501,621	452,348	2008/ 8	E	10,986	311

Reason Code: CALL CALL OFFICE (MISC. PROBLEMS)
Serv Order Type: MISC MISCELLANEOUS SERVICE
Assigned To:
Date Scheduled: 07/14/2009 Time Scheduled:

Comments: PLEASE CALL OWNER @ 781-405-5660

Service Comment:

Add'l Info:

Work Completed By: _____ Date Completed: _____
Completed Reason:

Date Entered: 08/07/2006
Entered By: cwaamf
Reference: 16298

Account #: 35888
ROUTE: 8991
Read Seq: 291

District: BR Type: RS

YANCEY, JR. HOWELL T

8 CORALA RD

BROCKTON, MA 02302

Location: 8 CORALA RD

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel: 179313

Meter Info. Manuf/Serial
Read Meter BADG 27615362
Installed Date 06/30/2010
# of Dials 6

Other Meter Manuf/Serial BADG 40398181

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2011/ 2	A	7,569	2,141	2009/11	C	49,273	165
2010/11	A	5,428	4,704	2009/ 8	A	49,108	37,189
2010/ 8	A	724	724	2009/ 5	E	11,919	311
2010/	I	506,955	2,674	2009/ 2	E	11,608	311
2010/ 5	C	504,281	2,660	2008/11	E	11,297	311
2010/ 2	A	501,621	452,348	2008/ 8	E	10,986	311

Reason Code: VERI VERIFY READING
Serv Order Type: READ REREAD/CHECK HIGH-LOW READ
Assigned To:
Date Scheduled: 08/07/2006 Time Scheduled:

Comments: HIGH Read Date: 07/13/2006 Current Reading: 41909

VER NO T/P - NO ENTRY LM

Service Comment:

Add'l Info:

Work Completed By: JL Date Completed: 08/09/2006
Completed Reason:

Tax ID #04-3046230

REGAN SUPPLY
& TESTING SERVICE

P.O. Box 145 • North Easton, MA 02356
(508) 583-5018

ReganST@comcast.net

Location: City of Brockton
Tag: 8 Corala Road

Name: Ayanna Yancey Cato
Phone:

Date: 7/7/2010
Line Size:
Meter Size: 5/8"
Mfg.: ABB
Type: C-700
Number: 97667648
Pressure:
By Pass:
Test Valve: Test Bench

WATER METER TEST REPORT

VOLUME	RATE G.P.M.	FIRE LINE	TURBINE	POS. DISPLACE	ACCURACY %	
1	1/2			1.005	100.50	
1	2			1.010	101.00	
10	15			10.060	100.60	

COMMENT:

All tests within A.W.W.A. accuracy limits.

REGISTRATION

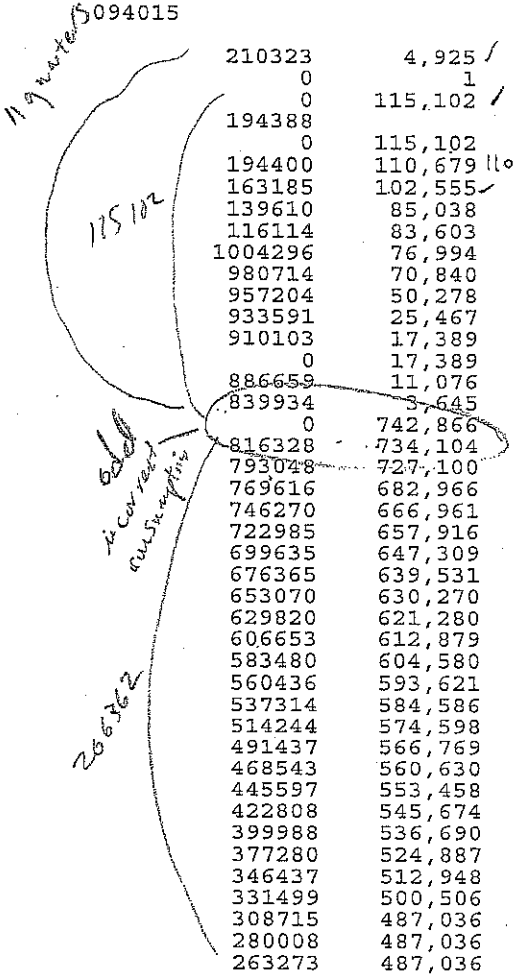
Fire Line:
Turbine:
Pos. Displace: 506955 506967
Registration: 1 cubic ft.

BY THIS HAND AND SEAL WE CERTIFY THIS TO BE A TRUE COPY OF THE TEST RESULTS.

X

08/03/2010 08:36 5085871039 REGAN PAGE 02

Account Number / Service	Customer Man	Name / Meter Number	Cd	Read Date Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Status Billed Amt
31499	231561	MATTA HERBERT			094015			220 N MAIN ST			Active
1WTR58- 1 5/8 METER		NEPT90033425	A	01/31/2011		210323	4,925	4,924	4,423	458.56	974.44
1WTR58- 1 5/8 METER			I	12/10/2010		0	1	4,423	0	.00	.00
1WTR58- 1 5/8 METER			I	12/09/2010		0	115,102	4,423	0	.00	.00
1WTR58- 1 5/8 METER		NEPT90033425B	A	12/09/2010		194388		0	0	.00	1,440.75
1WTR58- 1 5/8 METER			I	12/09/2010		0	115,102	12,547	0	.00	.00
1WTR58- 1 5/8 METER		NEPT90033425B	A	10/21/2010		194400	110,679	8,124	0	389.82	821.19
1WTR58- 1 5/8 METER	I	22388804	A	09/23/2010		163185	102,555	17,517	0	887.30	2,190.57
1WTR58- 1 5/8 METER	I	22388804	A	04/09/2010		139610	85,038	1,435	0	44.43	88.29
1WTR58- 1 5/8 METER	I	22388804	A	01/05/2010		116114	83,603	6,609	0	304.68	631.36
1WTR58- 1 5/8 METER	I	22388804	A	10/13/2009		1004296	76,994	6,154	0	279.11	562.17
1WTR58- 1 5/8 METER	I	22388804	A	07/09/2009		980714	70,840	20,562	0	1,115.24	2,578.71
1WTR58- 1 5/8 METER	I	22388804	A	04/07/2009		957204	50,278	24,811	0	1,364.66	3,201.19
1WTR58- 1 5/8 METER	I	22388804	A	01/20/2009		933591	25,467	8,078	0	387.24	796.90
1WTR58- 1 5/8 METER	I	2238804	A	10/08/2008		910103	17,389	6,313	0	288.05	504.76
1WTR58- 1 5/8 METER			I	10/08/2008		0	17,389	0	0	.00	.00
1WTR58- 1 5/8 METER	I	2238804	A	07/11/2008		886659	11,076	7,431	0	350.88	620.14
1WTR58- 1 5/8 METER	I	2238804	A	04/11/2008		839934	3,645	6	8,762	266.13	598.23
1WTR58- 1 5/8 METER			I	04/11/2008		0	742,866	8,762	0	.00	.00
1WTR58- 1 5/8 METER	K	2000204862	A	01/24/2008		816328	734,104	7,004	0	204.21	453.40
1WTR58- 1 5/8 METER	K	2000204862	A	10/18/2007		793048	727,100	44,134	0	1,590.79	4,373.20
1WTR58- 1 5/8 METER	K	2000204862	A	07/24/2007		769616	682,966	16,005	0	529.75	1,259.75
1WTR58- 1 5/8 METER	K	2000204862	E	04/30/2007		746270	666,961	9,045	0	275.85	604.57
1WTR58- 1 5/8 METER	K	2000204862	A	01/12/2007		722985	657,916	10,607	0	331.65	739.39
1WTR58- 1 5/8 METER	K	2000204862	A	10/18/2006		699635	647,309	7,778	0	231.38	426.83
1WTR58- 1 5/8 METER	K	2000204862	A	08/01/2006		676365	639,531	9,261	0	283.43	522.63
1WTR58- 1 5/8 METER	K	2000204862	A	04/18/2006		653070	630,270	8,990	0	243.84	475.05
1WTR58- 1 5/8 METER	K	2000204862	E	01/31/2006		629820	621,280	8,401	0	225.82	439.65
1WTR58- 1 5/8 METER	K	2000204862	A	10/11/2005		606653	612,879	8,299	0	222.70	423.40
1WTR58- 1 5/8 METER	K	2000204862	A	07/13/2005		583480	604,580	10,959	0	305.34	585.30
1WTR58- 1 5/8 METER	K	2000204862	E	04/30/2005		560436	593,621	9,035	0	245.22	466.60
1WTR58- 1 5/8 METER	K	2000204862	A	01/13/2005		537314	584,586	9,988	0	274.38	522.54
1WTR58- 1 5/8 METER	K	2000204862	A	10/12/2004		514244	574,598	7,829	0	208.32	383.47
1WTR58- 1 5/8 METER	K	2000204862	A	07/16/2004		491437	566,769	6,139	0	156.60	287.31
1WTR58- 1 5/8 METER	K	2000204862	A	04/21/2004		468543	560,630	7,172	0	156.96	314.83
1WTR58- 1 5/8 METER	K	2000204862	A	01/22/2004		445597	553,458	7,784	0	171.96	345.93
1WTR58- 1 5/8 METER	K	2000204862	A	10/10/2003		422808	545,674	8,984	0	201.36	406.89
1WTR58- 1 5/8 METER	K	2000204862	E	07/31/2003		399988	536,690	11,803	0	272.23	558.75
1WTR58- 1 5/8 METER	K	2000204862	E	04/30/2003		377280	524,887	11,939	0	275.69	566.30
1WTR58- 1 5/8 METER	K	2000204862	E	01/31/2003		346437	512,948	12,442	0	288.52	594.27
1WTR58- 1 5/8 METER	K	2000204862	E	10/31/2002		331499	500,506	13,470	0	314.74	651.44
1WTR58- 1 5/8 METER	K	2000204862	P	07/31/2002		308715	487,036	13,220	0	308.36	631.30
1WTR58- 1 5/8 METER			P	04/30/2002		280008	487,036	13,473	0	314.81	651.60
1WTR58- 1 5/8 METER			A	01/31/2002		263273	487,036	4,532	0	92.75	551.86



** END OF REPORT - Generated by William Burke **

Account Number / Service	Customer Man	Meter Number	Name	Cd	Read Date	Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Status Billed Amt
31499	318371		MATTA HERBERT				094015			220 N MAIN ST			Active
1WTR58- 1 5/8 METER				A	10/25/2001			232717	482,504	13,025	0	303.39	626.69
1WTR58- 1 5/8 METER				A	07/17/2001			210160	469,479	16,465	0	391.11	817.96
1WTR58- 1 5/8 METER				A	04/29/2001			195280	453,014	7,321	0	160.61	308.78
1WTR58- 1 5/8 METER				A	02/19/2001			172703	445,693	18,030	0	431.02	904.97
1WTR58- 1 5/8 METER				A	10/28/2000			141559	427,663	21,295	0	514.27	514.27
1WTR58- 1 5/8 METER				A	07/26/2000			111204	406,368	21,692	0	524.40	1,108.58
1WTR58- 1 5/8 METER				A	04/29/2000			88900	384,676	15,492	0	366.30	366.30
1WTR58- 1 5/8 METER				A	02/21/2000			59802	369,184	11,223	0	257.44	526.50
1WTR58- 1 5/8 METER				A	01/01/2000			37502	357,961	37,055	0	887.40	1,865.26
1WTR58- 1 5/8 METER				A	06/25/1999			8493	320,906	27,308	0	668.76	668.76
1WTR58- 1 5/8 METER				A	02/17/1999			31499902	293,598	46,700	0	1,133.35	1,133.35
1WTR58- 1 5/8 METER				A	07/29/1998			31499808	246,880	90,700	0	2,275.70	2,275.70

** END OF REPORT - Generated by William Burke **

12½ (50 gpm)

6 mos.

Total 647,788

12955/9hr = 96909 g/9hr = 1076 g/l = 46 gpd/cap

Account Master Maintenance

Account: 3-1499

1-5-96 22372 X OUT CHG SET TO 'O' N/R MIU
1/29/96 W191.05 ABATE FEB/MAY95 W208.50 W208.00
OVERAVE S170.65 " " S211.05 S211.05 LM
W193.40 ABATE AUG/NOV95 W204.78 W204.77 OVER AVE.
S172.70 " " S207.28 S207.27 LM
10/27/98 269010 XOUT TEST OK DS
11/03/98 RET. SAME METER 269017
02-02-00 365524 ver.(EC) water was running
02-09-00 366909 ver.(EC)
2/10/00 X OUT TEST OK RET. START AT 366986 ON 2/11/00
12/10/01 487036 X OUT FOR TEST - TESTED GOOD.
2-4-02 REMOVED JUMPER INSTALLED SAME METER 487036
NO LIVE PHONE, TOUCHPAD ONLY
**COMPLETED CUST MEETING FOLDER DATED 2/8/00 IN BOX IN SUPPLY CLOSET*
2-28-02 (#263273) S 90.27 ABATE 368.84 TO MATCH WATER CONSUMPTION HM
10-23-2007 728234 w/o ver(ET)
10/29/07 NO ADJ - VERI HIGHER THAN BILL OF 11/1/07
11/27/07 METER TEST FEE PD AT
12/03/07 PER PETER R CALLED 2 TIMES NO RESPONSE AT
2/26/2008 OWNER CALLED FOR RESULTS OF METER TEST-I TOLD HIM TO CONTACT PETER REDDAN & PROVIDED # AS MR. REDDAN HAS BEEN TRYING TO REACH OWNER SINCE DEC 3, 2007 NO REPSPONSE
2/27/08 742866 X OUT FOR METER TEST
2-28-08 METER TEST FOR 220 N-MAIN ST
L 101 M 100 H100.8 (PR) PASSED
4/11/08 REMOVED JUMPER INSTALLED RADIO READ METER @ 003639
12-4-08 MR. MATTA (1781-962-1155) aTTY KEN ELIAS 508-580-0009 NEEDS TO BE PAID OR ABATED TO GET LICENSE - SENT PRINTOUTS TO BRIAN. HM
12/17/08 actual readings, meter passed test, no adjustments - bill must be paid - per BMC (AH)
8/21/09- OWNER CAME INTO CITY HALL WANTED COPIES OF BILLS WE SENT HIM TO THE TAX OFFICE HE CAME BACK AND WANTED CONSUMPTION HISTORY HE WAS VERY RUDE AND SHORT WE GAVE HIM THE CONSUMPTION SCREEN AND HE TOLD GAYLE THAT WE WILL NEVER PROVE A LEAK TO HIM- AT
9/25/2009- PER DPW COMMISSIONER- SENT OUT TO GET VERIFY READING. AT & SS- NOTE: LOCATION IS A LEGLA BAORDING HOUSR WITH 18 ROOMS & AN ACCEPTABLE OCCUPANCY NUMBER OF 23 PEOPLE - PER BLDG. DEPT. SS
9/25/2009 - 075697 VERIFY- (ED C.) PER PHONE CALL TO ME. SS- NOTE: HIGHER THAN BILL #980714. SS
9/29/2009-LTTR-2-D DALEY-RE-LOCATION'S USAGE- PROPERTY IS A ROOMING/BOARDING HOUSE WITH AN OCCUPANCY OF UP TO 23 PEOPLE & HAS 18 UNITS INSIDE. BASED ON THIS INFO & PRIOR METER TEST, USAGE AMOUNT IS NOT EXUBERANT FOR NUMBER OF PEOPLE RESIDING IN LOCATION, READS ARE ACTUALS & NO ADJUSTMENTS ARE WARRANTED, PER MLT. SS
9/28/09 MR MATTA CAME IN TO DISPUTE HIS BILL AGAIN . I ASKED WHAT SIZE HOUSE IT WAS HE SAID A SINGLE FAMILY HOMES BUT ITS A ROOMING HOUSE W/18 ROOMS AND APPROX 23 PEOPLE HE PROCEEDED TO SAY THAT THEY DONT TAKE SHOWERS THEY PEE IN JARS AND DONT HAVE TEETH TO BRUSH HE LEFT SAYING HE WILL BE GETTING A LAWYER . I CALLED BB AND SAID ACCORDING TO THE COMMISSIONER WE ARE TO TAKE READINGS EVERY COUPLE OF WEEKS TO KEEP TABS ON IT.... GMN
09-29-2009 075962 inside (EC)
10-5-09 076374 verify (BB)
10-16-09 077210 verify (BB)
10-29-09 078272 verify (BB)
12-14-09 081932 verify (BB)
12-29-09 083087 verify (BB)
7-23-10 102555 verify inside (BB) this acct. has a hanging black box that is not working correct. will read inside for all billings and verifys
7-29-10 103091 verify inside (BB) gave me a hard time about reading meter told me he needed to have my name and phone # to read the meter.
9/10/10 (163185) w887.30 abated49.20 s1006.69 abated247.38 block adjust (AH)

10-27-10 NO KEY TO BASEMENT OWNER IN FLA. WILL TRY AGAIN (BB) TOLD COLLEEN TO CHANGE
10-29-10 went to property to read meter inside would not let me in basement said to read it by radio. ert is reading wrong 093537 told Larry about problem
11-3-10 094033 verify (BB) outside read do not use read ert is reading wrong
12/9/10 XOUT 115102 CHGD SET TO 000001 NOT RADIO NEPTUNE GMN
12/14/10 VERI READ 000465 (GM,WT)
12-22-10 001175 VERIFY ????????????
12/29/10 OWNER CAME INTO CITY HALL WANTED 90 DAY PRORATED BILL NOT 139 DAY ACTUAL BILL- I ABATED BILL PER LR AND RE- BILLED @ 90 DAY PRORATED UNTIL 10/21/10 READ OF 110,679- GAVE OWNER COPIES & TOLD TO PICK UP NEW BILL 12/30/10 @ CITY HALL - AT/ EAC
12/29/10 # 194388 - ABATED IN FULL RE ISSUED AS BILL # 194400- $ 849.29
1-31-11 004925 inside and outside read (BB)(PR) met Herb Matta to show in and outside read
1/31/11 FEB 2010 BILL WILL BE BILLED 4423 CU FT ON OLD METER FROM 10/21-12/9/10 & NEW METER USAGE 12/9/10-1/31/11= 4925, = TOTAL BILLED CU FT 9347 CU FT COVERING 10/21-1/31/11. THE METER SERIAL #'S WERE BACKWARDS IN MUNIS ONLY I CHANGED- APRIL
3-15-11 009430 inside and outside read (BB) (PR)

Special 5/08

WORK ORDER

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
UTILITIES DIVISION

TEL NKF ✓ TAG ____
MS ✓ MU —
TX ✓ BD ____
AM ____

Name: ____ Account No. 31499

Address: 220 N. MAIN ST Phone No. ____

Appointment Time: ____ Start Time: ____ Finish Time: ____

Installation Date: 2/27/08 Installed By: V-10

METER REMOVED:
Make: Kent Size: 5/8
Serial Number: 95554272 ✓
Reading: Inside: 742866
Outside: 2000204862

METER INSTALLED:
Make: ☐ Kent ☐ ECR/Sensus ____ Size: ____
Serial Number: Jumper
Reading Number: ____
Touch Pad ID #: ____
MIU Installed: YES ☐ NO ☐

PLUMBING CONDITIONS:
Size of Service: ____ 1/2" ____ 3/4" ✓ 1" ____ 1.5" ____ 2" ____ Other ____"

RECEPTACLE INFORMATION: Location: ____ L/S ____ R/S ____ F ____ R

Next To: Electric Meter ____ Walkway ____ Driveway ____

PLUMBING CONDITIONS:
Bad Plumbing: ____ Before Meter ____ After Meter
Electrical Ground: ____ Yes ____ No

Sump Pump? Y ____ N ____ LOCATION: L ____ R ____

Type of Service: ____ Copper ✓ Iron ____ Lead ____ Brass ____ Plastic

BAD PIPING: (Describe) ____

INSTALLATION TYPE: ____ Standard ____ Non-Standard ____ Finished Basement

Comments: PULLED METER FOR TESTING

4/11/08 - installed radio ✓

Reschedule Appointment, Reason: ____

RECD FEB 28 2007

Resident Signature: ____

Installer Signature: GM, SC

5 1

WORK ORDER

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
UTILITIES DIVISION

TEL _____ TAG L
MS _____ MU _____
TX _____ BD _____
AM _____

Name: _____ Account No. 31499

Address: 220 N. MAIN ST Phone No. _____

Appointment Time: _____ Start Time: _____ Finish Time: _____

Installation Date: 2/27/08 Installed By: VT-10

METER REMOVED:
Make: KENT Size: 5/8

Serial Number: 95554272

Reading: Inside: 742866

Outside: 2000204862

METER INSTALLED:
Make: ☐ Kent ☐ ECR/Sensus _____ Size: _____
Serial Number: _____
Reading Number: _____
Touch Pad ID #: _____
MIU Installed: YES ☐ NO ☐

PLUMBING CONDITIONS:
Size of Service: _____ 1/2" _____ 3/4" ✓ 1" _____ 1.5" _____ 2" _____ Other _____ "

RECEPTACLE INFORMATION:
Location: _____ L/S _____ R/S _____ F _____ R
Next To: Electric Meter _____ Walkway _____ Driveway _____

PLUMBING CONDITIONS:
Bad Plumbing: _____ Before Meter _____ After Meter
Electrical Ground: _____ Yes _____ No

Sump Pump? Y _____ N _____ LOCATION: L _____ R _____

Type of Service: _____ Copper ✓ Iron _____ Lead _____ Brass _____ Plastic

BAD PIPING: (Describe) _____

INSTALLATION TYPE: _____ Standard _____ Non-Standard _____ Finished Basement

Comments: PULLED METER FOR TESTING

Reschedule Appointment, Reason: _____

Resident Signature: _____

Installer Signature: GM, SC

WORK ORDER

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
UTILITIES DIVISION

TEL _____ TAG _____
MS _____ MU ✓
TX _____ BD _____
AM _____

Name: H MATTA Account No. 31499

Address: 220 N. MAIN ST Phone No. _____

Appointment Time: _____ Start Time: _____ Finish Time: _____

Installation Date: 4/11/08 Installed By: V-10

METER REMOVED:
Make: _____ Size: _____

Serial Number: _____

Reading: Inside: _____

Outside: _____

METER INSTALLED: I M
Make: ☐ Kent ☐ ECR/Sensus _____ Size: 1"
Serial Number: 16788259
Reading Number: 003639
Touch Pad ID #: 22388804
MIU Installed: YES ☐ NO ☐

PLUMBING CONDITIONS:
Size of Service: _____ 1/2" _____ 3/4" ✓ 1" _____ 1.5" _____ 2" _____ Other _____"

RECEPTACLE INFORMATION: Location: _____ L/S _____ R/S _____ F _____ R

Next To: Electric Meter _____ Walkway _____ Driveway _____

PLUMBING CONDITIONS:
Bad Plumbing: _____ Before Meter _____ After Meter

Electrical Ground: _____ Yes _____ No

Sump Pump? Y _____ N _____ LOCATION: L _____ R _____

Type of Service: _____ Copper ✓ Iron _____ Lead _____ Brass _____ Plastic

BAD PIPING: (Describe) _____

INSTALLATION TYPE: _____ Standard _____ Non-Standard _____ Finished Basement

Comments: REMOVED A JUMPER, INSTALLED A RADIO READ

Reschedule Appointment, Reason: _____

Resident Signature: _____

Installer Signature: GM, JM

3-39

WORK ORDER

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
UTILITIES DIVISION

TEL _____ TAG _____
MS _____ MU _____
TX _____ BD ✓
AM _____

Name: N/A Account No. 31499

Address 220 N MAIN ST Phone No. N/A

Appointment Time: _____ Start Time: _____ Finish Time: _____

Installation Date: 12/9/10 Installed By: V-2

METER REMOVED:
Make: AMCO I-M Size: 5/8

Serial Number: 16788258

Reading: Inside: 115102

Outside: 22388804

METER INSTALLED: NEPTUNE
Make: ☐ Kent ☐ ECR/Sensus _____ Size: 5/8

Serial Number: 90033425

Reading Number: 000001

Touch Pad ID #: _____

MIU Installed: YES ☐ NO ☐

PLUMBING CONDITIONS:
Size of Service: _____ 1/2" _____ 3/4" ✓ 1" _____ 1.5" _____ 2" _____ Other _____"

RECEPTACLE INFORMATION: Location: _____ L/S _____ R/S _____ F _____ R

Next To: Electric Meter _____ Walkway _____ Driveway _____

PLUMBING CONDITIONS:
Bad Plumbing: _____ Before Meter
_____ After Meter

Electrical Ground: ✓ Yes _____ No

Sump Pump? Y _____ N ✓ LOCATION: L _____ R _____

Type of Service: _____ Copper ✓ Iron _____ Lead _____ Brass _____ Plastic

BAD PIPING: (Describe) _____

INSTALLATION TYPE: ✓ Standard _____ Non-Standard _____ Finished Basement

Comments: Removed Amco Meter Installed Neptune Meter

Reschedule Appointment, Reason: _____

Resident Signature: N/A

Installer Signature: GM, PB

WORK ORDER

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
UTILITIES DIVISION

TEL _____ TAG _____
MS _____ MU _____
TX _____ BD _____
AM _____

Name: _____ Account No. 31499

Address: 220 N. MAIN ST Phone No. _____

Appointment Time: _____ Start Time: _____ Finish Time: _____

Installation Date: 12/14/10 Installed By: V-2

METER REMOVED:
Make: _____ Size: _____

Serial Number: _____

Reading: Inside: _____

Outside: _____

METER INSTALLED: NEPTUNE
Make: ☐ Kent ☐ ECR/Sensus _____ Size: 5/8
Serial Number: 90033425
Reading Number: 000465
Touch Pad ID #: 90033425
MIU Installed: YES ☐ NO ☐

PLUMBING CONDITIONS:
Size of Service: _____ 1/2" _____ 3/4" _____ 1" _____ 1.5" _____ 2" _____ Other _____"

RECEPTACLE INFORMATION: Location: _____ L/S _____ R/S _____ F _____ R

Next To: Electric Meter _____ Walkway _____ Driveway _____

PLUMBING CONDITIONS:
Bad Plumbing: _____ Before Meter _____ After Meter

Electrical Ground: _____ Yes _____ No

Sump Pump? Y _____ N _____ LOCATION: L _____ R _____

Type of Service: _____ Copper _____ Iron _____ Lead _____ Brass _____ Plastic

BAD PIPING: (Describe) _____

INSTALLATION TYPE: _____ Standard _____ Non-Standard _____ Finished Basement

Comments: VERIFIED READING

Reschedule Appointment, Reason: _____

Resident Signature: N/A

Installer Signature: GM, WT

WORK ORDER

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
UTILITIES DIVISION

TEL _____ TAG ✓
MS _____ MU _____
TX _____ BD _____
AM _____

Name: _____ Account No. 31499

Address: 220 N. MAIN ST Phone No. _____

Appointment Time: _____ Start Time: _____ Finish Time: _____

Installation Date: 12/22/10 Installed By: V-Z

METER REMOVED:
Make: _____ Size: _____

Serial Number: _____

Reading: Inside: _____

Outside: _____

METER INSTALLED: NEPTUNE
Make: ☐ Kent ☐ ECR/Sensus _____ Size: 5/8"
Serial Number: 90033425
Reading Number: 001175
Touch Pad ID #: 90033425
MIU Installed: YES ☐ NO ☐

PLUMBING CONDITIONS:
Size of Service: _____ 1/2" _____ 3/4" _____ 1" _____ 1.5" _____ 2" _____ Other _____ "

RECEPTACLE INFORMATION: Location: _____ L/S _____ R/S _____ F _____ R

Next To: Electric Meter _____ Walkway _____ Driveway _____

PLUMBING CONDITIONS:
Bad Plumbing: _____ Before Meter _____ After Meter

Electrical Ground: _____ Yes _____ No

Sump Pump? Y _____ N _____ LOCATION: L _____ R _____

Type of Service: _____ Copper _____ Iron _____ Lead _____ Brass _____ Plastic

BAD PIPING: (Describe) _____

INSTALLATION TYPE: _____ Standard _____ Non-Standard _____ Finished Basement

Comments: VERIFIED READING

Reschedule Appointment, Reason: _____

Resident Signature: N/A

Installer Signature: GM, WT

Date Entered: 10/26/2010
Entered By: cwacmb
Reference: 31974

Account #: 31499
ROUTE: 391
Read Seq:

District: BR Type: RS

MATTA HERBERT

9 LEO'S LANE

AVON, MA 02322

Location: 220 N MAIN ST

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel: 094015

Meter Info. Manuf/Serial
Read Meter NEPT 90033425
Installed Date 12/09/2010
# of Dials 6

Other Meter Manuf/Serial NEPT 90033425D

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2011/ 2	A	4,925	4,924	2010/ 8	A	102,555	17,517
2010/	I	1	4,423	2010/ 5	A	85,038	1,435
2010/11	A			2010/ 2	A	83,603	6,609
2010/	I	115,102	4,423	2009/11	A	76,994	6,154
2010/	I	115,102	12,547	2009/ 8	A	70,840	20,562
2010/ 5	A	110,679	8,124	2009/ 5	A	50,278	24,811

Reason Code: VERI VERIFY READING
Serv Order Type: MISC MISCELLANEOUS SERVICE
Assigned To:
Date Scheduled: 10/26/2010 Time Scheduled:

Comments: PLEASE VERIFY READING
THANKS
11/3/10 094033 VERIFY (BB) OUTSIDE READ-DO NOT USE REAT ERT
READING WRONG - 12/14/10 VERI READ 000465 (GM, WT)

Service Comment:

Add'l Info:

Work Completed By: _____ Date Completed: 12/14/2010
Completed Reason:

Date Entered: 07/22/2010
Entered By: cwahmm
Reference: 30593

Account #: 31499
ROUTE: 391
Read Seq:

District: BR Type: RS

MATTA HERBERT

9 LEO'S LANE

AVON, MA 02322

Location: 220 N MAIN ST

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel: 094015

Meter Info. Manuf/Serial
Read Meter NEPT 90033425
Installed Date 12/09/2010
# of Dials 6

Other Meter Manuf/Serial NEPT 90033425D

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2011/ 2	A	4,925	4,924	2010/ 8	A	102,555	17,517
2010/	I	1	4,423	2010/ 5	A	85,038	1,435
2010/11	A			2010/ 2	A	83,603	6,609
2010/	I	115,102	4,423	2009/11	A	76,994	6,154
2010/	I	115,102	12,547	2009/ 8	A	70,840	20,562
2010/ 5	A	110,679	8,124	2009/ 5	A	50,278	24,811

Reason Code: VERI VERIFY READING
Serv Order Type: READ REREAD/CHECK HIGH-LOW READ
Assigned To:
Date Scheduled: 07/22/2010 Time Scheduled:

Comments: LOW Read date: 07/12/2010 Current reading: 85038
18 UNIT ROOMING HOUSE - EMPTY????? OR STOPPED

VERIFY 102555

Service Comment:

Add'l Info:

Work Completed By: BB Date Completed: 07/23/2010
Completed Reason:

Date Entered: 11/27/2007
Entered By: cwagrn
Reference: 19438

Account #: 31499
ROUTE: 391
Read Seq:

District: BR Type: RS

MATTA HERBERT

9 LEO'S LANE

AVON, MA 02322

Location: 220 N MAIN ST

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel: 094015

Meter Info. Manuf/Serial
Read Meter NEPT 90033425
Installed Date 12/09/2010
# of Dials 6

Other Meter Manuf/Serial NEPT 90033425D

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2011/ 2	A	4,925	4,924	2010/ 8	A	102,555	17,517
2010/	I	1	4,423	2010/ 5	A	85,038	1,435
2010/11	A			2010/ 2	A	83,603	6,609
2010/	I	115,102	4,423	2009/11	A	76,994	6,154
2010/	I	115,102	12,547	2009/ 8	A	70,840	20,562
2010/ 5	A	110,679	8,124	2009/ 5	A	50,278	24,811

Reason Code: TEST METER TEST
Serv Order Type: MISC MISCELLANEOUS SERVICE
Assigned To:
Date Scheduled: 11/27/2007 Time Scheduled:

Comments: *** METER TEST FEE PD CALL
508-584-0831 MIKE OR HERB
THANKS AT

Service Comment:

Add'l Info:

Work Completed By: _____ Date Completed: _____
Completed Reason:

Date Entered: 10/19/2007
Entered By: cwahmm
Reference: 19139

Account #: 31499
ROUTE: 391
Read Seq:

District: BR Type: RS

MATTA HERBERT

9 LEO'S LANE

AVON, MA 02322

Location: 220 N MAIN ST

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel: 094015

Meter Info. Manuf/Serial
Read Meter NEPT 90033425
Installed Date 12/09/2010
# of Dials 6

Other Meter Manuf/Serial
NEPT 90033425D

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2011/ 2	A	4,925	4,924	2010/ 8	A	102,555	17,517
2010/	I	1	4,423	2010/ 5	A	85,038	1,435
2010/11	A			2010/ 2	A	83,603	6,609
2010/	I	115,102	4,423	2009/11	A	76,994	6,154
2010/	I	115,102	12,547	2009/ 8	A	70,840	20,562
2010/ 5	A	110,679	8,124	2009/ 5	A	50,278	24,811

Reason Code: VERI VERIFY READING
Serv Order Type: READ REREAD/CHECK HIGH-LOW READ
Assigned To:
Date Scheduled: 10/19/2007 Time Scheduled:

Comments: HIGH Read Date: 10/18/2007 Current Reading: 727100

VERI 728234

Service Comment:

Add'l Info:

Work Completed By: ET Date Completed: 10/23/2007
Completed Reason:

CITY OF BROCKTON

DEPARTMENT OF PUBLIC WORKS
UTILITIES DIVISION
39 MONTAUK ROAD, BROCKTON, MASSACHUSETTS 02301

LARRY ROWLEY
SUPERINTENDENT

TELEPHONES
Water Section
(508) 580-7865
(508) 580-7866
Sewer Section
(508) 580-7880
(508) 580-7881
FAX
(508) 580-7888

METER TEST RESULTS

PROPERTY ADDRESS: #220 N. MAIN ST.

METER NUMBER: 16788258

ENCODER NUMBER: 22388804

READING PRIOR TO TEST: 115102

READING AFTER TEST: 115119

1 CUBIC FOOT AT ½ GPM 93 **% (low flow)**

1 CUBIC FOOT AT 2 GPM 90.25 **% (medium flow)**

10 CUBIC FEET AT 15 GPM: 90.25 **% (high flow)**

(GPM = Gallons per Minute)

GUIDELINES: **95% LOW** **101.5% HIGH**

METER TESTED: _____ **GOOD** ✓ **BAD**

TESTED BY: PETER REDDAN.

DATE: 12-20-10

Water Commission
Stephen T. Pike
Dobbin O. Bookman
Robert D. Smith
William Work III
Craig O. Pena

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
WATER COMMISSION
39 MONTAUK ROAD, BROCKTON, MASSACHUSETTS 02301
Tel: (508) 580-7825 Fax: (508) 580-7836

Water Systems Manager
Brian M. Creedon
bcreedon@ci.brockton.ma.us

METER TEST RESULTS

PROPERTY ADDRESS: #220 N. MAIN ST

METER NUMBER: 95554272

ENCODER NUMBER: 2000204862

1 CUBIC FOOT AT ½ GPM 101 % (low flow)

1 CUBIC FOOT AT 2 GPM 100 % (medium flow)

10 CUBIC FEET AT 15 GPM 100.8 % (high flow)

(GPM = Gallons per minute)

GUIDELINES: 95% low 101.5% high

METER TESTED: ✓ GOOD _____ BAD

TESTED BY: Pat Reddan

DATE: 2-28-08

Mass Installation Work Order for Brockton D.P.W.

Name: HERBERT MATTA Account No. 31499

Address: 225 N. MAIN ST Phone No. 583 4628

Appointment Time: 3:00 Start Time: 305 Finish Time: 400

Installation Date: 1-5-96 Installed By: FM

METER REMOVED:
Make: ROCK Size: 5/8 x 1 1/2

Serial Number: 3153 1314

Reading: Inside: 22372

Outside: —

METER INSTALLED:
Make: ☒ Kent ☐ ECR/Sensus Size: 5/8 x 3/4

Serial Number: 95554272

Reading Number: 0000001

Touch Pad ID #: 20002048 62

MIU Installed: YES ☒ NO ☐

PLUMBING CONDITIONS:
Size of Service: ____ 1/2" ____ 3/4" X 1" ____ 1.5" ____ 2" ____ Other ____"

RECEPTACLE INFORMATION: Location: ____ L/S X R/S ____ F ____ R

Next To: Electric Meter ____ Walkway X Driveway ____

PLUMBING CONDITIONS:
Bad Plumbing: X Before Meter ____ After Meter

Electrical Ground: X Yes ____ No

Sump Pump? Y ____ N X LOCATION: L ____ R ____

Type of Service: ____ Copper X Iron ____ Lead ____ Brass ____ Plastic

BAD PIPING: (Describe) ____

INSTALLATION TYPE: X Standard / Non-Standard ____ Finished Basement

Comments: 25 WIRE

Reschedule Appointment, Reason: ____

Resident Signature: ____

Installer Signature: [signature]

WORK ORDER

CITY OF BROCKTON

DEPARTMENT OF PUBLIC WORKS

UTILITIES DIVISION

Name: _____ Account No. 31499

Address: 220 N. MAIN ST Phone No. _____

Appointment Time: _____ Start Time: _____ Finish Time: _____

Installation Date: 11-27-9F Installed By: _____

METER REMOVED:
Make: TENT Size: 5/8 x 1/2

Serial Number: 95555 4222

Reading: Inside: 269010 (MCC)

Outside: _____

METER INSTALLED:
Make: ☐ Kent ☐ ECR/Sensus _____ Size: _____

Serial Number: _____

Reading Number: _____

Touch Pad ID #: _____

MIU Installed: YES ☐ NO ☐

PLUMBING CONDITIONS:
Size of Service: _____ 1/2" _____ 3/4" _____ 1" _____ 1.5" _____ 2" _____ Other _____ "

RECEPTACLE INFORMATION: Location: _____ L/S _____ R/S _____ F _____ R

Next To: Electric Meter _____ Walkway _____ Driveway _____

PLUMBING CONDITIONS:
Bad Plumbing: _____ Before Meter
_____ After Meter

Electrical Ground: _____ Yes _____ No

Sump Pump? Y _____ N _____ LOCATION: L _____ R _____

Type of Service: _____ Copper _____ Iron _____ Lead _____ Brass _____ Plastic

BAD PIPING: (Describe) _____

INSTALLATION TYPE: _____ Standard _____ Non-Standard _____ Finished Basement

Comments: _____

X CUT TENT OK
RETURNED 11-3-9F WT AT 269017

Reschedule Appointment, Reason: _____

Resident Signature: _____ Installer Signature: _____

WORK ORDER

CITY OF BROCKTON

DEPARTMENT OF PUBLIC WORKS

UTILITIES DIVISION

Name: _____ Account No. 31499

Address: 220 N. MAIN ST Phone No. _____

Appointment Time: _____ Start Time: _____ Finish Time: _____

Installation Date: 2-10-00 Installed By: _____

METER REMOVED:
Make: KENT Size: 5/8

Serial Number: 95554272

Reading: Inside: 366951

Outside: _____

METER INSTALLED:
Make: ☐ Kent ☐ ECR/Sensus _____ Size: _____

Serial Number: _____

Reading Number: _____

Touch Pad ID #: _____

MIU Installed: YES ☐ NO ☐

PLUMBING CONDITIONS:
Size of Service: _____ 1/2" _____ 3/4" _____ 1" _____ 1.5" _____ 2" _____ Other _____ "

RECEPTACLE INFORMATION: Location: _____ L/S _____ R/S _____ F _____ R

Next To: Electric Meter _____ Walkway _____ Driveway _____

PLUMBING CONDITIONS:
Bad Plumbing: _____ Before Meter
_____ After Meter

Electrical Ground: _____ Yes _____ No

Sump Pump? Y _____ N _____ LOCATION: L _____ R _____

Type of Service: _____ Copper _____ Iron _____ Lead _____ Brass _____ Plastic

BAD PIPING: (Describe) _____

INSTALLATION TYPE: _____ Standard _____ Non-Standard _____ Finished Basement

Comments:
X OUT TEST OK,
RETURNED START AT 366986 2-11-00

Reschedule Appointment, Reason: _____

Resident Signature: _____

Installer Signature: _____

WORK ORDER

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
UTILITIES DIVISION

TEL____ TAG____
MS____ MU____
TX____ BD____
AM____

Name: MATTA Account No. 31499

Address: 220 N. MAIN ST Phone No. N/A

Appointment Time: ____ Start Time: ____ Finish Time: ____

Installation Date: 12-10-01 Installed By: Jason Chuck

METER REMOVED:
Make: KENT Size: 5/8"
Serial Number: 9555427
Reading: Inside: 487036
Outside: 2000204862

METER INSTALLED:
Make: ☒ Kent ☐ ECR/Sensus Size:
Serial Number:
Reading Number: JUMPER
Touch Pad ID #:
MIU Installed: YES ☒ NO ☐

PLUMBING CONDITIONS:
Size of Service: ____ 1/2" ____ 3/4" ✓ 1" ____ 1.5" ____ 2" ____ Other ____"

RECEPTACLE INFORMATION: Location: ____ L/S ____ R/S ____ F ✓ R

Next To: Electric Meter ____ Walkway ____ Driveway ____

PLUMBING CONDITIONS:
Bad Plumbing: ____ Before Meter ____ After Meter

Electrical Ground: ✓ Yes ____ No

Sump Pump? Y ____ N ____ LOCATION: L ____ R ____

Type of Service: ____ Copper ✓ Iron ____ Lead ____ Brass ____ Plastic

BAD PIPING: (Describe) ____

INSTALLATION TYPE: ✓ Standard ____ Non-Standard ____ Finished Basement

Comments: PULL METER OUT FOR TEST

C. CUTTING TEST METER MON. 12-10-01
GOOD TEST (PASSED)

Reschedule Appointment, Reason: ____

Resident Signature: ____

Installer Signature: Jason & Chuck

WORK ORDER

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
UTILITIES DIVISION

V

TEL _____ TAG _____
MS _____ MU _____
TX _____ BD _____
AM _____

Name: Marta
Account No. 31499
Address: 229 N. MAIN ST
Phone No. N/A
Appointment Time: _____ Start Time: _____ Finish Time: _____
Installation Date: 2-4-02
Installed By: VAN # 10

METER REMOVED:
Make: _____ Size: _____
Serial Number: Jumper
Reading: Inside: _____
Outside: _____

METER INSTALLED:
Make: ☑ Kent ☐ ECR/Sensus _____ Size: 5/8"
Serial Number: 25554272
Reading Number: 487036
Touch Pad ID #: 2000 204862
MIU Installed: YES ☑ NO ☐

PLUMBING CONDITIONS:
Size of Service: _____ 1/2" _____ 3/4" ✓ 1" _____ 1.5" _____ 2" _____ Other _____ "

RECEPTACLE INFORMATION: Location: _____ L/S _____ R/S _____ F _____ R

Next To: Electric Meter _____ Walkway _____ Driveway _____

PLUMBING CONDITIONS:
Bad Plumbing: _____ Before Meter _____ After Meter
Electrical Ground: ✓ Yes _____ No

Sump Pump? Y _____ N _____ LOCATION: L _____ R _____

Type of Service: _____ Copper ✓ Iron _____ Lead _____ Brass _____ Plastic

BAD PIPING: (Describe) _____

INSTALLATION TYPE: ✓ Standard _____ Non-Standard _____ Finished Basement

Comments: _____

Install Tested Meter
No live phone
Tp only
OK

Reschedule Appointment, Reason: _____

Resident Signature: _____

Installer Signature: [signature]

Account 3-7697

Account Number / Service	Customer Name / Man Meter Number	Cd	Read Date Time	Parcel By	Bill #	Curr Read	Location / Usage	Repl Usage	Charge Amt	Status / Billed Amt
37697	324572 FORD ROBERT G			181209			61 BONNEY ST			Active
1WTR58- 1 5/8 METER	I 19903982	A	01/24/2011		215694	5,663	1,356	0	41.42	152.19
1WTR58- 1 5/8 METER	I 19903982	A	10/21/2010		192062	4,307	1,509	0	47.25	164.00
1WTR58- 1 5/8 METER	I 19903982	A	07/15/2010		168550	2,798	1,898	0	62.07	194.03
1WTR58- 1 5/8 METER	I 19903982	A	04/15/2010		144968	900	900	72,721	2,774.13	12,306.85
1WTR58- 1 5/8 METER		I	02/19/2010		0	226,271	72,721	0	.00	.00
1WTR58- 1 5/8 METER	K 2000502826	A	01/19/2010		121477	153,550	70,612	0	2,434.74	11,755.00
1WTR58- 1 5/8 METER	K 2000502826	E	10/31/2009		1009658	82,938	2,071	0	68.66	205.83
1WTR58- 1 5/8 METER	K 2000502826	E	07/31/2009		986065	80,867	2,071	0	68.66	205.83
1WTR58- 1 5/8 METER	K 2000502826	E	04/30/2009		962557	78,796	2,073	0	68.74	205.98
1WTR58- 1 5/8 METER	K 2000502826	E	01/31/2009		938946	76,723	2,075	0	68.81	206.13
1WTR58- 1 5/8 METER	K 2000502826	E	10/31/2008		915456	74,648	2,070	0	68.62	193.68
1WTR58- 1 5/8 METER	K 2000502826	E	07/31/2008		892012	72,578	2,069	0	68.58	193.62
1WTR58- 1 5/8 METER	K 2000502826	E	04/30/2008		845283	70,509	2,066	0	42.79	167.75
1WTR58- 1 5/8 METER	K 2000502826	E	01/31/2008		821635	68,443	2,062	0	42.70	167.55
1WTR58- 1 5/8 METER	K 2000502826	E	10/10/2007		798352	66,381	2,068	0	42.84	165.16
1WTR58- 1 5/8 METER	K 2000502826	E	07/31/2007		774901	64,313	2,085	0	43.24	165.99
1WTR58- 1 5/8 METER	K 2000502826	E	04/30/2007		751539	62,228	2,085	0	43.24	165.99
1WTR58- 1 5/8 METER	K 2000502826	E	01/31/2007		728246	60,143	2,094	0	43.46	166.44
1WTR58- 1 5/8 METER	K 2000502826	E	10/17/2006		704891	58,049	2,060	0	42.65	154.26
1WTR58- 1 5/8 METER	K 2000502826	E	07/31/2006		681600	55,989	2,031	0	41.96	152.99
1WTR58- 1 5/8 METER	K 2000502826	E	04/30/2006		658307	53,958	2,040	0	38.31	149.52
1WTR58- 1 5/8 METER	K 2000502826	E	01/31/2006		635062	51,918	2,029	0	38.08	149.07
1WTR58- 1 5/8 METER	K 2000502826	E	10/31/2005		611889	49,889	2,219	0	42.18	154.78
1WTR58- 1 5/8 METER	K 2000502826	E	07/31/2005		588717	47,670	2,170	0	41.12	152.78
1WTR58- 1 5/8 METER	K 2000502826	E	04/30/2005		565676	45,500	2,121	0	40.06	150.78
1WTR58- 1 5/8 METER	K 2000502826	E	01/25/2005		542554	43,379	2,085	0	39.29	149.32
1WTR58- 1 5/8 METER	K 2000502826	E	10/31/2004		519487	41,294	1,940	0	36.15	140.88
1WTR58- 1 5/8 METER	K 2000502826	E	07/30/2004		496682	39,354	1,799	0	33.11	135.31
1WTR58- 1 5/8 METER	K 2000502826	E	04/30/2004		473785	37,555	1,788	0	32.18	134.19
1WTR58- 1 5/8 METER	K 2000502826	E	01/31/2004		450840	35,767	2,109	0	37.96	145.71
1WTR58- 1 5/8 METER	K 2000502826	A	10/17/2003		428048	33,658	3,739	0	74.12	216.62
1WTR58- 1 5/8 METER	K 2000502826	E	07/31/2003		405225	29,919	1,792	0	32.26	134.34
1WTR58- 1 5/8 METER	K 2000502826	A	04/29/2003		382519	28,127	1,780	0	32.04	118.90
1WTR58- 1 5/8 METER	K 2000502826	E	01/31/2003		351677	26,347	1,729	0	31.12	117.07
1WTR58- 1 5/8 METER	K 2000502826	E	10/31/2002		336739	24,618	1,703	0	30.65	116.13
1WTR58- 1 5/8 METER	K 2000502826	A	07/19/2002		313929	22,915	4,672	0	96.04	238.21
1WTR58- 1 5/8 METER		A	04/22/2002		285223	18,243	785	0	14.13	55.68
1WTR58- 1 5/8 METER		A	01/31/2002		268489	17,458	669	0	13.50	52.98
1WTR58- 1 5/8 METER		E	10/31/2001		237934	16,789	1,500	0	27.00	390.54
1WTR58- 1 5/8 METER		E	07/31/2001		215375	15,289	1,500	0	27.00	399.99
1WTR58- 1 5/8 METER		E	04/30/2001		200498	13,789	1,500	0	27.00	395.12
1WTR58- 1 5/8 METER		E	01/31/2001		177922	12,289	1,500	0	27.00	416.76
1WTR58- 1 5/8 METER		E	10/31/2000		146789	10,789	1,500	0	27.00	27.00
1WTR58- 1 5/8 METER		C	07/31/2000		116436	9,289	1,500	0	27.00	282.80
1WTR58- 1 5/8 METER		C	05/01/2000		94132	7,789	1,500	0	27.00	27.00
1WTR58- 1 5/8 METER		E	02/25/2000		65035	6,289	1,500	0	27.00	478.39
1WTR58- 1 5/8 METER		E	12/31/1999		42741	4,789	1,500	0	27.00	429.62
1WTR58- 1 5/8 METER		E	07/15/1999		11077	3,289	1,500	0	27.00	27.00
1WTR58- 1 5/8 METER			02/22/1999		37697902	446,653	9,800	0	202.80	202.80
1WTR58- 1 5/8 METER			08/03/1998		37697808	436,853	9,900	0	205.15	205.15

10/97 meter "0"

Water Commission
Stephen T. Pike
Robert O. Bookman
Robert D. Smith
[illegible] York III
Craig O. Pena

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
WATER COMMISSION
39 MONTAUK ROAD, BROCKTON, MASSACHUSETTS 02301
Tel: (508) 580-7825 Fax: (508) 580-7836

Water Systems Manager
Brian M. Creedon
bcreedon@ci.brockton.ma

METER TEST RESULTS

PROPERTY ADDRESS: #61 Bonney ST

METER NUMBER: 97667978

ENCODER NUMBER: 2000502826

1 CUBIC FOOT AT ½ GPM 97 % (low flow)

1 CUBIC FOOT AT 2 GPM 100 % (medium flow)

10 CUBIC FEET AT 15 GPM 100.4 % (high flow)

(GPM = Gallons per minute)

GUIDELINES: 95% low 101.5% high

METER TESTED: ✓ GOOD ____ BAD

TESTED BY: PETER REDDAN

DATE 2-25-10

Account Master Maintenance

Account: 3-7697

10/16/97 444811 X OUT CHG ST AT "0" N/R MIU
2-12-02 (#11077) W 27.50 ABATE 195.58 S 26.85 ABATE 201.46 O/A HM
2-12-02 (#42741) W 27.50 ABTE 176.98 S 26.85 ABATE 171.29 O/A HM
2-12-02 (#65035) W 27.50 ABATE 195.58 S 26.85 ABATE 201.46 O/A HM
2-12-02 (#94132) W 27.50 ABATE 81.87 S 26.85 ABATE 79.40 O/A HM
2-12-02 (#116436)2 27.50 ABATE 101.25 S 26.85 ABATE 100.20 O/A HM
2-12-02 (#146789) W 27.50 ABATE 165.86 S 26.85 ABATE 169.55 O/A HM
2-12-02 (#177922) W 27.50 ABATE 165.86 S 26.85 ABATE 169.55 O/A HM
2-12-02 (#200498) W 27.50 ABATE 161.99 S 26.85 ABATE 165.40 O/A HM
2-12-02 (#215375) W 27.50 ABATE 157.77 S 26.85 ABATE 160.87 O/A HM
2-12-02 (#237934) W 27.50 ABATE 153.21 S 26.85 ABATE 155.98 O/A HM
01-21-2010 eo-44
2-17-10 226219 verify (JL) INSIDE gave to Peter R to change
2/18/10 SENT APPROVAL FOR PRORATION TO LARRY >HC<
2-18-10 226249 verify (PJ) inside
2/19/2010 X OUT SET @ 226271 SET RADIO TO 000000
2/19/10 SPOKE TO MR. FORD-TRIED TO EXPLAIN TO HIM THAT HE HAS BEEN EST FOR 10 YRS AND THAT FEBRUARY, 2010 BILL WOULD STAND. HE SAID THAT PETER WAS OUT THERE AND THEY CHANGED THE METER. ALSO TOLD HIM THAT IF THE TAKEOUT READ WAS WHAT THE VERI WAS ON 2/18, HIS NEXT BILL WAS ALSO GOING TO BE HIGH WITH USAGE FROM BOTH THE NEW METER AND OLD METER, HE SAID MAYBE HE SHOULD GO TO THE ENTERPRISE AND LET THEM KNOW WHAT IS GOING ON WITH
THESE BILLS. HE ALSO WANTED TO KNOW WHY THE METER RDRS DIDN'T SAY SOMETHING WHEN THEY NOTICED THAT THEY COULD NOT GET A READ FROM THE OUTSIDE TP - THAT IT WAS BROKEN. I TOLD HIM THAT I WOULD TAKE THAT UP WITH THE MTR RDRS, BUT THIS BILL ISS GOING TO STAND AND THAT HE SHOULD CALL BACK IN 90 DAYS SO THATWE CAN REVIEW THE ACCT. HE WAS NOT A HAPPY MAN. SPOKE TO HM ABOUT THIS FOR THE 90 DAY REVIEW ON NEW MTR (GRN)
2/22/10 LARRY ROWLEY OK'D BLOCK ADJ. BASED ON 4796 CU FT A BILLING SINCE NOV 03' BILLING - BILL #450840 THRU FEB 10' BILL #121477 - SHOULD HAVE BEEN BILLED WATER: $3568.13 SEWER $3377.18 BUT WAS BILLED WATER $5296.04 SEWER $8688.50 & ABATED THE DIFFERENCE - SEE CUSTOMER FILE >HC<
2/22/10 (#121477) W2434.74 A1727.91 S2211.03 A5311.32 B/E >HC<
2/25/10 OWNER CAME IN WITH A PRINTOUT OF THE ADJUSTMENT THAT WAS PROCESSED TO THE ACCOUNT OFF THE INTERNET NOW SHOWING THE NEW BALANCE. HE WAS CONTESTING THE ADJUSTMENT THAT WAS PROCESSED & SAID IT WAS STILL WAY TOO HIGH. I EXPLAINED TO HIM THAT THE METER WAS CHANGED AND THAT HE WAS GOING TO GET ANOTHER HIGH BILL COME MAY BASED ON WHAT THE METER WAS TAKEN OUT AT. OWNER FEELS THAT IT IS THE CITYS FAULT BECAUSE HE WAS TOLD BY A METER READER THAT THE TOUCH PAD ON THE OUTSIDE WAS NOT WORKING & FEELS METER READERS SHOULD OF INFORMED HIM OF THE ESTIMATED BILLS HE WAS RECIEVING. THE BILLING OFFICE WAS NEVER CONTACTED IN REGARDS TO ANY OF HIS ESTIMATED BILLS THAT WERE RECIEVED DATED BACK TO 2004. HE WAS GOING TO MONTAUK RD TO SPEAK TO LARRY. -CB
2/25/10 METER TEST LF97 MF100 HF100.4 GOOD [PR]
2-24-10 000142 verify (BB)
3-1-10 000197 verify (BB)
3-3-10 000226 verify (BB)
3-10-10 000366 verify (BB)
5-10-10 001241 verify (BB)
5/14/10 (#144968) W2971.93 A1374.57 S3040.68 A4849.67 O/A OK PER AT & AH >HC<
5/14/10 ABATED BILL #144968 BASED ON THE TAKE OUT OF 226271 IN FEB TO THE LAST ACTUAL ON 10/17/2003 33658 THATS A DIFFERENCE OF 192613 CU FT DIVIDED BY THE 26 BILLINGS = AN AVERAGE USAGE OF 7408 CU FT A BILLING SO SINCE 2003 THE AMOUNT OF WATER THAT SHOULD HAVE BEEN BILLED IS A TOTAL $6540.06 & SEWER IS $6417.42 - BUT WHAT THEY WERE ACTUALLY BILLED IS WATER $7917.63 & SEWER IS $11267.09 SO THE DIFFERENCE THAT WAS ABATED IS WATER $1374.57 & SEWER $4849.67 >HC<
5/19/10 spoke to property owner (Mr. Ford) re bill, gave him adjusted amount, still not happy said he may speak to Councilor or go to Boston media, or litigation (AH)
7/7/10 OWNER CAME INTO CITY HALL REQUESTING LAST 10 YEARS OF CONSUMPTION BILLED- I ASKED HIM TO GIVE ME A DAY OR SO AND I WILL CALL HIM WHEN READY- AT

7/8/10- I CALLED MR. FORD AND TOLD HIM THE CONSUMPTION HISTORY WAS READY AND HE COULD PICK IT UP ANYTIME-AT
7/8/10 @ 1:05 PM OWNER'S SON CAME INTO CITY HALL TO PICK UP ENVELOPE-AT
7/30/10 # 144968 ADDITIONAL NEW POLICY BLOCK ADJ # 144968 W ABATE 197.80 S ABATE 125.92 BLOCK WAS DONE FOR BILL #'S 450840,473785,496682,519487- APRIL
8-3-10 003174 verify outside radio (BB)
1/3/2011- MR FORD CALLED BECAUSE HE RECEIVED HIS R.E. BILL & IT SHOWED THE UTILITY BILLS IN DISPUTE LIENED AGNST HIS PROPERTY & WHEN HE CALLED THE TAX OFFICE ALL HE GOT WAS A VOICE RECORDING & HE DID NOT WANT TO LEAVE A MESSAGE, HE WANTED TO TALK TO SOMEONE ABOUT THE LIEN. I EXPLAINED THAT HE WOULD HAVE TO CALL THE TAX OFFICE FOR QUESTIONS ON THE LIEN HOWEVER WOULD HE LIKE TO SET UP AN APPT. TO MEET W/ THE COMMISSIONER & DISCUSS HIS HI BILLS AND POSSIBLE SET UP A PAYMENT PLAN & HE STATED NO HE DID NOT WANT TO SET UP A MEETG W/ THE COMMISSIONER AS HE HAS ALL READY SPOKEN WITH HIM & GOT NOWHERE. HE SAID THE COMMISSIONER WAS ARROGANT & INSISTENT THAT THE WATER WAS USED WHEN THERE IS NO WAY ANYONE COULD'VE USED THAT MUCH WATER OVER ANY PERIOD OF TIME WITH IT GOING UNNOTICED. HE FURTHER STATED THAT THE CITY OVER CHARGED HIM USAGE & HE HAS SINCE SENT THE CITY A BILL FOR OVERCHARGING HIM & ASKED IF I WAS AWARE OF THAT? I STATED NO I HAD NO KNWOLEDGE OF WHAT HE WAS STATING NOR OF HIS CONVERSATION WITH THE COMMISSIONER. I ASKED AGAIN IF HE WANTED TO MEET W/ THE COMMISSIONER & HE SAID NO HE JUST WANTED TO SPEAK WITH SOMEONE BUT APPARENTLY I COULD NOT HELP HIM BECUASE HE HAS TO SPEAK WITH THE TAX COLLECTOR, & I SAID THAT WAS CORRECT ESPECIALLY IF IT CONCERNED HIS R.E. BILL & LIENS. HE THANKED ME FOR LISTENING & WOULD TRY THE TAX OFFICE AGAIN. SS

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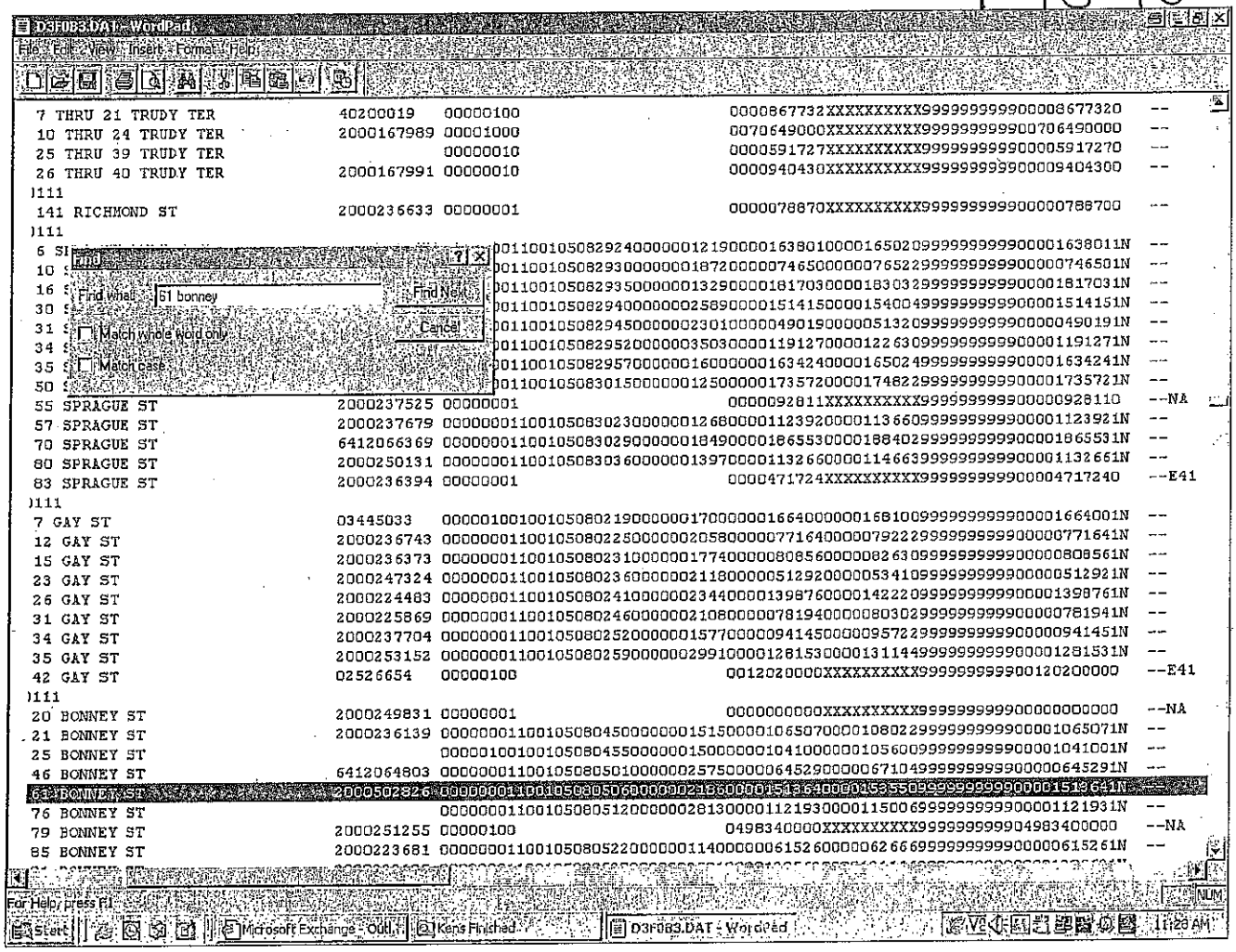
User: cwaweb

1-15-10



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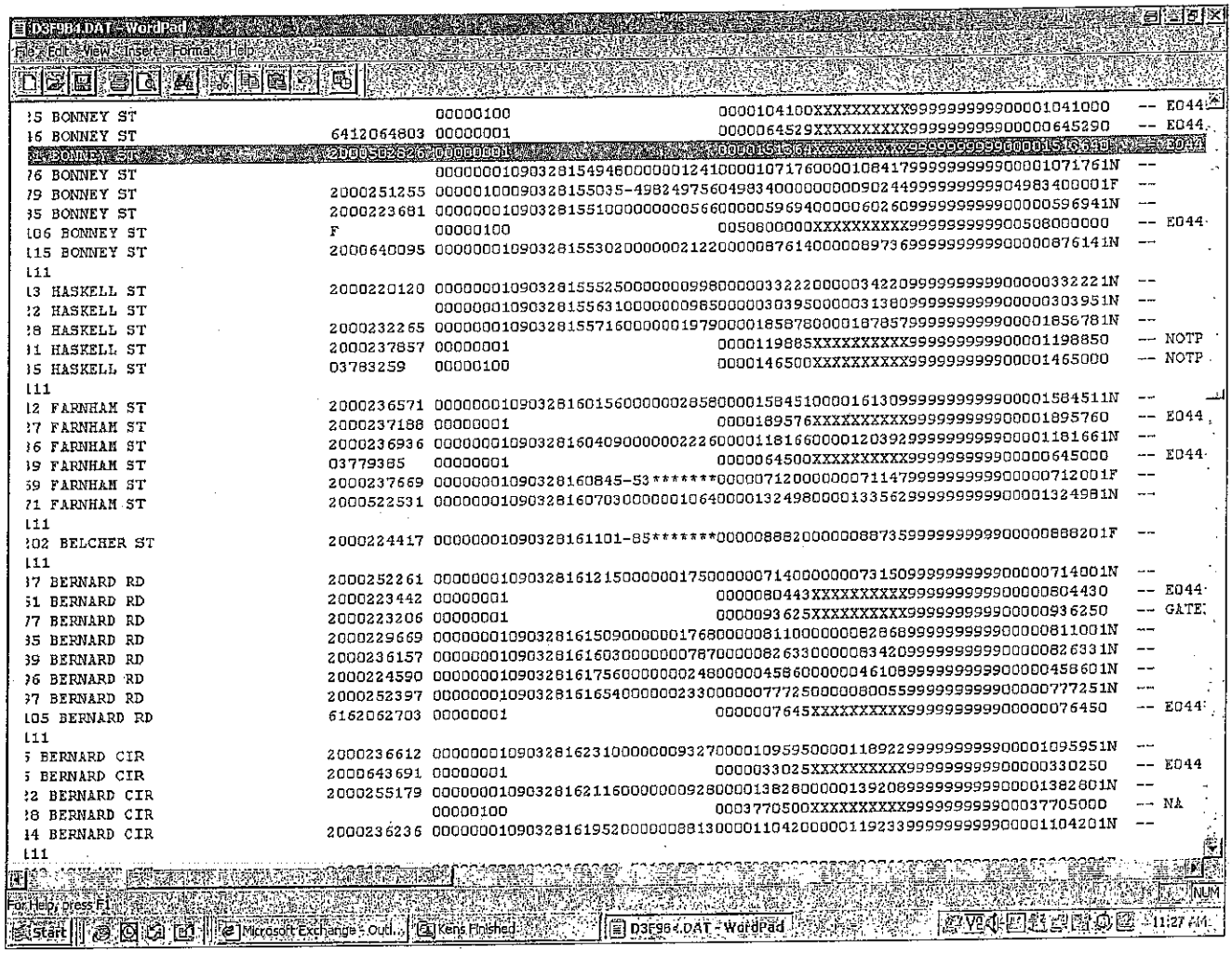

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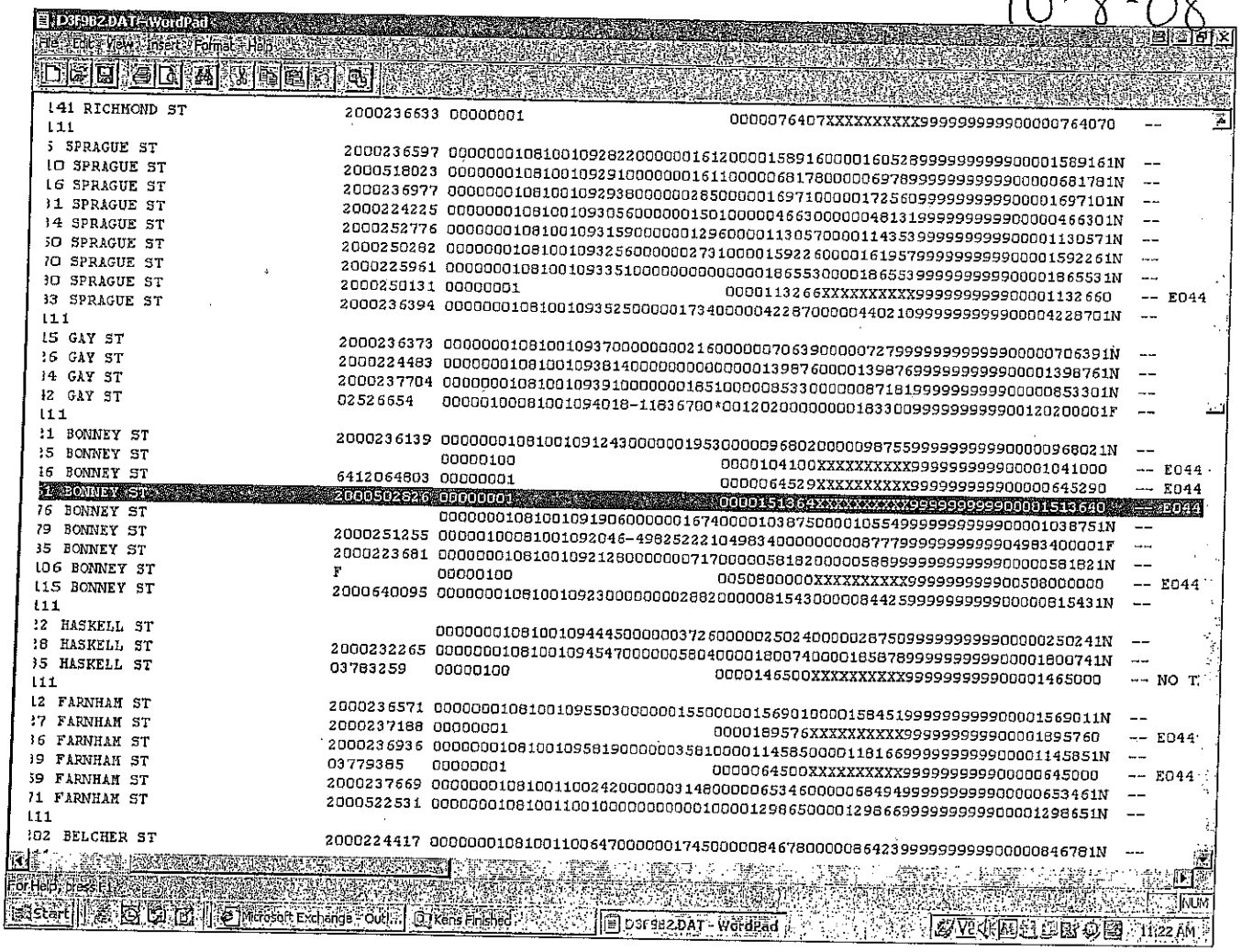
10-8-08



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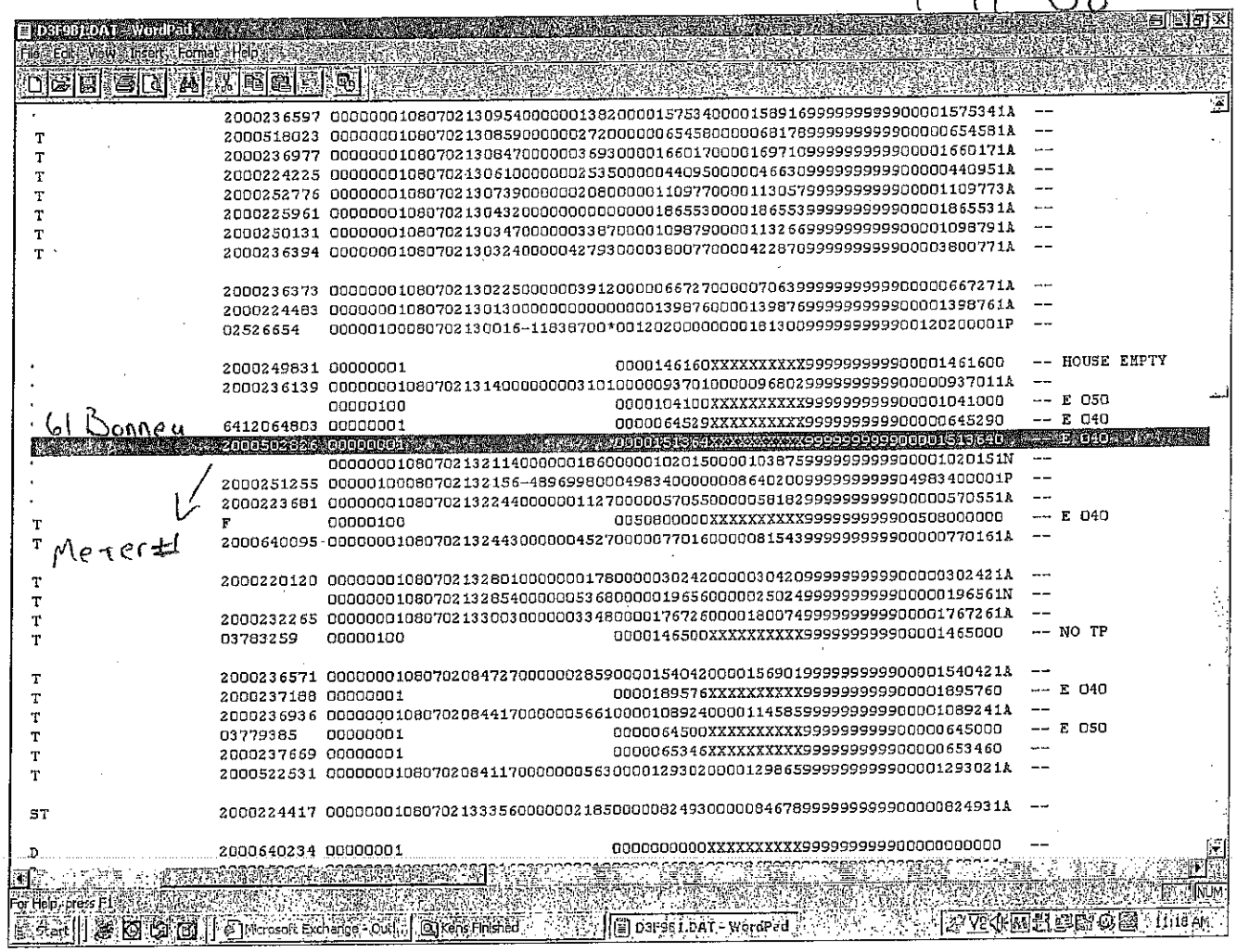
7-11-08



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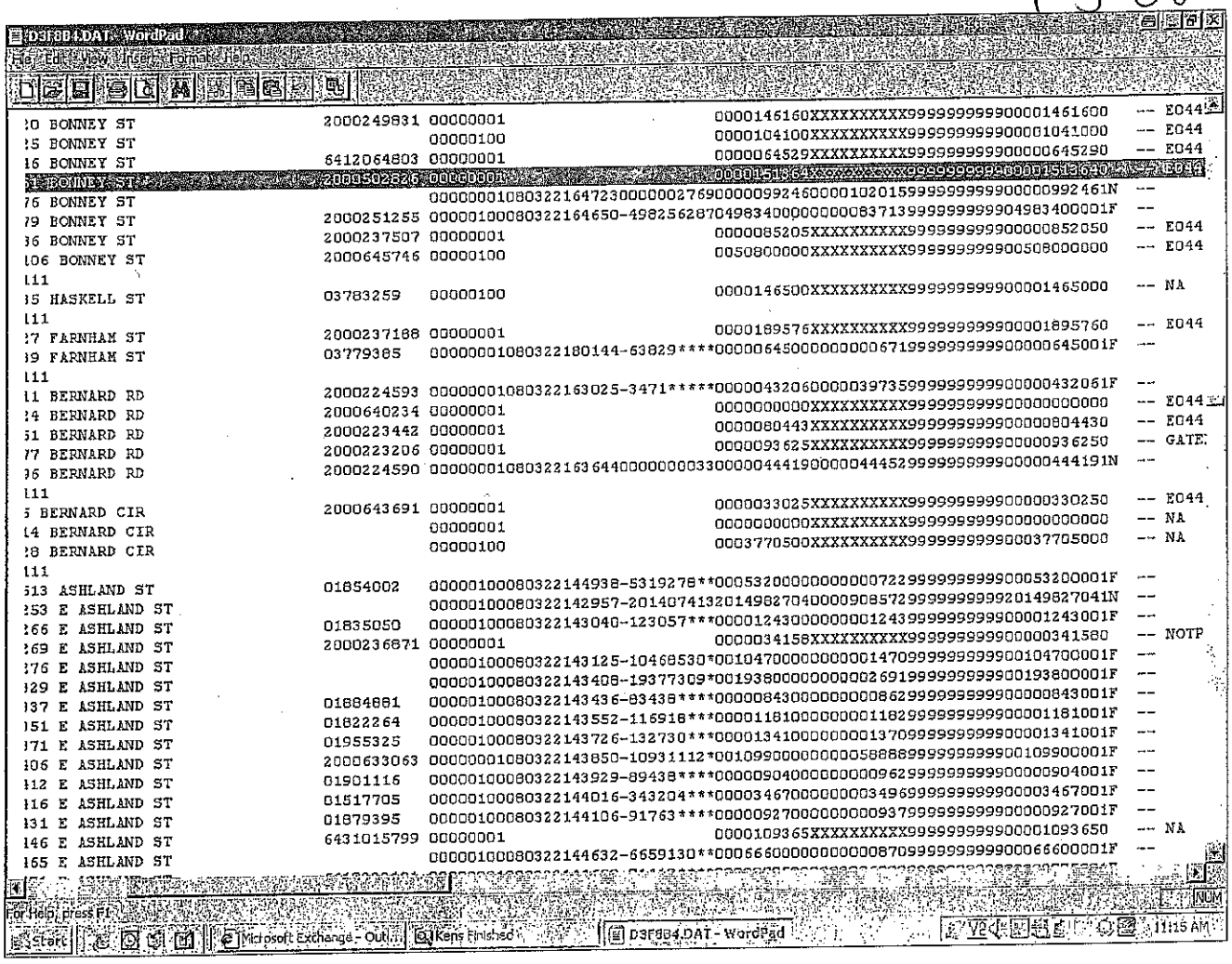
4-3-08



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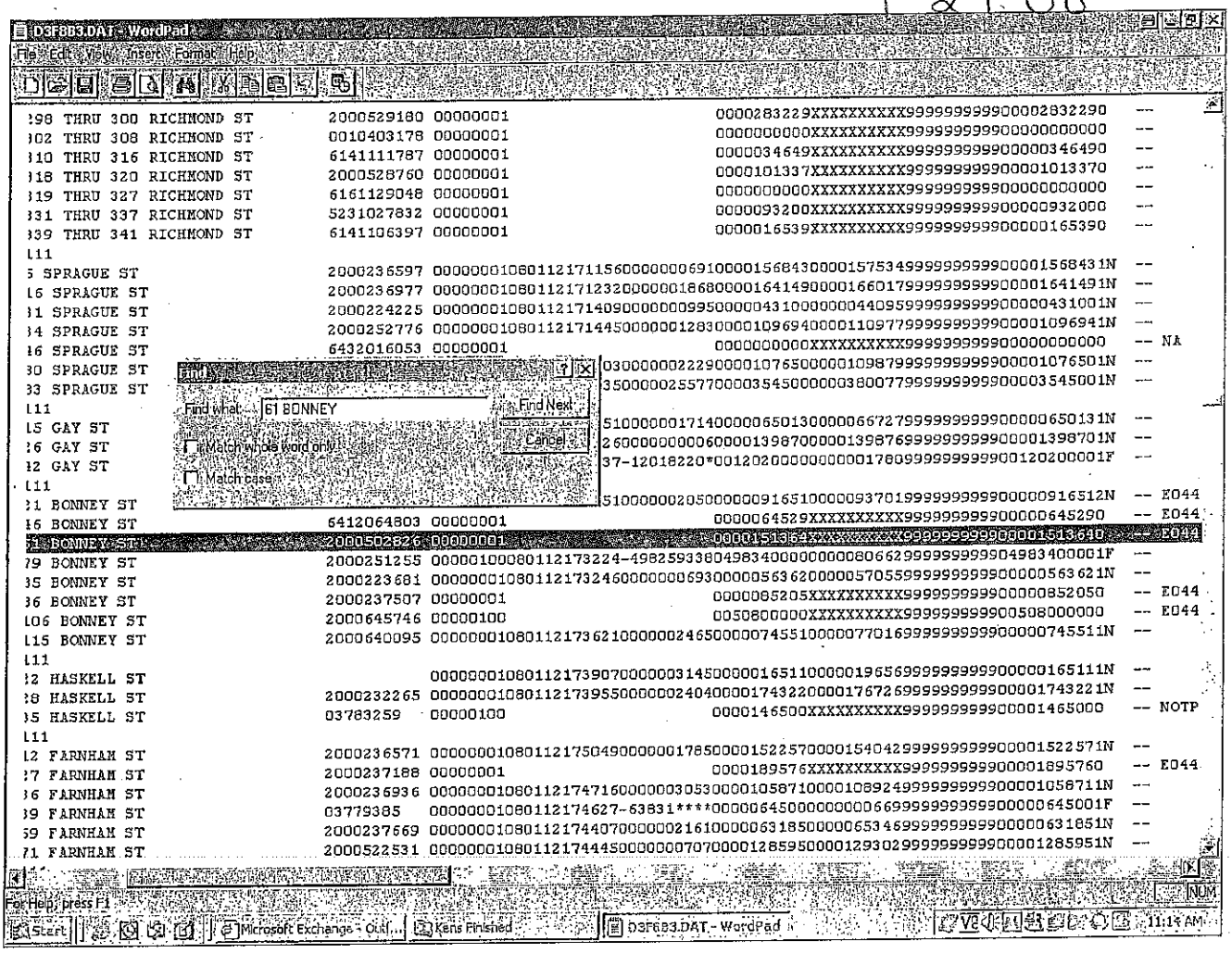

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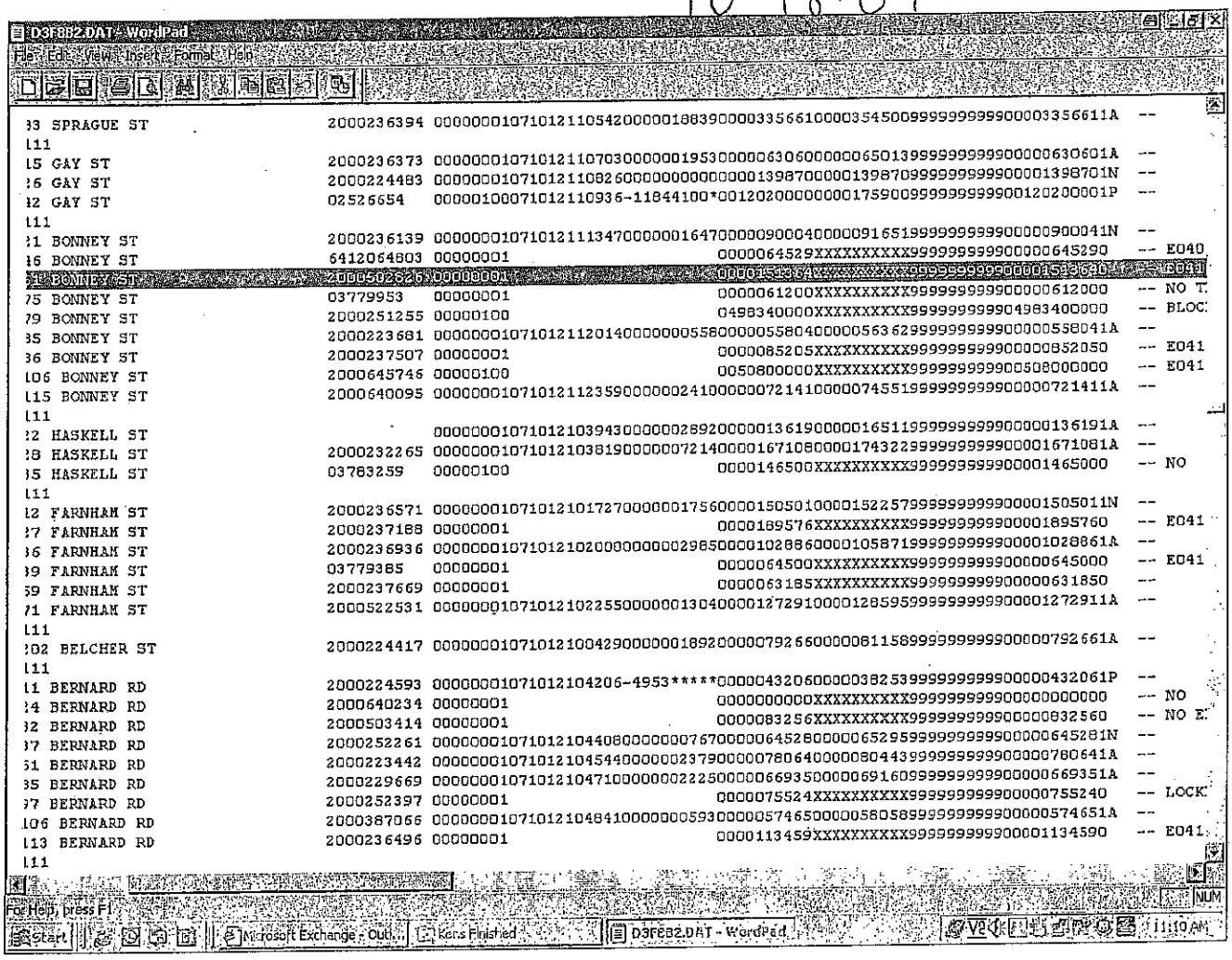
10-18-07



D3F8B2.DAT - WordPad

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111
15 GAY ST              2000236373 00000001071012110703000000195300000630600000065013999999999900000630601A  --
16 GAY ST              2000224483 00000001071012110826000000000000000139870000013987099999999999000013987 01N  --
12 GAY ST              02526654   00000100071012110936-11844100*00120200000000175900999999999900120200001P  --
111
21 BONNEY ST           2000236139 00000001071012111347000000164700000900040000091651999999999900000900041N  --
16 BONNEY ST           6412064803 00000001                    0000064529XXXXXXXXXX99999999999000000645290  -- E040
31 BONNEY ST           2000502826 00000001                    0000151364XXXXXXXXXX99999999999000001513640  -- E041
75 BONNEY ST           03779953   00000001                    0000061200XXXXXXXXXX99999999999000000612000  -- NO T
79 BONNEY ST           2000251255 00000100                    0498340000XXXXXXXXXX99999999999049834000000  -- BLOC
35 BONNEY ST           2000223681 00000001071012112014000000055800000558040000056362999999999900000558041A  --
36 BONNEY ST           2000237507 00000001                    0000085205XXXXXXXXXX99999999999000000852050  -- E041
106 BONNEY ST          2000645746 00000100                    0050800000XXXXXXXXXX99999999999005080000000  -- E041
115 BONNEY ST          2000640095 00000001071012112359000000241000000721410000074551999999999900000721411A  --
111
12 HASKELL ST                     00000001071012103943000000289200000136190000016511999999999900000136191A  --
18 HASKELL ST          2000232265 00000001071012103819000000721400001671080000174322999999999900001671081A  --
35 HASKELL ST          03783259   00000100                    0000146500XXXXXXXXXX99999999999000001465000  -- NO
111
12 FARNHAM ST          2000236571 00000001071012101727000000175600001505010000152257999999999900001505011N  --
27 FARNHAM ST          2000237188 00000001                    0000189576XXXXXXXXXX99999999999000001895760  -- E041
36 FARNHAM ST          2000236936 00000001071012102000000000298500001028860000105871999999999900001028861A  --
39 FARNHAM ST          03779385   00000001                    0000064500XXXXXXXXXX99999999999000000645000  -- E041
59 FARNHAM ST          2000237669 00000001                    0000063185XXXXXXXXXX99999999999000000631850  --
71 FARNHAM ST          2000522531 00000001071012102255000000130400001272910000128595999999999900001272911A  --
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102 BELCHER ST         2000224417 00000001071012100429000000189200000792660000081158999999999900000792661A  --
111
11 BERNARD RD          2000224593 00000001071012104206-4953*****00000432060000038253999999999900000432061P  --
14 BERNARD RD          2000640234 00000001                    0000000000XXXXXXXXXX99999999999000000000000  -- NO
32 BERNARD RD          2000503414 00000001                    0000083256XXXXXXXXXX99999999999000000832560  -- NO E
37 BERNARD RD          2000252261 00000001071012104408000000076700000645280000065295999999999900000645281N  --
51 BERNARD RD          2000223442 00000001071012104544000000237900000780640000080443999999999900000780641A  --
35 BERNARD RD          2000229669 00000001071012104710000000222500000669350000069160999999999900000669351A  --
97 BERNARD RD          2000252397 00000001                    0000075524XXXXXXXXXX99999999999000000755240  -- LOCK
106 BERNARD RD         2000387066 00000001071012104841000000059300000574650000058058999999999900000574651A  --
113 BERNARD RD         2000236496 00000001                    0000113459XXXXXXXXXX99999999999000001134590  -- E041
111
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For Help, press F1

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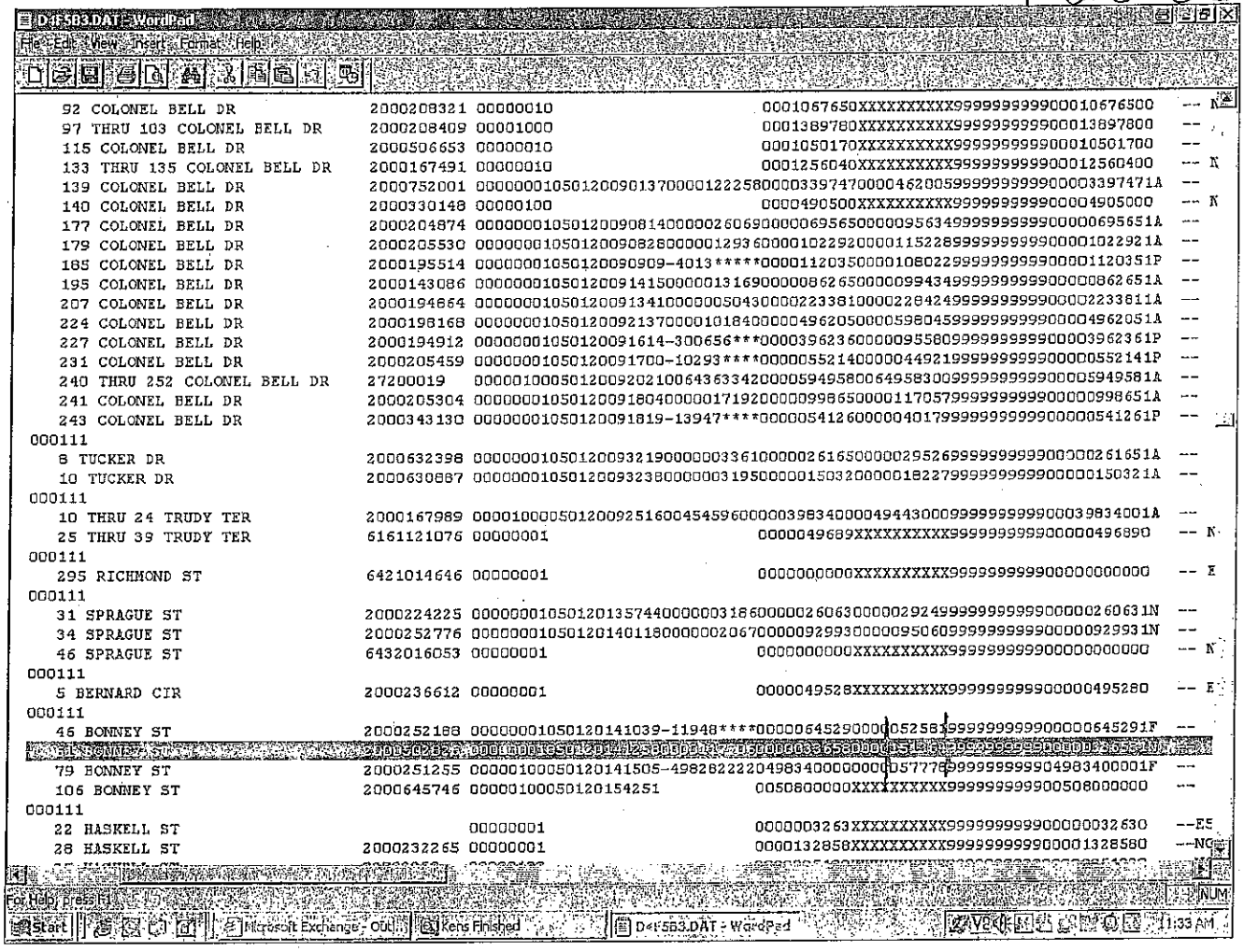
1-25-05



D4F5B3.DAT - WordPad

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   97 THRU 103 COLONEL BELL DR     2000208409 00001000                    0001389780XXXXXXXXXX99999999990001389780 0   --
  115 COLONEL BELL DR              2000506653 00000010                    0001050170XXXXXXXXXX99999999990001050170 0   --
  133 THRU 135 COLONEL BELL DR     2000167491 00000010                    0001256040XXXXXXXXXX99999999990001256040 0   -- N
  139 COLONEL BELL DR              2000752001 0000000105012009013700001222580000339747000046200599999999990000339747 1A  --
  140 COLONEL BELL DR              2000330148 00000100                    0000490500XXXXXXXXXX99999999990000490500 0   -- N
  177 COLONEL BELL DR              2000204874 0000000105012009081400000260690000069565000009563499999999990000069565 1A  --
  179 COLONEL BELL DR              2000205530 0000000105012009082800000129360000102292000011522899999999990000102292 1A  --
  185 COLONEL BELL DR              2000195514 0000000105012009090 9-4013*****000011203500001080229999999999000011203 51P  --
  195 COLONEL BELL DR              2000143086 0000000105012009141500000131690000086265000009943499999999990000086265 1A  --
  207 COLONEL BELL DR              2000194864 0000000105012009134100000050430000223381000022842499999999990000223381 1A  --
  224 COLONEL BELL DR              2000198168 0000000105012009213700001018400000496205000059804599999999990000496205 1A  --
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  231 COLONEL BELL DR              2000205459 0000000105012009170 0-10293****000005521400000449219999999999000005521 41P  --
  240 THRU 252 COLONEL BELL DR     27200019   0000010005012009202100643633420000594958006495830099999999990000594958 1A  --
  241 COLONEL BELL DR              2000205304 0000000105012009180400000171920000099865000011705799999999990000099865 1A  --
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000111
   8 TUCKER DR                     2000632398 0000000105012009321900000033610000026165000002952699999999990000026165 1A  --
   10 TUCKER DR                    2000630887 0000000105012009323800000031950000015032000001822799999999990000015032 1A  --
000111
   10 THRU 24 TRUDY TER            2000167989 0000100005012009251600454596000003983400004944300099999999990003983400 1A  --
   25 THRU 39 TRUDY TER            6161121076 00000001                    0000049689XXXXXXXXXX99999999990000049689 0   -- N
000111
  295 RICHMOND ST                  6421014646 00000001                    0000000000XXXXXXXXXX99999999990000000000 0   -- E
000111
   31 SPRAGUE ST                   2000224225 0000000105012013574400000031860000026063000002924999999999990000026063 1N  --
   34 SPRAGUE ST                   2000252776 0000000105012014011800000020670000092993000009506099999999990000092993 1N  --
   46 SPRAGUE ST                   6432016053 00000001                    0000000000XXXXXXXXXX99999999990000000000 0   -- N
000111
   5 BERNARD CIR                   2000236612 00000001                    0000049528XXXXXXXXXX99999999990000049528 0   -- E
000111
   46 BONNEY ST                    2000252188 0000000105012014103 9-11948****000006452900000525819999999999000006452 91F  --
   61 BONNEY ST                    2000502826 0000000105012014125800000177060000033658000015136999999999000003365 81N  --
   79 BONNEY ST                    2000251255 0000010005012014150 5-4982822220498340000000057778999999999904983400 01F  --
  106 BONNEY ST                    2000645746 0000010005012015425 1          0050800000XXXXXXXXXX99999999990050800000 0   --
000111
   22 HASKELL ST                              00000001                    0000003263XXXXXXXXXX99999999990000003263 0   --E5
   28 HASKELL ST                    2000232265 00000001                    0000132858XXXXXXXXXX99999999990000132858 0   --NG
```

For Help, press F1 NUM

Start | Microsoft Exchange - Out... | Kens Finished | D4F5B3.DAT - WordPad | 11:33 AM

WORK ORDER

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
UTILITIES DIVISION

TEL____ TAG____
MS____ MU____
TX____ BD____
AM____

ame: N/A Account No. 37697

ddress: 61 BONNEY ST Phone No. 508-584-7757

ppointment Time: ____ Start Time: ____ Finish Time: ____

stallation Date: 2-19-10 Installed By: VAN-10

ETER REMOVED:
ake: KENT Size: 5/8

erial Number: 97667978

eading: Inside: 226271
Outside: 20005028 26

METER INSTALLED: BADGER IM
Make: ☐ Kent ☐ ECR/Sensus Size: 5/8
Serial Number: 36465517
Reading Number: 000000
Touch Pad ID #: 19903982
MIU Installed: YES ☐ NO ☐

.UMBING CONDITIONS:
ze of Service: ____ 1/2" ✓ 3/4" ____ 1" ____ 1.5" ____ 2" ____ Other ____ "

ECEPTACLE INFORMATION: Location: ____ L/S ____ R/S ____ F ____ R

ext To: Electric Meter ____ Walkway ____ Driveway ____

.UMBING CONDITIONS:
ıd Plumbing: ____ Before Meter ____ After Meter
Electrical Ground: ✓ Yes ____ No

ımp Pump? Y ____ N ____ LOCATION: L ____ R ____

pe of Service: ✓ Copper ____ Iron ____ Lead ____ Brass ____ Plastic

\D PIPING: (Describe) ____

STALLATION TYPE: ✓ Standard ____ Non-Standard ____ Finished Basement

ımments: Removed Kent Meter Installed Radio Read Meter

schedule Appointment, Reason: ____

sident Signature: N/A

Installer Signature: PB-WT

Mass Installation Work Order for Brockton D.P.W.

Name: FORD Account No. 37697

Address: 61 Bonney ST Phone No. 5584 7757

Appointment Time: 300 Start Time: 240 Finish Time: 340

Installation Date: 10-16-97 Installed By: DANNY

METER REMOVED:
Make: BADGER Size: 5/8 x 1
Serial Number: 9614650
Reading: Inside: 444811
Outside:

METER INSTALLED:
Make: ☑ Kent ☐ ECR/Sensus Size: 5/8 x 1
Serial Number: 9766 7978
Reading Number: 00000
Touch Pad ID #: 2005 02 826
MIU Installed: YES ☑ NO ☐

PLUMBING CONDITIONS:
Size of Service: 1/2" ✓ 3/4" 1" 1.5" 2" Other "

RECEPTACLE INFORMATION: Location: ✓ L/S R/S F R

Next To: Electric Meter ✓ Walkway Driveway

PLUMBING CONDITIONS:
Bad Plumbing: Before Meter / After Meter
Electrical Ground: ✓ Yes No

Sump Pump? Y N ✓ LOCATION: L R

Type of Service: ✓ Copper Iron Lead Brass Plastic

BAD PIPING: (Describe)

INSTALLATION TYPE: ✓ Standard Non-Standard Finished Basement

Comments:

35' main

Reschedule Appointment, Reason:

Resident Signature:

Installer Signature: Dan Lehane

Date Entered: 02/16/2010
Entered By: cwahmc
Reference: 28352

District: BR Type: RS

FORD ROBERT G

Account #: 37697
ROUTE: 8991
Read Seq: 322

61 BONNEY ST

BROCKTON, MA 02302

Location: 61 BONNEY ST

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel: 181209

Meter Info. Manuf/Serial
Read Meter I 19903982
Installed Date 02/19/2010
# of Dials 6

Other Meter Manuf/Serial I 36465517

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2011/ 2	A	5,663	1,356	2009/11	E	82,938	2,071
2010/11	A	4,307	1,509	2009/ 8	E	80,867	2,071
2010/ 8	A	2,798	1,898	2009/ 5	E	78,796	2,073
2010/ 5	A	900	900	2009/ 2	E	76,723	2,075
2010/	I	226,271	72,721	2008/11	E	74,648	2,070
2010/ 2	A	153,550	70,612	2008/ 8	E	72,578	2,069

Reason Code: VERI VERIFY READING
Serv Order Type: READ REREAD/CHECK HIGH-LOW READ
Assigned To:
Date Scheduled: 02/16/2010 Time Scheduled:

Comments: PLS VERIFY
508-584-7757 THANKS >HC<

2/17/10 226219 I/S VERIFY

Service Comment:

Add'l Info:

Work Completed By: JL Date Completed: 02/17/2010
Completed Reason:

Date Entered: 02/16/2010
Entered By: cwacmb
Reference: 28126

Account #: 37697
ROUTE: 8991
Read Seq: 322

District: BR Type: RS

FORD ROBERT G

61 BONNEY ST

BROCKTON, MA 02302

Location: 61 BONNEY ST

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel: 181209

Meter Info. Manuf/Serial
Read Meter I 19903982
Installed Date 02/19/2010
# of Dials 6

Other Meter Manuf/Serial I 36465517

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2011/ 2	A	5,663	1,356	2009/11	E	82,938	2,071
2010/11	A	4,307	1,509	2009/ 8	E	80,867	2,071
2010/ 8	A	2,798	1,898	2009/ 5	E	78,796	2,073
2010/ 5	A	900	900	2009/ 2	E	76,723	2,075
2010/	I	226,271	72,721	2008/11	E	74,648	2,070
2010/ 2	A	153,550	70,612	2008/ 8	E	72,578	2,069

Reason Code: VERI VERIFY READING
Serv Order Type: MISC MISCELLANEOUS SERVICE
Assigned To:
Date Scheduled: 02/16/2010 Time Scheduled:

Comments: please verify reading
robert 508-584-7757
thanks colleen
OWNER'S READ 226192 I/S READ F/MTR RDR 226249

Service Comment:

Add'l Info:

Work Completed By: PT Date Completed: 02/18/2010
Completed Reason:

Date Entered: 01/19/2010
Entered By: cwahmc
Reference: 27916

Account #: 37697
ROUTE: 8991
Read Seq: 322

District: BR Type: RS

FORD ROBERT G

61 BONNEY ST

BROCKTON, MA 02302

Location: 61 BONNEY ST

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel: 181209

Meter Info. Manuf/Serial
Read Meter I 19903982
Installed Date 02/19/2010
# of Dials 6

Other Meter Manuf/Serial
I 36465517

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2011/ 2	A	5,663	1,356	2009/11	E	82,938	2,071
2010/11	A	4,307	1,509	2009/ 8	E	80,867	2,071
2010/ 8	A	2,798	1,898	2009/ 5	E	78,796	2,073
2010/ 5	A	900	900	2009/ 2	E	76,723	2,075
2010/	I	226,271	72,721	2008/11	E	74,648	2,070
2010/ 2	A	153,550	70,612	2008/ 8	E	72,578	2,069

Reason Code: VERI VERIFY READING
Serv Order Type: READ REREAD/CHECK HIGH-LOW READ
Assigned To:
Date Scheduled: 01/19/2010 Time Scheduled:

Comments: HIGH Read date: 01/19/2010 Current reading: 153550
**********METER READERS 2/10 RUN**********

E-44 LEFT CARD

Service Comment:

Add'l Info:

Work Completed By: JM Date Completed: 01/21/2010
Completed Reason:

Account 1-9156

Account Number / Service			Customer Man	Name / Meter Number	Cd	Read Date Time	Parcel By	Bill #	Curr Read	Usage	Repl Usage	Charge Amt	Status / Billed Amt
19156			165799	COSTA WILLIAM			155064			106 QUINCY AV			Active
1WTR58-	1 5/8	METER	BADG27615490		A	12/29/2010		200523	3,250	1,299	0	39.25	147.79
1WTR58-	1 5/8	METER	BADG27615490		A	09/28/2010		176899	1,951	1,412	0	43.55	156.51
1WTR58-	1 5/8	METER	BADG27615490		A	06/21/2010		153401	539	539	933	45.84	161.15
1WTR58-	1 5/8	METER			I	05/12/2010		0	95,576	933	0	.00	.00
1WTR58-	1 5/8	METER	K	2000634670	O	03/04/2010		129837	94,643	41,173	0	1,953.08	6,355.89
1WTR58-	1 5/8	METER	K	2000634670	E	01/31/2010		106346	53,470	1,359	0	41.53	152.42
1WTR58-	1 5/8	METER	K	2000634670	E	10/31/2009		994526	52,111	1,358	0	41.49	152.13
1WTR58-	1 5/8	METER	K	2000634670	E	07/31/2009		970952	50,753	1,358	0	41.49	152.13
1WTR58-	1 5/8	METER	K	2000634670	E	04/30/2009		947441	49,395	1,356	0	41.42	151.99
1WTR58-	1 5/8	METER	K	2000634670	E	01/31/2009		923830	48,039	1,357	0	41.46	152.07
1WTR58-	1 5/8	METER	K	2000634670	E	10/31/2008		900351	46,682	1,359	0	41.53	147.68
1WTR58-	1 5/8	METER	K	2000634670	E	07/31/2008		876910	45,323	1,361	0	41.61	147.81
1WTR58-	1 5/8	METER	K	2000634670	E	04/30/2008		830202	43,962	1,361	0	26.01	132.21
1WTR58-	1 5/8	METER	K	2000634670	E	01/31/2008		806629	42,601	1,362	0	26.04	132.27
1WTR58-	1 5/8	METER	K	2000634670	E	10/31/2007		783350	41,239	1,353	0	25.82	130.05
1WTR58-	1 5/8	METER	K	2000634670	E	07/31/2007		759934	39,886	1,347	0	25.68	129.76
1WTR58-	1 5/8	METER	K	2000634670	E	04/30/2007		736613	38,539	1,351	0	25.77	129.95
1WTR58-	1 5/8	METER	K	2000634670	E	01/31/2007		713339	37,188	1,359	0	25.96	130.34
1WTR58-	1 5/8	METER	K	2000634670	E	10/31/2006		690013	35,829	1,360	0	25.99	123.46
1WTR58-	1 5/8	METER	K	2000634670	E	07/31/2006		666770	34,469	1,370	0	26.23	123.90
1WTR58-	1 5/8	METER	K	2000634670	E	04/30/2006		643506	33,099	1,381	0	24.08	121.98
1WTR58-	1 5/8	METER	K	2000634670	E	01/31/2006		620298	31,718	1,376	0	23.97	121.77
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1WTR58-	1 5/8	METER	K	2000634670	E	04/30/2005		551043	27,530	1,277	0	21.83	116.35
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1WTR58-	1 5/8	METER	K	2000634670	E	07/30/2004		489980	23,618	1,445	0	25.46	121.33
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1WTR58-	1 5/8	METER	K	2000634670	E	01/31/2004		436290	20,805	1,474	0	26.53	122.91
1WTR58-	1 5/8	METER	K	2000634670	C	09/20/2003		413512	19,331	100	0	13.50	85.29
1WTR58-	1 5/8	METER	K	2000634670	E	07/31/2003		390699	19,231	1,466	0	26.39	122.63
1WTR58-	1 5/8	METER	K	2000634670	E	04/30/2003		367995	17,765	1,470	0	26.46	107.77
1WTR58-	1 5/8	METER	K	2000634670	E	01/31/2003		345025	16,295	1,727	0	31.09	117.00
1WTR58-	1 5/8	METER	K	2000634670	T	10/01/2002		322228	14,568	750	0	13.50	81.93
1WTR58-	1 5/8	METER	K	2000634670	A	07/01/2002		307316	13,818	2,323	0	41.81	132.16
1WTR58-	1 5/8	METER			E	04/30/2002		293199	11,495	1,642	0	29.56	86.45
1WTR58-	1 5/8	METER			A	01/03/2002		254049	9,853	2,313	0	41.63	110.53
1WTR58-	1 5/8	METER			E	10/31/2001		231325	7,540	1,508	0	27.14	81.63
1WTR58-	1 5/8	METER			A	07/02/2001		208773	6,032	3,782	0	75.13	176.10
1WTR58-	1 5/8	METER			E	04/30/2001		186128	2,250	750	0	13.50	40.81
1WTR58-	1 5/8	METER			E	01/31/2001		155073	1,500	750	0	13.50	54.43
1WTR58-	1 5/8	METER			T	10/31/2000		132410	750	750	0	13.50	13.50

** END OF REPORT - Generated by William Burke **

Account Master Maintenance

Account: 1-9156

10-17-00 NEW SET
1-10-01 BETTY(TAX) CALLED RE MLC PARCEL ID NEEDS TO BE CHANGED
1-10-01 CALLED ASSR. PLOT 6 IS PARCEL 155-064 LAND OWNED BY COSTA
3/3/10 METER READING EMAILED IN BY OWNER @ 094643
5/10/10- owner called in read of 95558 - at
5-12-10 095576 verify (BB) 2000634670
5/17/10 (129837) w1953.08 abated410.85 s1953.39 abated1968.57 block adjust per LR (AH)
5/12/10 X OUT 095576 SET TO 000000 RADIO GMN
06-16-2010 000452 w/o (EC)
1/11/11 OWNER OF PROP CALLED TO QUESTION HER BILL AN WHY IT WAS HIGH. I TOLD HER
THAT SHE RECEIVED A BLOCK ADJ ON HER LARGE BILL AND EXPLAINED HOW WE ARRIVE AT THE BLOCK ADJ. SHE HAS BEN EST SINCE 2002 AND WANTED TO KNOW WHY HER LAST 2 BILLS (WHICH WERE "A") WERE BILLED THE SAME CONSUMPTION AS THE EST READS. HER METER WAS CHANGED IN MAY, 2010. SHE HAS SINCE RECEIVED HER LAST 2 BILLS AND THEY WERE "A". I TOLD HER THAT IT WAS JUST A COINCIDENCE THAT THE EST WERE THE SAME AS THE "A" AND THAT THE COMPUTER GENERATES AN EST READ IF WE CANNOT GET A READING FOR WHATEVER REASON. IN THE 8 YRS THAT HER BILLS WERE EST, SHE NEVER CALLED TO GET AN ACTUAL READ, WHEN THE OWNER CALLED IN THE READ, THE DIFFERENCE WAS OVER 41000 CF DIFFERENCE THAT SHE WAS NEVER BILLED FOR. SHE SAID HOW COULD THEY HAVE USED $4000 WORTH OF WATER IN THAT TIME. I TOLD HER THAT WE BILL FOR USAGE AND NOT MONIES. SHE STILL DIDN'T WANT
TO HEAR WHAT I HAVE TO SAY. I TOLD HER THAT SHE NEEDED TO MAKE AN APPT WITH THE COMMISH AND THAT THE BILL WOULD BE EXPLAINED TO HER. SHE WANTED A "ONE ON ONE" WITH HIM, BUT I TOLD HER THAT WAS NOT OUR PROCEDURE. I TOLD HER WHO WOULD BE IN THE MEETING AND SHE SAID "WHY, BECAUSE HE CAN'T EXPLAIN IT TO ME?" I TOLD HER THAT A SUPERVISOR, THE SUPERINTENDENT AND THE COMMISH WOULD BE IN THE MEETING BECAUSE "WE, AS A CLERK DO THE WORK AND NOT THE COMMISH". SHE WANTED TO KNOW WHY HE WOULD BE THERE AND I TOLD HER HE WAS THE COMMISSIONER OF THE DPW AND HE IS IN THE MEETINGS. SHE CALLED BACK AND TALKED TO SHARON AND WANTED TO KNOW MY LAST NAME AND SHARON WOULDN'T GIVE IT OUT AND IF SHE WANTED TO MAKE AN APPT WITH THE COMMISH SHE COULD. SHE TOLD
ME THAT THE PHONE CONVERSATION WAS BEING RECORDED AFTER I TOLD HER THAT IT WAS HER RESPONSIBILITY TO CALL US WHEN SHE HAS AN "E" ON THE BILL. SHE THEN SAID
THAT I TOLD HER SHE WAS "IRRESPONSIBLE" AND I TOLD HER I DIDN'T CALL HER THAT. AT
THAT POINT I COULD NOT TALK ANYMORE AND SHARON TOOK THE PHONE. SHE SAID THAT A MEETING WAS ALREADY SCHEDULED AFTER SHARON SUGGESTED AGAIN THAT SHE COULD MAKE AN APPT. I SPOKE TO SHARON AND WAS TOLD THAT MRS. COSTA WAS WRITING A COMPLAINT LETTER. I WAS ON THE PHONE WITH HER THIS DATE FROM 1:55 TO 2:30 PM.

SHE ALSO SUGGESTED THAT WHEN SHE MET WITH THE COMMISH SHE SHOULD BRING A LAWYER WITH HER. I TOLD HER SHE COULD BRING WHOEVER SHE WANTED TO BRING WITH HER. (GRN)
1/13/11 METER TEST LF100 MF100.75 HF100.35 GOOD TEST [PR]
Per MLT review usage for February bil and possibly adjust based on the actuals received
2/17/11 RE FY 11 BILL #6094 W ABATE 1951.51 S ABATE 1937.60 AH
2-22-11 REVIEWED APPLICATION OF REAL PROPERTY - COULD NOT FIND REASON FOR FURTHER ADJUSTMENTS SENT TO COMMISSIONER HM

Date Entered: 06/14/2010
Entered By: cwacmb
Reference: 30265

Account #: 19156
ROUTE: 6991
Read Seq: 116

District: BR Type: RS

COSTA WILLIAM

106 QUINCY AV

BROCKTON, MA 02302

Location: 106 QUINCY AV

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel: 155064

Meter Info. Manuf/Serial
Read Meter BADG 27615490
Installed Date 05/12/2010
# of Dials 6

Other Meter Manuf/Serial BADG 40398253

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2011/ 1	A	3,250	1,299	2009/10	E	52,111	1,358
2010/10	A	1,951	1,412	2009/ 7	E	50,753	1,358
2010/ 7	A	539	539	2009/ 4	E	49,395	1,356
2010/	I	95,576	933	2009/ 1	E	48,039	1,357
2010/ 4	O	94,643	41,173	2008/10	E	46,682	1,359
2010/ 1	E	53,470	1,359	2008/ 7	E	45,323	1,361

Reason Code: VERI VERIFY READING
Serv Order Type: MISC MISCELLANEOUS SERVICE
Assigned To:
Date Scheduled: 06/14/2010 Time Scheduled:

Comments: ATTENTION: BILLY
VERIFY PLEASE

Service Comment:

Add'l Info:

Work Completed By: _____ Date Completed: _____
Completed Reason:

"City of Champions"
DEPARTMENT OF PUBLIC WORKS
OFFICE OF THE COMMISSIONER

Michael L. Thoreson
COMMISSIONER

February 17, 2011

Tax Office
City Hall
Brockton, MA 02301

RE: 106 Quincy Avenue – Parcel ID 155 064

Dear Mr. Brophy:

I respectfully request that the lien added to the Fiscal Year 2011 Real Estate bill for the above property be abated as follows.

Bill #	New Water Chg.	Abate	New Sewer Chg	Abate
129837	$ 22.43	$1951.51	$15.79	$1937.60

Sincerely,

Michael L. Thoreson
Commissioner, DPW

MLT/ah

Spaulding Sharon

From: Hambly Alisa
Sent: Thursday, February 17, 2011 11:43 AM
To: Spaulding Sharon; Thoreson Michael
Cc: Rowley Larry
Attachments: 106 Quincy Av.doc

Sharon

Attached is an additional abatement for 106 Quincy Avenue, this adjustment was based on the average usage (1299) as agreed upon at the meeting previously held with the property owner, it would be appreciated if you would print for the Commissioner to sign.

Thank you

Revised lien letter - see attached

Michael L. Thoreson
COMMISSIONER

February 17, 2011

Tax Office
City Hall
Brockton, MA 02301

RE: 106 Quincy Avenue – Parcel ID 155 064

Dear Mr. Brophy:

I respectfully request that the lien added to the Fiscal Year 2011 Real Estate bill for the above property be abated as follows.

Bill #	New Water Chg.	Abate	New Sewer Chg	Abate
129837	$22.43	$1022.99	$15.79	$934.66

Sincerely,

Michael L. Thoreson
Commissioner, DPW

MLT/ah

"City of Champions"
DEPARTMENT OF PUBLIC WORKS
OFFICE OF THE COMMISSIONER

Michael L. Thoreson
COMMISSIONER

February 17, 2011

Tax Office
City Hall
Brockton, MA 02301

RE: 106 Quincy Avenue – Parcel ID 155 064

Dear Mr. Brophy:

I respectfully request that the lien added to the Fiscal Year 2011 Real Estate bill for the above property be abated as follows.

Bill #	New Water Chg.	Abate	New Sewer Chg	Abate
129837	$ 22.43	$1951.51	$15.79	$1937.60

Sincerely,

Michael L. Thoreson
Commissioner, DPW

MLT/ah

Alisa
You already did an abatement on the bill (Copy Attached) you can't abate more than what is left.
Thanks Linda

CITY HALL, 45 SCHOOL STREET, BROCKTON, MASSACHUSETTS 02301
TEL: (508) 580-7135 FAX: (508) 580-7169 Email: mthoreson@ci.brockton.ma.us

"City of Champions"

DEPARTMENT OF PUBLIC WORKS
OFFICE OF THE COMMISSIONER

Michael L. Thoreson
COMMISSIONER

January 19, 2011

Martin Brophy, Treasurer/Collector
Tax Office
City Hall
Brockton, MA 02301

RE: 106 Quincy Avenue – Parcel ID 155 064 # 6017

Dear Mr. Brophy:

I respectfully request that the lien added to the Fiscal Year 2011 Real Estate bill for the above property be abated as follows.

-8-10
TI
2-16-10

Bill #	New Water Chg.	Abate	New Sewer Chg	Abate
129837	$1045.42	$907.66 42.50	$950.45	$1002.94 73.48

Sincerely,

Michael L. Thoreson
Commissioner, DPW

MLT/ah

128523

CITY HALL, 45 SCHOOL STREET, BROCKTON, MASSACHUSETTS 02301
TEL: (508) 580-7135 FAX: (508) 580-7169 Email: mthoreson@ci.brockton.ma.us

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6-23-09

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24 FROST ST              2000399273 00000001090616045012000000076500000748300000075595999999999900000748301N  --
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11 CRANSTON ST           03531456   00000100090616044618-2879100**00029300000000050900999999999900029300001F  --
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21 CHARLOTTE ST          03766015   00000100                      0000199000XXXXXXXXXX99999999999900001990000   --
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For Help, press F1

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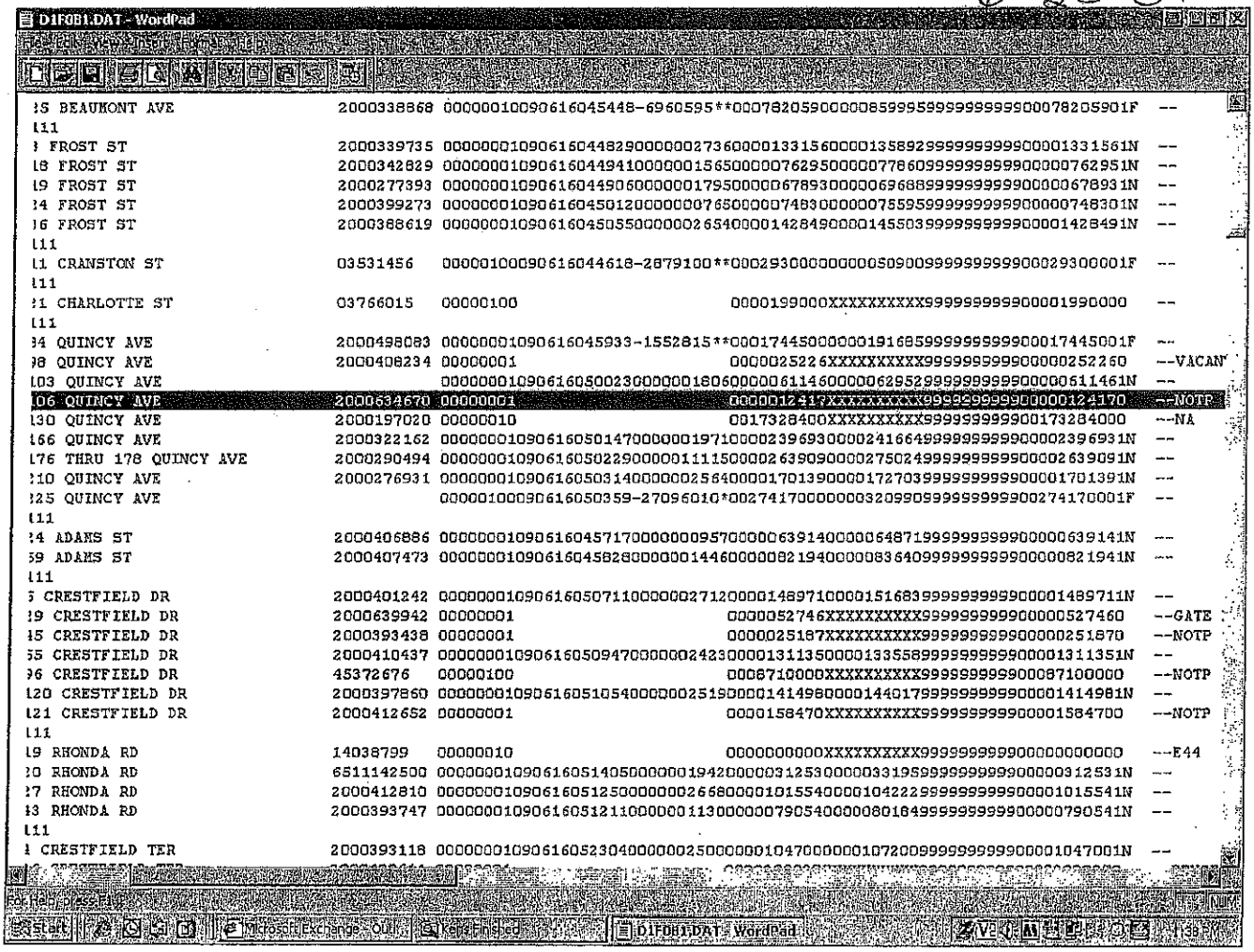

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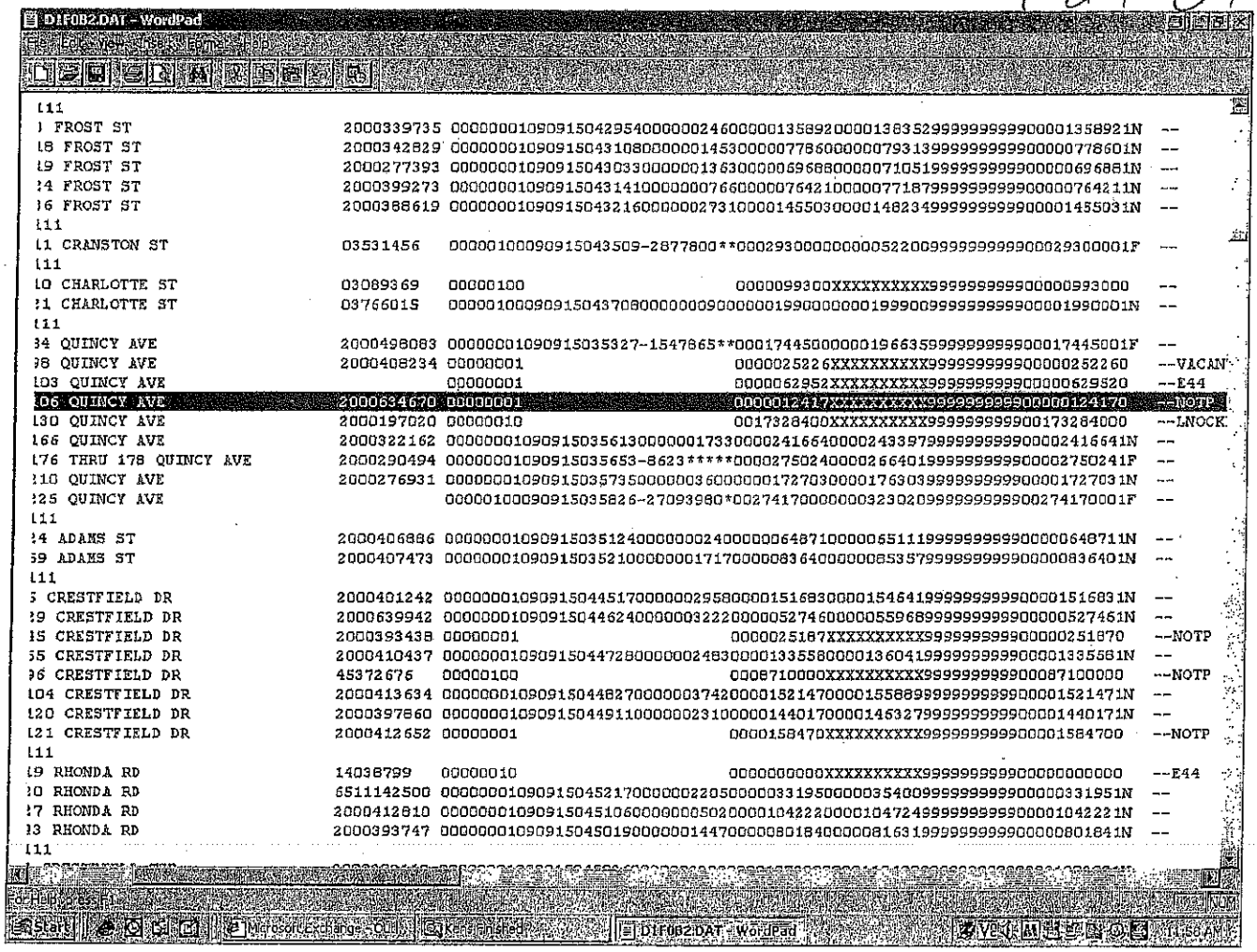

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3-16-10

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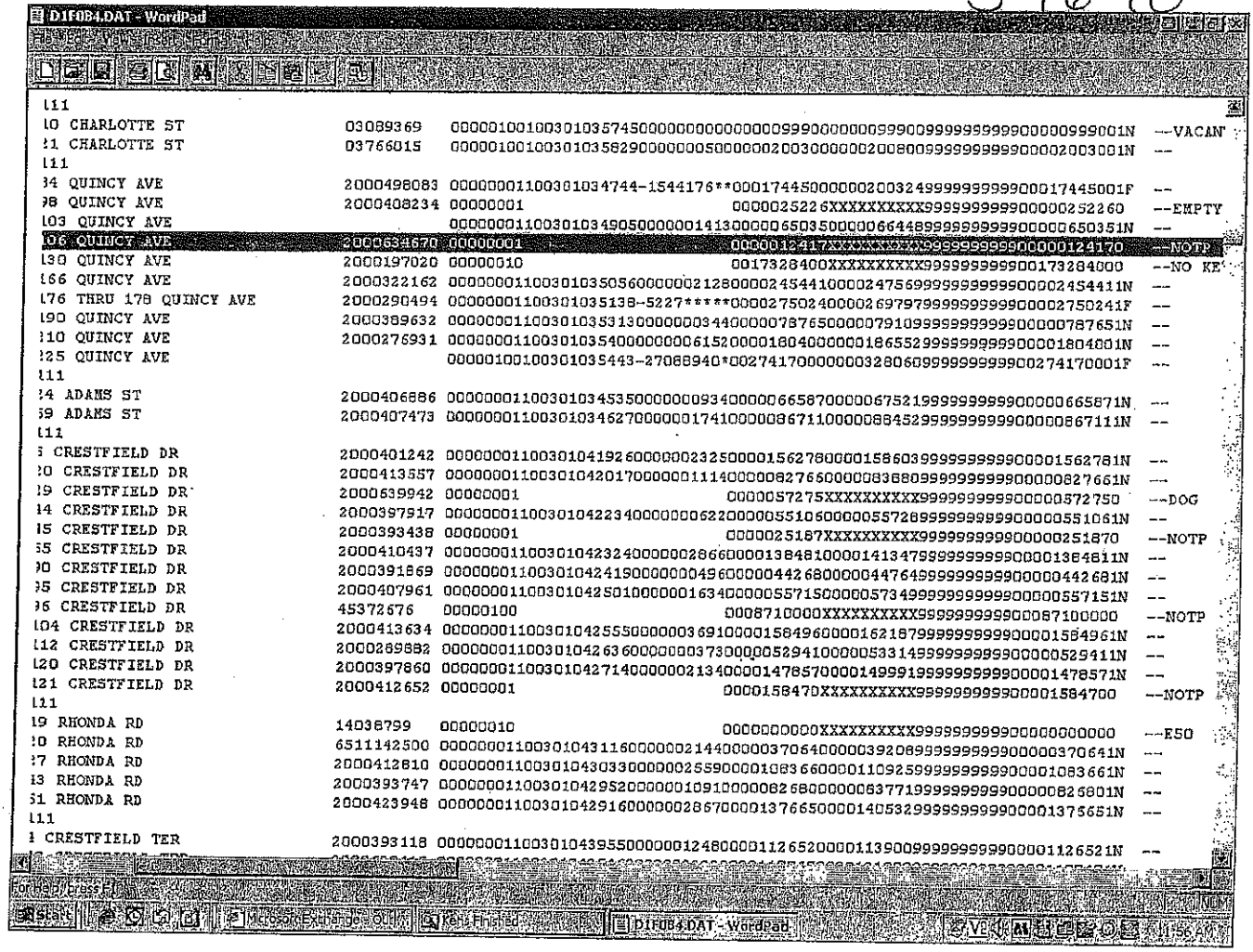

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55 CRESTFIELD DR         2000410437 00000001100301042324000000286600001384810000141347999999999900001384811N  --
90 CRESTFIELD DR         2000391869 00000001100301042419000000049600000442680000044764999999999900000442681N  --
95 CRESTFIELD DR         2000407961 00000001100301042501000000163400000557150000057349999999999900000557151N  --
96 CRESTFIELD DR         45372676   00000100                        0008710000XXXXXXXXXX99999999999000087100000  --NOTP
104 CRESTFIELD DR        2000413634 00000001100301042555000000369100001584960000162187999999999900001584961N  --
112 CRESTFIELD DR        2000289882 00000001100301042636000000037300000529410000053314999999999900000529411N  --
120 CRESTFIELD DR        2000397860 00000001100301042714000000213400001478570000149991999999999900001478571N  --
121 CRESTFIELD DR        2000412652 00000001                        0000158470XXXXXXXXXX99999999999000015847 00  --NOTP
111
19 RHONDA RD             14038799   00000010                        0000000000XXXXXXXXXX99999999999000000000 00  --E50
20 RHONDA RD             6511142500 00000001100301043116000000214400000370640000039208999999999900000370641N  --
27 RHONDA RD             2000412810 00000001100301043033000000255900001083660000110925999999999900001083661N  --
43 RHONDA RD             2000393747 00000001100301042952000000109100000826800000063771999999999900000826801N  --
51 RHONDA RD             2000423948 00000001100301042916000000286700001376650000140532999999999900001376651N  --
111
1 CRESTFIELD TER         2000393118 00000001100301043955000000124800001126520000113900999999999900001126521N  --
```

For Help, press F1

Start | Microsoft Exchange - OUT | Ken's Finished | D1F0B4.DAT - WordPad | 11:56 AM

WORK ORDER

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
UTILITIES DIVISION

TE[ ] TAG ✓
MS [ ] MU [ ]
TX [ ] BD [ ]
AM [ ]

Name: _____ Account No. 19156

Address: 106 QUINCY AVE Phone No. _____

Appointment Time: _____ Start Time: _____ Finish Time: _____

Installation Date: 5/12/10 Installed By: V-2

METER REMOVED:
Make: KENT Size: 5/8

Serial Number: 98173056

Reading: Inside: 095576

Outside: 20006346 70

METER INSTALLED: I.M. BADGER
Make: ☐ Kent ☐ ECR/Sensus _____ Size: 5/8

Serial Number: 40398253

Reading Number: 000000

Touch Pad ID #: 27615490

MIU Installed: YES ☐ NO ☐

PLUMBING CONDITIONS:
Size of Service: _____ 1/2" _____ 3/4" _____ 1" _____ 1.5" _____ 2" _____ Other _____ "

RECEPTACLE INFORMATION: Location: _____ L/S _____ R/S _____ F _____ R

Next To: Electric Meter _____ Walkway _____ Driveway _____

PLUMBING CONDITIONS:
Bad Plumbing: _____ Before Meter _____ After Meter Electrical Ground: _____ Yes _____ No

Sump Pump? Y _____ N _____ LOCATION: L _____ R _____

Type of Service: _____ Copper _____ Iron _____ Lead _____ Brass _____ Plastic

LEAD PIPING: (Describe) _____

INSTALLATION TYPE: _____ Standard _____ Non-Standard _____ Finished Basement

Comments: REPLACED THE METER

Reschedule Appointment, Reason: _____

Resident Signature: _____

Installer Signature: GM, PB

Loc ✓
S.S. ✓
Bill ✓

WORK ORDER

CITY OF BROCKTON

DEPARTMENT OF PUBLIC WORKS

UTILITIES DIVISION

ame: N/A

Account No. 19156

ddress: 106 Quincy AV

Phone No. N/A

ppointment Time: _____ Start Time: _____ Finish Time: _____

stallation Date: 10-17-00

Installed By: Phil Chuck

ETER REMOVED:

ake: _____ Size: _____

erial Number: _____

eading: Inside: _____

Outside: _____

METER INSTALLED:

Make: ☑ Kent ☐ ECR/Sensus _____ Size: 5/8"

Serial Number: 98173056

Reading Number: 000001

Touch Pad ID #: 2000634670

MIU Installed: YES ☐ NO ☑

LUMBING CONDITIONS:

ze of Service: _____ 1/2" ✓ 3/4" _____ 1" _____ 1.5" _____ 2" _____ Other _____ "

ECEPTACLE INFORMATION: Location: _____ L/S _____ R/S _____ F _____ R

ext To: Electric Meter _____ Walkway _____ Driveway _____

LUMBING CONDITIONS:

ad Plumbing: _____ Before Meter _____ After Meter

Electrical Ground: ✓ Yes _____ No

ump Pump? Y _____ N _____ LOCATION: L _____ R _____

ype of Service: ✓ Copper _____ Iron _____ Lead _____ Brass _____ Plastic

AD PIPING: (Describe) _____

ISTALLATION TYPE: ✓ Standard _____ Non-Standard _____ Finished Basement

omments: Dews set

Installed New Kent Meter

Turned on Service

(got Ties)

MIU Not Ready & No Live phone

eschedule Appointment, Reason: _____

esident Signature: _____

Installer Signature: Phil Chuck

Account Number / Service			Customer Man	Meter Number	Name	Cd	Read Date Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Status Billed Amt
22247			286980		MILLER ELLIOT L			070008			104 MENLO ST			Active
1WTR58-	1 5/8	METER	K	2000242059		E	01/31/2011			202533	260,595	5,081	0	162.90	534.82
1WTR58-	1 5/8	METER	K	2000242059		A	10/13/2010			178905	255,514	12,177	0	496.82	1,066.52
1WTR58-	1 5/8	METER	K	2000242059		E	07/31/2010			155378	243,337	3,942	0	119.46	306.84
1WTR58-	1 5/8	METER	K	2000242059		A	03/22/2010			131802	239,395	4,744	0	150.01	368.75
1WTR58-	1 5/8	METER	K	2000242059		E	01/31/2010			108299	234,651	3,534	0	105.68	279.23
1WTR58-	1 5/8	METER	K	2000242059		A	09/28/2009			996475	231,117	7,051	0	237.91	540.58
1WTR58-	1 5/8	METER	K	2000242059		E	07/31/2009			972894	224,066	3,150	0	94.20	256.50

** END OF REPORT - Generated by William Burke **

Account Number / Service	Customer Man	Meter Number	Name	Cd	Read Date Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Status Billed Amt
22247	281319		MILLER ELLIOT L			070008			104 MENLO ST			Active
1WTR58- 1 5/8 METER	K	2000242059		E	04/30/2009		949381	220,916	3,009	0	89.98	248.14
1WTR58- 1 5/8 METER	K	2000242059		E	01/31/2009		925769	217,907	3,043	0	91.00	250.16

** END OF REPORT - Generated by William Burke **

Account Number / Service	Customer Name / Man Meter Number	Cd	Read Date Time	Parcel By	Bill #	Curr Read	Location / Usage	Repl Usage	Charge Amt	Status / Billed Amt
22247	255891 BARNETT MARLA			070008			104 MENLO ST			Active
1WTR58- 1 5/8 METER	K 2000242059	A	10/18/2008		902275	214,864	3,697	0	110.55	278.89
1WTR58- 1 5/8 METER	K 2000242059	E	07/31/2008		878832	211,167	3,308	0	98.94	256.93
1WTR58- 1 5/8 METER	K 2000242059	A	03/29/2008		832110	207,859	1,630	0	30.45	143.80
1WTR58- 1 5/8 METER	K 2000242059	A	01/16/2008		808527	206,229	3,383	0	63.27	223.27
1WTR58- 1 5/8 METER	K 2000242059	A	10/13/2007		785235	202,846	4,607	0	90.51	277.06
1WTR58- 1 5/8 METER	K 2000242059	E	07/31/2007		761806	198,239	3,321	0	62.10	216.13
1WTR58- 1 5/8 METER	K 2000242059	A	03/30/2007		738460	194,918	2,522	0	47.16	180.97
1WTR58- 1 5/8 METER	K 2000242059	A	01/11/2007		715164	192,396	1,879	0	42.06	159.61
1WTR58- 1 5/8 METER	K 2000242059	E	10/31/2006		691810	190,517	3,704	0	69.24	214.06
1WTR58- 1 5/8 METER	K 2000242059	A	07/06/2006		668548	186,813	2,588	0	48.39	170.68
1WTR58- 1 5/8 METER	K 2000242059	A	04/19/2006		645267	184,225	4,937	0	89.40	259.12
1WTR58- 1 5/8 METER	K 2000242059	A	01/03/2006		622044	179,288	4,187	0	73.20	227.77
1WTR58- 1 5/8 METER	K 2000242059	A	10/03/2005		598887	175,101	2,982	0	50.70	177.94
1WTR58- 1 5/8 METER	K 2000242059	A	07/05/2005		575758	172,119	2,769	0	47.07	170.23
1WTR58- 1 5/8 METER	K 2000242059	A	04/14/2005		552744	169,350	3,772	0	64.23	206.65
1WTR58- 1 5/8 METER	K 2000242059	A	12/31/2004		529623	165,578	2,198	0	38.25	150.46

** END OF REPORT - Generated by William Burke **

Account Number / Service	Customer Name / Man Meter Number	Cd Read Date Time	Parcel By	Bill # Curr Read	Location / Usage	Repl Usage	Charge Amt	Status / Billed Amt
22247	309463 NERSESSIAN PHILLIP		070008		104 MENLO ST			Active
1WTR58- 1 5/8 METER	K 2000242059	A 09/30/2004		506564 163,380	1,633	0	27.76	126.98
1WTR58- 1 5/8 METER	K 2000242059	A 07/24/2004		477634 161,747	4,571	0	81.48	233.29
1WTR58- 1 5/8 METER	K 2000242059	A 04/29/2004		460879 157,176	6,195	0	111.51	292.39
1WTR58- 1 5/8 METER	K 2000242059	A 01/20/2004		437931 150,981	5,218	0	93.93	257.32
1WTR58- 1 5/8 METER	K 2000242059	A 10/09/2003		415142 145,763	3,859	0	69.45	208.54
1WTR58- 1 5/8 METER	K 2000242059	A 07/28/2003		392319 141,904	3,989	0	71.79	213.19
1WTR58- 1 5/8 METER	K 2000242059	A 04/23/2003		369608 137,915	2,704	0	48.66	152.05
1WTR58- 1 5/8 METER	K 2000242059	A 02/06/2003		355190 135,211	3,033	0	54.60	163.90
1WTR58- 1 5/8 METER	K 2000242059	A 10/15/2002		323826 132,178	31,310	0	712.17	1,503.34
1WTR58- 1 5/8 METER	K 2000242059	A 07/27/2002		294957 100,868	14,983	0	301.92	652.55
1WTR58- 1 5/8 METER		A 05/01/2002		272334 85,885	5,398	0	97.02	221.15
1WTR58- 1 5/8 METER		E 01/31/2002		255596 80,487	2,715	0	48.87	124.97
1WTR58- 1 5/8 METER		A 10/14/2001		241359 77,772	2,484	0	44.70	116.66
1WTR58- 1 5/8 METER		A 07/18/2001		218748 75,288	4,464	0	80.34	187.76
1WTR58- 1 5/8 METER		A 04/29/2001		187604 70,824	2,957	0	53.22	120.02
1WTR58- 1 5/8 METER		A 01/27/2001		156542 67,867	2,513	0	45.24	117.71
1WTR58- 1 5/8 METER		A 10/28/2000		133875 65,354	2,205	0	39.69	39.69
1WTR58- 1 5/8 METER		A 07/27/2000		119767 63,149	206	0	40.50	71.69
1WTR58- 1 5/8 METER		T 05/16/2000		97470 62,943	750	0	40.50	40.50
1WTR58- 1 5/8 METER		A 02/29/2000		46079 62,193	750	0	40.50	81.44
1WTR58- 1 5/8 METER		E 01/27/2000		23769 61,443	7,601	0	136.83	300.38
1WTR58- 1 5/8 METER		A 08/27/1999		22088 53,842	3,605	0	64.89	64.89
1WTR58- 1 5/8 METER		04/12/1999		22247903 50,237	10,300	0	183.60	183.60
1WTR58- 1 5/8 METER		09/13/1998		22247809 39,937	8,900	0	162.00	162.00

** END OF REPORT - Generated by William Burke **

Account Master Maintenance

Account: 2-2247

3/1/93 PICK UP READ 597781 (RB)
5-27-94 SEWER CONDO ADJUSTMENT 3/94,6/94
4-19-95 632990 FNL.(AS) FEE PAID.(METER ON FLOOR)
04/20/95 GF 27.00 S24.75 T51.75 ATTY WORK JW
9-13-96 651860 X OUT CHG SET TO 'O' N/R MIU
09-30-2004 163380 fnl.(EC)fee.pd
10/01/04 QF W29.52 S29.23 + REFUSE COVERS 7/24/04 - 9/30/04 NOT FAXED OR QUOTED. LM
10/1/04 HANDED COPY TO SAMUEL/CENTURY 21 @ COUNTER *SS****
10/16/06 PER LINDA WLLIS IN TAX - PARCEL ID HAS BEEN CHANGED TO 070-008. ALSO SPOKE TO JUDY TO CALL LINDA WILLIS @ TAX AS THESE WERE CONDOS, BUT IT IS NOW A 3 FAM UNIT. (GRN)
10-15-08 214768 final fee pd (JL)
10-16-08 QF W141.93 S 105.48 R 70.00 T 317.41 (7-31-08 10-15-08) FX EXIT REALTY/NICOLE GMN
11/17/2010 OWNER CAME IN ?? HIGH NOV 2010. TOLD HIM I COULD PROCESS A POSSIBLE BLOCK ADJ. THIS IS A 3 FAMILY HOME ONLY BEING BILLED AS A SINGLE FAMILY. I CALLED JUDY TO INFORM HER. SHE SAID SHE WOULD INVESTIGATE THE SITUATION. I INFORMED THE OWNER OF THIS, TOLD HIM WE WOULD NOT BACK BILL BUT HE WOULD SEE THE CHARGES WILL BE INCREASED FOR HIS REFUSE EFFECTIVE FEB 2010. CALCULATED BLOCK ADJ (SEE L DRIVE) BUT DUE TO SUCH LITTLE CUBIC FOOT CONSUMPTION BILLED AUG 2010 THERE IS NOTHING TO BLOCK ADJUST. PROPERTY SHOULD'VE BEEN BILLED APPROX 8050 C/F. AUG 2010 ONLY WENT OUT FOR 3942 C/F. NOV 2010 BILLING STANDS. -CB
CHANGED FROM 1 TO 3 UNITS PER ASSESSOR'S * JG
12/13/10 LEFT MESSAGE WILL CALL BACK [PR]

lass Installation Work Order for rockton D.P.W.

me: G.E. Capital Asset Mgt. Account No. 22247

dress: 104 Menlo St Phone No. 559-7992

ointment Time: 930 Start Time: 930 Finish Time: 1030

allation Date: 9/13/96 Installed By: K Handley

TER REMOVED:
ke: Badger Size: 5/8x1/2
ial Number: 125533355
ading: Inside: 651860
Outside:

METER INSTALLED:
Make: ☑ Kent ☐ EGR/Sensus Size: 5/8x1/2
Serial Number: 96285711
Reading Number: 00000
Touch Pad ID #: 2000242059
MIU Installed: YES ☑ NO ☐

MBING CONDITIONS:
of Service: ____ 1/2" ____ 3/4" ✓ 1" ____ 1.5" ____ 2" ____ Other ____"

CEPTACLE INFORMATION: Location: ✓ L/S ____ R/S ____ F ____ R

t To: Electric Meter ____ Walkway ____ Driveway ✓

MBING CONDITIONS:
Plumbing: ____ Before Meter ____ After Meter
Electrical Ground: ✓ Yes ____ No

p Pump? Y ____ N ✓ LOCATION: L ____ R ____

of Service: ____ Copper ✓ Iron ____ Lead ____ Brass ____ Plastic

PIPING: (Describe)

ALLATION TYPE: ✓ Standard ____ Non-Standard ____ Finished Basement

ments: 35' more

hedule Appointment, Reason:

ent Signature: owner not home

Installer Signature: K Handley

Getting in on Teldata
Sometimes with ??? in read

Date Entered: 12/01/2010
Entered By: cwagrn
Reference: 32601

Account #: 22247
ROUTE: 0342
Read Seq:

District: BR Type: RS

MILLER ELLIOT L

PO BOX 2194

BROCKTON, MA 02303

Location: 104 MENLO ST

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel: 070008

Meter Info. Manuf/Serial
Read Meter K 2000242059
Installed Date
# of Dials 6

Other Meter Manuf/Serial
K 96285711

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2011/ 3	E	260,595	5,081	2009/ 9	E	224,066	3,150
2010/12	A	255,514	12,177	2009/ 3	E	220,916	3,009
2010/ 9	E	243,337	3,942	2009/ 3	E	217,907	3,043
2010/ 3	A	239,395	4,744	2008/ 9	A	214,864	3,697
2010/12	E	234,651	3,534	2008/ 9	E	211,167	3,308
2009/12	A	231,117	7,051	2008/ 3	A	207,859	1,630

Reason Code: RDIO RADIO INSTALLATION
Serv Order Type: MISC MISCELLANEOUS SERVICE
Assigned To:
Date Scheduled: 12/01/2010 Time Scheduled:

Comments: PLS CALL ED MILLER 617-347-7294 FOR APPT TO CHNG MTR
TO A RADIO READ. THNX, GRN

Service Comment:

Add'l Info:

Work Completed By: _____ Date Completed: _____
Completed Reason:

Account 3-6873

Account Number / Service	Customer Man	Meter Number	Name	Cd	Read Date Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Status Billed Amt
36873	294251		FIELDSIDE GARDENS CONDOMINIUM	999030					26 TRUDY TR			Active
1WTR15- 1 1.5 METER	K	2000167991		A	01/21/2011		214931	1,067,330	29,960	0	1,195.04	2,396.96
1WTR15- 1 1.5 METER	K	2000167991		A	10/14/2010		191298	1,037,370	31,410	0	1,269.87	2,547.19

** END OF REPORT - Generated by William Burke **

Account Number / Service				Customer Man	Meter Number	Name	Cd	Read Date Time	Parcel By	Bill #	Curr Read	Location / Usage	Repl Usage	Charge Amt	Status / Billed Amt
36873				276298		FIELDSIDE GARDENS CONDOMINIUM			999030			26 TRUDY TR			Active
1WTR15-	1	1.5	METER	K	2000167991		A	07/16/2010		167786	1,005,960	26,720	0	1,027.52	2,060.96
1WTR15-	1	1.5	METER	K	2000167991		A	03/29/2010		144204	979,240	22,420	0	805.44	1,615.28
1WTR15-	1	1.5	METER	K	2000167991		A	01/11/2010		120713	956,820	21,750	0	770.24	1,545.24
1WTR15-	1	1.5	METER	K	2000167991		A	10/11/2009		1008894	935,070	15,100	0	493.52	976.24
1WTR15-	1	1.5	METER	K	2000167991		A	07/14/2009		985300	919,970	12,780	0	405.12	801.54
1WTR15-	1	1.5	METER	K	2000167991		A	04/07/2009		961792	907,190	37,150	0	1,566.80	3,082.44
1WTR15-	1	1.5	METER	K	2000167991		A	01/26/2009		938179	870,040	35,360	0	1,474.16	2,901.02
1WTR15-	1	1.5	METER	K	2000167991		A	10/03/2008		914688	834,680	13,710	0	440.16	804.88
1WTR15-	1	1.5	METER	K	2000167991		A	07/11/2008		891242	820,970	13,090	0	417.04	765.20
1WTR15-	1	1.5	METER	K	2000167991		A	03/25/2008		844511	807,880	23,460	0	536.88	1,191.36

** END OF REPORT - Generated by William Burke **

Account Number / Service	Man	Meter	Customer Name / Number	Cd	Read Date Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Status Billed Amt
36873			323670 FIELDSIDE GARDENS CONDOMINIUM			999030			26 TRUDY TR			Active
1WTR15- 1 1.5 METER	K		2000167991	A	01/12/2008		820864	784,420	23,190	0	528.08	1,173.04
1WTR15- 1 1.5 METER	K		2000167991	A	10/11/2007		797580	761,230	11,350	0	747.92	1,035.04
1WTR15- 1 1.5 METER	K		2000167991	A	07/11/2007		774129	749,880	9,960	0	186.24	438.24
1WTR15- 1 1.5 METER	K		2000167991	A	04/11/2007		750767	739,920	20,250	0	432.96	947.36
1WTR15- 1 1.5 METER	K		2000167991	A	01/13/2007		727473	719,670	12,830	0	254.40	522.72
1WTR15- 1 1.5 METER	K		2000167991	A	10/13/2006		704119	706,840	9,390	0	175.44	365.12
1WTR15- 1 1.5 METER	K		2000167991	A	07/25/2006		680828	697,450	12,370	0	243.28	493.12
1WTR15- 1 1.5 METER	K		2000167991	A	04/13/2006		657535	685,080	13,010	0	234.80	497.60
1WTR15- 1 1.5 METER	K		2000167991	A	01/12/2006		634289	672,070	17,570	0	333.44	688.32
1WTR15- 1 1.5 METER	K		2000167991	A	10/13/2005		611115	654,500	17,230	0	326.24	657.04
1WTR15- 1 1.5 METER	K		2000167991	A	07/15/2005		587942	637,270	16,240	0	220.96	532.80
1WTR15- 1 1.5 METER	K		2000167991	A	04/26/2005		564900	621,030	28,600	0	638.88	1,229.28
1WTR15- 1 1.5 METER	K		2000167991	A	01/25/2005		541778	592,430	30,210	0	686.16	1,315.20
1WTR15- 1 1.5 METER	K		2000167991	A	10/11/2004		518712	562,220	12,230	0	218.00	436.88
1WTR15- 1 1.5 METER	K		2000167991	A	07/21/2004		495906	549,990	19,609	0	377.52	728.56
1WTR15- 1 1.5 METER	K		2000167991	E	04/30/2004		473009	530,381	15,132	0	595.04	865.92
1WTR15- 1 1.5 METER	K		2000167991	E	01/31/2004		450063	515,249	14,869	0	267.68	533.84
1WTR15- 1 1.5 METER	K		2000167991	A	10/11/2003		427272	500,380	10,620	0	191.28	381.36
1WTR15- 1 1.5 METER	K		2000167991	A	07/25/2003		404451	489,760	15,670	0	282.08	685.00
1WTR15- 1 1.5 METER	K		2000167991	A	04/29/2003		381745	474,090	22,770	0	425.04	845.04
1WTR15- 1 1.5 METER	K		2000167991	A	01/11/2003		350902	451,320	17,280	0	311.04	762.42
1WTR15- 1 1.5 METER	K		2000167991	A	10/30/2002		335965	434,040	13,000	0	234.00	556.55

** END OF REPORT - Generated by William Burke **

Account Number / Service	Customer Man	Meter Number	Name	Cd	Read Date Time	Parcel By	Bill #	Curr Read	Location / Usage	Repl Usage	Charge Amt	Status / Billed Amt
36873	323709		FIELDSIDE GARDENS CONDOMINIUM	999030					26 TRUDY TR			Active
1WTR15- 1 1.5 METER	K	2000167991		A	07/26/2002			313155	421,040	12,760	0	229.68	538.78
1WTR15- 1 1.5 METER				A	04/28/2002			284449	408,280	24,015	0	454.40	1,108.50
1WTR15- 1 1.5 METER				A	01/24/2002			267714	384,265	2,835	0	74.38	126.63
1WTR15- 1 1.5 METER				A	10/11/2001			237159	381,430	9,850	0	177.30	823.35
1WTR15- 1 1.5 METER				A	07/26/2001			214601	371,580	13,630	0	240.48	484.48
1WTR15- 1 1.5 METER				A	04/26/2001			199724	357,950	12,100	0	217.84	499.68
1WTR15- 1 1.5 METER				A	02/13/2001			177147	345,850	24,030	0	595.04	1,249.59
1WTR15- 1 1.5 METER				A	10/26/2000			146010	321,820	21,790	0	595.04	595.04
1WTR15- 1 1.5 METER				A	07/26/2000			115656	300,030	18,230	0	595.04	1,075.01
1WTR15- 1 1.5 METER				A	05/01/2000			93352	281,800	13,930	0	250.64	250.64
1WTR15- 1 1.5 METER				A	02/11/2000			64255	267,870	6,890	0	124.02	247.38
1WTR15- 1 1.5 METER				A	12/25/1999			41959	260,980	30,890	0	1,603.60	2,156.56
1WTR15- 1 1.5 METER				A	06/25/1999			14000	230,090	23,500	0	595.04	595.04
1WTR15- 1 1.5 METER					02/14/1999		36873902		206,590	28,700	0	518.40	518.40
1WTR15- 1 1.5 METER					07/11/1998		36873808		177,880	14,200	0	259.20	259.20

** END OF REPORT - Generated by William Burke **

Mass Installation Work Order for Brockton D.P.W.

ame: FIELDSIDE GARDENS Condo Account No. 36873

ddress: 26 TRUDY TR. Phone No. 587-8053

ppointment Time: ——— Start Time: 1135 Finish Time: 1255

stallation Date: 11-15-95 Installed By: BRIAN

ETER REMOVED:
ake: BADGER Size: 1 1/2

erial Number: 10767683

eading: Inside: 15548610

Outside: ———

METER INSTALLED:
Make: ☒ Kent ☐ ECR/Sensus ——— Size: 1 1/2
Serial Number: 9555669974
Reading Number: 00000001 0
Touch Pad ID #: 2000167991
MIU Installed: YES ☒ NO ☐

_UMBING CONDITIONS:
ze of Service: ——— 1/2" ——— 3/4" ——— 1" ——— 1.5" ——— 2" ——— Other 1 1/4"

ECEPTACLE INFORMATION: Location: ——— L/S ——— R/S ——— F X R

ext To: Electric Meter ——— Walkway ——— Driveway X

_UMBING CONDITIONS:
id Plumbing: ——— Before Meter ——— After Meter Electrical Ground: X Yes ——— No

imp Pump? Y ——— N X LOCATION: L ——— R ———

pe of Service: X Copper ——— Iron ——— Lead ——— Brass ——— Plastic

AD PIPING: (Describe) ———

STALLATION TYPE: X Standard ——— Non-Standard ——— Finished Basement

mments: 35 FT WIRE

schedule Appointment, Reason: ———

sident Signature: X Installer Signature:

Account Master Maintenance

Account: 3-6873

5-27-94 SEWER CONDO ADJUSTMENT 11/93,2/94,5/94
11-15-95 1554860 X OUT CHG SET TO "0" N/R MIU
1-28-97(11/96) BLOCK ADJ W86.20 S67.08 HM
11-18-99 025484 VERIFY
12-5-01 (#237159) W 177.30 ABATE 417.74 CONDO ADJ HM
6-17-04 0545640 verify (JL) HIGHER THAN BILL #473009
3-14-11 109652"0" verify (HP) inside***NO ADJ VERIFY HIGHER THAN BILLED 2/11 READ

Date Entered: 06/16/2004
Entered By: cwaamf
Reference: 10861

Account #: 36873
ROUTE: 0313
Read Seq:

District: BR Type: RS

FIELDSIDE GARDENS CONDOMINIUM TRUST

P O BOX 832

MANSFIELD, MA 02048

Location: 26 -40 TRUDY TR

Subdiv:
Lot:

Service : 1WTR15-001 WATER MIN.CHG 1 Parcel: 999030

Meter Info. Manuf/Serial
Read Meter K 2000167991
Installed Date
# of Dials 7

Other Meter Manuf/Serial K 95566974

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2011/ 2	A	1,067,330	29,960	2009/ 8	A	919,970	12,780
2010/11	A	1,037,370	31,410	2009/ 5	A	907,190	37,150
2010/ 8	A	1,005,960	26,720	2009/ 2	A	870,040	35,360
2010/ 5	A	979,240	22,420	2008/11	A	834,680	13,710
2010/ 2	A	956,820	21,750	2008/ 8	A	820,970	13,090
2009/11	A	935,070	15,100	2008/ 5	A	807,880	23,460

Reason Code: VERI VERIFY READING
Serv Order Type: MISC MISCELLANEOUS SERVICE
Assigned To:
Date Scheduled: 06/16/2004 Time Scheduled:

Comments: CALL SHERLY @ 508-583-5513

6-17-04 054564"0" INSIDE

Service Comment:

Add'l Info:

Work Completed By: JL Date Completed: 06/17/2004
Completed Reason:

Date Entered: 03/09/2011
Entered By: cwagrn
Reference: 33684

Account #: 36873
ROUTE: 0313
Read Seq:

District: BR Type: RS

FIELDSIDE GARDENS CONDOMINIUM TRUST
C/O THE STEFANELLI COMPANY, INC
P O BOX 320542

WEST ROXBURY, MA 02132

Location: 26 -40 TRUDY TR

Subdiv:
Lot:

Service : 1WTR15-001 WATER MIN.CHG 1 Parcel: 999030

Meter Info.	Manuf/Serial			Manuf/Serial
Read Meter	K 2000167991	Other Meter	K	95566974
Installed Date				
# of Dials	7			

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2011/ 2	A	1,067,330	29,960	2009/ 8	A	919,970	12,780
2010/11	A	1,037,370	31,410	2009/ 5	A	907,190	37,150
2010/ 8	A	1,005,960	26,720	2009/ 2	A	870,040	35,360
2010/ 5	A	979,240	22,420	2008/11	A	834,680	13,710
2010/ 2	A	956,820	21,750	2008/ 8	A	820,970	13,090
2009/11	A	935,070	15,100	2008/ 5	A	807,880	23,460

Reason Code: VERI VERIFY READING
Serv Order Type: READ REREAD/CHECK HIGH-LOW READ
Assigned To:
Date Scheduled: 03/09/2011 Time Scheduled:

Comments: PLS CALL ANN 508-384-0575 FOR A NEW VERI. THNX, GRN

3/14/11 109652"0" i/s verify

Service Comment:

Add'l Info:

Work Completed By: HP Date Completed: 03/14/2011
Completed Reason:

Appendix 2-9.4: Bill abatement/adjustment documentation

FW: Documentation of Abatements/Adjustments for Water Audit

Czaja Elaine

Sent: Tuesday, March 22, 2011 1:49 PM

To: Manseau Helen; Troxell April

Cc: Thoreson Michael

Helen/April:

Please gather information requested below and give the information to me ASAP so that Commissioner and I may review and respond - thank you..

-----Original Message-----
From: Thoreson Michael
Sent: Tuesday, March 22, 2011 12:47 PM
Cc: Czaja Elaine
Subject: Fw: Documentation of Abatements/Adjustments for Water Audit

Can we find out what he is looking for
Michael L. Thoreson
Commissioner DPW
Sent From Blackberry Wireless

----- Original Message -----
From: Toby Fedder <TFedder@woodardcurran.com>
To: Thoreson Michael
Cc: Rowley Larry
Sent: Tue Mar 22 11:59:45 2011
Subject: Documentation of Abatements/Adjustments for Water Audit

Good afternoon, Mike:

I am completing the audit of the six individual accounts for you provided documentation last week. I have noticed that some of the customers I interviewed have provided me documentation (including DPW correspondence) on abatements and adjustments which was not included in the information I collected from the billing office last week.

To properly complete the audit, I need all records in the billing office and your files on the abatements and adjustments to the following accounts, including correspondence, back-up calculations for the adjustment of bills, etc:

3-5888 8 Coral Rd
3-1499 220 N Main St
3-7697 61 Bonney St
1-9156 106 Quincy Av
2-2247 104 Menlo St
3-6873 26 Trudy Terr

J Spreadsheets
J Text screens

Please feel free to call my cell at 603-817-7441 if you have any questions. Thanks in advance for your assistance in this matter.

Toby Fedder, P.E.
Woodard & Curran
P: 866-702-6371
c: 603-817-7441

BLOCK ADJUST - NEW POLICY

		8 COROLA RD									
		3-5868		506955 DIV BY 49 BILLINGS = LOCATION SHOULD HAVE BEEN BILLED 10,346 CU FEET PER BILLING							
				METER READ 6/30/10 OUT @ 506955							
				SET 1/30/98 @ 000000							
	READ CODE	DATE	BILL #	READING	CUBIC FEET CONSUMPTION BILLED	WATER AMOUNT BILLED	SEWER BILLED		CUBIC FEET CONSUMPTION SHOULD HAVE BEEN BILLED	AMOUNT WTR SB BILLED	AMOUNT SWR SB BILLED
		6/30/2010	MTR CHANG	506955							
ABATED	C	4/13/2010	148241		61,407	$3,600.22	$6,396.58		10,346	$515.56	$592.90
S/R/C	A	1/20/2010	119748	501,621	452,346	$27,486.72	$54,209.08		10,346	$515.56	$592.90
	C	8/17/2009	1007929	49,273	165	$22.43	$4.83		10,346	$515.56	$565.50
	A	7/16/2009	984336	49,108	37,189	$2,120.50	$3,413.14		10,346	$515.56	$565.50
	E	4/30/2009	960827	11,919	311	$22.43	$9.11		10,346	$515.56	$565.50
S/R/C	E	1/31/2009	937214	11,608	311	$22.43	$9.11		10,346	$515.56	$565.50
	E	10/31/2008	913722	11,297	311	$22.43	$8.27		10,346	$515.56	$411.69
W/R/C	E	7/31/2008	890276	10,986	311	$22.43	$8.27		10,346	$515.56	$411.69
	E	4/30/2008	843545	10,675	311	$14.02	$8.27		10,346	$322.07	$411.69
S/R/C	E	1/31/2008	819900	10,364	311	$14.02	$8.27		10,346	$322.07	$411.69
	E	10/31/2007	796515	10,053	311	$14.02	$7.87		10,346	$322.07	$392.16
	E	7/31/2007	773164	9,742	311	$14.02	$7.87		10,346	$322.07	$392.16
	E	4/30/2007	749802	9,431	311	$14.02	$7.87		10,346	$322.07	$392.16
S/R/C	E	1/31/2007	726508	9,120	311	$14.02	$7.87		10,346	$322.07	$392.16
	E	10/17/2006	703154	8,809	311	$14.02	$6.28		10,346	$322.07	$272.90
W/R/C	E	7/13/2006	679863	8,498	310	$14.02	$6.28		10,346	$322.07	$272.90
	E	4/30/2006	656570	8,188	311	$12.75	$6.28		10,346	$235.07	$272.90
S/R/C	E	1/31/2006	633324	7,877	311	$12.75	$6.28		10,346	$235.07	$272.90
	E	10/31/2005	610150	7,566	312	$12.75	$5.94		10,346	$235.07	$259.85
	E	7/31/2005	586977	7,254	311	$12.75	$5.97		10,346	$235.07	$259.85
	E	4/30/2005	563935	6,943	309	$12.75	$5.93		10,346	$235.07	$259.85
								1 BLOCK ONLY-W@ 1.80 S@ 1.92			
S/R/C	E	1/31/2005	540813	6,634	309	$12.75	$5.93		10,346	$186.55	$198.64
								1 BLOCK ONLY-W@ 1.80 S@ 1.79			
	E	10/31/2004	517747	6,325	309	$12.75	$5.53		10,346	$186.55	$185.19
W&S/R/C	E	7/30/2004	494941	6,016	305	$12.75	$5.46		10,346	$186.55	$185.19
	E	4/30/2004	472044	5,711	313	$13.50	$5.60		10,346	$186.55	$185.19
	E	1/31/2004	449098	6,398	316	$13.50	$5.66		10,346	$186.55	$185.19
	E	10/30/2003	426307	5,082	323	$13.50	$5.78		10,346	$186.55	$185.19
	E	7/31/2003	403486	4,759	309	$13.50	$5.51		10,346	$186.55	$185.19
	E	4/30/2003	380760	4,451	303	$13.50	$5.42		10,346	$186.55	$185.19
	E	1/31/2003	349937	4,148	296	$13.50	$5.30		10,346	$186.55	$185.19
	E	10/1/2002	335000	3,852	374	$13.50	$6.69		10,346	$186.55	$185.19
	E	7/31/2002	312190	3,478	338	$13.50	$0.00		10,346	$186.55	$185.19
	E	4/30/2002	283484	3,140	306	$13.50	$5.48		10,346	$186.55	$185.19
	E	1/31/2002	266749	2,834	277	$13.50	$4.95		10,346	$186.55	$185.19
	E	10/31/2001	236194	2,557	267	$13.50	$4.78		10,346	$186.55	$185.19
	C	7/20/2001	213636	2,290	237	$13.50	$4.24		10,346	$186.55	$185.19
	C	4/30/2001	198760	2,053	383	$13.50	$0.00		10,346	$186.55	$185.19
	E	1/31/2001	176182	1,670	185	$13.50	$3.31		10,346	$186.55	$185.19
	E	10/31/2000	145044	1,485	185	$13.50	$3.31		10,346	$186.55	$185.19
	C	7/31/2000	114688	1,300	1000	$18.00	$17.90		10,346	$186.55	$185.19
	E	5/1/2000	92384	300	50	$13.50	$0.00		10,346	$186.55	$185.19
	E	2/25/2000	68287	250	50	$13.50	$0.90		10,346	$186.55	$185.19
	E	12/31/1999	40990	200	50	$13.50	$0.90		10,346	$186.55	$185.19
W&S/R/C	E	7/15/1999	13790	150	50	$13.50	$0.90		10,346	$186.55	$185.19
					SEMI ANNUAL	SEMI ANNUAL					
									10,346		
	E	2/22/1999	35888902	100	0	$13.50	$0.00			$93.27	$92.59
						$13.50	$0.00			$93.27	$92.59
									10,346		
	E	8/13/1999	35888808	100	100	$13.50	$0.86			$93.27	$92.59
						$13.50	$0.86			$93.27	$92.59
									10,346		
	INSTALL	1/30/1998	TOO OLD	0	100	$13.50	0.86			$93.27	$92.59
						$13.50	0.86			$93.27	$92.59
		1/30/1998	METER CHANGED SET 0000000								
			OUT @ 242,000								
			OWNER WAS BILLED WITH OUT LG			$614.52	$214.50				
			OWNER WAS BILLED WITH LG BILLINGS			$33,889.25	$64,256.35	SHOULD HAVE BEEN		$12,726.66	$13,362.71
W&S/R/C= WATER & SEWER RATE CHANGE											
W/R/C= WATER RATE CHANGE											
S/R/C= SEWER RATE CHANGE											
			AMOUNTS BILLED WATER			33,889.25	S/B	12,726.66	DIFF	$21,162.59	TO ABATE
			AMOUNTS BILLED SEWER			64,256.35		13,362.71		$50,893.64	TO ABATE
			TOTAL BOTH W & S			98,145.60		26,089.37		$72,056.23	
AMOUNT TO BE ABATED				BILL # 119748 NEW AMOUNT AFTER ABATEMENT			W-$6,324.13				
							S-3,315.44				
							R70.00				
TOTAL FOR BILL # 119748			ABATED ON 7/30/10				T-$9,709.57				
ALL OTHER BILLS AMOUNTS STAND NO ADDITIONAL ABATEMENTS DUE											

Account Master Maintenance

8 Corala Rd

Account: 3-5888

9/29/93 FINAL READING 222726 (EC) FEE PAID
10/01/93 QF W69.70 S67.65 T137.35 + 11/93 PAPAGNO
06/26/97 FINAL FEE PD. 06/27/97 239150 FNL. (EC)
06/30/97 QF W27.00 S25.80 T52.80 OWNER RB
01/30/98 242089 X OUT CHG ST AT "0" NO TP OR MIU
02/18/98 W27.00 W50.30 50.30 ABATE AUG/NOV 96
S 1.72 S59.34 59.34 OVER AVE. LL
02/18/98 W27.00 W50.30 50.30 ABATE FEB/MAY 97
S 1.72 S59.34 59.34 OVER AVE. LL
02/18/98 W27.00 W54.75 43.50 ABATE AUG/NOV 97
S 1.72 S56.33 60.20 OVER AVE. LL
4/26/09 - SEWER PLUG UP - ROOTS - 78 FEET
7-16-09 491080 verify (ET)
7/20/09 IF OWNER CALLS REGARDING HIGH BILL- BILL HAS BEEN EST SINCE 1999 - NO TP - NO ENTRY IN 2006 - NEVER CALLED AFTER THAT - WE SHOULD SEE IF MTR CAN BE CHANGED (GRN)
8-17-09 492730 verify (FC)
8/19/09 - AFTER RESEARCHING THIS ACCOUNT, THIS IS WHAT WAS FOUND. THIS ACCOUNT HAS BEEN ESTIMATED SINCE 1998 (SEE ABOVE ABATEMENTS FROM LOUISE). THEN ACCORDING TO TAX RECORDS, THE OWNERSHIP CHANGED ON 7/20/05 WITH NO RECORDED FINAL. WENT THROUGH METER READER BOOKS AND FOUND NOTHING SINCE THE ORIGINAL METER CHANGE IN 1998. BASED ON THE TWO VERIFY READINGS OF 30 DAYS - CURRENT HOMEOWNER IS USING 1650 CUBIC FEET A MONTH., BUT ONLY BEING BILLED 311 CUBIC FEET A QUARTER. - REFER TO WATER COMMISSION IF HOMEOWNER CALLS. - RENE'
01-21-2010 501621 w/o (PT) inside
2/18/10 OWNER CALLED IN REGARDS TO BILL. SHE HAD LET BMC A MESSAGE THAN CALLED CITY HALL LOOKING TO SPEAK WITH SOMEONE. I TOOK HER NAME ACCOUNT NUMBER AND PHONE NUMBER AND TOLD HER I WOULD CALL BMC TO VERITY THAT HE RECEIVED HER MESSAGE AND PASS HER INFORMAITON ON SO HE COULD GET BACK TO HER. SHE SAID SHE WOULD LIKE A PHONE CALL BACK OR SHE IS GOING TO CHANNEL 5 NEWS. LJ
3/23/2010- LTTR MAILD-2-OWNER FROM L. ROWLEY & B. CREEDON RE- NO FURTHER ADJUSTMENTS TO ANY PAST/PRESENT BILLS UNTIL THE LEAK 2 LOCATION IS RESOLVED. OWNER IS TO CONTACT WATER COMMISSION TO RESOLVE ISSUES @ PROPERTY PER LETTER. COPY OF LETTER ON FILE IN ADMIN OFFICE. SS
6/28/10 - 4:35 PM - LR spoke w/ Mrs. Cato regarding removing meter, testing it and installing a new radio meter - AH
6/30/10 X OUT 506955 CHG SET TO 000000 RADIO GMN NO TOUCHPAD WIRES ON METER) - holding meter for testing (10AM appt)
7-2-10 CHANGED LAST READ TO 504281 TO DO METER CHANGE (DID NOT ADJUST BILL #143241 PER ABOVE NOTES) HM
7/7/10 METER TEST LF100.5 MF101 HF100.6 GOOD TEST REGAN SUPPLY AND TESTING [PR] - present LR, PR, MF Joe Sullivan
7/15/10 - 7:21 AM LR called to schedule appointment for meeting - no return call - AH
7-16-10 #143241 W 93.28 ABATE 3506.94 S 93.82 BATE 6302.76 O/A HM
7/30/10 # 119748 W 6324.13 A 21162.59 S 3315.44 A 50893.22 BLOCK ADJ W/ NEW POLICY - PER MLT & LR- APRIL
8/3/10 LR spoke w/ Mrs. Cato informed her that she would be receiving a letter regarding her abatement, explained that abatement was processed using actual to actual; said she wasn't happy she had to read information in paper...still not happy with amount...explained meeting process - she said she is not goint to meet w/ BMC or MLT; informed her that MLT is chair of meeting, said she is only going to meet w/ the Mayor, told her that MLT is the Mayors designee on these situations. AH
8-3-10 001380 verify outside radio read (BB)
12/28/10 - SWR PLUG UP - ROOTS -42'
2-11-11 REVIEWED APPLICATION FOR ABATEMENT OF REAL PROPERTY - COULD NOT FIND REASON FOR FURTHER ADJUSTMENTS - SENT TO COMMISSIONER HM

"City of Champions"

DEPARTMENT OF PUBLIC WORKS
OFFICE OF THE COMMISSIONER

Michael L. Thoreson
COMMISSIONER

COPY

REGULAR MAIL &
CERTIFIED MAIL
7002 2410 0001 8493 7882

August 3, 2010

Ms. Ayanna Cato
8 Corala Road
Brockton, MA 02302

RE: Utility Account # 3-5888 – 8 Corala Road

Dear Ms. Cato:

Please be advised that my department processed abatements for the above-referenced utility account on July 30, 2010 for utility bill #119748 in the amount of $ 21,162.59 for water and $50,893.22 for sewer. In order to receive all amounts due for this location contact the Tax Collector's Office @ 508-580-7130 press # 5.

The abatement was based on this location's last actual reading January 30, 1998 when meter was installed to the meter reading on January 20, 2010. The calculations are based on the Water Abatement Procedure developed by the Mayor's office and members of my staff. This procedure was reviewed and approved by the Water Commission; a copy of the procedure is attached for your review.

If you have any additional questions or would like an appointment to discuss this issue further, please call my office at 508-580-7135 for an appointment. Be advised that I will chair the meeting, Utilities Superintendent, City Solicitor, and Treasurer/Collector may also attend.

Sincerely,

Michael L. Thoreson
DPW Commissioner

MLT/ec
Attachment
xc: Linda M. Balzotti, Mayor
Larry Rowley, Superintendent of Utilities
Water Commission
Philip Nessralla, City Solicitor
Martin Brophy, Assistant Treasure/Collector
File

Department of Public Works (DPW) - Utilities Division
Multiple Estimated Water Billing Policy

- **Class code 101- Single family (same ownership) that have been billed multiple estimated bills.**
- **This policy will be in effect upon water commission's approval for any and all class code 101 utility bills mailed on or after 1/1/10.**

1. Subsequent to a homeowner contacting the DPW office with a multiple estimated bill, a service order will be created. The DPW will then contact the homeowner within 10 days arranging an appointment and the DPW will further inform homeowner that as a condition to the procedure, full access to the meter in the location must be granted.

2. The homeowner or authorized person must sign a completed work order provided by the DPW. The work order will contain the meter serial number and meter reading. Upon the DPW signing the work order, a copy will be provided to the homeowner and furthermore, the DPW will take photos of meter in location during its removal or replacement.

3. The work order will be transmitted to the Utilities Division at Montauk Road and to the billing office at City Hall for review. The City of Brockton reserves the right to test the meter.

4. Subsequent to review of the billing and determination that any adjustment is warranted the bill will be block adjusted. Said adjustment will be determined by using an actual reading to actual reading and will be recalculated and charged at the rate the bill was issued. The adjustment will be processed on the last actual bill issued.

5. If the estimated bills exceed more than five (5) years, only the earlier years, beyond the most current (5) five years, will be recalculated at the lowest block rate at the period of the estimated reading. The remaining most current five (5) years of estimates will be recalculated and charged as indicated in item #4.

6. A letter will be forwarded to the property owner, via certified and regular mail, with an explanation and/or breakdown of adjustments.

7. If the property owner does not accept the proposed adjustment, said owner may request the water meter tested, upon receipt of required city fee. A meter test must be requested prior to arranging a meeting. If the test results exhibit the meter is not within five (5) percent of being accurate, the fee will be returned to property owner. If the meter is accurate, the city shall retain the fee. The city will be required to hold the meter for six (6) months only then the meter will be disposed of.

   If the property owner further contests the results of the test, they may seek an independent certified meter testing company to perform the meter test at the property owner's expense. As a condition of the city reviewing any independent testing, an employee of the Utilities Division must be present at the time of said independent testing. The City of Brockton will thereafter reserve its right to retest the meter at its own expense after the independent exam.

8. A property owner may thereafter request a meeting with the DPW Commissioner. Said meeting may also include the Superintendent of Utilities, and Treasurer/Collector.

9. The Treasurer/Collector will entertain acceptable arrangements for a payment plan by a property owner. A payment plan cannot extend for more than a three (3) year period due to Massachusetts state law.

COPY

8 CORALA RD – AYANNA CATO

SPOKE WITH PROPERTY OWNER, METER WILL BE TAKEN OUT ON WEDNESDAY AND TESTED BY AN INDEPENDENT COMPANY AT A MUTUALLY AGREED UPON TIME.

PROPERTY ESTIMATED – ACTUAL READING 1/30/1998

1/30/98 INSTALLED NEW METER, NO TOUCHPAD OR MIU – SECOND
FLOOR ADDITION, NO WAY TO RUN WIRE, NEEDED PERMISSION TO INSTALL TOUCHPAD - OWNERS RELATIVE DID NOT ALLOW
7/16/09 VERIFIED READING 491080
7/20/09 IF OWNER CALLS RE HIGH BILL, IT HAS BEEN ESTIMATED SINCE 1999 – NO TP NO ENTRY IN 2006
8/17/09 VERIFIED READING 492730
8/19/09 OWNERSHIP CHANGED ON 7/20/09; NO RECORD OF THIS CHANGE, FINAL READING NOT DONE, and PROPERTY IS USING APPROXIMATELY 1650 CUBIC FEET PER MONTH- WAS ONLY BEING BILLED 311 CUBIC FEET FOR A 3 MONTH BILLING PERIOD. AND LOCATION IS USING APPROX 1700 CU FT PER MONTH = 5100 CU FT IN A QUARTERLY BILLING. UNDER BILLED EACH BILLING BY APPROX -4789 PER BILLING X THE # OF YEARS ESTIMATED
1/21/10 VERIFIED READING 501621
2/18/10 OWNER CALLED RE HIGH BILL
3/19/2010 MR CREEDON VISITED PROPERTY – METER MOVING, POSSIBLE LEAK IN HEATING SYSTEM WHICH IS LOCATED IN THE FLOOR
3/23/10 LETTER SENT BY MR CREEDON THAT SYSTEM IS LEAKING, NEEDS TO BE REPAIRED, ONCE PROOF IS RECEIVED THAT REPAIRED HAS BEEN COMPLETED, SEWER CHAGES WILL BE REVIEWED
6/28/10 – 4:35 PM – LR SPOKE W MRS CATO RE REMOVING METER, TESTING AND INSTALLING A NEW RADIO METER
6/30/10 - 10:00 AM – REMOVED METER OUT AT 506955 INSTALLED RADIO – HOLDING METER FOR TESTING
7/7/10 – 5:30 PM – METER TEST BY JOE SULLIVAN (REGAN TESTING)

METER TESTED GOOD LF100.5 MF 101 HF1006 PRESENT WERE LR,
MF, PR AND JS
7/15/10 7:21 AM LR CALLED TO SCHEDULE APPOINTMENT FOR MEETING – LEFT MESSAGE NO RETURN CALL
7/16/10 HM ABATED BILL #143241
7/30/10 BILL # 119748 ABATED USING NEW POLICY
8/3/10 LR SPOKE W/ MRS CATO STATED THAT SHE WOULD RECEIVE
LETTER, NOT HAPPY NOT GOING TO MEET WITH BMC OR MLT ONLY WITH MAYOR

BILL # 984336 (AUGUST 2009) DUE ON 9/3/2009 - BILLED $5,463.64

BILL #119748 (FEBRUARY 2010) DUE ON 3/12/10– BILLED $81,765.38
7/30/10 ABATEMENT PROCESSED:
WATER ORIGINAL: 27486.72 ABATED 21162.59
SEWER ORIGINAL: 54208.66 ABATED 50893.22
BILL # 143241 (MAY 2010) DUE ON 6/7/10 – BILLED $10,066.80
7/16/10 ABATEMENT PROCESSED
WATER ORIGINAL: 3600.22 ABATED 3506.94
SEWER ORIGINAL: 6396.58 ABATED 6302.76

CITY OF BROCKTON
DEPARTMENT OF PUBLIC WORKS
WATER COMMISSION
39 MONTAUK ROAD, BROCKTON, MASSACHUSETTS 02301
Tel: (508) 580-7825 Fax: (508) 580-7836

Water Systems Manager
Brian M. Creedon
bcreedon@ci.brockton.ma.us

March 23, 2010

COPY

Ayanna Cato
8 Corala Road
Brockton, MA 02301

RE: Water and Sewer bill numbered 984336, 1007929, and 119748

Dear Ms. Cato;

The Utilities Division and I as the Water Systems Manager have reviewed your bills reference above. In my analysis the usage is extremely high and the reason is possibly connected to your heating system. As I showed you on my visit on Friday, March 19th, the meter is moving indicating a slow leak. On that day the temperature was 70 degrees and your heating system was not on.

This office is required to insure that water is not being wasted and as a result will not abate or adjust these bills until the situation causing this leaking is resolved. I have spoken to both the Superintendent of Utilities and the DPW Commissioner on this matter and they both agree that the Sewer Charge will not be changed without proof that the leak has been corrected.

Beginning in the year 2000, every bill has included an insert that requests that you as the property owner call our department if you received anything other than an actual bill and before July of 2009 we had 42 quarters dating back to before 1998 with non actual reads. It is important that you contact this office to discuss what resolution you will be taking to repair the leak in your system and to make arrangements to have your water meter repaired and/or changed out.

Respectfully yours,

Brian M. Creedon

As Billed

35888 8 Corala Rd Ayanna Cato 2000522326

617-571-5153 5/8" Meter Kent

Billing Per Reading Date / Units of measure	Code	# of Days days	Block PD days	Difference days	Bill #	Reading	Consumption Cu Ft	Useage Charge Block 1 Per Day Cu Ft	Per Day Gallons	Water	Sewer	$ 70.00 Trash	Per Reading Total sewer Rate	Billed Water per 100cu	Abate Under billed Usage	PAID Water $	Sewer$
1/30/1998	V					0											
8/13/1998	E	195	90	105	35888808	100	100	0.51	4				1.72	1.80	23422	421.60	402.86
2/22/1999	E	193	90	103	35888902	100	0	-	-				1.72	1.80	2023	36.41	34.80
7/15/1999	E	143	90	53	13790	150	50	0.35	3				1.79	1.80	1973	35.51	35.32
12/31/1999	E	169	90	79	40980	200	50	0.30	2				1.79	1.80	1973	35.51	35.32
2/25/2000	E	56	90	-34	63287	250	50	0.89	7				1.79	1.80	1973	35.51	35.32
5/1/2000	E	66	90	-24	92384	300	50	0.76	6				1.79	1.80	1973	35.51	35.32
7/31/2000	C	91	90	1	114688	1300	1000	10.99	82				1.79	1.80	1023	18.41	18.31
10/31/2000	E	92	90	2	145044	1485	185	2.01	15				1.79	1.80	1838	33.08	32.90
1/31/2001	E	92	90	2	176182	1670	185	2.01	15				1.79	1.80	1838	33.08	32.90
4/30/2001	C	89	90	-1	198760	2053	383	4.30	32				1.79	1.80	1640	29.52	29.36
7/20/2001	C	81	90	-9	213636	2290	237	2.93	22				1.79	1.80	1786	32.15	31.97
10/31/2001	E	103	90	13	236194	2557	267	2.59	19				1.79	1.80	1756	31.61	31.43
1/31/2002	E	92	90	2	266749	2834	277	3.01	23				1.79	1.80	1746	31.43	31.25
4/30/2002	E	89	90	-1	283484	3140	306	3.44	26				1.79	1.80	1717	30.91	30.73
7/31/2002	E	92	90	2	312190	3478	338	3.67	27				1.79	1.80	1685	30.33	30.16
10/31/2002	E	92	90	2	335000	3852	374	4.07	30				1.79	1.80	1649	29.68	29.52
1/31/2003	E	92	90	2	349937	4148	296	3.22	24				1.79	1.80	1727	31.09	30.91
4/30/2003	E	89	90	-1	380780	4451	303	3.40	25				1.79	1.80	1720	30.96	30.79
7/31/2003	E	92	90	2	403486	4759	308	3.35	25				1.79	1.80	1715	30.87	30.70
10/30/2003	E	91	90	1	426307	5082	323	3.55	27				1.79	1.80	1700	30.60	30.43
1/31/2004	E	93	90	3	449098	5398	316	3.40	25				1.79	1.80	1707	30.73	30.55
4/30/2004	E	90	90	0	472044	5711	313	3.48	26				1.79	1.80	1710	30.78	30.61
7/30/2004	E	91	90	1	494941	6016	305	3.35	25				1.79	2.94	1718	50.51	30.75
10/31/2004	E	93	90	3	517747	6325	309	3.32	25				1.79	2.94	1714	50.39	30.68
fy 05 1/31/2005	E	92	90	2	540813	6634	309	3.36	25				1.92	2.94	1714	50.39	32.91
fy 05 4/30/2005	E	89	90	-1	563935	6943	309	3.47	26				1.92	2.94	1714	50.39	32.91
fy 06 7/31/2005	E	92	90	2	586977	7254	311	3.38	25				1.92	2.94	1712	50.33	32.87
fy 06 10/31/2005	E	92	90	2	610150	7566	312	3.39	25				1.92	2.94	1711	50.30	32.85
fy 06 1/31/2006	E	92	90	2	633324	7877	311	3.38	25				2.02	2.94	1712	50.33	34.58
fy 06 4/30/2006	E	89	90	-1	656570	8188	311	3.49	26				2.02	2.94	1712	50.33	34.58
fy 07 7/13/2006	E	74	90	-16	679863	8498	310	4.19	31				2.02	3.23	1713	55.33	34.60
fy 07 10/17/2006	E	96	90	6	703154	8809	311	3.24	24				2.02	3.23	1712	55.30	34.58
fy 07 1/31/2007	E	106	90	16	726508	9120	311	2.93	22				2.53	3.23	1712	55.30	43.31
fy 07 4/30/2007	E	89	90	-1	749802	9431	311	3.49	26				2.53	3.23	1712	55.30	43.31
Aug-07 7/31/2007	E	92	90	2	773164	9742	311	3.38	25				2.53	3.23	1712	55.30	43.31
Nov-07 10/31/2007	E	92	90	2	796615	10053	311	3.38	25				2.53	3.23	1712	55.30	43.31

Feb-08	1/31/2008	E	92	90	2	819900	10364	311	3.38	25		2.66	3.23	1712	55.30	45.54
May-08	4/30/2008	E	90	90	0	843545	10675	311	3.46	26		2.66	3.23	1712	55.30	45.54
Aug-08	7/31/2008	E	92	90	2	890276	10986	311	3.38	25		2.66	3.81	1712	65.23	45.54
Nov-08	10/31/2008	E	92	90	2	913722	11297	311	3.38	25		2.66	3.81	1712	65.23	45.54
Feb-09	1/31/2009	E	92	90	2	937214	11608	311	3.38	25		3.72	3.81	1712	65.23	63.69
May-09	4/30/2009	E	89	90	-1	960827	11919	311	3.49	26		3.72	3.81	1712	65.23	63.69
Aug-09	7/16/2009	A	77	90	-13	984336	491080	479161	6,222.67	45,550		3.72	3.81	-477138	-18178.96	#######
Nov-09	8/17/2009	C	32	90	-58	1007929	492730	1650	51.56	386		3.72	3.81	373	14.21	13.87
Feb-10	1/20/2010	A	156	90	66	119748	501621	8891	56.99	426					-15973.18	#######
														(382,220)		

Verified Period	4373					501621	114.71	858
Total BILLED Usage							#DIV/0!	#DIV/0!
Old meter Usage	4185					491080	117.34	878
New Verified Period							#DIV/0!	#DIV/0!
	Per Day			Estimated amount				1.97
90 Day usage Actual Period	114.71	90	10,324	1,268	9,056			
90 Day usage new verified Period	117.34	90	10,561					
	56.99	90	5,129	New Bill	Old 2nd's			

	Water	Sewer	
	$ -	$ -	$ -

Verified Period	10790		19.55	146
Total BILLED Usage	12215		-	-
	Per Day			
90 Day usage Actual Period				

$ -

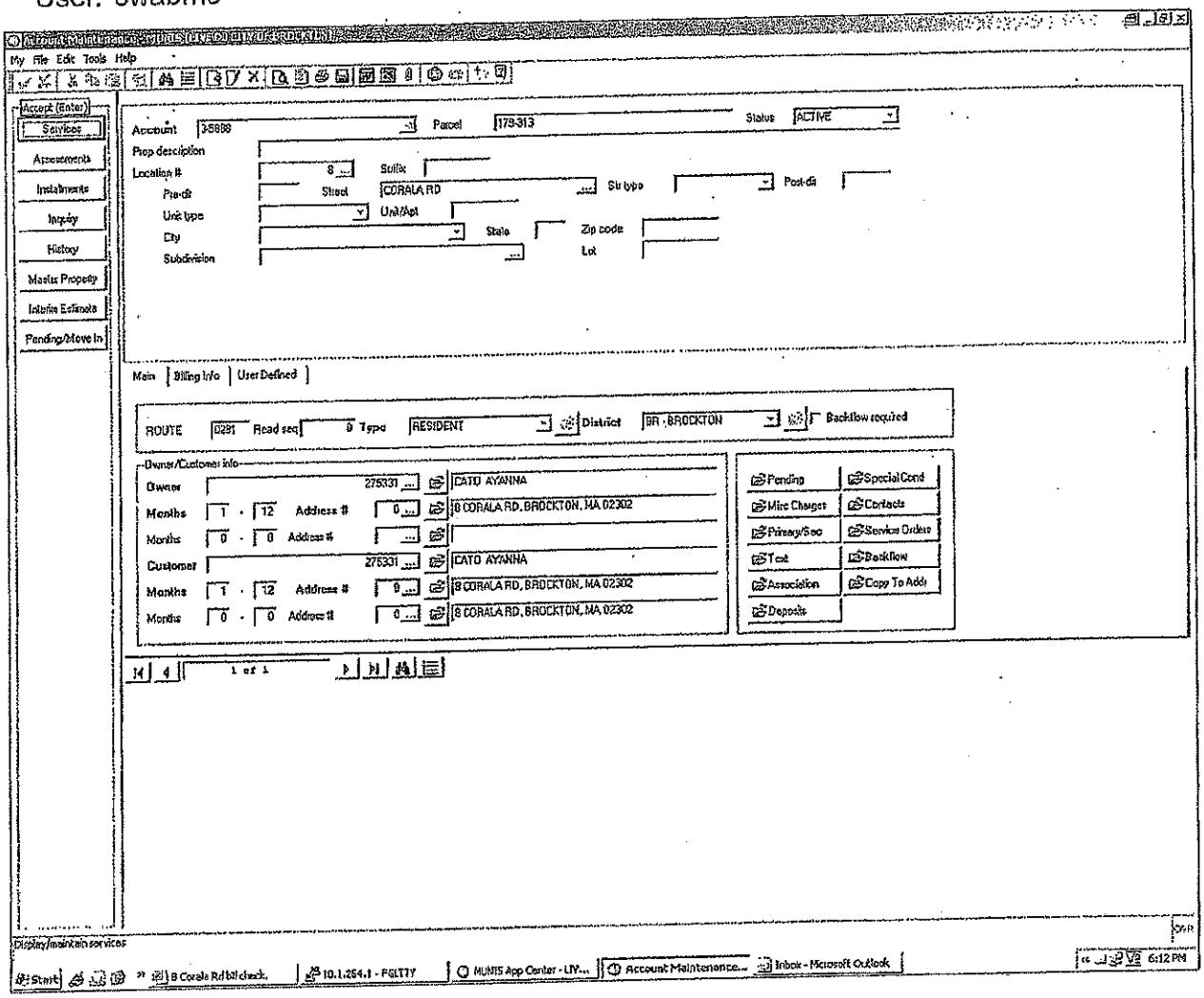
Qc

cicato27@yahoo.com

781.405.5660

3/19/10 503953

Print at: Monday, March 22, 2010 6:12:27 PM
Host: GX330IMAGE
User: cwabmc



Account Master Maintenance

Account: 3-5888

9/29/93 FINAL READING 222726 (EC) FEE PAID
10/01/93 QF W69.70 S67.65 T137.35 + 11/93 PAPAGNO
06/26/97 FINAL FEE PD. 06/27/97 239150 FNL. (EC)
06/30/97 QF W27.00 S25.80 T52.80 OWNER RB
01/30/98 242089 X OUT CHG ST AT "0" NO TP OR MIU
02/18/98 W27.00 W50.30 50.30 ABATE AUG/NOV 96
S 1.72 S59.34 59.34 OVER AVE. LL
02/18/98 W27.00 W50.30 50.30 ABATE FEB/MAY 97
S 1.72 S59.34 59.34 OVER AVE. LL
02/18/98 W27.00 W54.75 43.50 ABATE AUG/NOV 97
S 1.72 S56.33 60.20 OVER AVE. LL
4/26/09 - SEWER PLUG UP - ROOTS - 78 FEET
7-16-09 491080 verify (ET)
7/20/09 IF OWNER CALLS REGARDING HIGH BILL- BILL HAS BEEN EST SINCE 1999 - NO TP - NO ENTRY IN 2006 - NEVER CALLED AFTER THAT - WE SHOULD SEE IF MTR CAN BE CHANGED (GRN)
8-17-09 492730 verify (FC)
8/19/09 - AFTER RESEARCHING THIS ACCOUNT, THIS IS WHAT WAS FOUND. THIS ACCOUNT HAS BEEN ESTIMATED SINCE 1998 (SEE ABOVE ABATEMENTS FROM LOUISE). THEN ACCORDING TO TAX RECORDS, THE OWNERSHIP CHANGED ON 7/20/05 WITH NO RECORDED FINAL. WENT THROUGH METER READER BOOKS AND FOUND NOTHING SINCE THE ORIGINAL METER CHANGE IN 1998. BASED ON THE TWO VERIFY READINGS OF 30 DAYS - CURRENT HOMEOWNER IS USING 1650 CUBIC FEET A MONTH., BUT ONLY BEING BILLED 311 CUBIC FEET A QUARTER. - REFER TO WATER COMMISSION IF HOMEOWNER CALLS. - RENE'
01-21-2010 501621 w/o (PT) inside
2/18/10 OWNER CALLED IN REGARDS TO BILL. SHE HAD LET BMC A MESSAGE THAN CALLED CITY HALL LOOKING TO SPEAK WITH SOMEONE. I TOOK HER NAME ACCOUNT NUMBER AND PHONE NUMBER AND TOLD HER I WOULD CALL BMC TO VERITY THAT HE RECEIVED HER MESSAGE AND PASS HER INFORMAITON ON SO HE COULD GET BACK TO HER. SHE SAID SHE WOULD LIKE A PHONE CALL BACK OR SHE IS GOING TO CHANNEL 5 NEWS. LJ

Account Number / Service			Customer Man	Meter Number	Name	Cd	Read Date Time	Parcel By	Bill #	Curr Read	Location Usage	Repl Usage	Charge Amt	Status Billed Amt
35888			275331		CATO AYANNA			179313			8 CORALA RD			Active
1WTR58-	1 5/8	METER	K	2000522326		A	01/20/2010		119748	501,621	452,348	0	27,486.72	81,765.38
1WTR58-	1 5/8	METER	K	2000522326		C	08/17/2009		1007929	49,273	165	0	22.43	97.26
1WTR58-	1 5/8	METER	K	2000522326		A	07/16/2009		984336	49,108	37,189	0	2,120.50	5,463.64
1WTR58-	1 5/8	METER	K	2000522326		E	04/30/2009		960827	11,919	311	0	22.43	101.54
1WTR58-	1 5/8	METER	K	2000522326		E	01/31/2009		937214	11,608	311	0	22.43	101.54
1WTR58-	1 5/8	METER	K	2000522326		E	10/31/2008		913722	11,297	311	0	22.43	100.70
1WTR58-	1 5/8	METER	K	2000522326		E	07/31/2008		890276	10,986	311	0	22.43	100.70
1WTR58-	1 5/8	METER	K	2000522326		E	04/30/2008		843545	10,675	311	0	14.02	92.29
1WTR58-	1 5/8	METER	K	2000522326		E	01/31/2008		819900	10,364	311	0	14.02	92.29

** END OF REPORT - Generated by Brian Creedon **

Account Number / Service			Customer Man	Name / Meter Number	Cd	Read Date Time	Parcel By	Bill #	Curr Read	Location / Usage	Repl Usage	Charge Amt	Status / Billed Amt
35888			322669	YANCEY, JR. HOWELL T			179313			8 CORALA RD			Active
1WTR58-	1 5/8	METER	K	2000522326	E	10/31/2007		796615	10,053	311	0	14.02	91.89
1WTR58-	1 5/8	METER	K	2000522326	E	07/31/2007		773164	9,742	311	0	14.02	91.89
1WTR58-	1 5/8	METER	K	2000522326	E	04/30/2007		749802	9,431	311	0	14.02	91.89
1WTR58-	1 5/8	METER	K	2000522326	E	01/31/2007		726508	9,120	311	0	14.02	91.89
1WTR58-	1 5/8	METER	K	2000522326	E	10/17/2006		703154	8,809	311	0	14.02	90.30
1WTR58-	1 5/8	METER	K	2000522326	E	07/13/2006		679863	8,498	310	0	14.02	90.28
1WTR58-	1 5/8	METER	K	2000522326	E	04/30/2006		656570	8,188	311	0	12.75	89.03
1WTR58-	1 5/8	METER	K	2000522326	E	01/31/2006		633324	7,877	311	0	12.75	89.03
1WTR58-	1 5/8	METER	K	2000522326	E	10/31/2005		610150	7,566	312	0	12.75	88.74
1WTR58-	1 5/8	METER	K	2000522326	E	07/31/2005		586977	7,254	311	0	12.75	88.72
1WTR58-	1 5/8	METER	K	2000522326	E	04/30/2005		563935	6,943	309	0	12.75	88.68
1WTR58-	1 5/8	METER	K	2000522326	E	01/31/2005		540813	6,634	309	0	12.75	88.68
1WTR58-	1 5/8	METER	K	2000522326	E	10/31/2004		517747	6,325	309	0	12.75	88.28
1WTR58-	1 5/8	METER	K	2000522326	E	07/30/2004		494941	6,016	305	0	12.75	88.21
1WTR58-	1 5/8	METER	K	2000522326	E	04/30/2004		472044	5,711	313	0	13.50	89.10
1WTR58-	1 5/8	METER	K	2000522326	E	01/31/2004		449098	5,398	316	0	13.50	89.16
1WTR58-	1 5/8	METER	K	2000522326	E	10/30/2003		426307	5,082	323	0	13.50	89.28
1WTR58-	1 5/8	METER	K	2000522326	E	07/31/2003		403486	4,759	308	0	13.50	89.01
1WTR58-	1 5/8	METER	K	2000522326	E	04/30/2003		380780	4,451	303	0	13.50	73.92
1WTR58-	1 5/8	METER	K	2000522326	E	01/31/2003		349937	4,148	296	0	13.50	73.80
1WTR58-	1 5/8	METER	K	2000522326	E	10/31/2002		335000	3,852	374	0	13.50	75.19
1WTR58-	1 5/8	METER	K	2000522326	E	07/31/2002		312190	3,478	338	0	13.50	68.50
1WTR58-	1 5/8	METER			E	04/30/2002		283484	3,140	306	0	13.50	46.48
1WTR58-	1 5/8	METER			E	01/31/2002		266749	2,834	277	0	13.50	45.96
1WTR58-	1 5/8	METER			E	10/31/2001		236194	2,557	267	0	13.50	45.78
1WTR58-	1 5/8	METER			C	07/20/2001		213636	2,290	237	0	13.50	45.24
1WTR58-	1 5/8	METER			C	04/30/2001		198760	2,053	383	0	13.50	34.24
1WTR58-	1 5/8	METER			E	01/31/2001		176182	1,670	185	0	13.50	37.50
1WTR58-	1 5/8	METER			E	10/31/2000		145044	1,485	185	0	13.50	6.69
1WTR58-	1 5/8	METER			C	07/31/2000		114688	1,300	1,000	0	18.00	56.59
1WTR58-	1 5/8	METER			E	05/01/2000		92384	300	50	0	13.50	13.50
1WTR58-	1 5/8	METER			E	02/25/2000		63287	250	50	0	13.50	35.09
1WTR58-	1 5/8	METER			E	12/31/1999		40990	200	50	0	13.50	48.59
1WTR58-	1 5/8	METER			E	07/15/1999		13790	150	50	0	13.50	6.69
1WTR58-	1 5/8	METER				02/22/1999		35888902	100	0	0	27.00	27.00
1WTR58-	1 5/8	METER				08/13/1998		35888808	100	100	0	27.00	27.00

** END OF REPORT - Generated by Brian Creedon **

Date Entered: 01/13/2010
Entered By: cwaamf
Reference: 27898

Account #: 35888
ROUTE: 0291
Read Seq:

District: BR Type: RS

CATO AYANNA

8 CORALA RD

BROCKTON, MA 02302

Location: 8 CORALA RD

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel: 179313

Meter Info. Manuf/Serial
Read Meter K 2000522326
Installed Date
# of Dials 6

Other Meter Manuf/Serial K 97667648

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2010/ 5	E	563,028	61,407	2008/11	E	11,297	311
2010/ 2	A	501,621	452,348	2008/ 8	E	10,986	311
2009/11	C	49,273	165	2008/ 5	E	10,675	311
2009/ 8	A	49,108	37,189	2008/ 2	E	10,364	311
2009/ 5	E	11,919	311	2007/11	E	10,053	311
2009/ 2	E	11,608	311	2007/ 8	E	9,742	311

Reason Code: VERI VERIFY READING
Serv Order Type: READ REREAD/CHECK HIGH-LOW READ
Assigned To:
Date Scheduled: 01/13/2010 Time Scheduled:

Comments: HIGH Read date: 01/31/2010 Current reading: 444000

VERI I/S 501621

Service Comment:

Add'l Info:

Work Completed By: PT Date Completed: 01/20/2010
Completed Reason:

Date Entered: 10/21/2009
Entered By: cwahmm
Reference: 26714

Account #: 35888
ROUTE: 0291
Read Seq:

District: BR Type: RS

CATO AYANNA

8 CORALA RD

BROCKTON, MA 02302

Location: 8 CORALA RD

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel: 179313

Meter Info. Manuf/Serial
Read Meter K 2000522326
Installed Date
# of Dials 6

Other Meter Manuf/Serial K 97667648

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2010/ 5	E	563,028	61,407	2008/11	E	11,297	311
2010/ 2	A	501,621	452,348	2008/ 8	E	10,986	311
2009/11	C	49,273	165	2008/ 5	E	10,675	311
2009/ 8	A	49,108	37,189	2008/ 2	E	10,364	311
2009/ 5	E	11,919	311	2007/11	E	10,053	311
2009/ 2	E	11,608	311	2007/ 8	E	9,742	311

Reason Code: VERI VERIFY READING
Serv Order Type: READ REREAD/CHECK HIGH-LOW READ
Assigned To:
Date Scheduled: 10/21/2009 Time Scheduled:

Comments: HIGH Read date: 08/17/2009 Current reading: 492730

10/27/09 NOT RETURNED FOR NOV BILLING GMN

Service Comment:

Add'l Info:

Work Completed By: _____ Date Completed: 10/27/2009
Completed Reason:

Date Entered: 08/12/2009
Entered By: cswgmn
Reference: 25927

Account #: 35888
ROUTE: 0291
Read Seq:

District: BR Type: RS

CATO AYANNA

8 CORALA RD

BROCKTON, MA 02302

Location: 8 CORALA RD

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel; 179313

Meter Info. Manuf/Serial
Read Meter K 2000522326
Installed Date
# of Dials 6

Other Meter Manuf/Serial
K 97667648

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2010/ 5	E	563,028	61,407	2008/11	E	11,297	311
2010/ 2	A	501,621	452,348	2008/ 8	E	10,986	311
2009/11	C	49,273	165	2008/ 5	E	10,675	311
2009/ 8	A	49,108	37,189	2008/ 2	E	10,364	311
2009/ 5	E	11,919	311	2007/11	E	10,053	311
2009/ 2	E	11,608	311	2007/ 8	E	9,742	311

Reason Code: VERI VERIFY READING
Serv Order Type: MISC MISCELLANEOUS SERVICE
Assigned To:
Date Scheduled: 08/12/2009 Time Scheduled:

Comments: PLEASE VERIFY AYANNA 781-405-5660 CELL THANKS GRACE

Service Comment:

Add'l Info:

Work Completed By: _____ Date Completed: _____
Completed Reason:

Date Entered: 07/15/2009
Entered By: cwaamf
Reference: 25402

Account #: 35888
ROUTE: 0291
Read Seq:

District: BR Type: RS

CATO AYANNA
8 CORALA RD
BROCKTON, MA 02302

Location: 8 CORALA RD

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel: 179313

Meter Info. Manuf/Serial
Read Meter K 2000522326
Installed Date
# of Dials 6

Other Meter Manuf/Serial
K 97667648

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2010/ 5	E	563,028	61,407	2008/11	E	11,297	311
2010/ 2	A	501,621	452,348	2008/ 8	E	10,986	311
2009/11	C	49,273	165	2008/ 5	E	10,675	311
2009/ 8	A	49,108	37,189	2008/ 2	E	10,364	311
2009/ 5	E	11,919	311	2007/11	E	10,053	311
2009/ 2	E	11,608	311	2007/ 8	E	9,742	311

Reason Code: VERI VERIFY READING
Serv Order Type: READ REREAD/CHECK HIGH-LOW READ
Assigned To:
Date Scheduled: 07/15/2009 Time Scheduled:

Comments: HIGH Read date: 07/31/2009 Current reading: 25919

7-16-09 491080

Service Comment:

Add'l Info:

Work Completed By: _____ Date Completed: 07/23/2009
Completed Reason:

Date Entered: 07/14/2009
Entered By: cwaamf
Reference: 25363

Account #: 35888
ROUTE: 0291
Read Seq:

District: BR Type: RS

CATO AYANNA

8 CORALA RD

BROCKTON, MA 02302

Location: 8 CORALA RD

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel: 179313

Meter Info.	Manuf/Serial			Manuf/Serial
Read Meter	K 2000522326	Other Meter	K	97667648
Installed Date				
# of Dials	6			

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2010/ 5	E	563,028	61,407	2008/11	E	11,297	311
2010/ 2	A	501,621	452,348	2008/ 8	E	10,986	311
2009/11	C	49,273	165	2008/ 5	E	10,675	311
2009/ 8	A	49,108	37,189	2008/ 2	E	10,364	311
2009/ 5	E	11,919	311	2007/11	E	10,053	311
2009/ 2	E	11,608	311	2007/ 8	E	9,742	311

Reason Code: CALL CALL OFFICE (MISC. PROBLEMS)
Serv Order Type: MISC MISCELLANEOUS SERVICE
Assigned To:
Date Scheduled: 07/14/2009 Time Scheduled:

Comments: PLEASE CALL OWNER @ 781-405-5660

Service Comment:

Add'l Info:

Work Completed By: _____ Date Completed: _____
Completed Reason:

Date Entered: 08/07/2006
Entered By: cwaamf
Reference: 16298

Account #: 35888
ROUTE: 0291
Read Seq:

District: BR Type: RS

YANCEY, JR. HOWELL T

8 CORALA RD

BROCKTON, MA 02302

Location: 8 CORALA RD

Subdiv:
Lot:

Service : 1WTR58-001 WATER MIN. CHG Parcel: 179313

Meter Info. Manuf/Serial
Read Meter K 2000522326
Installed Date
# of Dials 6

Other Meter Manuf/Serial
K 97667648

Last Reading Info.

Year/Mo	R	Reading	Usage	Year/Mo	R	Reading	Usage
2010/ 5	E	563,028	61,407	2008/11	E	11,297	311
2010/ 2	A	501,621	452,348	2008/ 8	E	10,986	311
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2009/ 5	E	11,919	311	2007/11	E	10,053	311
2009/ 2	E	11,608	311	2007/ 8	E	9,742	311

Reason Code: VERI VERIFY READING
Serv Order Type: READ REREAD/CHECK HIGH-LOW READ
Assigned To:
Date Scheduled: 08/07/2006 Time Scheduled:

Comments: HIGH Read Date: 07/13/2006 Current Reading: 41909

VER NO T/P - NO ENTRY LM

Service Comment:

Add'l Info:

Work Completed By: JL Date Completed: 08/09/2006
Completed Reason:

FW: Documentation of Abatements/Adjustments for Water Audit

Czaja Elaine

Sent: Tuesday, March 22, 2011 1:49 PM

To: Manseau Helen; Troxell April

Cc: Thoreson Michael

Helen/April:

Please gather information requested below and give the information to me ASAP so that Commissioner and I may review and respond - thank you..

-----Original Message-----
From: Thoreson Michael
Sent: Tuesday, March 22, 2011 12:47 PM
Cc: Czaja Elaine
Subject: Fw: Documentation of Abatements/Adjustments for Water Audit

Can we find out what he is looking for
Michael L. Thoreson
Commissioner DPW
Sent From Blackberry Wireless

----- Original Message -----
From: Toby Fedder <TFedder@woodardcurran.com>
To: Thoreson Michael
Cc: Rowley Larry
Sent: Tue Mar 22 11:59:45 2011
Subject: Documentation of Abatements/Adjustments for Water Audit

Good afternoon, Mike:

I am completing the audit of the six individual accounts for you provided documentation last week. I have noticed that some of the customers I interviewed have provided me documentation (including DPW correspondence) on abatements and adjustments which was not included in the information I collected from the billing office last week.

To properly complete the audit, I need all records in the billing office and your files on the abatements and adjustments to the following accounts, including correspondence, back-up calculations for the adjustment of bills, etc:

3-5888 8 Cordial Rd
3-1499 220 N Main St
3-7697 61 Barney St
1-9156 106 Quincy Av
2-2247 104 Menlo St
3-6873 26 Trudy Terr

] Spreadsheets
] Text screens

Please feel free to call my cell at 603-817-7441 if you have any questions. Thanks in advance for your assistance in this matter.

Toby Fedder, P.E.
Woodard & Curran
P: 866-702-6371
c: 603-817-7441

3-1499.

		220 NORTH MAIN STREET															
					Actual reading on 7/23/10 - 102555												
					Actual reading on 4/9/10 - 92514												
					Actual readin gon 1/5/10 - 83603												
	READ CO	DATE	BILL #	READING	CUBIC FE	WATER AMO	SEWER BILLE	REFUSE	TOTAL BILLED		BILL #	READING	CUBIC FE	AMOUNT W	AMOUNT S	TOTAL SB BILLED	
	A	7//23/10	163185	102555	17517	$ 936.50	$1,254.07	$0.00	$2,190.57		163185	102555	10041	$497.67	$564.79	$1,062.46	
	A	4/9/2010	139610	85038	1435	$44.43	$43.86	$0.00	$88.29		139610	92514	8911	$434.06	$485.76	$919.82	
S/RC	A	1/5/2010	116114	83603													
TOTALS						$ 980.93	$1,297.93		$2,278.86					$931.73	$1,050.55	$1,982.28	
									DIFFERENCE								
				AMOUNTS BILLED W		$ 980.93	S/B WATER	$ 931.73		$ 49.20							
				AMOUNTS BILLED SE		$ 1,297.93	S/B SEWER	$ 1,050.55		$ 247.38							
				TOTAL BOTH W & S		$ 2,278.86	TOTAL	$ 1,982.28		$ 296.58							
AMOUNT TO BE ABATED																	
					BILL # 163185 NEW AMC		W-$887.30										
							S-$ 1006.69										
							T-$ 1893.99										

Account Master Maintenance

Account: 3-1499

220 N. Main St

1-5-96 22372 X OUT CHG SET TO 'O' N/R MIU
1/29/96 W191.05 ABATE FEB/MAY95 W208.50 W208.00
OVERAVE S170.65 " " S211.05 S211.05 LM
W193.40 ABATE AUG/NOV95 W204.78 W204.77 OVER AVE.
S172.70 " " S207.28 S207.27 LM
10/27/98 269010 XOUT TEST OK DS
11/03/98 RET. SAME METER 269017
02-02-00 365524 ver.(EC) water was running
02-09-00 366909 ver.(EC)
2/10/00 X OUT TEST OK RET. START AT 366986 ON 2/11/00
12/10/01 487036 X OUT FOR TEST - TESTED GOOD.
2-4-02 REMOVED JUMPER INSTALLED SAME METER 487036
NO LIVE PHONE, TOUCHPAD ONLY
**COMPLETED CUST MEETING FOLDER DATED 2/8/00 IN BOX IN SUPPLY CLOSET*
2-28-02 (#263273) S 90.27 ABATE 368.84 TO MATCH WATER CONSUMPTION HM
10-23-2007 728234 w/o ver(ET)
10/29/07 NO ADJ - VERI HIGHER THAN BILL OF 11/1/07
11/27/07 METER TEST FEE PD AT
12/03/07 PER PETER R CALLED 2 TIMES NO RESPONSE AT
2/26/2008 OWNER CALLED FOR RESULTS OF METER TEST-I TOLD HIM TO CONTACT PETER REDDAN & PROVIDED # AS MR. REDDAN HAS BEEN TRYING TO REACH OWNER SINCE DEC 3, 2007 NO REPSPONSE
2/27/08 742866 X OUT FOR METER TEST
2-28-08 METER TEST FOR 220 N-MAIN ST
L 101 M 100 H100.8 (PR) PASSED
4/11/08 REMOVED JUMPER INSTALLED RADIO READ METER @ 003639
12-4-08 MR. MATTA (1781-962-1155) aTTY KEN ELIAS 508-580-0009 NEEDS TO BE PAID OR ABATED TO GET LICENSE - SENT PRINTOUTS TO BRIAN. HM
12/17/08 actual readings, meter passed test, no adjustments - bill must be paid - per BMC (AH)
8/21/09- OWNER CAME INTO CITY HALL WANTED COPIES OF BILLS WE SENT HIM TO THE TAX OFFICE HE CAME BACK AND WANTED CONSUMPTION HISTORY HE WAS VERY RUDE AND SHORT WE GAVE HIM THE CONSUMPTION SCREEN AND HE TOLD GAYLE THAT WE WILL NEVER PROVE A LEAK TO HIM- AT
9/25/2009- PER DPW COMMISSIONER- SENT OUT TO GET VERIFY READING. AT & SS- NOTE: LOCATION IS A LEGLA BAORDING HOUSR WITH 18 ROOMS & AN ACCEPTABLE OCCUPANCY NUMBER OF 23 PEOPLE - PER BLDG. DEPT. SS
9/25/2009 - 075697 VERIFY- (ED C.) PER PHONE CALL TO ME. SS- NOTE: HIGHER THAN BILL #980714. SS
9/29/2009-LTTR-2-D DALEY-RE-LOCATION'S USAGE- PROPERTY IS A ROOMING/BOARDING HOUSE WITH AN OCCUPANCY OF UP TO 23 PEOPLE & HAS 18 UNITS INSIDE. BASED ON THIS INFO & PRIOR METER TEST, USAGE AMOUNT IS NOT EXUBERANT FOR NUMBER OF PEOPLE RESIDING IN LOCATION, READS ARE ACTUALS & NO ADJUSTMENTS ARE WARRANTED, PER MLT. SS
9/28/09 MR MATTA CAME IN TO DISPUTE HIS BILL AGAIN . I ASKED WHAT SIZE HOUSE IT WAS HE SAID A SINGLE FAMILY HOMES BUT ITS A ROOMING HOUSE W/18 ROOMS AND APPROX 23 PEOPLE HE PROCEEDED TO SAY THAT THEY DONT TAKE SHOWERS THEY PEE IN JARS AND DONT HAVE TEETH TO BRUSH HE LEFT SAYING HE WILL BE GETTING A LAWYER . I CALLED BB AND SAID ACCORDING TO THE COMMISSIONER WE ARE TO TAKE READINGS EVERY COUPLE OF WEEKS TO KEEP TABS ON IT.... GMN
09-29-2009 075962 inside (EC)
10-5-09 076374 verify (BB)
10-16-09 077210 verify (BB)
10-29-09 078272 verify (BB)
12-14-09 081932 verify (BB)
12-29-09 083087 verify (BB)
7-23-10 102555 verify inside (BB) this acct. has a hanging black box that is not working correct. will read inside for all billings and verifys
7-29-10 103091 verify inside (BB) gave me a hard time about reading meter told me he needed to have my name and phone # to read the meter.
9/10/10 (163185) w887.30 abated49.20 s1006.69 abated247.38 block adjust (AH)
10-27-10 NO KEY TO BASEMENT OWNER IN FLA. WILL TRY AGAIN (BB) TOLD COLLEEN TO

220 N Main St.

CHANGE
10-29-10 went to property to read meter inside would not let me in basement said to read it by radio. ert is reading wrong 093537 told Larry about problem
11-3-10 094033 verify (BB) outside read do not use read ert is reading wrong
12/9/10 XOUT 115102 CHGD SET TO 000001 NOT RADIO NEPTUNE GMN
12/14/10 VERI READ 000465 (GM,WT)
12-22-10 001175 VERIFY ?????????????
12/29/10 OWNER CAME INTO CITY HALL WANTED 90 DAY PRORATED BILL NOT 139 DAY ACTUAL BILL- I ABATED BILL PER LR AND RE- BILLED @ 90 DAY PRORATED UNTIL 10/21/10 READ OF 110,679- GAVE OWNER COPIES & TOLD TO PICK UP NEW BILL 12/30/10 @ CITY HALL - AT/ EAC
12/29/10 # 194388 - ABATED IN FULL RE ISSUED AS BILL # 194400- $ 849.29
1-31-11 004925 inside and outside read (BB)(PR) met Herb Matta to show in and outside read
1/31/11 FEB 2010 BILL WILL BE BILLED 4423 CU FT ON OLD METER FROM 10/21-12/9/10 & NEW METER USAGE 12/9/10-1/31/11= 4925, = TOTAL BILLED CU FT 9347 CU FT COVERING 10/21-1/31/11. THE METER SERIAL #'S WERE BACKWARDS IN MUNIS ONLY I CHANGED- APRIL
3-15-11 009430 inside and outside read (BB) (PR)

Dec 3rd, 2010

Requesting a reason why we didn't Receive a Bill for 4th Quarter 2010.

And also Requesting a meeting with Mr. Thoresen ASAP. Please let me Know. ~~508-932-4776~~

508 584-0831
508 930 2249 C

Thanks

Herb Matta

[signature]

COPY

RECEIVED DEC 3 2010

12/3/10
original-2-MLT.

12/8/10
NOTE: Per Herb Matta (while in Mayor's Office) this is his old cell #. However it is the only # he provided in his correspondence.

New #'s - cell 508-930-2249 Home # 508-584-0831

COPY

220 N MAIN ST. – HERB MATTA

18 ROOM BOARDING HOUSE ABLE TO HOUSE APPROXIMATELY 23 PEOPLE.

ALL ACTUAL READINGS - LOCATION HAS NOT BEEN ESTIMATED

USAGE FLUCTUATES - HIGH USAGE USUALLY FROM JAN TO JULY

9/28/09 OWNER STATED THAT RESIDENTS IN LOCATION DO NOT USE WATER AS THEY ARE NOT CLEANLY
9/25/09 PER BUILDING DEPT – 18 ROOM BOARDING HOUSE W/ APPROX 23 PEOPLE IN LOCATION
8/21/09 OWNER CAME IN QUESTIONING BILL AND STATED "WE WILL NEVER PROVE THAT IS A LEAK"
4/11/08 - NEW RADIO METER INSTALLED TO ENSURE READINGS ARE OBTAINED
2/27/08 METER REMOVED FOR TESTING THIS IS FOURTH TIME TESTING SAME METER – TESTED GOOD ON 2/28/08
12/10/01 METER REMOVED FOR TESTING – TESTED GOOD – REINSTALLED ON 2/4/02
2/10/00 METER REMOVED FOR TESTING – TESTED GOOD ON 2/11/00
10/27/08 METER REMOVED FOR TESTING – TESTED GOOD REINSTALLED ON 11/3/98
2/2/00 WATER RUNNING

10/5/09	76374
9/29/09	75926
DIFFERENCE	412 CUBIC FEET IN 6 DAYS = 69 CUBIC FEET A DAY
10/25/09	78272
10/16/09	77210
DIFFERENCE	1062 IN 16 DAYS = 82 CUBIC FEET A DAY
10/29/09	78272
12/14/09	81932 -1155 - 15 days
12/29/09	83087
7/23/10	102555 -536 -6 days
7/29/10	103091

INCREASE USAGE IN COLDER WEATHER (?MORE OCCUPANTS IN LOCATION – POSSIBLY BRINGING IN OTHERS DURING DAY/NIGHT OUT OF ELEMENTS?)

BASED ON CURRENT USAGE QUESTION WITH BOARD OF HEALTH

"City of Champions"
DEPARTMENT OF PUBLIC WORKS
OFFICE OF THE COMMISSIONER

Michael L. Thoreson
COMMISSIONER

TO: DONNA DALEY, CHIEF OF STAFF

FROM: MICHAEL L. THORESON, COMMISSIONER
DEPARTMENT OF PUBLIC WORKS

DATE: SEPTEMBER 28, 2009

COPY

RE: **220 NORTH MAIN STREET, BROCKTON**
HERBERT MATTA LODGING HOUSE

Dear Donna,

At your request, the Department of Public Works has investigated the above referenced location's account and history. The following is some information found pertaining to the location, its' occupancy and the billed usage amounts.

First, please be advised that the location is a rooming/boarding house consisting of eighteen (18) living units/rooms with a total occupancy of twenty-three (23) people (see enclosed). The property owner, Mr. Matta, has contacted our office several times beginning in 2007, due to the usage amounts billed to the location. During the previous investigations, the meter was removed and tested at the owner's request. Please note that the meter passed the testing so the prior bills issued were not entitled to any adjustments.

More recently, the owner came into our office requesting copies of the bills sent to him and he was advised that the information comes from the Tax Office. Mr. Matta then revisited our office seeking the history of the account's consumption and copies of this information were provided.

A verified reading was done on September 25, 2009 at my request and after receipt of your note. The reading on September 25, 2009 was 075697, which is higher than (0)70840, the reading on bill # 980714; the copy of which was provided to you and forwarded to this office (see attached).

Based on this gathered information and the account's history, it appears the location is using the consumption amounts billed. Even though this usage appears large, taking into consideration that up to twenty-three (23) people can reside at the property at any given time, I do not feel this amount is exuberant.

Finally the meter was tested and passed so therefore the location is using the consumption amount being billed and the owner should be advised to check within the structure for possible leaks and/or monitor the resident's usage amounts.

If you have any other questions, please feel free to contact me.

MLT/ss

CITY HALL, 45 SCHOOL STREET, BROCKTON, MASSACHUSETTS 02301
TEL: (508) 580-7135 FAX: (508) 580-7169 Email: mthoreson@ci.brockton.ma.us

MATTA HERBERT
9 LEO'S LANE
AVON, MA 02322-1734

DPW (508) 580-7143 for Water and Sewer billing questions and address changes.
(ACCOUNT NO. and BILL NUMBER required).

For Refuse/Recycling questions
(508) 580-7827

CUSTOMER PORTION

LOCATION	PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
220 N MAIN ST	094015	3-1499	08/03/2009	980714

CODE	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE
1WTR58	A	04/07/2009	07/09/2009	50278	70840	20562	$1,115.24
2SWR58	A					20562	$1,463.47

Current Charge	$2,578.71
Past Due	$3,821.33
Interest to Bill Date	$150.99
Amount Due	$6,551.03
Due & Payable	09/08/2009

Interest at a rate of 14% per annum will accrue on overdue payments from the due date until the payment is made.

NOTE: Household HAZARDOUS WASTE DAY Saturday, September 26, 2009
9:00 AM - 1:00 PM, at Brockton Recycling Depot, 301 Oakhill Way
Proof of residency is required - NO commercial / dealers.
Please call our Recycling Depot @ (508) 580-7827 for additional details and early drop off information.

IF THE "READ CODE" COLUMN ABOVE SHOWS ANYTHING OTHER THAN AN "A", PLEASE CALL (508) 580-7143.

PAY ONLINE AT: www.brockton-ma.gov

PLEASE SEE REVERSE SIDE FOR IMPORTANT INFORMATION

YOUR CANCELLED CHECK IS YOUR RECEIPT

PLEASE USE ENCLOSED ENVELOPE FOR PAYMENT

Detach Here

Detach Her

Please return this portion of the bill with your payment

THE COMMONWEALTH OF MASSACHUSETTS
CITY OF BROCKTON - OFFICE OF THE COLLECTOR OF TAXES
45 SCHOOL STREET, BROCKTON, MA 02301-4059

LOCATION	PARCEL ID	ACCOUNT NO.	BILL DATE	BILL NUMBER
220 N MAIN ST	094015	3-1499	08/03/2009	980714

Current Charge	$2,578.71
Past Due	$3,821.33
Interest to Bill Date	$150.99
Amount Due	$6,551.03
Due & Payable	09/08/2009

DEPARTMENT OF PUBLIC WORKS
WATER, SEWER, REFUSE UTILITY BILL

MATTA HERBERT
9 LEO'S LANE
AVON, MA 02322-1734

Location is a Rooming House w/18 units/rooms & has up to 23 people for occupancy

"Please write ACCOUNT NO. on your check"

AMOUNT ENCLOSED

MAKE CHECKS PAYABLE TO: CITY OF BROCKTON
or PAY ONLINE AT: www.brockton-ma.gov

094A6042010700980714000006551030

PAYMENT PORTION

The Commonwealth of Massachusetts

City of Brockton

New and Renewal Certificate of Inspection

In accordance with 780 CMR, Chapter 1 *(The Sixth Edition of the Massachusetts State Building Code)* and Chapter 304 of the Acts of 2004 *(an Act to further enhance fire and life safety)*, this certificate of inspection is issued to the premise or structure or part thereof as herein identified.

Issued to	*Identify Name of Establishment* Herbert Matta Lodging House — Use Group: R1	*Certificate No.* L35
Located at	*Identify property address including street number, name, city or town and county* 220 N. Main St Brockton, Plymouth County, Massachusetts	*Certificate Expiration* 6/1/2009
Area and Allowable Occupant Load	*Basement* | *First Floor* | *Second Floor* | *Third Floor* | *Fourth Floor* First Floor Rooms 8 — Second Flr. Rms 6 — Fourth Flr Rms 4	*Other* Total Occupants: 23

This *certificate of inspection* is hereby issued by the undersigned to certify that the premise, structure or portion thereof as herein specified has been inspected for general fire and life safety features. This certificate shall be framed behind clear glass and\or laminated and posted in a conspicuous place within the space as directed by the undersigned. *Failure to post or tampering with the contents of the certificate is strictly prohibited.*

		Name of Municipal Building Commissioner	Joseph L Vasapollo, Jr	Date of Inspection	11/5/2008 FG
		Signature of Municipal Building Commissioner	Joseph L. Vasapollo	Date of Issuance	11/26/2008

The building official shall be notified within (10) days of any changes in the above information.

Renewal Fee: $40.00

Call for re-inspection (7) working days prior to expiration of this certificate

Account Master Maintenance

Account: 3-1499

1-5-96 22372 X OUT CHG SET TO 'O' N/R MIU
1/29/96 W191.05 ABATE FEB/MAY95 W208.50 W208.00
OVERAVE S170.65 " " S211.05 S211.05 LM
W193.40 ABATE AUG/NOV95 W204.78 W204.77 OVER AVE.
S172.70 " " S207.28 S207.27 LM
10/27/98 269010 XOUT TEST OK DS
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02-02-00 365524 ver.(EC) water was running
02-09-00 366909 ver.(EC)
2/10/00 X OUT TEST OK RET. START AT 366986 ON 2/11/00
12/10/01 487036 X OUT FOR TEST - TESTED GOOD.
2-4-02 REMOVED JUMPER INSTALLED SAME METER 487036
NO LIVE PHONE, TOUCHPAD ONLY
**COMPLETED CUST MEETING FOLDER DATED 2/8/00 IN BOX IN SUPPLY CLOSET*
2-28-02 (#263273) S 90.27 ABATE 368.84 TO MATCH WATER CONSUMPTION HM
10-23-2007 728234 w/o ver(ET)
10/29/07 NO ADJ - VERI HIGHER THAN BILL OF 11/1/07
11/27/07 METER TEST FEE PD AT
12/03/07 PER PETER R CALLED 2 TIMES NO RESPONSE AT
2/26/2008 OWNER CALLED FOR RESULTS OF METER TEST-I TOLD HIM TO CONTACT PETER REDDAN & PROVIDED # AS MR. REDDAN HAS BEEN TRYING TO REACH OWNER SINCE DEC 3, 2007 NO REPSPONSE
2/27/08 742866 X OUT FOR METER TEST
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L 101 M 100 H100.8 (PR) PASSED
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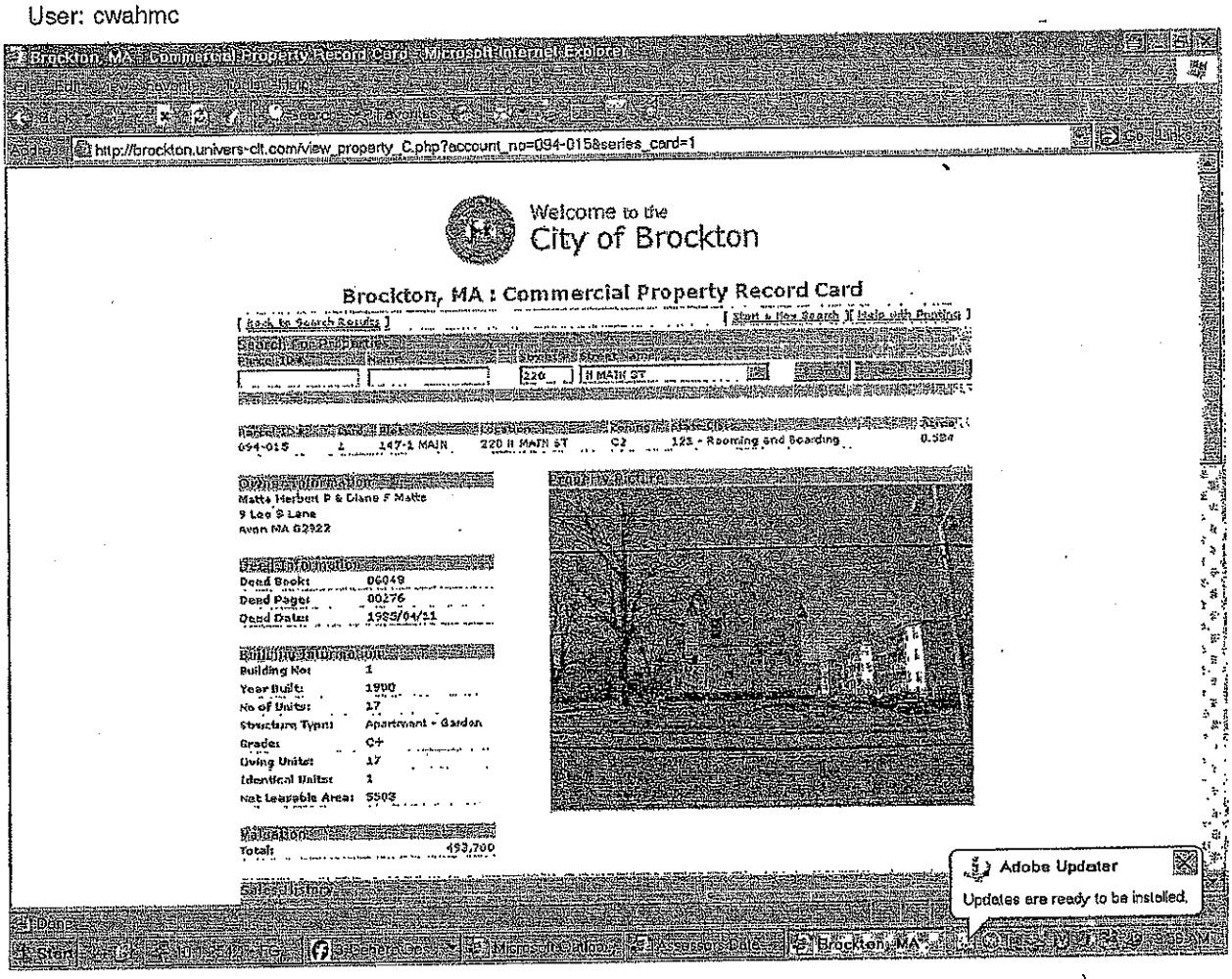
9/25/2009- PER DPW COMMISSIONER- SENT OUT TO GET VERIFY READING. AT & SS
9/25/2009 - 075697 VERIFY- (ED C.) PER PHONE CALL TO ME. SS- NOTE: HIGHER THAN BILL #980714. SS

Verify - Ed C 9/25/09
(075697) -
SS - per
telephone
conversation*
220 N. Main St.

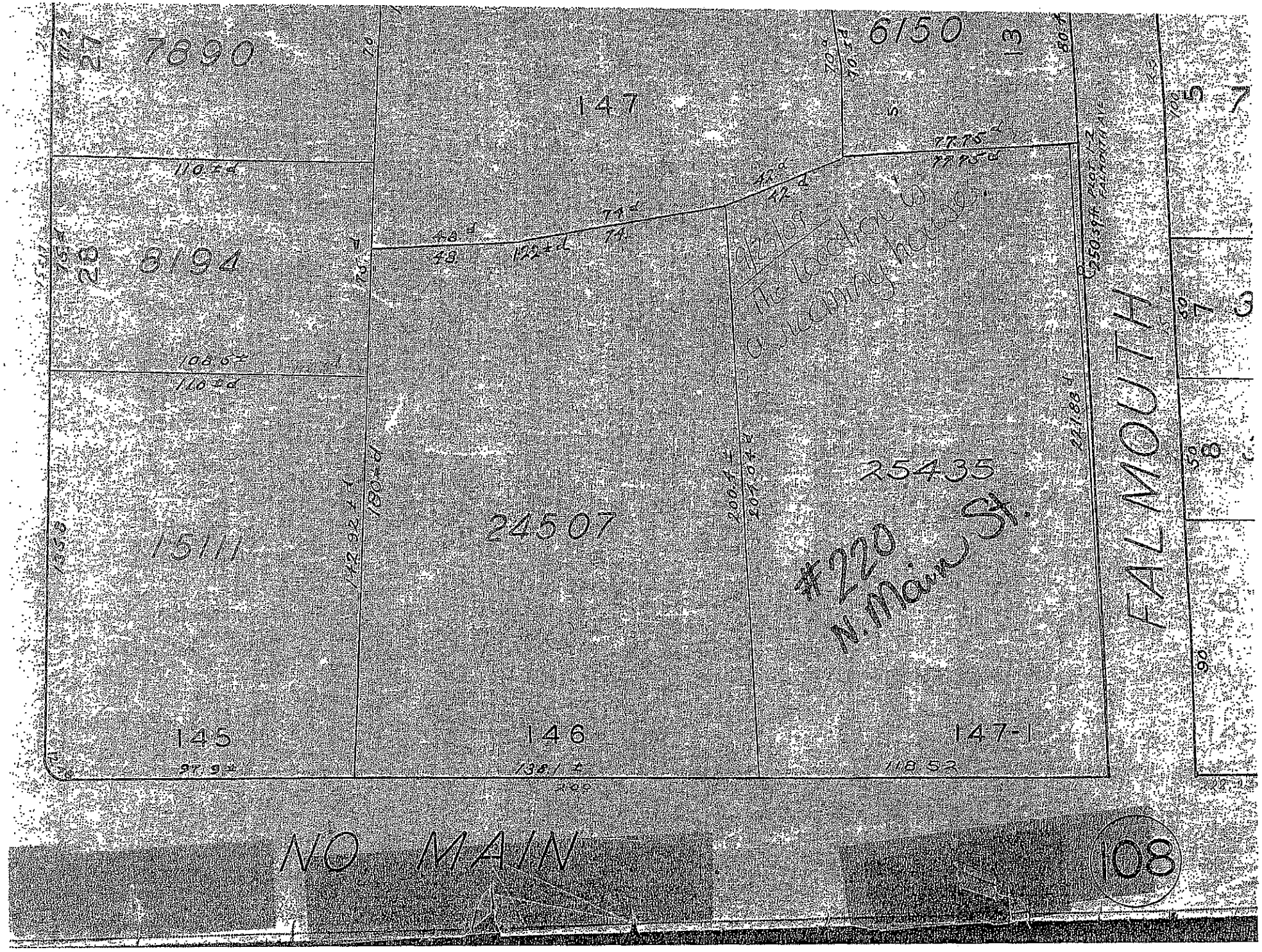
Print at: Friday, September 25, 2009 9:56:29 AM
Host: CWA535030
User: cwahmc



Yes-
A Rooming House - per Bldg. Dept. - 9/25/09

Herbie Matta Lodging House

1st - 8rms
2nd - 6rms
3rd - 4rms
} Total occupancy for units is 23 people.



7890
6150
147
8194
15111
24507
25435
#220 N. Main St.
FALMOUTH
145
146
147-1
NO MAIN
108

FW: Documentation of Abatements/Adjustments for Water Audit

Czaja Elaine

Sent: Tuesday, March 22, 2011 1:49 PM

To: Manseau Helen; Troxell April

Cc: Thoreson.Michael

Helen/April:

Please gather information requested below and give the information to me ASAP so that Commissioner and I may review and respond - thank you..

-----Original Message-----
From: Thoreson Michael
Sent: Tuesday, March 22, 2011 12:47 PM
Cc: Czaja Elaine
Subject: Fw: Documentation of Abatements/Adjustments for Water Audit

Can we find out what he is looking for
Michael L. Thoreson
Commissioner DPW
Sent From Blackberry Wireless

----- Original Message -----
From: Toby Fedder <TFedder@woodardcurran.com>
To: Thoreson Michael
Cc: Rowley Larry
Sent: Tue Mar 22 11:59:45 2011
Subject: Documentation of Abatements/Adjustments for Water Audit

Good afternoon, Mike:

I am completing the audit of the six individual accounts for you provided documentation last week. I have noticed that some of the customers I interviewed have provided me documentation (including DPW correspondence) on abatements and adjustments which was not included in the information I collected from the billing office last week.

To properly complete the audit, I need all records in the billing office and your files on the abatements and adjustments to the following accounts, including correspondence, back-up calculations for the adjustment of bills, etc:

3-5888 8 Corona Rd
3-1499 220 N Main St
3-7697 61 Berney St
1-9156 106 Quincy Av
2-2247 104 Menlo St
3-6873 26 Trudy Terr

] Spread sheets
] Text screens

Please feel free to call my cell at 603-817-7441 if you have any questions. Thanks in advance for your assistance in this matter.

Toby Fedder, P.E.
Woodard & Curran
P: 866-702-6371
c: 603-817-7441

"City of Champions"
DEPARTMENT OF PUBLIC WORKS
OFFICE OF THE COMMISSIONER

Michael L. Thoreson
COMMISSIONER

COPY

REGULAR MAIL &
CERTIFIED MAIL
7008 1140 0001 9794 4298

August 2, 2010

Mr. Robert Ford
61 Bonney Street
Brockton, MA 02302

RE: Utility Account # 3-7697 - 61 Bonney Street

Dear Mr. Ford:

Please be advised that my department processed abatements for the above-referenced utility account on February 22, 2010 for utility bill #121477 in the amount of $ 1,727.91 for water and $5,311.32 for sewer. An additional abatement was done on May 14, 2010 for utility bill #144968 in the amount of $1,374.57 for water and $4,849.67 for sewer.

After recalculation using the new Utility Bill Abatement Procedure, your utility bill #144968 was abated on 7/30/10 for an additional $197.80 for water and $125.92 for sewer. In order to receive all amounts due for this location contact the Tax Collector's Office @ 508-580-7130 press # 5.

The abatements were based on this location's last actual reading taken in November 2003 to the meter take out done on February 19, 2010. The calculations are based on the Water Abatement Procedure developed by the Mayor's office and members of my staff. This procedure was reviewed and approved by the Water Commission; a copy of the procedure is attached for your review.

If you have any additional questions or would like an appointment to discuss this issue further, please call my office at 508-580-7135 for an appointment. Be advised that I will chair the meeting, Utilities Superintendent, City Solicitor, and Treasurer/Collector may also attend.

Sincerely,

Michael L. Thoreson
DPW Commissioner

MLT/ec
Attachment
xc: Linda M. Balzotti, Mayor
Larry Rowley, Superintendent of Utilities
Water Commission
Philip Nessralla, City Solicitor
Martin Brophy, Assistant Treasure/Collector
File

CITY HALL, 45 SCHOOL STREET, BROCKTON, MASSACHUSETTS 02301
TEL: (508) 580-7135 FAX: (508) 580-7169 Email: mthoreson@ci.brockton.ma.us

Department of Public Works (DPW) - Utilities Division
Multiple Estimated Water Billing Policy

- **Class code 101- Single family (same ownership) that have been billed multiple estimated bills.**
- **This policy will be in effect upon water commission's approval for any and all class code 101 utility bills mailed on or after 1/1/10.**

1. Subsequent to a homeowner contacting the DPW office with a multiple estimated bill, a service order will be created. The DPW will then contact the homeowner within 10 days arranging an appointment and the DPW will further inform homeowner that as a condition to the procedure, full access to the meter in the location must be granted.

2. The homeowner or authorized person must sign a completed work order provided by the DPW. The work order will contain the meter serial number and meter reading. Upon the DPW signing the work order, a copy will be provided to the homeowner and furthermore, the DPW will take photos of meter in location during its removal or replacement.

3. The work order will be transmitted to the Utilities Division at Montauk Road and to the billing office at City Hall for review. The City of Brockton reserves the right to test the meter.

4. Subsequent to review of the billing and determination that any adjustment is warranted the bill will be block adjusted. Said adjustment will be determined by using an actual reading to actual reading and will be recalculated and charged at the rate the bill was issued. The adjustment will be processed on the last actual bill issued.

5. If the estimated bills exceed more than five (5) years, only the earlier years, beyond the most current (5) five years, will be recalculated at the lowest block rate at the period of the estimated reading. The remaining most current five (5) years of estimates will be recalculated and charged as indicated in item #4.

6. A letter will be forwarded to the property owner, via certified and regular mail, with an explanation and/or breakdown of adjustments.

7. If the property owner does not accept the proposed adjustment, said owner may request the water meter tested, upon receipt of required city fee. A meter test must be requested prior to arranging a meeting. If the test results exhibit the meter is not within five (5) percent of being accurate, the fee will be returned to property owner. If the meter is accurate, the city shall retain the fee. The city will be required to hold the meter for six (6) months only then the meter will be disposed of.

   If the property owner further contests the results of the test, they may seek an independent certified meter testing company to perform the meter test at the property owner's expense. As a condition of the city reviewing any independent testing, an employee of the Utilities Division must be present at the time of said independent testing. The City of Brockton will thereafter reserve its right to retest the meter at its own expense after the independent exam.

8. A property owner may thereafter request a meeting with the DPW Commissioner. Said meeting may also include the Superintendent of Utilities, and Treasurer/Collector.

9. The Treasurer/Collector will entertain acceptable arrangements for a payment plan by a property owner. A payment plan cannot extend for more than a three (3) year period due to Massachusetts state law.

	BLOCK ADJUSTMENT CONVEYANCY													
	ACCT #3-7697	description	192,613 DIV BY 26 BILLINGS = LOCATION SHOULD HAVE BEEN BILLED 7,408 CU FEET PER BILLING											
			METER READ 2/19/10 OUT @ 226271											
	READ CODE	DATE	BILL #	READING	CUBIC FEET CONSUMPTION BILLED	WATER AMOUNT BILLED	SEWER BILLED	REFUSE	TOTAL	CUBIC FEET CONSUMPTION SHOULD HAVE BEEN BILLED	AMOUNT WTR SB BILLED	AMOUNT SWR SB BILLED	REFUSE	TOTAL
	A	4/15/2010	144968	900	73,621	$4,346.50	$7,890.35	$70.00	$12,306.85	7408	$349.58	$381.89	$70.00	$731.47
	I	2/19/2010	144968	226271										
S/R/C	A	1/19/2010	121477	153550	70812	$4,162.65	$7,522.35	$70.00	$11,755.00	7408	$349.58	$381.89	$70.00	$731.47
	E	10/31/2009	1009858	82938	2071	$68.66	$67.17	$70.00	$205.83	7408	$349.58	$365.57	$70.00	$715.15
	E	7/31/2009	986065	80867	2071	$68.66	$67.17	$70.00	$205.83	7408	$349.58	$365.57	$70.00	$715.15
	E	4/30/2009	962557	78796	2073	$68.74	$67.24	$70.00	$205.98	7408	$349.58	$365.57	$70.00	$715.15
S/R/C	E	1/31/2009	938946	76723	2075	$68.81	$67.32	$70.00	$206.13	7408	$349.58	$365.57	$70.00	$715.15
	E	10/31/2008	915456	74648	2070	$68.62	$55.06	$70.00	$193.68	7408	$349.58	$268.16	$70.00	$617.74
W/R/C	E	7/31/2008	892012	72578	2069	$68.58	$55.04	$70.00	$193.62	7408	$349.58	$268.16	$70.00	$617.74
	E	4/30/2008	845283	70509	2066	$42.79	$54.96	$70.00	$167.75	7408	$272.07	$268.18	$70.00	$540.25
S/R/C	E	1/31/2008	821635	68443	2062	$42.70	$54.85	$70.00	$167.55	7408	$272.07	$268.18	$70.00	$540.25
	E	10/10/2007	798352	66381	2068	$42.84	$52.32	$70.00	$165.16	7408	$218.39	$255.38	$70.00	$473.77
	E	7/31/2007	774901	64313	2085	$43.24	$52.75	$70.00	$165.99	7408	$218.39	$255.38	$70.00	$473.77
	E	4/30/2007	751539	62228	2085	$43.24	$52.75	$70.00	$165.99	7408	$218.39	$255.38	$70.00	$473.77
S/R/C	E	1/31/2007	728246	60143	2094	$43.46	$52.98	$70.00	$166.44	7408	$218.39	$255.38	$70.00	$473.77
	E	10/17/2006	704891	58049	2060	$42.65	$41.61	$70.00	$154.26	7408	$218.39	$184.54	$70.00	$402.93
W/R/C	E	7/31/2006	681600	55989	2031	$41.96	$41.03	$70.00	$152.99	7408	$218.39	$184.54	$70.00	$402.93
	E	4/30/2006	658307	53958	2040	$38.31	$41.21	$70.00	$149.52	7408	$195.43	$184.54	$70.00	$379.97
S/R/C	E	1/31/2006	635062	51918	2029	$38.08	$40.99	$70.00	$149.07	7408	$195.43	$184.54	$70.00	$379.97
	E	10/31/2005	611869	49889	2219	$42.18	$42.60	$70.00	$154.78	7408	$195.43	$175.66	$70.00	$371.09
	E	7/31/2005	588717	47670	2170	$41.12	$41.66	$70.00	$152.78	7408	$195.43	$175.66	$70.00	$371.09
	E	4/30/2005	565676	45500	2121	$40.06	$40.72	$70.00	$150.78	7408	$195.43	$175.66	$70.00	$371.09
S/R/C	E	1/25/2005	542554	43379	2085	$39.29	$40.03	$70.00	$149.32	7408	$195.43	$175.66	$70.00	$371.09
						NEW POLICY	W-$1.70	S-$1.79						
	E	10/31/2004	519487	41294	1940	$36.15	$34.73	$70.00	$140.88	7408	$125.94	$132.60	$70.00	$268.54
W&S/R/C	E	7/30/2004	496682	39354	1799	$33.11	$32.20	$70.00	$135.31	7408	$125.94	$132.60	$70.00	$268.54
						NEW POLICY	W-$1.80	S-$1.79						
	E	4/30/2004	473765	37555	1788	$32.18	$32.01	$70.00	$134.19	7408	$133.34	$132.60	$70.00	$265.94
	E	1/31/2004	450840	35767	2109	$37.96	$37.75	$70.00	$145.71	7408	$133.34	$132.60	$70.00	$265.94
W&S/R/C= WATER & SEWER RATE CHANGE														
W/R/C= WATER RATE CHANGE														
S/R/C= SEWER RATE CHANGE														
				TOTAL CHARGES		$9,642.54	$16,578.85	1,820.00	$28,041.39	DIFF	$6,342.26	$6,291.46	$1,820.00	$12,633.72
					TOTAL W&S=	$26,221.39				TOTAL W&S =	$12,633.72			
								DIFF	$13,587.67					
AMOUNT TO BE ABATED			$13,587.67											
ORGINAL BILL AMT BILL #144968					ABATED BILL AMT BILL #144968									
W-$4,34650	S-$7,890.35	R-$70.00	T-$12,306.85		W-$2,774.13	S-$2,914.76	R-$70.00	T-$5758.89						
ORGINAL BILL AMT BILL #121477					ABATED BILL AMT BILL #121477									
W-$4,162.65	S-$7,522.35	R-$70.00	T-$11,755.00		W-$2,434.74	S-$2,11.03	R-$70.00	T-$4715.77						
TOTALS			$24,061.85					$10,474.66	DIFF =	$13,587.19				
ALL OTHER BILLS AMOUNTS STAND NO ADDITIONAL ABATEMENTS DUE														

Account Master Maintenance

Account: 3-7697

10/16/97 444811 X OUT CHG ST AT "0" N/R MIU
2-12-02 (#11077) W 27.50 ABATE 195.58 S 26.85 ABATE 201.46 O/A HM
2-12-02 (#42741) W 27.50 ABTE 176.98 S 26.85 ABATE 171.29 O/A HM
2-12-02 (#65035) W 27.50 ABATE 195.58 S 26.85 ABATE 201.46 O/A HM
2-12-02 (#94132) W 27.50 ABATE 81.87 S 26.85 ABATE 79.40 O/A HM
2-12-02 (#116436)2 27.50 ABATE 101.25 S 26.85 ABATE 100.20 O/A HM
2-12-02 (#146789) W 27.50 ABATE 165.86 S 26.85 ABATE 169.55 O/A HM
2-12-02 (#177922) W 27.50 ABATE 165.86 S 26.85 ABATE 169.55 O/A HM
2-12-02 (#200498) W 27.50 ABATE 161.99 S 26.85 ABATE 165.40 O/A HM
2-12-02 (#215375) W 27.50 ABATE 157.77 S 26.85 ABATE 160.87 O/A HM
2-12-02 (#237934) W 27.50 ABATE 153.21 S 26.85 ABATE 155.98 O/A HM
01-21-2010 eo-44
2-17-10 226219 verify (JL) INSIDE gave to Peter R to change
2/18/10 SENT APPROVAL FOR PRORATION TO LARRY >HC<
2-18-10 226249 verify (PJ) inside
2/19/2010 X OUT SET @ 226271 SET RADIO TO 000000
2/19/10 SPOKE TO MR. FORD-TRIED TO EXPLAIN TO HIM THAT HE HAS BEEN EST FOR 10 YRS AND THAT FEBRUARY, 2010 BILL WOULD STAND. HE SAID THAT PETER WAS OUT THERE AND THEY CHANGED THE METER. ALSO TOLD HIM THAT IF THE TAKEOUT READ WAS WHAT THE VERI WAS ON 2/18, HIS NEXT BILL WAS ALSO GOING TO BE HIGH WITH USAGE FROM BOTH THE NEW METER AND OLD METER, HE SAID MAYBE HE SHOULD GO TO THE ENTERPRISE AND LET THEM KNOW WHAT IS GOING ON WITH
THESE BILLS. HE ALSO WANTED TO KNOW WHY THE METER RDRS DIDN'T SAY SOMETHING WHEN THEY NOTICED THAT THEY COULD NOT GET A READ FROM THE OUTSIDE TP - THAT IT WAS BROKEN. I TOLD HIM THAT I WOULD TAKE THAT UP WITH THE MTR RDRS, BUT THIS BILL ISS GOING TO STAND AND THAT HE SHOULD CALL BACK IN 90 DAYS SO THATWE CAN REVIEW THE ACCT. HE WAS NOT A HAPPY MAN. SPOKE TO HM ABOUT THIS FOR THE 90 DAY REVIEW ON NEW MTR (GRN)
2/22/10 LARRY ROWLEY OK'D BLOCK ADJ. BASED ON 4796 CU FT A BILLING SINCE NOV 03' BILLING - BILL #450840 THRU FEB 10' BILL #121477 - SHOULD HAVE BEEN BILLED WATER: $3568.13 SEWER $3377.18 BUT WAS BILLED WATER $5296.04 SEWER $8688.50 & ABATED THE DIFFERENCE - SEE CUSTOMER FILE >HC<
2/22/10 (#121477) W2434.74 A1727.91 S2211.03 A5311.32 B/E >HC<
2/25/10 OWNER CAME IN WITH A PRINTOUT OF THE ADJUSTMENT THAT WAS PROCESSED TO THE ACCOUNT OFF THE INTERNET NOW SHOWING THE NEW BALANCE. HE WAS CONTESTING THE ADJUSTMENT THAT WAS PROCESSED & SAID IT WAS STILL WAY TOO HIGH. I EXPLAINED TO HIM THAT THE METER WAS CHANGED AND THAT HE WAS GOING TO GET ANOTHER HIGH BILL COME MAY BASED ON WHAT THE METER WAS TAKEN OUT AT. OWNER FEELS THAT IT IS THE CITYS FAULT BECAUSE HE WAS TOLD BY A METER READER THAT THE TOUCH PAD ON THE OUTSIDE WAS NOT WORKING & FEELS METER READERS SHOULD OF INFORMED HIM OF THE ESTIMATED BILLS HE WAS RECIEVING. THE BILLING OFFICE WAS NEVER CONTACTED IN REGARDS TO ANY OF HIS ESTIMATED BILLS THAT WERE RECIEVED DATED BACK TO 2004. HE WAS GOING TO MONTAUK RD TO SPEAK TO LARRY. -CB
2/25/10 METER TEST LF97 MF100 HF100.4 GOOD [PR]
2-24-10 000142 verify (BB)
3-1-10 000197 verify (BB)
3-3-10 000226 verify (BB)
3-10-10 000366 verify (BB)
5-10-10 001241 verify (BB)
5/14/10 (#144968) W2971.93 A1374.57 S3040.68 A4849.67 O/A OK PER AT & AH >HC<
5/14/10 ABATED BILL #144968 BASED ON THE TAKE OUT OF 226271 IN FEB TO THE LAST ACTUAL ON 10/17/2003 33658 THATS A DIFFERENCE OF 192613 CU FT DIVIDED BY THE 26 BILLINGS = AN AVERAGE USAGE OF 7408 CU FT A BILLING SO SINCE 2003 THE AMOUNT OF WATER THAT SHOULD HAVE BEEN BILLED IS A TOTAL $6540.06 & SEWER IS $6417.42 - BUT WHAT THEY WERE ACTUALLY BILLED IS WATER $7917.63 & SEWER IS $11267.09 SO THE DIFFERENCE THAT WAS ABATED IS WATER $1374.57 & SEWER $4849.67 >HC<
5/19/10 spoke to property owner (Mr. Ford) re bill, gave him adjusted amount, still not happy said he may speak to Councilor or go to Boston media, or litigation (AH)
7/7/10 OWNER CAME INTO CITY HALL REQUESTING LAST 10 YEARS OF CONSUMPTION BILLED- I ASKED HIM TO GIVE ME A DAY OR SO AND I WILL CALL HIM WHEN READY- AT
7/8/10- I CALLED MR. FORD AND TOLD HIM THE CONSUMPTION HISTORY WAS READY AND HE

61 Bonney St

COULD PICK IT UP ANYTIME-AT
7/8/10 @ 1:05 PM OWNER'S SON CAME INTO CITY HALL TO PICK UP ENVELOPE-AT
7/30/10 # 144968 ADDITIONAL NEW POLICY BLOCK ADJ # 144968 W ABATE 197.80 S ABATE 125.92 BLOCK WAS DONE FOR BILL #'S 450840,473785,496682,519487- APRIL
8-3-10 003174 verify outside radio (BB)
1/3/2011- MR FORD CALLED BECAUSE HE RECEIVED HIS R.E. BILL & IT SHOWED THE UTILITY BILLS IN DISPUTE LIENED AGNST HIS PROPERTY & WHEN HE CALLED THE TAX OFFICE ALL HE GOT WAS A VOICE RECORDING & HE DID NOT WANT TO LEAVE A MESSAGE, HE WANTED TO TALK TO SOMEONE ABOUT THE LIEN. I EXPLAINED THAT HE WOULD HAVE TO CALL THE TAX OFFICE FOR QUESTIONS ON THE LIEN HOWEVER WOULD HE LIKE TO SET UP AN APPT. TO MEET W/ THE COMMISSIONER & DISCUSS HIS HI BILLS AND POSSIBLE SET UP A PAYMENT PLAN & HE STATED NO HE DID NOT WANT TO SET UP A MEETG W/ THE COMMISSIONER AS HE HAS ALL READY SPOKEN WITH HIM & GOT NOWHERE. HE SAID THE COMMISSIONER WAS ARROGANT & INSISTENT THAT THE WATER WAS USED WHEN THERE IS NO WAY ANYONE COULD'VE USED THAT MUCH WATER OVER ANY PERIOD OF TIME WITH IT GOING UNNOTICED. HE FURTHER STATED THAT THE CITY OVER CHARGED HIM USAGE & HE HAS SINCE SENT THE CITY A BILL FOR OVERCHARGING HIM & ASKED IF I WAS AWARE OF THAT? I STATED NO I HAD NO KNWOLEDGE OF WHAT HE WAS STATING NOR OF HIS CONVERSATION WITH THE COMMISSIONER. I ASKED AGAIN IF HE WANTED TO MEET W/ THE COMMISSIONER & HE SAID NO HE JUST WANTED TO SPEAK WITH SOMEONE BUT APPARENTLY I COULD NOT HELP HIM BECUASE HE HAS TO SPEAK WITH THE TAX COLLECTOR, & I SAID THAT WAS CORRECT ESPECIALLY IF IT CONCERNED HIS R.E. BILL & LIENS. HE THANKED ME FOR LISTENING & WOULD TRY THE TAX OFFICE AGAIN. SS

61 Bonney St

COPY

61 BONNEY STREET – ROBERT FORD

1. THE $17,000.00; WAS 2 BILLS COMBINED - FEBRUARY AND MAY 2010. THE WATER DIVISION HAS WORKED WITH HIM AND GRANTED A BLOCK ADJUSTMENT BASED ON THE RATES IN EFFECT AT THE TIME OF EACH ESTIMATED BILL.

2. PROPERTY WAS ESTIMATED – LAST ACTUAL WAS ON 10/17/2003

3. ESTIMATES BASED ON PREVIOUSLY ESTIMATES

1/21/10 - METER READER SENT TO PROPERTY, UNABLE TO READ
2/17/10 – METER READER VERIFIED READING INSIDE – 226249
2/19/10 - METER TAKEN OUT AT 226271, RADIO METER SET AT -0-
2/19/10 – MR FORD CALLED TO COMPLAIN ABOUT BILL
2/22/10 – BILL # 121477, BLOCK ADJUSTMENT WAS PROCESSED
2/25/10 – OLD METER TESTED – LOW FLOW 97, MEDIUM FLOW 100,
HIGH FLOW 100.4 – METER TESTED GOOD - MORE WATER WENT THRU THE METER THAN BILLED DUE TO METER WAS SLOW NOT FAST…
2/24/10, 3/1/10, 3/3/10, 3/10/10 – METER VERIFIED ON THESE DATES
5/14/10 – BILL # 144968 ABATED, BLOCK ADJUSTMENT WAS PROCESSED
5/19/10 – SPOKE TO PROPERTY OWNER PROVIDED ADJUSTED AMOUNT
– NOT HAPPY GOING TO MEDIA
7/30/10 BILL #144968 ADJUSTED USING NEW POLICY

BILL #121477 (FEBRUARY BILL) DUE ON 3/11/10
ORIGINAL BILL $11,755.00 ADJUSTED

BILL # 144968 (MAY BILL) DUE ON 6/6/10
ORIGINAL BILL $12,306.85, ADJUSTED

FEBRUARY BILL WAS A RESULT OF A READING IMPORTED FROM THE READING SYSTEM TO TH BILLING FILE, THIS READ GENERATED A WORKORDER, HOWEVER WE WERE

FW: Documentation of Abatements/Adjustments for Water Audit

Czaja Elaine

Sent: Tuesday, March 22, 2011 1:49 PM

To: Manseau Helen; Troxell April

Cc: Thoreson Michael

Helen/April:

Please gather information requested below and give the information to me ASAP so that Commissioner and I may review and respond - thank you..

-----Original Message-----
From: Thoreson Michael
Sent: Tuesday, March 22, 2011 12:47 PM
Cc: Czaja Elaine
Subject: Fw: Documentation of Abatements/Adjustments for Water Audit

Can we find out what he is looking for
Michael L. Thoreson
Commissioner DPW
Sent From Blackberry Wireless

----- Original Message -----
From: Toby Fedder <TFedder@woodardcurran.com>
To: Thoreson Michael
Cc: Rowley Larry
Sent: Tue Mar 22 11:59:45 2011
Subject: Documentation of Abatements/Adjustments for Water Audit

Good afternoon, Mike:

I am completing the audit of the six individual accounts for you provided documentation last week. I have noticed that some of the customers I interviewed have provided me documentation (including DPW correspondence) on abatements and adjustments which was not included in the information I collected from the billing office last week.

To properly complete the audit, I need all records in the billing office and your files on the abatements and adjustments to the following accounts, including correspondence, back-up calculations for the adjustment of bills, etc:

Spreadsheets
Text screens

3-5888 8 Corona Rd
3-1499 220 N Main St
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3-6873 26 Trudy Terr

Please feel free to call my cell at 603-817-7441 if you have any questions. Thanks in advance for your assistance in this matter.

Toby Fedder, P.E.
Woodard & Curran
P: 866-702-6371
c: 603-817-7441

		106 Quincy Ave													
		19156	usage on new meter from 5/12/10 to 12/29/10 3250 divided by 7.5 months												
			equals 433 x 3 = 1299												
	READ CODE	DATE	BILL #	READING	CUBIC FEET CONSUMPTION BILLED	WATER BILLED	SEWER BILLED	REFUSE	TOTAL BILLED	READING S/B	CUBIC FEET CONSUMPTION SHOULD HAVE BEEN BILLED	AMOUNT WTR SB BILLED	AMOUNT SWR SB BILLED	REFUSE	TOTAL S/B BILLED
	O	3/4/2010	129837	94643	41173	$ 2,363.93	$3,921.96	$70.00	$6,355.89		1299	$ 39.24	$ 38.55	$70.00	$ 147.79
S/RC	E	1/31/2010	106346	53470	1359	$ 41.53	$40.89	$70.00	$152.42		1299	$ 39.24	$ 38.55	$70.00	$ 147.79
	E	10/31/2009	984526	52111	1358	$ 41.49	$40.64	$70.00	$152.13		1299	$ 39.24	$ 38.45	$70.00	$ 147.69
	E	7/31/2009	970952	50753	1358	$ 41.49	$40.64	$70.00	$152.13		1299	$ 39.24	$ 38.45	$70.00	$ 147.69
	E	4/30/2009	947441	49395	1356	$ 41.42	$40.57	$70.00	$151.99		1299	$ 39.24	$ 38.45	$70.00	$ 147.69
S/R/C	E	1/31/2009	923830	48039	1357	$ 41.46	$40.61	$70.00	$152.07		1299	$ 39.24	$ 38.45	$70.00	$ 147.69
	E	10/31/2008	900351	46682	1359	$ 41.53	$36.15	$70.00	$147.68		1299	$ 39.24	$ 34.55	$70.00	$ 143.79
W/R/C	E	7/31/2008	876910	45323	1361	$ 41.61	$36.20	$70.00	$147.81		1299	$ 39.24	$ 34.55	$70.00	$ 143.79
	E	4/30/2008	830202	43962	1361	$ 26.01	$36.20	$70.00	$132.21		1299	$ 24.54	$ 34.55	$70.00	$ 129.09
S/R/C	E	1/31/2008	806629	42601	1362	$ 26.04	$36.23	$70.00	$132.27		1299	$ 24.54	$ 34.55	$70.00	$ 129.09
	E	10/31/2007	783350	41239	1353	$ 25.82	$34.23	$70.00	$130.05		1299	$ 24.54	$ 32.86	$70.00	$ 127.40
	E	7/31/2007	759934	39886	1347	$ 25.68	$34.08	$70.00	$129.76		1299	$ 24.54	$ 32.86	$70.00	$ 127.40
	E	4/30/2007	736613	38539	1351	$ 25.77	$34.18	$70.00	$129.95		1299	$ 24.54	$ 32.86	$70.00	$ 127.40
S/R/C	E	1/31/2007	713339	37188	1359	$ 25.96	$34.38	$70.00	$130.34		1299	$ 24.54	$ 32.86	$70.00	$ 127.40
	E	10/31/2006	690013	35829	1360	$ 25.99	$27.47	$70.00	$123.46		1299	$ 24.54	$ 26.24	$70.00	$ 120.78
W/R/C	E	7/31/2006	666770	34469	1370	$ 26.23	$27.67	$70.00	$123.90		1299	$ 24.54	$ 26.24	$70.00	$ 120.78
	E	4/30/2006	643506	33099	1381	$ 24.08	$27.90	$70.00	$121.98		1299	$ 22.31	$ 26.24	$70.00	$ 118.55
S/R/C	E	1/31/2006	620298	31718	1376	$ 23.97	$27.80	$70.00	$121.77		1299	$ 22.31	$ 26.24	$70.00	$ 118.55
	E	10/31/2005	597158	30342	1387	$ 24.21	$26.63	$70.00	$120.84		1299	$ 22.31	$ 24.94	$70.00	$ 117.25
	E	7/31/2005	574039	28955	1425	$ 25.03	$27.36	$70.00	$122.39		1299	$ 22.31	$ 24.94	$70.00	$ 117.25
	E	4/30/2005	551043	27530	1277	$ 21.83	$24.52	$70.00	$116.35		1299	$ 22.31	$ 24.94	$70.00	$ 117.25
S/R/C	E	1/31/2005	527929	26253	1298	$ 22.29	$24.92	$70.00	$117.21		1299	$ 22.08	$ 24.94	$70.00	$ 117.02
	E	10/31/2004	504882	24995	1337	$ 23.13	$23.93	$70.00	$117.06		1299	$ 22.08	$ 23.25	$70.00	$ 115.33
W/R/C	E	7/30/2004	489980	23618	1445	$ 25.46	$25.87	$70.00	$121.33		1299	$ 22.08	$ 23.25	$70.00	$ 115.33
	E	4/30/2004	459230	22173	1368	$ 24.62	$24.49	$70.00	$119.11		1299	$ 23.38	$ 23.25	$70.00	$ 116.63
	E	1/31/2004	436290	20805	1474	$ 26.53	$26.38	$70.00	$122.91		1299	$ 23.38	$ 23.25	$70.00	$ 116.63
	E	9/20/2003	413512	19331	100	$ 13.50	$1.79	$70.00	$85.29		1299	$ 23.38	$ 23.25	$70.00	$ 116.63
	E	7/31/2003	390699	19231	1466	$ 26.39	$26.24	$70.00	$122.63		1299	$ 23.38	$ 23.25	$70.00	$ 116.63
	E	4/30/2003	367995	17765	1470	$ 26.46	$26.31	$55.00	$107.77		1299	$ 23.38	$ 23.25	$55.00	$ 101.63
	E	1/31/2003	345025	16295	1727	$ 31.09	$30.91	$55.00	$117.00		1299	$ 23.38	$ 23.25	$55.00	$ 101.63
	E	10/1/2002	322228	14568	750	$ 13.50	$13.43	$55.00	$81.93		1299	$ 23.38	$ 23.25	$55.00	$ 101.63
	A	7/1/2002	307316	13818											
					80825	$ 3,214.05	$4,820.58	$2,125.00	$10,159.63		40269	$ 851.69	$ 914.51	$2,125.00	$ 3,891.20

W&S/R/C= WATER & SEWER RATE CHANGE
W/R/C= WATER RATE CHANGE
S/R/C= SEWER RATE CHANGE

			AMOUNTS BILLED WATER			3,214.05	Should be	$851.69			Difference	$2,362.36			
			AMOUNTS BILLED SEWER			4,820.58	Should be	$914.51			Difference	$3,906.07			
			TOTAL BOTH W & S			8,034.63		$ 1,766.20				$6,268.43			
			Bill # 129837	original	abated	new amount									
			water	$ 2,363.93	$ 2,362.36	$ 1.57	22.43								
			sewer	$ 3,921.96	$ 3,906.17	$ 15.79	$ 15.79								
				$ 6,285.89	$ 6,268.53	$ 17.36	$ 38.22								
			refuse	$ 70.00	$ -	$ 70.00	$ 70.00								
				$ 6,355.89	$ 6,268.53	$ 87.36	$ 108.22								

Account Master Maintenance

Account: 1-9156

10-17-00 NEW SET
1-10-01 BETTY(TAX) CALLED RE MLC PARCEL ID NEEDS TO BE CHANGED
1-10-01 CALLED ASSR. PLOT 6 IS PARCEL 155-064 LAND OWNED BY COSTA
3/3/10 METER READING EMAILED IN BY OWNER @ 094643
5/10/10- owner called in read of 95558 - at
5-12-10 095576 verify (BB) 2000634670
5/17/10 (129837) w1953.08 abated410.85 s1953.39 abated1968.57 block adjust per LR (AH)
5/12/10 X OUT 095576 SET TO 000000 RADIO GMN
06-16-2010 000452 w/o (EC)
1/11/11 OWNER OF PROP CALLED TO QUESTION HER BILL AN WHY IT WAS HIGH. I TOLD HER
THAT SHE RECEIVED A BLOCK ADJ ON HER LARGE BILL AND EXPLAINED HOW WE ARRIVE AT THE BLOCK ADJ. SHE HAS BEN EST SINCE 2002 AND WANTED TO KNOW WHY HER LAST 2 BILLS (WHICH WERE "A") WERE BILLED THE SAME CONSUMPTION AS THE EST READS. HER METER WAS CHANGED IN MAY, 2010. SHE HAS SINCE RECEIVED HER LAST 2 BILLS AND THEY WERE "A". I TOLD HER THAT IT WAS JUST A COINCIDENCE THAT THE EST WERE THE SAME AS THE "A" AND THAT THE COMPUTER GENERATES AN EST READ IF WE CANNOT GET A READING FOR WHATEVER REASON. IN THE 8 YRS THAT HER BILLS WERE EST, SHE NEVER CALLED TO GET AN ACTUAL READ, WHEN THE OWNER CALLED IN THE READ, THE DIFFERENCE WAS OVER 41000 CF DIFFERENCE THAT SHE WAS NEVER BILLED FOR. SHE SAID HOW COULD THEY HAVE USED $4000 WORTH OF WATER IN THAT TIME. I TOLD HER THAT WE BILL FOR USAGE AND NOT MONIES. SHE STILL DIDN'T WANT
TO HEAR WHAT I HAVE TO SAY. I TOLD HER THAT SHE NEEDED TO MAKE AN APPT WITH THE COMMISH AND THAT THE BILL WOULD BE EXPLAINED TO HER. SHE WANTED A "ONE ON ONE" WITH HIM, BUT I TOLD HER THAT WAS NOT OUR PROCEDURE. I TOLD HER WHO WOULD BE IN THE MEETING AND SHE SAID "WHY, BECAUSE HE CAN'T EXPLAIN IT TO ME?" I TOLD HER THAT A SUPERVISOR, THE SUPERINTENDENT AND THE COMMISH WOULD BE IN THE MEETING BECAUSE "WE, AS A CLERK DO THE WORK AND NOT THE COMMISH". SHE WANTED TO KNOW WHY HE WOULD BE THERE AND I TOLD HER HE WAS THE COMMISSIONER OF THE DPW AND HE IS IN THE MEETINGS. SHE CALLED BACK AND TALKED TO SHARON AND WANTED TO KNOW MY LAST NAME AND SHARON WOULDN'T GIVE IT OUT AND IF SHE WANTED TO MAKE AN APPT WITH THE COMMISH SHE COULD. SHE TOLD
ME THAT THE PHONE CONVERSATION WAS BEING RECORDED AFTER I TOLD HER THAT IT WAS HER RESPONSIBILITY TO CALL US WHEN SHE HAS AN "E" ON THE BILL. SHE THEN SAID
THAT I TOLD HER SHE WAS "IRRESPONSIBLE" AND I TOLD HER I DIDN'T CALL HER THAT. AT
THAT POINT I COULD NOT TALK ANYMORE AND SHARON TOOK THE PHONE. SHE SAID THAT A MEETING WAS ALREADY SCHEDULED AFTER SHARON SUGGESTED AGAIN THAT SHE COULD MAKE AN APPT. I SPOKE TO SHARON AND WAS TOLD THAT MRS. COSTA WAS WRITING A COMPLAINT LETTER. I WAS ON THE PHONE WITH HER THIS DATE FROM 1:55 TO 2:30 PM.

SHE ALSO SUGGESTED THAT WHEN SHE MET WITH THE COMMISH SHE SHOULD BRING A LAWYER WITH HER. I TOLD HER SHE COULD BRING WHOEVER SHE WANTED TO BRING WITH HER. (GRN)
1/13/11 METER TEST LF100 MF100.75 HF100.35 GOOD TEST [PR]
Per MLT review usage for February bil and possibly adjust based on the actuals received
2/17/11 RE FY 11 BILL #6094 W ABATE 1951.51 S ABATE 1937.60 AH
2-22-11 REVIEWED APPLICATION OF REAL PROPERTY - COULD NOT FIND REASON FOR FURTHER ADJUSTMENTS SENT TO COMMISSIONER HM

106 Quincy Ave

Spaulding Sharon

From: Thoreson Michael
Sent: Thursday, February 24, 2011 2:16 PM
To: Spaulding Sharon; Czaja Elaine
Subject: FW: Donna and William Costa - 106 Quincy Ave - questions and a thank you

See someone likes us. Let's make sure the abatement has been processed. I think I signed it yesterday

Michael L. Thoreson
Commissioner DPW
45 School Street
Brockton, MA 02301
(508) 580-7135

From: Costa, Donna [mailto:DCOSTA3@PARTNERS.ORG]
Sent: Thursday, February 24, 2011 1:40 PM
To: Brophy Martin; Tax Collector; Thoreson Michael; DeNapoli Dennis
Cc: billc0609@gmail.com
Subject: Donna and William Costa - 106 Quincy Ave - questions and a thank you

My emails are getting returned via my Yahoo mail, so I am hoping this will go through without errors using my work email.

Donna J. Costa
Provider Enrollment Specialist
Depts of Neurology, Neurosurgery, Obstetrics & Gynecology & Orthopedic Surgery
Brigham and Women's Physicians Organization
111 Cypress St
Brookline, MA 02445
Phone 617-713-2268
Fax 617-582-1197
Mobile 774-240-0822

---- Forwarded Message ----
From: Donna Costa <donnac1218@yahoo.com>
To: Brophy Martin <mbrophy@cobma.us>
Cc: mthoreson@ci.brockton.ma.us; Bill Costa <billc0609@gmail.com>
Sent: Wed, February 23, 2011 12:04:50 PM
Subject: Re: Bill - Donna and William Costa 106 Quincy Ave

Good morning Mr. Brophy & Mr. Thoreson,

My husband, Bill Costa, met with Mr Thoreson several weeks ago to discuss our water bill situation and we were told to wait until we received to see what our latest water bill usage showed. He was told if it was within the same range as the prior two bills, Mr. Thoreson would contact us regarding an abatement and adjustment to our bill, which was liened to our real estate tax bill for FY 2011 for approx $4300. We filled out an abatement request form at the end of January, as well, and I'd like to thank the water department for contacting me to send that form to us directly.

We received a voicemail on my husband's cell phone yesterday from Mr. Thoreson showing the final amount as approx. $108, down from a substantial $6700 bill last spring . Now, we had not paid our bill for the last two quarters while this has been disputed, however, we would like to get this settled at this point. What is the current amount due to DPW at this point? I'm thinking it's about $480 based on the bills we did not pay while this was being disputed?

What is our next step? Will we be receiving a refund or will something go directly to the mortgage company, Litton Loan Servicing? Our mortgage has gone up considerably and we'd like to get our escrow account settled. Our mortgage company has already paid the lien amount of $4292.19.

We would like to settle this soon, but want to know where the money will be directed and who will be processing adjustments, etc.

We sincerely appreciate the time and consideration that you have given to our situation and cooperation regarding the disputed bill. We hope to finally resolve this issue as soon as possible. I'd also like to thank Cheryl at the tax department for her assistance on the phone today, Sharon at the DPW for sending us the forms needed to process abatement requests and setting up a meeting with Mr.Thoreson. Also, thanks to Dennis DeNapoli, our Ward 5 City Councilor for being very receptive in our concerns in a very heated public issue in the city of Brockton. Even on his vacation, he took the time to reply to my concerns and gave a time that he would check on this when he returned. It is great to know that the city is willing to work with residents on this and we are grateful for all that has been done, thus far.

Sincerely,
Donna Costa
106 Quincy Avenue
02302
Parcel ID 155 064

Home: 508-586-9239
Bill cell: 774-240-1899
Donna cell: 774-240-0822
Donna work: 617-713-2268

~*~*~ ***Donna*** ~*~*~

From: "donnac1218@yahoo.com" <donnac1218@yahoo.com>
To: Brophy Martin <mbrophy@cobma.us>
Sent: Wed, January 12, 2011 11:55:32 AM
Subject: Re: Bill

Ok, thank you.
Sent via BlackBerry from T-Mobile

From: Brophy Martin <mbrophy@cobma.us>
Date: Wed, 12 Jan 2011 11:47:27 -0500
To: donnac1218@yahoo.com<donnac1218@yahoo.com>
Subject: Bill

Hello Donna,

Since City Hall is closed today, I will contact you tomorrow when I am able to have access to your account info.

Thanks,
Marty

The information in this e-mail is intended only for the person to whom it is addressed. If you believe this e-mail was sent to you in error and the e-mail

contains patient information, please contact the Partners Compliance HelpLine at http://www.partners.org/complianceline . If the e-mail was sent to you in error but does not contain patient information, please contact the sender and properly dispose of the e-mail.

FW: Documentation of Abatements/Adjustments for Water Audit

Czaja Elaine

Sent: Tuesday, March 22, 2011 1:49 PM

To: Manseau Helen; Troxell April

Cc: Thoreson Michael

Helen/April:

Please gather information requested below and give the information to me ASAP so that Commissioner and I may review and respond - thank you..

-----Original Message-----
From: Thoreson Michael
Sent: Tuesday, March 22, 2011 12:47 PM
Cc: Czaja Elaine
Subject: Fw: Documentation of Abatements/Adjustments for Water Audit

Can we find out what he is looking for
Michael L. Thoreson
Commissioner DPW
Sent From Blackberry Wireless

----- Original Message -----
From: Toby Fedder <TFedder@woodardcurran.com>
To: Thoreson Michael
Cc: Rowley Larry
Sent: Tue Mar 22 11:59:45 2011
Subject: Documentation of Abatements/Adjustments for Water Audit

Good afternoon, Mike:

I am completing the audit of the six individual accounts for you provided documentation last week. I have noticed that some of the customers I interviewed have provided me documentation (including DPW correspondence) on abatements and adjustments which was not included in the information I collected from the billing office last week.

To properly complete the audit, I need all records in the billing office and your files on the abatements and adjustments to the following accounts, including correspondence, back-up calculations for the adjustment of bills, etc:

Spreadsheets
Text screens

3-5888 8 Corsica Rd
3-1499 220 N Main St
3-7697 61 Bonney St
1-9156 106 Quincy AV
2-2247 104 Menlo St
3-6873 26 Trudy Terr

Please feel free to call my cell at 603-817-7441 if you have any questions. Thanks in advance for your assistance in this matter.

Toby Fedder, P.E.
Woodard & Curran
P: 866-702-6371
c: 603-817-7441

104 MENLO STREET

ACCT # 22247

THIS LOCATION HAD ONE ESTIMATE PRIOR TO ACTUAL ISSUED NOV 2010. UNABLE TO PROCESS BLOCK DUE TO CONSUMPTION
SHOULVE BEEN BILLED APPROX 8060 C/F PER BILLING. THIS IS A 3 FAMILY HOME, CONSUMPTION BILLED OUT TO LITTLE. PRORATE BLOCK @ APPROX 8000 C/F PER BILLING. NO BLOCK ADJ.
SEE WATER & SEWER TOTALS BELOW

READ CODE	DATE	BILL #	READING	CUBIC FEET CONSUMPTION BILLED	WATER AMOUNT BILLED	SEWER BILLED	REFUSE	TOTAL	BILL #	READING SHOULD'VE BEEN BILLED	CUBIC FEET CONSUMPTION SHOULD HAVE BEEN BILLED	AMOUNT WTR SB BILLED	AMOUNT SWR SB BILLED	REFUSE	TOTAL
A	10/13/2010	178905	255514	12177	$496.82	$499.70	$70.00	$1,066.52	178505	255514	8060	$356.23	$426.96	$70.00	$853.19
E	7/31/2010	155378	243337	3942	$119.46	$117.38	$70.00	$306.84	155378	247454	8059	$986.18	$426.69	$70.00	$883.07
					$616.28	$617.08						$772.41	$853.65		

W&S/R/C= WATER & SEWER RATE CHANGE
W/R/C= WATER RATE CHANGE
S/R/C= SEWER RATE CHANGE

AMOUNTS BILLED WATER — S/B — DIFF — TO ABATE
AMOUNTS BILLED SEWER — TO ABATE

TOTAL ABATED:

TOTAL AMOUNT TO BE ABATED

NO ABATEMENT DUE **** LOCATION BILLED LESS ON ACTUAL ****

ALL OTHER BILLS AMOUNTS STAND NO ADDITIONAL ABATEMENTS DUE

Account Master Maintenance

Account: 2-2247

3/1/93 PICK UP READ 597781 (RB)
5-27-94 SEWER CONDO ADJUSTMENT 3/94,6/94
4-19-95 632990 FNL.(AS) FEE PAID.(METER ON FLOOR)
04/20/95 GF 27.00 S24.75 T51.75 ATTY WORK JW
9-13-96 651860 X OUT CHG SET TO 'O' N/R MIU
09-30-2004 163380 fnl.(EC)fee.pd
10/01/04 QF W29.52 S29.23 + REFUSE COVERS 7/24/04 - 9/30/04 NOT FAXED OR QUOTED. LM
10/1/04 HANDED COPY TO SAMUEL/CENTURY 21 @ COUNTER *SS****
10/16/06 PER LINDA WLLIS IN TAX - PARCEL ID HAS BEEN CHANGED TO 070-008. ALSO SPOKE TO JUDY TO CALL LINDA WILLIS @ TAX AS THESE WERE CONDOS, BUT IT IS NOW A 3 FAM UNIT. (GRN)
10-15-08 214768 final fee pd (JL)
10-16-08 QF W141.93 S 105.48 R 70.00 T 317.41 (7-31-08 10-15-08)
FX EXIT REALTY/NICOLE GMN
11/17/2010 OWNER CAME IN ?? HIGH NOV 2010. TOLD HIM I COULD PROCESS A POSSIBLE BLOCK ADJ. THIS IS A 3 FAMILY HOME ONLY BEING BILLED AS A SINGLE FAMILY. I CALLED JUDY TO INFORM HER. SHE SAID SHE WOULD INVESTIGATE THE SITUATION. I INFORMED THE OWNER OF THIS, TOLD HIM WE WOULD NOT BACK BILL BUT HE WOULD SEE THE CHARGES WILL BE INCREASED FOR HIS REFUSE EFFECTIVE FEB 2010. CALCULATED BLOCK ADJ (SEE L DRIVE) BUT DUE TO SUCH LITTLE CUBIC FOOT CONSUMPTION BILLED AUG 2010 THERE IS NOTHING TO BLOCK ADJUST. PROPERTY SHOULD'VE BEEN BILLED APPROX 8050 C/F. AUG 2010 ONLY WENT OUT FOR 3942 C/F. NOV 2010 BILLING STANDS. -CB
CHANGED FROM 1 TO 3 UNITS PER ASSESSOR'S * JG
12/13/10 LEFT MESSAGE WILL CALL BACK [PR]

104 Menlo St

FW: Documentation of Abatements/Adjustments for Water Audit

Czaja Elaine

Sent: Tuesday, March 22, 2011 1:49 PM

To: Manseau Helen; Troxell April

Cc: Thoreson Michael

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Cc: Czaja Elaine
Subject: Fw: Documentation of Abatements/Adjustments for Water Audit

Can we find out what he is looking for
Michael L. Thoreson
Commissioner DPW
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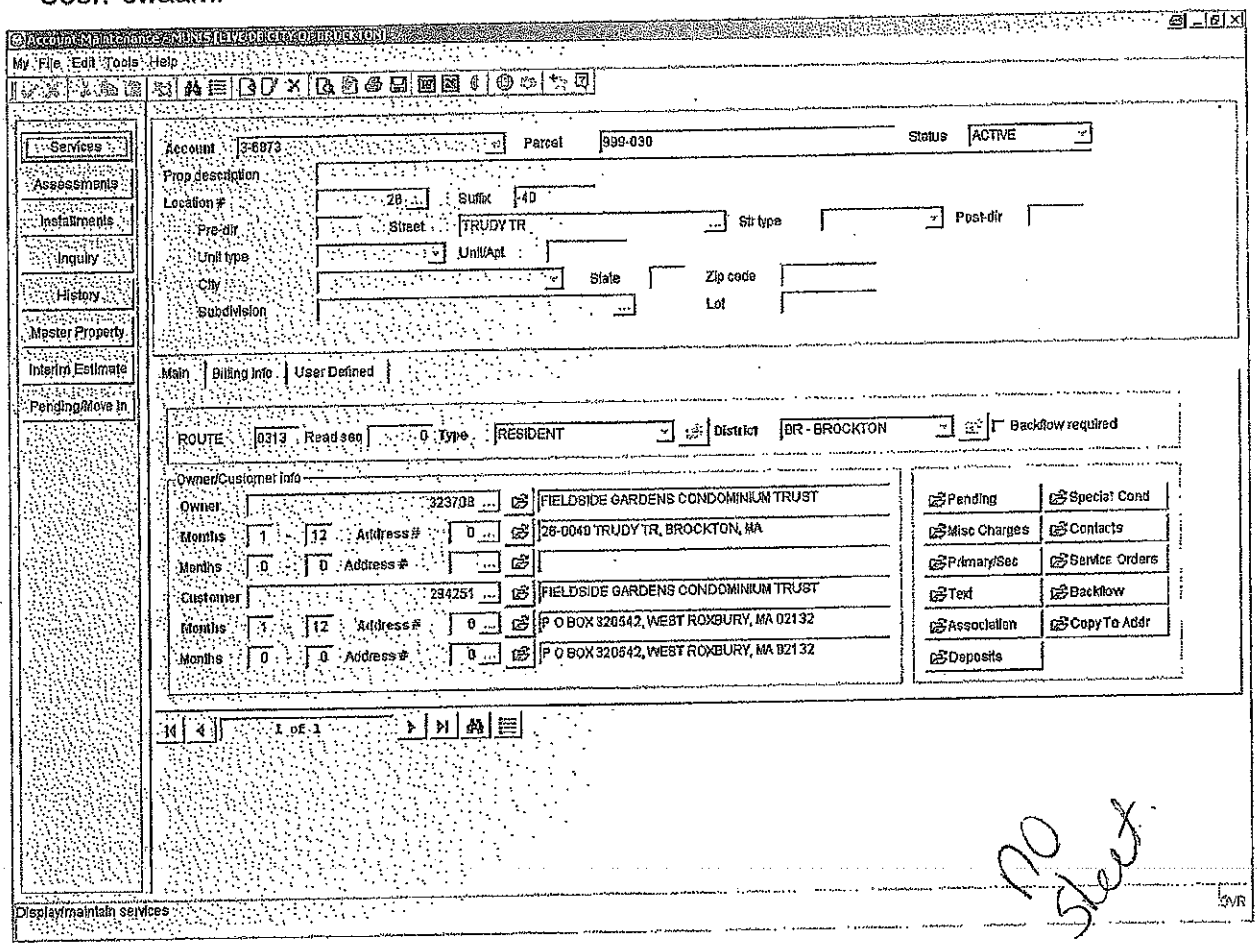
- 3-6873 26 Trudy Terr

Spreadsheets
Text screens

Please feel free to call my cell at 603-817-7441 if you have any questions. Thanks in advance for your assistance in this matter.

Toby Fedder, P.E.
Woodard & Curran
P: 866-702-6371
c: 603-817-7441

Print at: Tuesday, March 22, 2011 2:46:48 PM
Host: CWA535014
User: cwaamf



No Sheet

Account Master Maintenance

Account: 3-6873

5-27-94 SEWER CONDO ADJUSTMENT 11/93,2/94,5/94
11-15-95 1554860 X OUT CHG SET TO "0" N/R MIU
1-28-97(11/96) BLOCK ADJ W86.20 S67.08 HM
11-18-99 025484 VERIFY
12-5-01 (#237159) W 177.30 ABATE 417.74 CONDO ADJ HM
6-17-04 0545640 verify (JL) HIGHER THAN BILL #473009
3-14-11 109652"0" verify (HP) inside***NO ADJ VERIFY HIGHER THAN BILLED 2/11
READ

26 Trudy TR
8 unit condo

SC
Stefanelli Company

March 10, 2011

FAX: 508-580-7169

City of Brockton, DPW
45 School St # 3
Brockton, MA 02301-4049

COPY

RE: Fieldside Gardens Condominium Trust
Consumption Reports

Dear Gail:

Please allow this letter to serve as a formal request to obtain consumption reports on the following accounts (35 in total) at Fieldside Gardens Condominium. On behalf of Fieldside Gardens Condominium we request the following:

1. Consumption reports for all 35 accounts for the past year, to be completed by 3/14/11
2. Consumption reports going back to year 2000 for all 35 accounts (in writing), to be completed by April 1, 2011.

Acct #	Location	Acct #	Location
3--7043	7-21 Trudy	3--7728	225 Col Bell
3--6840	10-24 Trudy	3--7727	227 Col Bell
3--7044	25-39 Trudy	3--7726	231 Col Bell
3--6873	26-40 Trudy	3--7725	233 Col Bell
3--6841	31-45 Tucker	3--7724	241 Col Bell
3--7225	32-46 Tucker	3--7723	243 Col Bell
3--7740	177 Col Bell	3--7193	240-252 Col Bell
3--7733	179 Col Bell	3--7734	272 Belair
3--7732	185 Col Bell	3--7735	274 Belair
3--7743	187 Col Bell	3--7736	280 Belair
3--7741	193 Col Bell	3--7737	282 Belair
3--7731	195 Col Bell	3--7738	288 Belair
3--7730	205 Col Bell	3--7742	290 Belair
3--7729	207 Col Bell	3--7414	94-108 Cov Cir
3--7521	215 Col Bell	3--7564	105-119 Cov Cir
3--7522	217 Col Bell	3--7413	110-122 Cov Cir
3--7226	214-228 Col Bell	3--7415	121-133 Cov Cir
		3--7317	126 -140 Cov Cir

DPW
COMMISSIONER OFFICE
2011 MAR 10 PM 2:54

If you have any questions, please contact me at (508) 384-0575.

Sincerely,

Ann D. Stefanelli, President
As Agent for Fieldside Gardens Condominium Trust

cc: Kathleen Jewett - Board of Trustees President