

# Have your Account No. and Bill Number for any inquiries.

## If you have QUESTIONS

About	Call	Telephone
USAGE or CHARGE Water	DPW Billing – Water	(508) 580-7143 option 7
24-Hour Water Service	Utilities Division	(508) 580-7865
Water Meter Read or Reading Call In	DPW Water Meter Section	(508) 580-7865 or (508) 895-8771
<b>Call In Reading Fax or Email</b>	<b>DPW@COBMA.US</b>	<b>FAX (508) 580-7888</b>
Water Connections	Water Commission	(508) 580-7825
USAGE or CHARGE SEWER	DPW Billing – Sewer	(508) 580-7137
24- Hour Sewer Service	Utilities Division	(508) 580-7880
Refuse or Curbside Pick-up	Allied Waste Services	(800) 425-0095
Recycling or Refuse CHARGE	Recycling Depot	(508) 580-7827
Highway Division	Operations Division	(508) 580-7810
General Information	DPW Commissioner	(508) 580-7135
Payment/INTEREST or PAST DUE	Tax Collector’s Office	(508) 580-7130 Press 6

## WATER & SEWER BLOCK RATES

USAGE in Cubic Feet	Water rate per 100 cubic feet	Sewer rate per 100 cubic feet
0 to 1,250	\$4.08	\$2.93
1,251 to 2,500	\$5.20	\$3.91
2,501 to 5,000	\$7.06	\$5.20
5,001 to 10,000	\$7.67	\$6.91
10,001 to 25,000	\$8.02	\$9.22
25,001 to 875,000	\$8.33	\$12.23
Greater than 875,000	\$8.33	\$16.26

## REFUSE QUARTERLY BILLING

Number of Units	Charge
1	\$ 70.00
2	\$140.00
3	\$210.00
4	\$280.00
5	\$350.00

## READ CODES

A = Actual Read
E = Estimate - <b>Please Call DPW</b>
P = Stopped/Frozen Meter – Manual Estimate - <b>Please Call DPW</b>
T = Minimum Read - <b>Please Call DPW</b>
C = Manual Estimate - <b>Please Call DPW</b>
O = Other / Call In Read

**UNMETERED SERVICES:** Refuse, Sewer (wells only) & Fire Services will all have a read code of “E”

## MINIMUM WATER USAGE BILLED PER METER SIZE

Meter Size	Water Allowance (Cu Ft)
5/8” & ¾”	750
1”	1,875
1 ¼ & 1 ½”	3,750
2”	6,000
3”	12,000

Meter Size	Water Allowance (Cu Ft)
4”	18,750
6”	37,500
8”	86,250
10”	142,500
12”	217,500

## CONSERVE WATER!!

## PLEASE READ INSERTS!!

**REFUSE ABATEMENTS ARE NOW BEING PROCESSED AT THE  
RECYCLING DEPOT LOCATED AT 301 OAKHILL WAY, BROCKTON, MA.  
HOURS OF OPERATION: MONDAY-FRIDAY, 8:30AM-3:00PM.  
REFUSE DIVISION TELEPHONE NO: 508-580-7827**

The REFUSE collection charge covers the following TIME PERIODS:

**February** billing covers November 1 thru January 31.

**May** billing covers February 1 thru April 30.

**August** billing covers May 1 thru July 31.

**November** billing covers August 1 thru Oct. 31.

\*\*\* IF REQUESTING A REFUSE ABATEMENT, PLEASE NOTE THE ABATEMENT MUST BE SUBMITTED AND PROCESSED WITHIN 45 DAYS FROM THE DATE OF ISSUE OF THE BILL. \*\*\*

\*\*\* **FOR MEDICAL WASTE** - PLEASE CONTACT YOUR PHYSICIAN OR VETERINARIAN FOR PROPER DISPOSAL PROCEDURES \*\*\*

\*\*\* **FOR POOL SUPPLIES-CHEMICALS** (i.e. CHLORINE) PLEASE CONTACT **REPUBLIC SERVICES** AT **1-800-425-0095** FOR PROPER DISPOSAL INFORMATION \*\*\*