

Brockton, MA

Between Dec 31, 2014 and Jan 01, 2016

1625 issues were opened

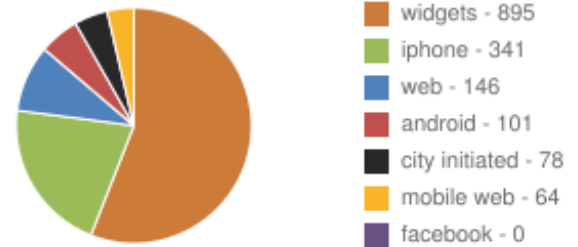
1178 issues were acknowledged

1375 issues were closed

The average time to acknowledge was 3.0 days.

The average time to close was 19.0 days.

Issues by Source



SERVICE REQUEST TYPE	OPENED	ACKNOWLEDGED	CLOSED	DAYS TO ACK.	DAYS TO CLOSE
Pothole	475	422	418	1.9	7.1
Other	305	235	247	3.5	32.1
Street Light Out	192	165	138	1.9	14.7
Snow Removal	90	21	90	3.0	24.1
Trash and Debris/Dumping	80	40	67	1.8	8.9
Graffiti	66	63	56	7.5	64.1
Junk Cars	54	46	44	1.9	16.5
Traffic Signal	51	31	50	2.2	9.6
Trash/Recycling Pick-up	47	6	48	0.4	4.1
Landlord/Tenant Complaints	33	25	29	2.1	35.6
Street/Stop Sign Missing	27	25	27	2.4	20.0
Dead/Wild/Loose Animal	27	9	24	3.9	24.8
Vacant/Abandoned Building	21	15	24	11.3	56.1
Traffic/Parking Issue	28	4	26	3.4	7.3
Sneakers in Wires	22	15	20	9.2	12.0
Overgrown Grass	17	16	14	1.5	12.6
Damaged Property	17	9	9	1.9	20.5
Water/Sewer	15	5	12	7.2	24.7
Nuisance/Disturbance	15	5	6	54.2	100.5
Dumping (Disabled)	10	4	10	0.8	10.9
Parks Field Maintenance	7	4	3	6.8	0.4
Drag Racing/Speeding	5	3	5	4.4	15.9

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